Maybank Scan & Pay "Kekal Aktif, Menang Besar"
Merchant Campaign Terms & Conditions

Maybank Scan & Pay "Kekal Aktif, Menang Besar" Merchant Campaign ("**Campaign**") is organised by Malayan Banking Berhad (Registration No.:196001000142) ("**Maybank**") and shall be subject to the terms and conditions herein ("**Terms and Conditions**"). By participating in this Campaign, Eligible Merchants (as defined in Clause 2.0 below) expressly agree to be bound by these Terms and Conditions. Any decisions made by Maybank in relation to the Campaign shall be final, conclusive and binding.

1.0 Campaign Period

This Campaign commences on 1 June 2026 at 12:00:00 AM (MYT) and ends on 31 August 2026 at 11:59:59 PM (MYT), both dates inclusive ("**Campaign Period**"). In the event the Campaign is extended or ends earlier than the specified date, a notification will be posted on www.maybank2u.com.my.

2.0 Eligible Merchant Criteria

An "Eligible Merchant" refers to an individual who satisfies ALL of the following criteria ("**Campaign Criteria"**):

A. Has registered as a Maybank QRPayBiz merchant using either:
   a) A valid Malaysian National Registration Identity Card (NRIC) ("**IC Merchant**"); OR
   b) A valid Business Registration Number (BRN) issued by the Companies Commission of Malaysia (SSM) or any other relevant regulatory authority ("**BRN Merchant**");

B. Has successfully registered and onboarded as a Maybank QRPayBiz merchant between 1 January 2023 to 31 August 2026, as recorded in Maybank's database;

C. is open to individuals who have attained the age of eighteen (18) years and above with valid identification document(s);

D. Conducts business in a lawful and bona fide commercial capacity;

E. Maintains an active Maybank Current and/or Savings Account (CASA) and is linked to their Maybank QRPayBiz application; and

F. Is a Malaysian citizen. For the avoidance of doubt, non-Malaysian merchants that participate in the Campaign shall not be eligible to receive prizes under the Campaign.

At the point of prize fulfilment, Maybank reserves the right to verify the Eligible Merchant's compliance with all applicable Terms and Conditions of this Campaign, failing which Maybank may disqualify the Eligible Merchant at its sole discretion.

3.0 Campaign Eligibility & Participation Requirements

Eligible Merchants, as defined in Clause 2.0, are subject to the eligibility requirements, merchant categorisation, exclusions, transaction activity requirements, and other conditions set out below in order to participate in this Campaign.

A. Merchant Categorisation

Eligible Merchants shall be categorised by Maybank in any one of the categories as follows:

a) Merchant Category A

Eligible Merchants who were successfully onboarded from 1 January 2023 to 30 April 2026 and who:

i. have an active QR status, as determined by Maybank; and

ii. have recorded at least one (1) DuitNow QR transaction since successful onboarding as a QRPayBiz merchant, excluding Peer-to-Peer (P2P) transactions, as determined by Maybank.

b) Merchant Category B

Eligible Merchants who are successfully registered and onboarded from 1 May 2026 to 31 August 2026. Such merchants must remain active and fulfil the minimum transaction requirements as stipulated under Clause 4.0.

The above merchant categorisation(s) are as determined by Maybank.

B. Excluded Merchant Categories

The following merchant categories are not eligible to participate in this Campaign:

a) Push payment integration merchants;
b) Multi-outlet merchants; and/or
c) Pull merchants.

The above merchant categorisation(s) are as defined by Maybank.

C. Disqualification

Maybank reserves the right to disqualify any Eligible Merchant where there is reasonable suspicion that the account is not being used for genuine commercial transactions and/or where the Eligible Merchant is found to be in breach of any terms and conditions of this Campaign.

D. Transaction Activity Requirements

a) During the Campaign Period, Eligible Merchants must remain active by receiving at least one (1) DuitNow QR transaction per calendar month, excluding Peer-to-Peer (P2P) transactions, as determined by Maybank.
b) "Peer-to-Peer (P2P) transactions" refer to the electronic transfer of funds directly between individuals via DuitNow QR.
c) Eligible Merchants must continue to receive DuitNow QR transaction throughout the Campaign Period and up to the point of prize fulfilment, including the validation and data extraction period, or up to ninety (90) working days after the end of the Campaign Period, whichever is earlier.
d) Eligible Merchants who become inactive, terminate their DuitNow QR service, or unlink/close their linked Maybank CASA account prior to prize fulfilment may be disqualified from receiving any prize under this Campaign.

