

## ABRIDGED FREQUENTLY ASKED QUESTIONS

<b>(1) What is Sukuk Prihatin?</b>	<p>Sukuk Prihatin is a Sukuk issued by the Government of Malaysia ("<b>Government</b>") The Sukuk will have a donation feature (waiver of the principal amount) and applications will be made digitally via Mobile Banking / Internet Banking channels of 27 banks in Malaysia ("<b>Distribution Banks</b>").</p> <p>Eligible Buyer/ Applicant may choose to waive their rights to receive the principal amount (partial/full) as a contribution to the Government at maturity will be entitled for a special tax treatment (please see the eligibility for special tax treatment below).</p>
<b>(2) What is the objective of Sukuk Prihatin? How will the proceeds be utilised?</b>	<p>The objective of the Sukuk Prihatin is to allow participation of fellow Malaysians in the Government's effort to rebuild the nation post the Covid-19 pandemic crisis whilst diversifying their investment portfolio.</p> <p>Proceeds from the Sukuk Prihatin will be channelled to the Kumpulan Wang COVID-19 to finance measures announced in the economic stimulus packages and recovery plan to address the COVID-19 crisis.</p> <p>Examples of the initiatives /programmes as announced in the economic stimulus packages and recovery post Covid-19 includes but not limited to the following: -</p> <ol style="list-style-type: none"> <li>1. To enhance internet connectivity for rural schools, which will also act as hubs to connect nearby villages;</li> <li>2. Medical expenditure related to Covid-19 disease; and</li> <li>3. For financing/ grants for micro enterprises.</li> </ol>
<b>(3) Why is this Sukuk Prihatin introduced?</b>	<p>The Government received numerous requests from members of the public and corporates to help in Malaysia's re-building efforts, post- COVID-19.</p> <p>Instead of setting up a donation account, a sukuk set-up is a more structured and transparent way to give all Malaysians a chance to express their patriotism to support post-COVID recovery efforts. Subscribers can choose to donate the principal amount (by waiving its right to receive the principal amount) due at the end of the sukuk tenure as a contribution to the Government.</p>
<b>(4) What is the tenure of the Sukuk Prihatin?</b>	<p>The Sukuk Prihatin will have a tenure of 2 years. The terms of the Sukuk Prihatin does not allow the holders to early redeem its holdings in the Sukuk Prihatin. All investments must be held to its maturity.</p>
<b>(5) When is the offering period for the Sukuk Prihatin?</b>	<p>The Sukuk Prihatin will be offered from 18<sup>th</sup> August to 17<sup>th</sup> September 2020.</p>
<b>(6) Who is eligible to apply for the Sukuk Prihatin?</b>	<ol style="list-style-type: none"> <li>1) A Malaysian who is at least 18 years old at the closing date of the offering; or</li> <li>2) A company or corporation incorporated in Malaysia (excluding all Financial Institution(s) (as defined herein) and Capital Markets and Services License holder carrying on the business of fund management under the Capital Markets and Services Act 2007; or</li> <li>3) A cooperative, foundation, sole proprietorship, partnership, association or other incorporated bodies operating in Malaysia; or</li> <li>4) A trustee that is registered as a member of the Association of Trust Companies Malaysia ("<b>Registered Trustee</b>"), who acts on behalf of Eligible Buyer/ Applicant that falls under item (1), (2) and (3) above.</li> </ol> <p>Notes:</p> <ol style="list-style-type: none"> <li>1) Application from persons under 18 years of age and entities other than company or corporations referred to in (2) and (3) above will not be accepted.</li> <li>2) Application made by a Registered Trustee shall be subjected to the terms and condition set out in Other Terms and Conditions.</li> <li>3) Any application for a third party by any person who is not a Registered Trustee will not be allowed.</li> </ol> <p>Notwithstanding the above, the Government at its discretion may include any Financial Institution(s) incorporated in Malaysia as Eligible Buyer/Applicant for the Sukuk Prihatin for the purpose of underwriting any amount required for the issuance of Sukuk Prihatin, as it deems necessary.</p>

	In respect of the eligibility, it is the sole responsibility of the Applicant to ensure that they fall within the above eligibility criteria before making any application for subscription of the Sukuk Prihatin. Any application that does not meet the above eligibility criteria will be rejected and refund will be made by the Primary Distribution Bank in accordance with the Notifications provision below.
