

**Maybank**
Islamic**Maybank****Scan & Pay with MAE on Samsung Wallet Campaign – Terms and Conditions**

Scan & Pay with MAE on Samsung Wallet Campaign (“**Campaign**”) is organised by Malayan Banking Berhad (Registration No.: 196001000142) and Maybank Islamic Berhad (Registration No.: 200701029411) (collectively referred to as “**Maybank**”), in collaboration with Samsung Malaysia Electronics (SME) Sdn. Bhd. [Registration No: 200301026766] (“**Samsung**”), and shall be subject to the terms and conditions herein.

By participating in this Campaign, the Eligible Participants (as defined in Clause 2 below) hereby agree to be bound by these Terms and Conditions, and any decisions made by Maybank and Samsung in relation to this Campaign shall be final, conclusive and binding.

1. Campaign Period

- i) The Campaign will run from **28th July 2026, 12:00:00 AM (MYT) to 30th October 2026, 11:59:59 PM (MYT)**, both dates inclusive, or until the Campaign budget is fully exhausted, whichever occurs first (“**Campaign Period**”).

2. Campaign Eligibility and Platform

- i) This Campaign is open to the following Eligible Participants (“**Eligible Participants**”):
 - ii) Maybank customers aged eighteen (18) years and above who have an active Maybank Anytime Everywhere (“**MAE**”) App and are registered to utilize Scan & Pay (“**Scan & Pay**”), which is an electronic payment platform utilizing Quick Response (“**QR**”) codes and is included as a functionality of the MAE by Maybank (“**MAE app**”).
 - iii) Participants must enroll in the Campaign via the Samsung Wallet application by navigating to “What’s New” > “Promotions” and agreeing to these Terms and Conditions by ticking the consent box during the Campaign Period. Only Participants who successfully completed the enrollment process and provide accurate details, including their full name and mobile number, shall be eligible to participate in the Campaign and receive the applicable rewards.
- iv) The Campaign comprises the following:
 - (a) Campaign 1: **Acquisition** – Activate MAE Scan & Pay and get RM5; and
 - (b) Campaign 2: **Usage** – Scan & Pay with MAE to unlock rewards
- v) **Users of compatible Samsung mobile devices** who successfully link their MAE Wallet to Samsung Wallet and complete the authentication process during the Campaign Period shall be eligible to participate in Campaign 1 and Campaign 2, subject to fulfilment of the respective campaign requirements.
- vi) Participation in Campaign 1 (Acquisition) is strictly limited **to first-time linkage and transaction** only.
- vii) Employees of Maybank Group are eligible to participate in this Campaign, subject to fulfilling all eligibility criteria, Campaign mechanics, and these Terms and Conditions.

3. Exclusion

- i) Maybank business customers are not eligible to participate in this Campaign.

4. Campaign Platform

- i) This Campaign is accessible exclusively via the MAE app and Samsung Wallet on the compatible Samsung mobile devices ("**Campaign Platform**"), and Eligible Participants are required to ensure that their respective applications are downloaded and updated to the latest available version throughout the Campaign Period.

5. MAE Wallet

- i) MAE Wallet is an e-wallet issued by Maybank and its authorised manager, Maybank Islamic based on the Shariah contract of Wakalah (agency), which allows customers to open a Maybank e-wallet account instantly. Upon successful application of a MAE wallet, users will benefit from secure and safe banking features, as well as lifestyle features.

6. Samsung Wallet

- i) Samsung Wallet is a secure mobile app for Galaxy devices that consolidates Samsung Pay and Samsung Pass. It lets you store credit/debit cards, digital IDs, boarding passes, loyalty programs, and digital keys in one place. Protected by Samsung Knox, it uses biometrics for safe in-store and online payments.

7. Campaign Mechanics

- i) **Campaign 1: Acquisition** – Link MAE Wallet to Samsung Wallet and Complete the First Scan & Pay Transaction via Samsung Wallet to Receive RM5 Cashback.
 - a. Eligible Participants who successfully link their MAE Wallet to Samsung Wallet for the first time and complete one (1) QR merchant transaction via Samsung Wallet during the Campaign Period shall be entitled to receive a RM5 cashback, to be fulfilled by Maybank.
 - b. **A Successful Linkage** shall mean:
 - The Eligible Participant completes the linkage and authentication of their MAE Wallet to Samsung Wallet via the Campaign Platform during the Campaign Period; and
 - The linkage is successfully recorded in Maybank's system.
 - c. **A Successful Transaction** shall mean:
 - A payment transaction performed by an Eligible Participant using Scan & Pay by MAE via Samsung Wallet on a compatible Samsung mobile device that customer linked with their MAE Wallet during the Campaign Period, which is successfully processed and recorded in Maybank's system.
 - Only QR merchant payment transactions are eligible. Peer-to-Peer (P2P) transactions and any transactions that are refunded, cancelled, or unsuccessful are excluded.
 - d. **The RM5 cashback is limited to only 30,000 Eligible Participants** on a **first-come, first-served basis**, subject to availability. Maybank will update the campaign website once the cashback has been fully redeemed.
 - e. Each Eligible Participant is entitled to **one (1) cashback only** throughout the Campaign Period.

