

Terms and Conditions

Maybank MAE Voucher Drop (8th October, 2020 – 8th November, 2020)

Maybank MAE Voucher Drop (hereinafter referred to as “Campaign”) is organized by **MALAYAN BANKING BERHAD** (Company No. 196001000142 (3813-K)), (hereinafter referred to as “Maybank”). This Campaign shall be subject to the Terms and Conditions herein. By participating in this Campaign, the Eligible Customers (as defined in Clause 1 below) hereby expressly agree to be bound by these Terms & Conditions and any decisions made by Maybank in respect of the Campaign shall be final and binding.

1.0 Eligibility and Platform

- 1.1 This Campaign is open to all individuals and sole proprietor who have downloaded the MAE App, activated or registered for MAE wallet or have an existing Maybank Savings / Current Account with M2U login (“Eligible Participant”).
- 1.2 This Campaign is only accessible through MAE App (“Campaign Platform”).

2.0 Drawing mechanics and conditions

- 2.1 The Campaign commences on the 8th October, 2020 – 8th November, 2020 (both dates inclusive) (“Campaign Period”).
- 2.2 Eligible Participants would need to either:
 - Download and register their profile on the MAE by Maybank2u App (for existing to bank customers) or have an existing Maybank Savings / Current Account with M2U login before they are deemed entitled to participate in the Campaign; or
 - Download MAE by Maybank2u App and apply for MAE wallet (new to bank customers)
- 2.3 Eligible Participants who have registered and/or activated their MAE wallet as per clause 2.2 above will automatically be considered for this Campaign.
- 2.4 Eligible Participants will then stand a chance to be randomly rewarded with promo codes from participating partners.
- 2.5 The promo codes from participating partners shall be subject to partner’s T&C (as defined by Clause 5 below).

3.0 Prizes

3.1 The available prizes for the MAE Launch Promo are listed as per the table 3.1.1 below (“Prizes”):

Table 3.1.1

No	Prizes	Type	Units
1	Dyson: RM1 Dyson Product	Promo codes	30
2	Senheng: RM 1 Smart Phones & RM 10 Smart Watches RM 50 off with min. spend	Promo codes Promo codes	168 6,000
3	Klook: RM 200 off with no min. spend RM 100 off with no min. spend RM 50 off with no min. spend RM 10 off with min. spend	Promo codes Promo codes Promo codes Promo codes	20 98 700 30,100
4	Shopee: RM 20 off with no min. spend RM 10 off with no min. spend RM 5 off with min. spend	Promo codes Promo codes Promo codes	3,500 17,000 80,000
5	Zalora: RM 20 off with no min. spend RM 10 off with min. spend	Promo codes Promo codes	5,060 29,920
6	Watsons: RM 8 off with no. min. spend RM 5 off with min. spend RM 30	Bar codes Bar codes	13,750 60,000
7	Starbucks: RM 5 off with no. min. spend	Bar codes	42,000

- 3.2 Eligible Participants may win multiple prizes throughout the Campaign period.
- 3.3 All Prizes are non-transferable and non-exchangeable for cash or other items, and will be forfeited in case of exchanges.
- 3.4 All purchase made on participating partners’ website is fulfilled and completed by the respective participating partners.
- 3.5 Maybank reserves the right to substitute any and all of the above listed Prizes with any other item(s) of similar market value at its sole and absolute discretion with 21 days prior notice to the Winner.

4.0 Winner of prizes

4.1 The Prizes will be awarded randomly and winners will be selected by Maybank’s randomiser program from the pool of Eligible Participants within each category (This shall take the form of a probability-weighted mechanism with proprietary

operational details that will not be revealed to Eligible Participants or the public at large). Participation in the Campaign shall be construed as consent to the usage of said randomiser program and explicit acceptance of any and all Campaign results it may produce.

- 4.2 Winners shall receive a notification within the “Moments” section of the Campaign Platform informing them of their win, the promo code, and any redemption instructions if applicable.
- 4.3 Winners is able to retrieve the promo codes they have won in the “Saved” section of the MAE App, accessible by tapping the “More” button on the navigation bar.
- 4.4 Participants agree that their participation in the Campaign shall be understood as providing explicit agreement and consent to allow any and all personal data obtained via the app (or otherwise) over the course of the Campaign Period to be collected, processed, and used by Maybank in accordance with Maybank’s Privacy Notice, which may be viewed on www.maybank.com.my (“Maybank Privacy Notice”).
- 4.5 Maybank reserves the right to request for documentation or written proof of identification, age, and place of residence of any or all Winners prior to the collection of their Prize(s).