<b>(7) What is the size of the Sukuk Prihatin?</b>	Up to RM500 million in nominal value.
<b>(8) What is the profit rate for the Sukuk Prihatin?</b>	The profit rate for the Sukuk Prihatin is fixed at 2%p.a.
<b>(9) How often will the profit payment be paid to the holders of the Sukuk Prihatin?</b>	The profit payments will be paid on quarterly basis.
<b>(10) Will the profit rate for Sukuk Prihatin fluctuate throughout the tenure of the Sukuk?</b>	No, the profit rate will be fixed throughout the tenure of the Sukuk Prihatin.
<b>(11) What are the tax treatment accorded for the Sukukholders of the Sukuk Prihatin?</b>	<p>a) In respect of Profit from the Sukuk Prihatin:-</p> <ul style="list-style-type: none"> <li>(i) All profit from the sukuk will be tax exempted.</li> <li>(ii) This exemption is only applicable to Eligible Buyer/Applicant stated herein and is not applicable to:- <ul style="list-style-type: none"> <li>(1) All Financial Institution(s) (as defined herein) and Capital Markets and Services License holder carrying on the business of fund management under the Capital Markets and Services Act 2007; and</li> <li>(2) Trustee that is registered as a member of the Association of Trust Companies Malaysia ("<b>Registered Trustee</b>"), who acts on behalf of Eligible Buyer/ Applicant.</li> </ul> </li> <li>(iii) Each Sukukholder is required to keep the e-statement of the Sukuk Prihatin for tax exemption purposes.</li> </ul> <p>b) In respect of waiver of the principal amount of Sukuk Prihatin:-</p> <ul style="list-style-type: none"> <li>(i) Applicable only to the Eligible Buyer/Applicant stated herein who chooses to waive the principal amount (in part/ in full) as a contribution to the Government on the maturity date and is not applicable to :- <ul style="list-style-type: none"> <li>(1) All Financial Institution(s)(as defined herein) and Capital Markets and Services License holder carrying on the business of fund management under the Capital Markets and Services Act 2007; and</li> <li>(2) Registered Trustee who acts on behalf of Eligible Buyer/ Applicant.</li> </ul> </li> <li>(ii) The waived amount in (b)(i) will be allowed as deduction in the basis period for that year of assessment where the redemption of Sukuk Prihatin is made.</li> <li>(iii) Each Sukukholder is required to keep records on confirmation of the application to exercise the option to waive the principal amount as proof for tax deduction claim purposes.</li> </ul>
<b>(12) Where can I get more information on the terms and conditions of the Sukuk Prihatin?</b>	For further information on the terms and conditions of the Sukuk Prihatin, please refer to the Knowledge Pack made available on the respective Distribution Banks' website and PENJANA website.
<b>(13) Who would this instrument/ sukuk be suitable for?</b>	Given that the tenure is short i.e. 2 years, it is suitable for investors who wish to diversify their investment portfolio and are comfortable taking a short term risk with a minimum return on investments.