4.0 Campaign Mechanics & Prizes

A. During the Campaign Period, Eligible Merchants shall stand a chance to earn entries ("**Entries**") to win Proton e.MAS 7 PHEV Grand Prizes ("**Grand Prizes**") or may be entitled to a share of RM200,000 Cash Prizes ("**Cash Prizes**"), subject to the terms and conditions, and fulfilment of the Campaign criteria below:

No	Item	Prize Type	
		Grand Prize of Proton e.MAS 7 PHEV	**A share of RM200,000 Cash Prizes**
1	Minimum Qualifying Criteria	• Eligible Merchants must successfully receive DuitNow QR transactions via their MAE DuitNow QR code with a minimum amount of Five Ringgit Malaysia (RM5) per transaction. ("**Eligible Transaction**") during the Campaign Period. • Every five (5) Eligible Transactions shall constitute one (1) entry to stand a chance to win a Proton e.MAS 7 PHEV Grand Prizes or may be entitled to a share of RM200,000 Cash Prizes. • Eligible Merchants shall also be required to display their MAE DuitNow QR prominently at their business premises throughout the Campaign Period. • Eligible Merchants must remain active by receiving at least one (1) DuitNow QR transaction per month, excluding Peer-to-Peer (P2P) transactions, as determined by Maybank.	
2	Total Prize & Capping	• A total of two (2) Eligible Merchants shall be selected to win the Grand Prize, with each winner receiving one (1) Proton e.MAS 7 PHEV. • For the avoidance of doubt, the probability of winning the Grand Prizes increases with the number of Entries accumulated by the merchant. • Fulfilment shall be carried out in accordance with Clause 6.0.	• A total cash prize pool of Two Hundred Thousand Ringgit Malaysia (RM200,000) shall be awarded to two hundred (200) winners as follows: ○ RM3,000 × 20 winners; ○ RM1,000 × 100 winners; and ○ RM500 × 80 winners. • For the avoidance of doubt, the probability of winning Cash Prizes increases with the number of Entries accumulated by the merchant. • Fulfilment shall be carried out in accordance with Clause 7.0.

3	Maximum Prize Entitlement Per Eligible Merchant	Each Eligible Merchant is entitled to win a maximum of one (1) prize only under this Campaign, regardless of the number of Entries accumulated.	
4	Prize Value	• The value of each Grand Prize shall be based on the recommended retail price of the Proton e.MAS 7 PHEV at the time of award. • All prize winners shall be determined via a lucky draw conducted at the end of the Campaign Period. • All prize announcements, including Grand Prize and Cash Prize, shall be made within sixty (60) working days after the Campaign Period ending on 31 August 2026, as determined by Maybank.	• The total value of Cash Prizes shall be Two Hundred Thousand Ringgit Malaysia (RM200,000), distributed as stipulated above. • All prize winners shall be determined via a lucky draw conducted at the end of the Campaign Period. • All prize announcements, including Grand Prize and Cash Prize, shall be made within sixty (60) working days after the Campaign Period ending on 31 August 2026, as determined by Maybank.

B. For the avoidance of doubt, the Campaign criteria in Clause 4.0 must be completed during the Campaign Period and it is not valid in conjunction with other promotions, discounts, or vouchers, unless otherwise stated by Maybank.

5.0 Eligible Transactions

A. For the avoidance of doubt, only DuitNow QR transactions that meet the Campaign criteria stipulated in Clause 4.0 shall be deemed as "Eligible Transactions for Grand Prizes" or "Eligible Transactions for Cash Prizes." Eligible Transactions shall determine the number of Entries under this Campaign.

B. Each five (5) Eligible Transactions shall constitute one (1) entry. Any incomplete set of five (5) Eligible Transactions shall not be counted.

C. Any DuitNow QR transaction performed by an Eligible Merchant using their own bank account and/or e-wallet account shall not be considered an Eligible Transaction under this Campaign.

D. Cross-border DuitNow QR transactions shall be deemed as Eligible Transactions, provided that the minimum transaction amount in Ringgit Malaysia (RM) as stipulated in Clause 4.0 is satisfied. For the purpose of this Campaign, participating countries are limited to Singapore, Thailand, Indonesia, China, and Cambodia only.

E. Splitting a single qualifying transaction into multiple transactions for the purpose of earning entries more than once is not allowed.

F. Any suspicious or fraudulent activities, as determined by Maybank, including but not limited to repeated transactions by the same customer or any attempt to artificially inflate transaction volume, shall result in disqualification from the Campaign.

