



Lagi MAE-riah Merchant Acquisition Campaign

Terms & Conditions

Lagi MAE-riah Merchant Acquisition Campaign ("**Campaign**") is organised by Malayan Banking Berhad (Registration No.:196001000142) ("**Maybank**") and shall be subjected to these Terms and Conditions herein. By participating in this Campaign, Eligible Merchants (as defined in Clause 2.0 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding.

1.0 Campaign Period

This Campaign commences on 6 February 2026 at 12.00:00 AM (MYT) and will end on 30 April 2026 at 11:59:59 PM (MYT), both dates inclusive, or until the Total Capping [as stipulated in the table in Clause 3.0(a)(2) below] is exhausted, whichever is the earlier ("**Campaign Period**"). In the events that the Campaign ends earlier than 30 April 2026, a notification will be made on www.maybank2u.com.my.

2.0 Eligibility and Platform

- a) This Campaign is open to all businesses from Non-Urban states (per Appendix 1) who agree to sign up as a merchant by downloading and installing the Maybank QRPayBiz app ("Campaign Platform") on their mobile device(s) and to set up and use the service.
- b) The eligibility of users for the Maybank QRPayBiz app is governed by the Terms and Conditions of the Campaign Platform.
- c) Eligible Merchants are defined as businesses from Non-Urban states who register and onboard for the first time as new merchants during the Campaign Period via the Campaign Platform. To qualify, they must:
 - a. Hold or successfully open a Maybank Current account or Maybank Savings Account (either personal or Business) and link their respective Maybank Current account or Maybank Savings account (either Personal or Business) as their registered bank account to receive payments from customers;
 - b. Maintain a minimum balance of RM3,000 in their Maybank Current account or Maybank Savings account (either personal or Business) as at the campaign end date, 30 April 2026; and

- c. Receive at least one (1) transaction (minimum RM5 per transaction) within the Campaign Period.
- d. Maybank is a member of PIDM. Protection by PIDM is subject to insurability criteria. Please refer to the list of insured deposits displayed at www.maybank2u.com.my for further details.

3.0 Campaign Mechanics and Conditions

- a) The complimentary sandbox is available on a first-come, first-serve basis to the first 4,000 Eligible Merchants who successfully fulfil the Campaign criteria below:

1	Qualifying Criteria	Eligible Merchants are to fulfil the below: 1. Sign up as a first-time merchant on the Maybank QRPayBiz app; and 2. Hold or successfully open a Maybank Current account or Maybank Savings Account (either personal or Business) and link a Maybank account as their registered bank account to receive payments from customers; and 3. Maintain a minimum balance of RM3,000 in their Maybank Current account or Maybank Savings account (either personal or Business) as at the Campaign end date, 30 April 2026. 4. Receive at least one (1) transaction (minimum RM5 per transaction) within the Campaign Period
2	Total Capping	Limited to the first 4,000 Eligible Merchants successfully fulfil the Campaign criteria above.
3	Maximum sandbox entitled Per Eligible Merchant	Each Eligible Merchant is entitled to one (1) sandbox per Merchant ID only.
4	Minimum Account Balance Requirement	Eligible Merchants must have a minimum balance of RM3,000 in their designated Maybank Current Account or Maybank Savings Account (personal or Business) as at the Campaign end date, 30 April 2026. Any

		account balance below RM3,000 as at 30 April 2026 will not qualify for the Campaign.
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- b) This Campaign is applicable to existing and new Maybank Current Account or Maybank Savings Account (personal) customers running their business operations from Non-Urban states who have not signed up as a merchant. To be eligible, they will need to sign up for a Biz QRPay, successfully complete the onboarding process, maintain a minimum balance of RM3,000 in their designated Maybank Current Account or Maybank Savings Account (personal or Business) as at the Campaign end date and receive a minimum one (1) time transaction of minimum RM5 in order to qualify.
- c) For the avoidance of doubt, the Campaign criteria in Clause 3.0 (a) must be completed during the Campaign Period, it is not valid in conjunction with other promotions, discounts, or vouchers.