<b>(14) Sukuk Prihatin will be issued directly by the Government. Is that similar to how fixed deposits are guaranteed under Perbadanan Insurans Deposit Malaysia (PIDM)</b>	<p>The principal amount and profit payments under this Sukuk Prihatin is a direct obligation of the Government as the Issuer.</p> <p>PIDM insures only up to RM250,000 worth of principal and profit for deposits with licensed financial institutions.</p>
<b>(15) Is there any maximum or minimum amount for the subscription of the Sukuk Prihatin?</b>	<p>Yes. Each subscription/application (initial or any subsequent application/subscription thereafter) shall be at least in a minimum of RM500 and in multiples of RM100. There's no maximum limit for subscription amount of the Sukuk Prihatin.</p> <p>The system only accepts investment amounts in multiples of RM100. For example, RM500, RM600, RM1,000. Amounts such as RM550, RM680, RM1,088 are not</p>

	<p>allowed. Any amount applied that does not meet the multiples required will be refunded.</p> <p>Example:</p> <p>Uncle Wong is interested to make an application amounting RM610 for the Sukuk Prihatin. However, due to requirement, he can only make an application of RM600. Should he still proceed to make the application at RM610, RM10 will be refunded to his account within five (5) business days from the date of application is made due to not meeting the multiples requirement.</p> <p>The next day, he wants to make another application of RM400 for the Sukuk Prihatin. However, due to the minimum amount required for each application, he realised that he would need to top up his application amount to a minimum of RM500 before proceeding with his application to avoid rejection.</p>
<b>(16) Is Sukuk Prihatin, Shariah-compliant?</b>	<p>Yes. The Sukuk Prihatin is a Shariah-compliant investment as it is based on the Shariah principle of Commodity Murabahah (via Tawarruq).</p> <p>It is endorsed by The Shariah Advisory Council (SAC) of Bank Negara Malaysia</p>
<b>(17) Can I trade (buy or sell) the Sukuk Prihatin in the secondary market?</b>	<p>No. The Sukuk Prihatin is non-tradable, non-transferable and non-assignable. Any investors who buy the Sukuk Prihatin will have to hold the Sukuk until its maturity date.</p>
<b>(18) Can I make an application for a 3<sup>rd</sup> party?</b>	<p>The Government only allows application made by a trustee that is registered as a member of the Association of Trust Companies Malaysia ("<b>Registered Trustee</b>"). Save for the application by the Registered Trustee, no 3<sup>rd</sup> party application is allowed for the Sukuk Prihatin as proceeds will be debited directly from the Applicant's account maintained with respective Distribution Banks where the application is made.</p> <p>For avoidance of doubt, the application by the Registered Trustee would only be on behalf of any Eligible Buyer/Applicant, as detailed under Eligible Buyer/Applicant clause in the terms and conditions).</p>
<b>(19) Will there be a physical certificate issued in relation to my subscription to the Sukuk Prihatin?</b>	<p>No. There will not be any physical certificate to be issued in relation to the subscription of the Sukuk Prihatin.</p> <ol style="list-style-type: none"> <li>1) The Sukukholder will receive e-statement via e-mail* on a monthly basis from the Primary Distribution Bank.</li> <li>2) The e-statement shall be the evidence of investment/ownership of the Sukuk Prihatin principal amount subscribed and the Sukukholders' entitlement to the Profit Payment</li> </ol> <p>This e-statement is essential to the Sukukholders for tax claims purposes (equivalent to tax voucher)</p> <p><i>*Note: E-mail registered by the Applicant during the application at the Distribution Banks' internet/mobile banking platform</i></p>
<b>(20) How do I apply for the Sukuk Prihatin via JomPAY or DuitNow?</b>	<ol style="list-style-type: none"> <li>1. Applicant will need to log on to the respective Distribution Bank's online banking website via JomPAY or DuitNow in order to make the investment with minimum amount of RM500 per investment and in multiples of RM100.</li> <li>2. The step by step process of application will be displayed in the online banking platform of the respective Distribution Banks.</li> <li>3. Once logged in, Applicant will need to select either: <ul style="list-style-type: none"> <li>• the designated "Biller Code" (for JomPAY); or</li> <li>• the designated "Business Registration Number" (for DuitNow).</li> </ul> </li> <li>4. Applicant can choose to opt to waive their principal upfront or otherwise at the application stage: <p><b>For Applicant who wish to invest only:</b></p> <ul style="list-style-type: none"> <li>• JomPAY Biller Code: 28670</li> <li>• DuitNow BRN: SUKUKP20PEL</li> </ul> <p><b>For Applicant who wish to waive the principal at maturity</b></p> <ul style="list-style-type: none"> <li>• JomPAY Biller Code: 14076</li> <li>• DuitNow BRN: SUKUKP20SUM –</li> </ul> </li> <li>5. You are then required to fill up both the mandatory reference fields of: <ul style="list-style-type: none"> <li>• Ref-1 (to input the Applicant's contact number – i.e. 01XXXXXXX. No spacing)</li> </ul> </li> </ol>

