

Terms & Conditions

Roamin x Maybank 50% OFF Exclusive Promotion

1. Promotion Period

- This promotion is valid for a limited time as specified in the official campaign announcement. **Redemptions are available on a first come, first served basis.** The campaign will conclude once the allocated quantity of promo codes has been fully claimed. Roamin reserves the right to shorten or extend this period without prior notice.

2. Eligibility

- The 50% discount is available exclusively to Maybank Customers.

3. The Offer

- Eligible Customers are entitled to a **50% discount** on their next purchase of any Roamin Travel eSIM plan, including both Single Country and Regional plans.
- **Redemption Limit:** This offer is **subject to a first come, first served basis** and is valid only while stocks last.
- The discount is limited to one redemption per customer or promo code.
- This offer applies to all travel destinations currently available on the Roamin platform worldwide.

4. Promo Code Redemption

- The promo code **[XXX-XXXXXXXX]** must be entered at the checkout page on the official Roamin platform.
- The discount will be applied automatically to the base price of the plan once the code is successfully entered.
- The promo code remains valid for redemption for **three (3) months** starting from the date of the customer's first purchase.

5. Installation & Activation

- Purchased eSIM plans must be installed and activated within **two (2) years** from the date of purchase. Any eSIM not activated within this timeframe will be rendered void and will not be eligible for a refund.
- Activation requires a stable internet connection (Wi-Fi or cellular data).

6. Device Compatibility

- Customers are responsible for ensuring that their mobile device **supports eSIM technology** and is not locked to a specific network carrier.
- No refunds or credits will be issued for purchases made on devices that are incompatible or network locked.

7. Refunds and Cancellations

- Once the promo code is applied and the purchase is complete, the transaction is considered final.
- This offer is **not refundable** and **cannot be transferred** to other users or exchanged for cash and other products.
- This promotion cannot be combined with any other active vouchers, promotions, or ongoing discounts.

8. Service Availability

- As the service provider, Roamin notes that data speeds and network coverage are dependent on local carrier availability within the destination country.
- Maybank is not the supplier of these services and makes no representations regarding the quality or performance of the Roamin eSIM.

9. General

- Roamin and Maybank reserve the right to modify these terms and conditions or end the promotion at any time, provided prior notice is given.
- By participating in this promotion, customers agree to these Terms and Conditions as well as the general Roamin Privacy Policy.

10. Customer Support & Enquiries

- **Technical Support:** For any issues regarding eSIM installation, data connectivity, payments, or promo code errors, customers may contact **Roamin Customer Support** via.
 - **24/7 WhatsApp Chat:**
Number: +60 10 550 9331
URL: https://api.whatsapp.com/send/?phone=60105509331&text&type=phone_number&app_absent=0
 - **Email:** hello@roamin.global