

## BY INVITATION: MAYBANK AUTO PAYBILLS CASH BACK CAMPAIGN

### TERMS & CONDITIONS

#### CAMPAIGN PERIOD

“Maybank Auto PayBills Cash Back Campaign” shall run from 1 October - 31 December 2018 (both date inclusive) (“Campaign Period”)

#### ELIGIBILITY

1. This Promotion is open to selected Maybank American Express®, MasterCard and Visa Credit Card or Charge Card issued by Maybank Malaysia cardmembers including their supplementary cardmembers (“the Eligible Cardholder”) who received the campaign invitation to participate through electronic Direct Mailer (eDM) and short messaging service (SMS).
2. In order to be eligible for the promotion and cash rebates, all the Eligible Subscriber’s accounts must be valid and in good standing as may be determined by Malayan Banking Berhad (“Maybank”).
3. The following shall not be eligible to participate in this Campaign:-
  - a. Maybank Corporate/Purchasing Card cardmembers
  - b. Employees of the advertising and promotion agencies, and their immediate families.
  - c. Cardmembers whose accounts with Maybank which have been suspended, closed or who are in breach of their Agreement with Maybank shall not be eligible to participate in the Promotion.

#### THE MECHANICS

4. The selected Auto Paybills service providers participating in the Campaign are as follows:
  - i. Astro
  - ii. Celcom
  - iii. Digi
  - iv. Maxis
  - v. Tenaga Nasional Berhad (TNB)
  - vi. Unifi (unifi service only)
5. Invited Cardmembers will receive the following SMS from Maybank:
  - a) **Invitation message**

MBB: By Invitation: Get Cash Back up to RM25 with NEW Auto PayBills enrol on your Maybank Cards from now till 31/12/18. Visit Maybank website for T&Cs.
6. The Eligible Cardholder(s) who received the campaign invitation through eDM or SMS are required to enroll for a NEW Auto Paybills on any of the above Autopay Service Providers (clause 4) with the respective participating service provider through the alternative channel:

**Importance:**

Maxis and Unifi (Unifi service only) autopay enrolment can be done through service provider's online enrolment portal only.

**Enrolment Channel:-**

- a) Submit Maybank Auto Paybills enrolment form to Maybank for process
  - b) Walk in / Enrol directly with the Service Providers
  - c) Service Provider's online Autopay enrolment portal (refer to FAQ on the online Autopay enrolment guides)
7. Cancellation of Bill within 3 months from the same Credit Card account or switching of credit card account within the same bank Credit Card and re-enrolment is not allowed. The successful enrolment shall be posted into the Cardholder's Credit Card account during the campaign period. The Cash Back will be rewarded as below, per each successful enrolment of Auto Paybills account as per following rebate structure:

Cash Back	Bill Enrolment
RM10	The first NEW Bill enroll
RM 15	Subsequent New Bill(s) enroll

8. The Cash back is capped at maximum of Ringgit Malaysia Twenty Five (RM25) throughout the 3 months campaign period. (As illustrated in the rewards mechanism). For the avoidance of doubt, the Eligible Cardholder may enroll more than one bill with any of the selected service providers (refer to clause 4).
9. The total maximum Cash Back allocation for this campaign is capped at Ringgit Malaysia Thirty Thousand (RM30,000) and the Cash Back is capped at maximum Ringgit Malaysia Ten Thousand (RM10,000) for **each Qualifying Month** and to be given out on a first-come, first-served basis.

	1-31 October 2018	1-30 November 2018	1-31 December 2018
Cash Back Allocation	RM10,000	RM10,000	RM10,000
Total Cash Back allocated for the Campaign	RM30,000		

10. Example of the Auto PayBills rewards mechanism.

**Scenario A**

Enrolment	Enrolment Date	Auto PayBills posting date	Cash Back	Remarks
1 Astro account	15/10/18	25/11/18	RM10	
2 Unifi account	11/11/18	15/12/18	RM15	
<b>Total Cash Back</b>			<b>RM25</b>	Maximum Cash Back is RM25 per Cardmember (subject to availability of Cash Back)

### Scenario B

Enrolment	Enrolment Date	Auto PayBills posting date	Cash Back	Remarks
1 Celcom account	5/11/18	15/12/18	RM10	
1 Maxis account	15/12/18	18/1/19	RM15	
<b>Total Cash Back</b>			RM25	Maximum Cash Back is RM25 per Cardmember (subject to availability of Cash Back)

