

Roamin x Maybank eSIM Campaign 2026

Roamin x Maybank eSIM (“Campaign”) is organised by Malayan Banking Berhad (Registration No.: 196001000142) (“Maybank”), and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, Eligible Customers (as defined in Clause 2.0 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of this Campaign shall be final and binding.

1. **Campaign Period**

- a) The Campaign will run from 20 February 2026 at 12:00:00 AM (MYT) until 30 April 2026 at 11:59:59 PM (MYT) [both dates inclusive] (“Campaign Period”).

2. **Eligibility**

- a) This Campaign is open to individuals who purchases the eSIM via our partner’s page, Roamin and perform payment via Maybank2u Online Banking, also known selecting Maybank2u Online Banking as their payment method within the Campaign Period (“**Eligible Transactions**”).
- b) Participants must be at least eighteen (18) years of age with valid identification documents. Individuals under the age of eighteen (18) (“**Minors**”) must obtain the consent of their parents and/or legal guardians to participate in this Campaign. By selecting Maybank2u Online Banking as the payment method at checkout, a Minor acknowledges that they have obtained the prior consent of their parents and/or legal guardians. These Terms and Conditions shall apply to their parents and/or legal guardians in lieu of their applicability to the Minor.
- c) All individual customers who meet these criteria and successfully complete Eligible Transactions will be referred to as “**Eligible Customers**”. Eligible Customers will be automatically entered into this Campaign.

3. **Campaign Mechanics**

- a) This campaign is only valid for transactions made within the following website <https://mae.roamin.global>
- b) Eligible customers can purchase 1 eSIM and get a second eSIM at 50% off. Discount applied is applicable to a maximum of 1 eSIM per customer and transaction.
- c) Eligible Transaction shall mean any successful Maybank2u Online Banking transaction made within the Campaign Period as per the requirement outlined below in Table 1.

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- d) The discounted eSIM is limited to the first 1,500 customers on first come, first served basis and while stocks last.
- e) The promotion is not applicable with any other ongoing promotions, deals and/or vouchers, unless stated otherwise.
- f) Example / scenario of prize eligibility are stipulated in **Table 1**.

Table 1: Scenarios

Scenarios	Eligibility to Enjoy Instant Discount
Customer purchased the eSIM via Roamin's website.	<p>Customer is entitled for the 50% discount on the second eSIM.</p> <p>When the customer redeems the second eSIM, they will need to enter the same email address as their first purchase.</p>

4. Validity Period

- a) The promotional code for the second eSIM (50% off) is valid for redemption within (3) months from the date of purchase.
- b) Upon purchase, the eSIM must be activated and used within 2 years from the date of purchase.

5. Fulfilment

- a) Fulfilment of the travel eSIM will be managed by Roamin.
- b) Eligible Customers who purchased the first eSIM will receive an Electronic Direct Mail (EDM) from Roamin containing the unique code for the 50% promo.
- c) Eligible Customer must ensure the email address for the 2nd eSIM purchase uses the same email address as the 1st eSIM purchase.

6. General Terms and Conditions

- a) Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- b) Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted on Maybank2u website at www.maybank2u.com.my

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or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.

- c) By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- d) By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.
- e) In addition and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:
 - i) the purposes of the Campaign; and
 - ii) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well as responses and related photographs. In this regard, Eligible Customers agree to cooperate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

*Note: "PDPA" refers to Personal Data Protection Act (2010).

- f) Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any negligence or omission by Maybank.
- g) Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.

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- h) Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.

- i) These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.