5.0 Prizes Fulfillment

No	Brand	Prizes	Terms and Conditions
1	Dyson	RM1 Dyson Product	<ol style="list-style-type: none"> 1. The voucher code is redeemable only for the purchase of Dyson Supersonic™ (Iron/Red), Dyson V8 Fluffy Vacuum Cleaner or the Dyson Pure Cool Link air purifier tower fan TP03 (White/Silver) on https://www.dyson.my/store/mae-launch. 2. Each voucher code is valid for ONE (1) product purchase only. 3. Each voucher code is valid for ONE (1) time redemption only. 4. The validity period for the voucher code is fourteen (14) days, starting from the date of issuance. 5. For security purposes, a RM1 processing fee will be charged to your total bill. 6. This voucher code is not exchangeable for cash. 7. Dancom TT&L Telecommunications (M) Sdn. Bhd. reserves the right to revise these terms and conditions of the voucher.
2	Senheng	RM 1 Phones & RM 10 Smart watch	<ol style="list-style-type: none"> 1. The voucher code is not exchangeable for cash. 2. The voucher code is valid from 8 Oct 2020 to 20 Nov 2020. 3. The voucher code is only redeemable at senheng.com.my 4. Any expired voucher codes will be voided and is not renewable. 5. The voucher code is not transferable and is only redeemable ONCE (1) on selected products. 6. In the event that the selected product is out of stock, it will be replaced with another product of equal value.

			<ol style="list-style-type: none"> 7. This voucher code is only applicable for the <Product name, Color & RAM/Storage> 8. Senheng reserves the right to amend the stated terms & conditions of the voucher.
		RM 50 off with min. spend RM 500.	<ol style="list-style-type: none"> 1. The voucher code is valid from 8 Oct 2020 to 8 Nov 2020. 2. The voucher code is only redeemable at https://www.senheng.com.my 3. For applicable brands, kindly refer to https://www.senheng.com.my/maybank 4. The voucher code is applicable under the following conditions: 5. RM50 voucher is valid with a minimum purchase of RM500 and above. 6. The voucher is valid for online purchase only. 7. Voucher can be utilized once per transaction only; multiple transactions is allowed. Not valid for partial redemption and not refundable for any unused balance. 8. If the purchase value exceeds the voucher value, the balance is to be paid by the customer. 9. Expired voucher will be voided and is not renewable. 10. Voucher is not applicable on accessories ONLY. 11. Voucher is not valid in conjunction with other promotions or discounts unless otherwise stated. 12. Voucher is not valid towards the purchase of insurance products, reload coupons or gift cards. 13. Senheng Electric (KL) SDN BHD reserves the right to change, modify or amend the conditions of the voucher herein.
3	Klook	RM 200 off with no min. spend RM 100 off with no min. spend RM 50 off with no min. spend	<ol style="list-style-type: none"> 1. The voucher code is valid for all activities in Malaysia. 2. Each voucher code is valid for ONE (1) time redemption only. 3. The voucher code is valid for bookings made on www.klook.com or Klook mobile app from now till 31 March 2021. 4. The voucher code must be applied upon checkout for successful redemption. 5. In order for the voucher code to be eligible, payment must be made with Maybank Mastercard®, Visa, American Express® Card, Debit or Prepaid Card. 6. The voucher code is valid for Malaysian users only. 7. The voucher code is not valid with other ongoing promotions, gift certificate redemption, offers and/or additional discounts. 8. Other general terms and conditions apply.
		RM 10 off with min. spend RM50.	<ol style="list-style-type: none"> 1. The voucher code allows user to redeem RM10 OFF on all activities in Malaysia with a minimum spend of RM50. 2. Each voucher code is valid for ONE (1) time redemption only. 3. The voucher code is valid for bookings made on www.klook.com or Klook mobile app from now till 31 March 2021. 4. The voucher code must be applied upon checkout for successful redemption.