- f. The RM5 cashback shall be **credited into the Eligible Participant's MAE Wallet within** sixty (60) working days after the issuance of cashback redemption ticket received on the Samsung Wallet, subject to verification and validation by Maybank. Eligible Participants are required to ensure that their MAE Wallet remains active for the purpose of cashback fulfilment. In the event the MAE Wallet is inactive, suspended, closed, or otherwise not in a valid status at the time of fulfilment, the cashback shall be deemed forfeited and no replacement or compensation will be provided.
- ii) **Campaign 2: Usage** – Transact for the 15th and 30th times to win Rewards
- Eligible Participants who perform the 15th and 30th successful transactions using Scan & Pay by MAE via Samsung Wallet on the Samsung mobile device will be eligible to win rewards.
 - Eligible Participants are entitled to receive one (1) random reward upon completing their 15th transaction on a first come first served basis, while rewards last, from the reward pool set out in the table below.
 - Upon reaching the 30th successful transaction, each Eligible Participant shall be entitled to receive one (1) fixed reward, namely 1,000 Samsung Rewards Points (worth RM30), which will be awarded on a first-come, first-served basis, subject to availability.
 - The criteria and rewards available to be won are set out in the table below and is limited to a total cashback allocation on a first-come, first-served basis, subject to availability:

No of Successful Transaction	Reward Type	Rewards	Fulfil by	Quantity of Reward
15 th Transaction	Random Reward	RM2 Cashback	Maybank	45,000 units
		RM5 Cashback		3,600 units
		RM10 Cashback		2,000 units
		RM15 Zus Coffee e-voucher	Samsung	6,000 units
30 th Transaction	Fixed Reward	1,000 Samsung Rewards Points worth RM30		6,000 units

- All cashback rewards to be fulfilled by Maybank shall be credited into the Eligible Participant's MAE Wallet within sixty (60) working days after the issuance of cashback redemption ticket received on the Samsung Wallet, subject to verification and validation by Maybank.
- Transactions that are reversed, cancelled, refunded, fraudulent, or deemed suspicious shall be disqualified and excluded from the Cashback calculation.
- Maybank reserves the right to determine the final eligibility of all transactions and Eligible Participants for the purpose of Cashback awarding.
- Eligible Participants are required to ensure that their MAE Wallet remains active for the purpose of cashback fulfilment. In the event the MAE Wallet is inactive, suspended, closed, or otherwise not in a valid status at the time of fulfilment, the cashback shall be deemed forfeited and no replacement or compensation will be provided.

8. Reward Notification and Announcement

- i) Eligible Participants shall receive a notification upon winning any rewards under this Campaign on their Samsung device.
 - ii) Rewards issued via the Samsung Rewards platform (RM15 Zus Coffee e-vouchers and Samsung Points) will be made available instantly upon meeting the applicable transaction milestone via the Samsung Rewards system on the Eligible Participant's Samsung device.
 - iii) Cashback rewards fulfilled by Maybank shall be credited into the Eligible Participant's MAE Wallet within thirty (60) working days after the issuance of cashback redemption ticket received on the Samsung Wallet, subject to verification and validation by Maybank.
 - iv) Successful winners will be announced on Maybank official website on www.maybank2u.com.my with the winner's name.
 - v) Maybank shall not be responsible for any failure and/or delay in the notification or fulfilment of rewards where such failure is due to reasons beyond Maybank's control, including but not limited to system errors or interruptions from third-party platforms.
9. Any cashback and/or rewards that are forfeited for any reason, including but not limited to disqualification, invalid participation, inactive account status, or failure to meet the eligibility requirements, shall not be reallocated, substituted, or carried forward to any other Eligible Participant or to any other period of the Campaign.
10. Cashback and/or rewards are not transferable or exchangeable and will only be issued to Eligible Participants whose details have been verified in accordance with Maybank's records.
11. Maybank will never request banking details such as credit/debit card number, TAC, account password, PIN, or OTP) from Eligible Participants for the purpose of claiming any cashback and/or rewards under this Campaign.
12. The Campaign is further subject to respective terms and conditions imposed by Samsung, including but not limited to the use of Samsung Wallet. These terms and conditions may change at Samsung's discretion. For the avoidance of doubt, Maybank is not liable or responsible for Samsung's terms and conditions. In the event of any dispute related to the said terms and conditions, Eligible Customers shall address the issue directly with Samsung.

General Terms and Conditions

13. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
14. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted on Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility

of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.

15. By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
16. By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.

In addition and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- i) the purposes of the Campaign; and
- ii) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well as responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

*Note: "PDPA" refers to Personal Data Protection Act (2010).

17. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any negligence or omission by Maybank.
18. Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
19. Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
20. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.