4.0 How the Soundbox shall be fulfilled to the Eligible Merchant

- a) Eligible Merchants who met the conditions under Clause 3.0 above will be notified via an Electronic Direct Mailer (EDM) sent to their registered email addresses (or such other channel as Maybank may determine). If an Eligible Merchant wishes to receive the complimentary soundbox, the Eligible Merchant must provide explicit consent in the manner and within the period specified by Maybank. The explicit consent shall allow Maybank to disclose the Eligible Merchant’s relevant information to Naga Plus Resources Sdn Bhd (Maybank’s appointed vendor in relation to the soundbox) for the purposes of contacting the Eligible Merchant to confirm interest and arrange delivery of the soundbox. For avoidance of doubt, failure to provide such consent within the specified period may result in the Eligible Merchant being disqualified from receiving the complimentary soundbox. The complimentary soundbox will be delivered within forty-five (45) business days after the Campaign ends and the Eligible Merchant provides explicit consent.
- b) The soundbox model provided may vary (older or newer model) depending on availability throughout the Campaign Period.
- c) The appointed Vendor, Naga Plus Resources Sdn Bhd , shall contact the Eligible Merchant via phone call using the following numbers to verify relevant details, including the Merchant ID (MID) and delivery address:
 - a. +6012-3226388
 - b. +6012-2636388
 - c. +6017-8692638 and/or
 - d. +60176288965
- d) Eligible Merchants shall be contacted by Naga Plus Resources Sdn Bhd up to a

maximum of three (3) times within ten (10) working days. If the Eligible Merchant remains uncontactable, Maybank reserves the right to withdraw the entitlement of the sandbox.

- e) Upon successful verification and configuration, the sandbox shall be delivered within forty-five (45) working days as per Clause 4.0(a) above.
- f) The entitlement to receive the sandbox is non-transferable, non-exchangeable for cash, and shall not be replaced, extended, or substituted in any manner.
- g) All decisions made by Maybank in relation to the eligibility, selection, and fulfilment of the sandbox shall be final, conclusive, and binding, and no correspondence, appeals, or disputes will be entertained.

5.0 Maybank QRPay Sandbox

- a) Maybank reserves the right to substitute Maybank QRPay Sandbox with any other item of equivalent value at its discretion by giving twenty-one (21) days' notice to the Eligible Merchants, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my.

6.0 General Terms & Conditions

- a) Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- b) Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted on Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Merchants to be informed of or otherwise seek out any such notice validly posted.
- c) By participating in this Campaign, Eligible Merchants agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the Terms and Conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- d) By participating in this Campaign, Eligible Merchants agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank

Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.

In addition and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Merchants agree and consent to his/ her personal data or information being collected, processed, and used by Maybank for:

- i) the purposes of the Campaign; and
- ii) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well as responses and related photographs. In this regard, Eligible Merchants agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

*Note: "PDPA" refers to the Personal Data Protection Act (2010).

- e) Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Merchants in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any negligence or omission by Maybank.
- f) Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- g) Maybank may disqualify/reject any Eligible Merchants who does not comply with the Terms and Conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- h) These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively

for feedback and/or complaints, Eligible Merchants may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my

7.0 Appendix 1:

List of Non-Urban states are as per below:

No.	List of Non-Urban States
1	Perlis
2	Kedah
3	Kelantan
4	Terengganu
5	Perak
6	Pahang
7	Sabah
8	Sarawak
9	Johor - Batu Pahat - Kluang - Kota Tinggi - Mersing - Muar - Pontian - Segamat - Kulaijaya - Ledang
10	Selangor - Kuala Langat - Sabak Bernam - Hulu Langat - Hulu Selangor
11	Negeri Sembilan - Jelebu - Kuala Pilah - Tampin - Jempol