			<ol style="list-style-type: none"> 5. In order for the voucher code to be eligible, payment must be made with Maybank Mastercard®, Visa, American Express® Card, Debit or Prepaid Card. 6. The voucher code is valid for Malaysian users only. 7. The voucher code is not valid with other ongoing promotions, gift certificate redemption, offers and/or additional discounts. 8. Other general terms and conditions apply.
4	Shopee	RM 20 off with no min. spend RM 10 off with no min. spend	<ol style="list-style-type: none"> 1. Voucher code is valid until 31 Dec 2020. 2. Voucher code is applicable on Shopee App only. 3. Each voucher code is valid for ONE (1) time redemption only. 4. Voucher code is valid on Shopee Mall & on purchases from Preferred Sellers only. 5. Voucher code is NOT applicable on tickets & vouchers, baby diapers & potties, baby milk & formula, top-ups, automotive merchandise and S-Mart Milo. 6. Terms and conditions for this voucher are subject to change. For enquiries or assistance, please contact Shopee Customer Service at +603-2777 9222.
		RM 5 off with min. spend RM70.	<ol style="list-style-type: none"> 1. Voucher code is valid until 31 Dec 2020. 2. Voucher code is applicable on Shopee App only. 3. Voucher code is only valid with a minimum spend of RM70. 4. Each voucher code is valid for ONE (1) time redemption only. 5. Voucher code is valid on Shopee Mall & on purchases from Preferred Sellers only 6. Voucher code is NOT applicable on tickets & vouchers, baby diapers & potties, baby milk & formula, top-ups, automotive merchandise and S-Mart Milo. 7. Terms and conditions for this voucher are subject to change. For enquiries or assistance, please contact Shopee Customer Service at +603-2777 9222.
5	Zalora	RM 20 off with no min. spend	<ol style="list-style-type: none"> 1. Voucher code is valid from 8 Oct 2020 to 31 Jan 2021. 2. Only ONE (1) voucher code may be used at a single time. 3. Voucher code is only valid at www.zalora.com.my or the ZALORA mobile app. 4. Free delivery is only applicable for purchases of RM99 and above. 5. The voucher code is NOT valid with other voucher codes and/or promotions, unless otherwise stated. 6. Brand and item exclusions apply as set out at https://support.zalora.com.my/hc/en-us/articles/205323070-Brand-Exclusions 7. ZALORA reserves the right to change the terms and conditions for this voucher or cancel any promotions. 8. The Terms of Service set out at https://www.zalora.com.my/terms-of-use/ shall apply to all uses of the voucher code.
		RM 10 off with min. spend RM100.	<ol style="list-style-type: none"> 1. Voucher code is valid from 8 Oct 2020 to 31 Jan 2021. 2. Only ONE (1) voucher code may be used at a single time. 3. Voucher code is only valid at www.zalora.com.my or the ZALORA mobile app.

			<ol style="list-style-type: none"> 4. Voucher code is only valid with a minimum spend of RM100. 5. Free delivery is only applicable for purchases of RM99 and above. 6. The voucher code is NOT valid with other voucher codes and/or promotions, unless otherwise stated. 7. Brand and item exclusions apply as set out at https://support.zalora.com.my/hc/en-us/articles/205323070-Brand-Exclusions 8. ZALORA reserves the right to change the terms and conditions for this voucher or cancel any promotions. 9. The Terms of Service set out at https://www.zalora.com.my/terms-of-use/ shall apply to all uses of the voucher code.
6	Watsons	RM 8 off with no min. spend (Physical store)	<ol style="list-style-type: none"> 1. The voucher is only valid till 10 January 2021. 2. In-store voucher is applicable for ONE (1) time usage only. Unused balance is not refundable. 3. The value of this voucher stated herein is in Ringgit Malaysia (RM). 4. The voucher entitles the bearer to exchange the equivalent amount of goods only at Malaysia Watsons stores nationwide. 5. This in-store voucher is strictly not redeemable for cash in whole or in part. 6. Any expired vouchers will not be accepted or entertained. 7. The Management of Watsons will not entertain any claim for the loss of this voucher. 8. The Management of Watsons reserves the right to refuse the use of any voucher in the event of unforeseeable circumstances.
		RM 5 off with min. spend RM 30 (Physical store)	<ol style="list-style-type: none"> 1. This in-store voucher is valid for 6 months upon issuance date. 2. Valid only for the first 60,000 redemptions. 3. ONE (1) voucher per transaction with any purchase of Collagen by Watsons/ Dermaction Plus by Watsons/ Hair System by Watsons/ Naturals by Watsons/ Nutrabliss by Watsons/ Target Pro by Watsons/ Watsons Brand Vitamin C/ Water360 by Watsons worth RM30 & above in a single receipt. 4. The voucher entitles the bearer to exchange the equivalent amount of goods only at Malaysia Watsons stores nationwide. 5. This in-store voucher is strictly not redeemable for cash in whole or in part. 6. The Management of Watsons will not entertain any claim for the loss of this voucher. 7. The Management of Watsons reserves the right to refuse the use of any voucher in the event of unforeseeable circumstances.
7	Starbucks	RM 5 off with no. min. spend (Physical store)	<ol style="list-style-type: none"> 1. This voucher code is applicable at all Starbucks stores except Reserve Bar. 2. This voucher code is only valid from 8 Oct 2020 to 8 Dec 2020.

