

(The descriptions and terms and conditions of UMRAH packages)

Package include: -

1. Return flight ticket (Economy Class) from Kuala Lumpur – Jeddah – Kuala Lumpur (direct or transit flight). Upgrade to Business Class upon request.
2. Umrah Visa
3. Premium Umrah packages
 - a. 12 days 10 nights
 - 6 nights' / 7 nights' accommodation in Makkah
 - 4 nights' / 3 nights' accommodation in Madinah;
 - b. 17 days 15 nights
 - 9 nights' accommodation in Makkah
 - 6 nights' accommodation in Madinah;
4. Transportation:

Types	Group of Pilgrims
Limo / GMC services	Less than 5 paxs (FIT)
Bus	Above 30 paxs (GIT)

5. Full board meals: three (3) times a day.
6. 'Ziarah' Makkah and Madinah:

Three (3) times Umrah; two (2) times Umrah will be led by Mutawwif including the first Umrah Qudum upon arrival in Makkah and during pilgrims visit to Jaaranah or Hudaibiyah.

Mutawwifah services (for female pilgrims) will be provided during pilgrims visit to Raudah, in Madinah.

Ziarah	First Session	Second Session
Madinah	Around the Masjid Nabawi	To Masjid Quba', Bukit Uhud, Kurma Farm, Masjid Qiblatain, Masjid Tujuh
Mekah	To Bukit Tsur, Arafah, Muzdalifah, Mina, Bukit Nur and Miqat in Jaaranah	To Hudaibiyah, Camel Farm, and Haramain Museum (if permitted)

7. The Mutawwif services are as follows:

- Meet & Greet pilgrim at the airport except at Hajj Terminal in Jeddah/Madinah. Mutawwif is not allowed to enter into the Hajj Terminal airport.
- Accompany the pilgrims throughout Umrah journey
- Managing pilgrims' meals during Umrah journey
- Managing the pilgrims' hotel check in and check out.
- Assist pilgrims while at the hotel
- As a coordinator to the bus drivers, hotel, Muassasah and the pilgrims.
- Assist the pilgrims check in at the airport (only for pilgrims who arrive and return via Saudi Terminal, North Terminal and Madinah Airport only, exclude pilgrims who depart through the Hajj Terminal)

8. 'Tazkirah' and spiritual filling to the pilgrims in Makkah and Madinah (for group departures only).

9. Packed food will be provided to each pilgrim when arriving and returning at Jeddah Airport (for pilgrims who arrive at the Madinah Airport, meals will be at the hotel). This is because hotel distance from the airport is near.

10. Arabic Rice meals will be provided during dinner at RNR stops between Makkah and Madinah.

11. Drinks and snacks during 'Ziarah' at Makkah and Madinah.

12. Tips for driver, Muassasah and hotel porter.

13. Five (5) liter Zam-Zam water bottle for each pilgrim.
14. Complimentary one (1) set 24" Umrah Bags, Telekung/Kain Ihram and one (1) unit of Al-Quran.
15. Takaful Travel Insurance.
16. Terms and conditions apply.