6.0 Prize Fulfilment for Proton e.MAS 7 PHEV Grand Prize

A. Winners for the Grand Prize shall be selected from the pool of Eligible Merchants who have earned valid Entries in accordance with Clause 4.0 through Maybank's randomiser programme.

B. All Grand Prize winners shall be subject to validation and verification of eligibility and compliance with Clause 2.0, Clause 3.0 and Clause 4.0.

C. An email notification shall be sent to the Grand Prize winners via their registered email address within sixty (60) working days after the end of the Campaign Period, subject to successful validation and verification of eligibility.

D. Maybank shall attempt to contact the Grand Prize winners via telephone call up to a maximum of three (3) attempts within ten (10) business days using the contact details registered with Maybank.

E. Grand Prize winners shall be required to verify the requested information, including but not limited to the Merchant ID (MID), and expressly confirm acceptance of the Grand Prize.

F. In the event a Grand Prize winner:

   a) cannot be successfully contacted after the maximum number of attempts;
   b) fails to verify the required information; or
   c) declines to accept the Cash Prize,

   Maybank reserves the right to disqualify the winner and select a replacement winner.

G. Upon successful verification and acceptance, the Grand Prize shall be fulfilled within ninety (90) working days after the end of the Campaign Period, or within such other timeframe as may be determined by Maybank and/or the appointed vendor.

H. Grand Prize winners may be required to attend a prize presentation and/or collection session at a location designated by Maybank and to provide all necessary documentation for verification purposes.

I. To claim the Grand Prize, winners shall be required to register the vehicle with Jabatan Pengangkutan Jalan (JPJ) after the prize presentation and/or collection session, at their own costs and expenses. The Grand Prize shall be registered under the winner's name and may not be transferred to any third party prior to completion of the registration process.

J. All costs and expenses associated with the collection, registration, road tax, takaful/insurance coverage, ownership transfer, insurance, and/or any other incidental costs relating to the Grand Prize shall be borne solely by the winner, unless otherwise stated by Maybank.

K. Maybank's responsibility in relation to the Grand Prize shall be limited solely to payment of the purchase price of the Grand Prize to the authorised dealer and arrangement of prize fulfilment. The Grand Prize is strictly non-transferable, non-exchangeable, and shall not be substituted or redeemed for cash, whether in part or

in full.

L. The colour, model, specifications, features, and/or accessories of the Grand Prize shall be determined by Maybank and/or the appointed vendor and shall be subject to availability. Any visuals or images used in advertisements, promotional, publicity, or other Campaign materials are for illustration purposes only and may not depict the actual Grand Prize.

M. In the event the original Grand Prize is unavailable for any reason, including but not limited to manufacturer discontinuation, recall, damage, force majeure events, loss, or theft, Maybank reserves the right to substitute the Grand Prize with another prize of similar type and/or equivalent value by providing at least twenty-one (21) calendar days' prior notice via Maybank2u website at www.maybank2u.com.my and/or through any other communication channel deemed appropriate by Maybank.

N. For the avoidance of doubt, Maybank shall not be responsible for any loss, damage, defect, warranty issue, or claim relating to the Grand Prize after delivery and/or collection by the winner. Any dispute relating to the quality, condition, warranty, or usage of the Grand Prize shall be resolved directly between the winner and the authorised dealer and/or manufacturer without recourse to Maybank.

O. Grand Prize winners shall assume full liability and responsibility in case of any liability, mishap, injury, loss, damage, claim or accident (including personal injury and/or death) resulting from the usage of the Grand Prize upon delivery. Maybank shall not be held responsible for any loss, damage or injury (including death) in any manner whatsoever suffered by the winners as a result of the use of the Grand Prize upon delivery.

P. Any dispute(s) arising out of the terms and conditions applicable to such Grand Prize must be settled directly by the respective Winner(s) and the dealer. Maybank is not responsible for investigating or resolving any disputes between the respective Winner(s) and the dealer and is not responsible for replacing or cancelling any redemption as a result of such dispute(s).

Q. In the event a winner fails to collect or accept the Grand Prize within the timeframe stipulated by Maybank, Maybank reserves the right to forfeit the Grand Prize and select a replacement winner.

R. In the event the winner passes away after being notified as a Cash Prize winner under this Campaign, the Cash Prize shall be forfeited and will not be transferred, assigned, or paid to the deceased winner's lawful heir(s), legal representative(s), administrator(s), and/or any other third party.

S. Maybank reserves the right to vary the method and/or timeline of fulfilment of prizes, subject to providing twenty-one (21) days prior notice to Eligible Merchants.

