

Credit Card/Charge Card Overseas Usage Activation FAQs

1. What does “Overseas Usage refer to?

Overseas Point of Sale Transactions using a Maybank Credit Card, American Express Credit Card or American Express Charge Card.

2. Do I need to contact Maybank should I wish to use my card in overseas?

It is not mandatory for you to contact our Maybank Group Customer Service to update as the card is accepted worldwide.

3. Without notifying the overseas usage for my Credit/Charge Card, will I be able to perform overseas transactions?

Yes, you will be able to use your Credit/Charge Card for overseas transactions without notifying us on your travelling itinerary.

4. What should I do if my transaction is unsuccessful?

Kindly contact our 24-hour Customer Service hotline number on the reverse side of your card for further assistance.