	<ul style="list-style-type: none"> <li>Ref-2 (to input the Applicant's email address). For corporate Applicant, please use the same email address that was registered/ recorded in the respective e-channels (this will be deemed as the authorized and official email address). <b><u>Failure to provide the correct email address will result in the Applicant not being notified on the status of application or not being able to receive the e-statement for the Sukuk Prihatin on quarterly basis.</u></b></li> </ul> <p>6. Applicant will also be able to view the Terms &amp; Conditions of the Sukuk Prihatin on the said website.</p> <p>7. An Applicant's application for the Sukuk Prihatin is confirmed when the completed transaction notice appears on the screen once the payment is completed. A copy of the application acknowledgment/ receipt can be printed from the online banking platform of the respective Applicant's Distribution Banks as a proof for application made for the Sukuk Prihatin ("<b>Proof of Application</b>").</p>
(21) How will I know if my application is successful or unsuccessful?	<p>Applicant will be notified via email within fourteen (14) business days from the closing of the offering date of the Sukuk Prihatin. The notice shall be sent by the Primary Distribution Bank via email registered by the Applicant during the application via JomPAY/ DuitNow using the respective Distribution Banks internet and mobile banking platform.</p> <p>For corporate applicants, please use the same email address that was registered/ recorded in the respective e-channels (this will be deemed as the authorized and official email address).</p>
(22) When can I get my refund if my application is unsuccessful or rejected due to error?	<p>All refunds shall be made via GIRO transfer by the Primary Distribution Bank directly to the Applicant's account with the Distribution Banks.</p> <p>Any application that does not meet the criteria of the application e.g.: error in the investment unit multiples/ error in application information will be rejected and the refund will be credited into the applicant's account within five (5) business days from the date of application.</p>
(23) How do I register for internet banking access?	<p>For investors who currently does not have any access to internet/ mobile banking services with any of the Distribution Banks, you can walk into any of the branches of the Distribution Bank and the Distribution Banks' officers will be able to guide you to register for access to internet / mobile banking.</p>
(24) What are the documentation required for the subscription of the Sukuk Prihatin?	<p>No document is required as the application for subscription of the Sukuk Prihatin can only be made digitally via internet and mobile banking platform made available by the Distribution Banks.</p>
(25) Is there any charges that I need to pay if I decide to apply for the Sukuk Prihatin?	<p>Please refer to your respective Distribution Banks for details of the charges for application made via DuitNow</p>
(26) Is there any customer service or helpdesk line which I can contact to guide me through the application process for the Sukuk Prihatin and also to address any queries that I may have throughout the tenure of the Sukuk?	<p>Yes. For any questions/ queries/ complaints on the application for the Sukuk Prihatin or any matters throughout the tenure of the Sukuk, you may contact your respective Distribution Banks.</p> <p>Please refer to respective Distribution Banks' websites for further information and/or guidance on the application process as well as any queries that you may have on the Sukuk Prihatin.</p> <p>On queries/ issues that cannot be resolved immediately by the call centre/ helpdesk, the Distribution Banks/ Primary Distribution Bank may require up to five (5) business days to revert to the Applicant/ Sukukholders on the queries/ issues raised.</p>
(27) How do the holders make changes to their email address/ bank account details (from the same bank the application is made only) in relation to the Sukuk subscription?	<p>Changes to the particulars i.e., account number (from the same bank) and email address can be made by contacting the respective Distribution Banks (please refer to respective Distribution Banks' websites for further information) where request for such changes can made within forty-five (45) calendar days from the closing of the offering date of the Sukuk Prihatin (the "<b>Period</b>"). No changes will be allowed after the said Period.</p>
(28) If the Sukukholder has opted not to waive the principal amount during the application of the Sukuk Prihatin, can they still alter that if they wish to waive the principal amount	<p>Yes, they can. Sukukholders who wish to waive their right to receive the principal amount (in part or in full), can request for such changes to be made by contacting the Distribution Banks (please refer to respective Distribution Banks' websites for further information) within the Period, prior to the maturity date of the Sukuk Prihatin. The Distribution Banks shall thereafter communicate the changes accordingly to the Primary Distribution Bank via submission of the relevant Sukuk Prihatin</p>

<b>prior to the Sukuk maturity date?</b>	Maintenance Form for such changes to be updated into the Sukuk Prihatin database accordingly.
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END OF THE ABRIDGED FREQUENTLY ASKED QUESTIONS