7.0 Prize Fulfilment for a Share of RM200,000 Cash Prizes

A. Winners for the Cash Prizes shall be selected from the pool of Eligible Merchants who have earned valid Entries in accordance with Clause 4.0 through Maybank's randomiser programme.

B. A total cash prize pool of Two Hundred Thousand Ringgit Malaysia (RM200,000) shall be awarded to two hundred (200) winners as follows:
    a) Three Thousand Ringgit Malaysia (RM3,000) × twenty (20) winners;
    b) One Thousand Ringgit Malaysia (RM1,000) × one hundred (100) winners; and
    c) Five Hundred Ringgit Malaysia (RM500) × eighty (80) winners.
C. All Cash Prize winners shall be subject to validation and verification of eligibility and compliance with Clause 2.0, Clause 3.0 and Clause 4.0.
D. Notification of Cash Prize winners shall be made via email to the winners' registered email address within sixty (60) working days after the end of the Campaign Period. Maybank may also notify winners via push notification and/or publish the list of winners on Maybank's official website.
E. Upon successful validation, the Cash Prize shall be credited directly into the winner's active Maybank Current and/or Savings Account (CASA) linked to their DuitNow QR within ninety (90) working days after the end of the Campaign Period.
F. In the event the said account is inactive, closed, or invalid at the time of crediting, the Cash Prize shall be forfeited.
G. The Cash Prize shall be credited only into an account under the winner's name as per National Registration Identity Card (NRIC) or relevant business registration records. Transfer to third-party accounts is strictly not permitted.
H. Each winner shall be entitled to receive only one (1) Cash Prize as determined by Maybank.
I. The Cash Prize is strictly non-transferable, non-exchangeable, and shall not be substituted with any other form of reward.
J. Maybank shall not provide any replacement, substitution, or alternative reward in the event a winner rejects, declines, or refuses to accept the Cash Prize after notification and/or fulfilment.
K. The winner shall be responsible for any taxes, duties, or other charges imposed in connection with the acceptance or use of the Cash Prize, where applicable.
L. In the event the winner passes away after being notified as a Cash Prize winner under this Campaign, the Cash Prize shall be forfeited and will not be transferred, assigned, or paid to the deceased winner's lawful heir(s), legal representative(s), administrator(s), and/or any other third party.
M. Maybank reserves the right to vary the method and/or timeline of fulfilment of prizes, subject to providing twenty-one (21) days prior notice to Eligible Merchants.

8.0 Eligible Merchant Communication

A. Eligible Merchants will receive official communication in relation to the Campaign through one (1) or more of the following channels, as determined by Maybank at its sole discretion:
    a) Electronic Direct Mailers (EDMs) sent to the Eligible Merchant's registered email address;
    b) Push Notifications (PNs) via the MAE application;
    c) Short Message Service (SMS) to the Eligible Merchant's latest registered mobile number; and/or
    d) Physical mail sent to the Eligible Merchant's latest registered business address as recorded in the Maybank QRPayBiz application.

B. Eligible Merchants are responsible for ensuring that all contact details maintained in Maybank's records are accurate, complete, and up to date at all times.
C. Campaign-related communications, including but not limited to EDMs, PNs, SMS, and physical mail, may be issued before, during and/or after the Campaign Period, in English, Bahasa Malaysia and/or Chinese, based on the Eligible Merchant's registered language preference or profile with Maybank.
D. By participating in this Campaign, Eligible Merchants expressly consent to be contacted by Maybank for all communications relating to the Campaign, including but not limited to winner announcements, prize fulfilment, post-Campaign surveys, feedback requests, and/or marketing and promotional purposes.
E. Maybank shall not be held responsible or liable for any non-receipt, delay, loss, or misdirection of communications due to inaccurate, incomplete, or outdated contact details maintained by the Eligible Merchant in Maybank's records.
F. Maybank reserves the right to feature selected Eligible Merchants in promotional and/or marketing materials related to this Campaign, subject to obtaining the required consent of the Eligible Merchant where applicable under relevant laws.

9.0 General Terms & Conditions

A. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
B. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted on Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Merchants to be informed of or otherwise seek out any such notice validly posted.
C. By participating in this Campaign, Eligible Merchants agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
D. By participating in this Campaign, Eligible Merchants agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.

In addition and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Merchants agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

a) the purposes of the Campaign; and
b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings

published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well as responses and related photographs. In this regard, Eligible Merchants agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.
*Note: "PDPA" refers to the Personal Data Protection Act (2010).

E. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Merchants in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any negligence or omission by Maybank.
F. Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
G. Maybank may disqualify/reject any Eligible Merchant who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
H. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Merchants may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.