			<ol style="list-style-type: none">3. The voucher code is not exchangeable for cash or other products.4. This voucher code may not be replaced if lost, stolen or expired.5. Only ONE (1) voucher code may be used at a single time.6. This voucher code is not entitled for any Starbucks Card Rewards.7. The customer must present this voucher code to Starbucks staff when placing an order to be eligible to participate in this campaign8. Voucher code redemption is limited to 42,000 eligible transactions during the Campaign Period9. The voucher code is NOT valid with other ongoing promotions, discounts, vouchers, rebates, privilege cards, loyalty programs, in-house offers and/or orders through delivery, unless otherwise stated.10. Add-ons and modifiers are subject to additional charges.11. Combined receipts or split transactions are strictly not accepted.12. Starbucks Malaysia reserve the right, at any time to<ol style="list-style-type: none">a. review and revise these terms and conditions; and/orb. request for any documentation from the user for verification purposes.
--	--	--	--

- 5.1 All prize Winners are required to redeem the prizes within the period stipulated within each of the participating partners' T&C in clause 5.
- 5.2 Any winner whose prize has been forfeited shall not be entitled to any payment or compensation.
- 5.3 All Vouchers shall be subject to the terms and conditions of their respective partners, namely, Dyson MY, Senheng, Klook MY, Shopee, Zalora MY, Watsons and Starbucks.

6.0 General Terms & Conditions

- 6.1** Maybank shall not be responsible or held liable in any manner whatsoever in respect of technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/or processing of the transaction performed via QRPay, Maybank2u & MAE by Maybank2u provided the same is not caused by Maybank nor the determination of the customers' eligibility for the Campaign.
- 6.2** Maybank reserves the right to amend, shorten, cancel, suspend or terminate this Campaign or any part thereof with twenty one (21) days' notice. Such notice may be published by Maybank via Maybank2u website (www.maybank.com.my) and/or through any other mode of communication as by Maybank. It shall be the responsibility of Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- 6.3** For the avoidance of doubt, the amendment, shortening, cancellation, suspension or termination of this Campaign by Maybank shall not entitle the Eligible Customers or any other persons whatsoever to any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of the such amendment, shortening, cancellation, suspension or termination.
- 6.4** Maybank shall not be liable for any losses, damages or costs incurred or suffered by any Eligible Customer as a result of the customer participating in this Campaign. Furthermore, Maybank shall not be liable for any default of its obligations under the Campaign due to any force majeure event which includes but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank.
- 6.5** The terms and conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- 6.6** Maybank is entitled to, at its discretion, disqualify/reject any Eligible Customers who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 6.7** Any variation (of any of the terms and conditions stated herein) shall be binding on the Eligible Customers (through any notice displayed at the Maybank2u website.)
- 6.8** By participating in this Campaign, Eligible Customers agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank.com.my ("Maybank's Privacy Notice"). Eligible Customers are welcome to seek clarification from Maybank should any of the Terms and Conditions be not fully understood.

6.9 In addition and without prejudice to the terms in the Maybank's Privacy Notice, Eligible Customers agree and consent to his/ her personal data or information being collected, processed and used by Maybank for:

- the purposes of the Campaign; and
- marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Customers agrees to co-operate and participate in all reasonable advertising and publicity activities of Maybank in relation to the Campaign.

6.10 For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, the Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website (www.maybank.com.my)