11. Campaign period is until 31/12/18. The Cash Back will be counted for Auto Paybills account posting until January 2019 for enrolment done in December 2018.
12. For Eligible Cardholder that holds more than one Maybank Card, the Auto-billing made on each Credit / Charge Card will be combined to calculate for the Cash Back. The Cash Back will be credited on a customer basis.
13. Only transactions made payable to an individual Auto PayBills account shall be eligible for this Promotion. Transactions made to a company's Auto PayBills account shall be disqualified.
14. The Cash Back shall be credited to the customer's active credit card account within 6-8 weeks from the campaign end date.
15. Maybank shall not be liable for any delay in actual posting of the Auto-Billing and/ or Cash Back earned.
16. The prizes are not transferable and exchangeable for up-front cash or credit of any kind, whether in part or in full.
17. Maybank does not have any obligation to inform the Eligible Cardholders should the Cash Back reach the maximum monthly Cash Back allocation (RM 10,000) or (RM30,000) for the entire campaign.

## **General Terms and Conditions**

1. By enrolling in the Maybank Auto PayBills campaign ("the Service"), the Cardmember ("the Subscriber") authorises Maybank ("the Bank"), as the case may be, to:
  - a. obtain the amount of the monthly charges of the Subscriber from the Service Provider on the application form; and
  - b. disclose relevant information on their credit card account to the Service provider for the purpose of the Service and automatically debit the bill amount to the Subscriber's credit card account. The above authorisations will cease upon the Subscriber withdrawing from the Service or if the Service is terminated by the Bank for any reasons whatsoever.
  - c. I authorise the Bank to work with the Service Providers to overwrite any existing or similar service with this new instruction.
2. The bill amount will be automatically debited to the Subscriber's credit & charge card account upon approval by the Bank (if the card is maintained with Maybank). The Bank reserves the right to decline and to debit the Subscriber's credit & charge card account maintained with the Bank for the bill amount without assigning any reason thereof notwithstanding the fact that the Subscriber's credit & charge card account with the Bank may have been settled in full.
3. In the event of the Bank declining as provided in Clause 2 above, the Subscriber will be notified by the Service Provider and the Subscriber will accordingly be liable to settle all sums due to the Service Provider directly. In this instance, the Bank shall not be obliged to inform the subscriber regarding the non-payment of the sums due or be liable for any claims, demands and losses arising therefrom.
4. The Bank shall only entertain queries relating to the payment of bill charges via the Service. All other queries including but not limited to queries concerning disputes, line problems and termination of service, shall be referred directly to the Service Provider.
5. The Subscriber must inform the Service Provider in writing of any changes of the credit & charge card number, including new credit & charge card number issued under "lost card" or "conversion" provided that these Terms and Conditions shall apply with regards to the new credit & charge card.
6. The Subscriber may terminate the Service by giving two (2) month's prior notice in writing to the Service Provider. Please refer to the respective service provider for Autobilling standard termination process. For TM subscriber, please log into TM portal at [unifi.com.my](http://unifi.com.my) or call 100. Termination will be processed within 3 working days.
7. The Bank reserves the right to terminate the Service forthwith without notice due to default or breach by the Subscriber of these Terms and Conditions or the Terms and Conditions of the Cardholder Agreement with the Bank. Upon termination by the Bank of the Service, the Subscriber shall be liable to settle all sums due to the Service Provider directly without the involvement of the Bank, and the Bank shall not be liable for any claims, demands and losses caused by such termination.
8. Maybank reserves the right to vary/change any or all of the terms and conditions (including the privileges made available by Maybank in connection with the Card whether such privileges are set out herein or elsewhere) whenever the Bank deems necessary by giving 21 calendar days' notice before the implementation.

9. By completing the application form, the Subscriber hereby declares that the information given by him/her is true and complete.
10. If the Bank approves the Subscriber's application for the Service, the Bank will award the Subscribers with the respective rewards(s) earned for the stipulated period of promotion only. This is provided that the subscription is made using Maybank Credit & Charge Card. In the event that the reward(s) is unavailable, Maybank will replace it with a substitute of similar value with 21 days prior notice. Every credit & charge cardholder will only be entitled to one reward.
11. The Terms and Conditions as may be imposed by the Service Provider(s) in respect of its/their AutoPay service shall apply to the Service as if the same are incorporated herein.
12. By participating in this campaign, cardmember agrees to be bound by accessing Maybank website at [www.maybank2u.com.my](http://www.maybank2u.com.my) on a regular basis to view the terms & conditions and to ensure that they are kept-up-to-date with any changes or variations made to the terms & conditions.