

Jom Bayar & MAEnang Campaign 2026 Terms and Conditions

Jom Bayar & MAEnang Campaign 2026 (“Campaign”) is organised by Malayan Banking Berhad (Registration No.: 196001000142) (**“Maybank”**) and shall be subject to the terms and conditions herein (**“Terms and Conditions”**). By participating in this Campaign, Eligible Customers (as defined in Clause 2 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of this Campaign shall be final and binding.

1. **Campaign Period**

- a) The Campaign will commence from 1 June 2026 at 12:00:00 AM (MYT) until 31 December 2026 at 11:59:59 PM (MYT) [both dates inclusive] (**“Campaign Period”**).
- b) The Campaign Period is divided into 7 Campaign Months:

Campaign Month	Dates
June	1 June 2026 – 30 June 2026
July	1 July 2026 – 31 July 2026
August	1 August 2026 – 31 August 2026
September	1 September 2026 – 30 September 2026
October	1 October 2026 – 31 October 2026
November	1 November 2026 – 30 November 2026
December	1 December 2026 – 31 December 2026

2. **Eligibility**

- a) This Campaign is open to individuals who conduct any of the following transactions within the Campaign Period:
 - Maybank2u Online Banking transactions, also known as FPX (Financial Process Exchange) or DuitNow Online Banking/Wallet transactions, by selecting Maybank2u Online Banking as their payment method
 - Bill Payment transactions via ‘Pay Bills’ in Maybank2u website and MAE app, the payment shall be made from a Maybank/ Maybank Islamic’s Current Account and/or Savings Account, Credit Card and MAE Wallet.
 - Prepaid Reload transactions via ‘Reload’ in Maybank2u website and MAE app, the payment shall be made from a Maybank/ Maybank Islamic’s Current Account and/or Savings Account, Credit Card and MAE Wallet.
- b) Participants must be at least eighteen (18) years of age with valid identification documents. Individuals under the age of eighteen (18) (**“Minors”**) must obtain the

Jom Bayar & MAEnang Campaign 2026 Terms and Conditions

consent of their parents and/or legal guardians to participate in this Campaign. By selecting Maybank2u Online Banking as the payment method at checkout, a Minor acknowledges that they have obtained the prior consent of their parents and/or legal guardians. These Terms and Conditions shall apply to their parents and/or legal guardians in lieu of their applicability to the Minor.

- c) All individual customers who meet these criteria will be referred to as “**Eligible Customers**”.
- d) Eligible Customers will be automatically entered into this Campaign for the Campaign Month of June. For Campaign Months from July to December, Eligible Customers are required to opt-in by clicking ‘Join Now’ to Tap, Track, Win via the MAE app in order to participate in and qualify for this Campaign.
- e) Permanent and/or contract employees of Maybank are NOT eligible to participate in this Campaign.

3. Campaign Mechanics

- a) Eligible Customers must complete any ONE (1) of the Transaction Category listed below within the same Campaign Month to stand a chance to win a Voucher Pack worth RM50 reward (“**Voucher Pack**”), as stipulated in Table 1.

Table 1: Campaign Requirement to win Voucher Pack (“Eligible Transactions”)

Transactions Category	Eligible Transaction Count	Qualifying Amount per Transaction	Winner Selection
Perform Maybank2u Online Banking (FPX) transactions on any online platform/merchant.	6	RM20	2,000 winners per Campaign Month
Perform Bill Payment transactions via ‘Pay Bills’ (not including JomPAY) on the MAE app or Maybank2u web.	3	RM20	2,000 winners per Campaign Month
Perform Prepaid Reload transactions via ‘Reload’ on the MAE app or Maybank2u web.	2	RM20	2,000 winners per Campaign Month

- b) A total of six thousand (6,000) winners will be selected on a random basis every Campaign Month, with selection conducted separately for each Transaction Category. Two thousand (2,000) winners will be allocated to Maybank2u Online Banking (FPX)

Jom Bayar & MAEnang Campaign 2026 Terms and Conditions

transactions, two thousand (2,000) winners to Bill Payment transactions, and two thousand (2,000) winners to Prepaid Reload transactions.

- c) Each Eligible Customer is entitled to win a maximum of one (1) Voucher Pack per Campaign Month, regardless of the number of Transaction Category completed.
- d) Eligible Customer who has completed more than one (1) Transaction Category within the same Campaign Month shall be eligible for all applicable category-based winner selections. However, if the Eligible Customer is selected as a winner in more than one (1) Transaction Category, the Eligible Customer shall only be entitled to receive one (1) Voucher Pack, and the winning category shall be determined based on the Transaction Category with the earliest qualifying completion timestamp, as stipulated in Table 2.

Table 2: Winning Scenarios

	Scenario	Eligibility for Voucher Pack
1	Customer performs: <ul style="list-style-type: none"> ▪ Six (6) Maybank2u Online Banking transactions with a minimum of RM20 on 10 June 2026 ▪ Two (2) Prepaid Reload transactions with a minimum of RM20 on 30 June 2026 	Customer entitled: <ul style="list-style-type: none"> ▪ One (1) entry into Maybank2u Online Banking June winner selection to stand a chance to win one (1) Voucher Pack ▪ One (1) entry into Prepaid Reload June winner selection to stand a chance to win one (1) Voucher Pack <p>If the Customer is selected as winner in both Maybank2u Online Banking and Prepaid Reload selections, only one (1) Voucher Pack will be awarded, based on the earliest qualifying completion timestamp (FPX: 10 June 2026; Prepaid Reload: 30 June 2026), with Maybank2u Online Banking as the winning category.</p>
2	Customer performs: <ul style="list-style-type: none"> ▪ Three (3) Bill Payment transactions with a minimum of RM20 in June ▪ Three (3) Bill Payment transactions with a minimum of RM20 in August 	Customer entitled: <ul style="list-style-type: none"> ▪ One (1) entry into Bill Payment June winner selection to stand a chance to win one (1) Voucher Pack ▪ One (1) entry into Bill Payment August winner selection to stand a chance to win one (1) Voucher Pack

Jom Bayar & MAEnang Campaign 2026 Terms and Conditions

		If the Customer is selected as a winner in both months, the Customer will receive a total of two (2) Voucher Pack.
--	--	--

- e) The Voucher Pack comprises digital vouchers from the following participating brands, with the respective discount values as set out below:
- Sooka 2-week Sports & Entertainment plan subscription (worth RM14.80)
 - Pizza Hut RM0.88 for 1 Regular Pizza with a minimum purchase of 1 Regular pizza (worth RM35.99)
 - Pizza Hut RM8.99 for 1 set personal meal (worth RM26.57)
 - Pizza Hut free 2 x sides with a minimum purchase of RM10 (worth RM11.98)
 - Pizza Hut RM10 off on Regular & Large Pizza with a minimum purchase of RM10
 - Tealive RM2 off with a minimum spend of RM10
 - Shopee RM5 off with no minimum spend
 - ZUS COFFEE RM2 off with no minimum spend
 - Watsons RM5 off with no minimum spend
 - Caltex RM5 off with no minimum spend
- f) The Voucher Pack is a mix-and-match bundle of digital vouchers selected from the list above, with a total value worth RM50 or more.
- g) Maybank reserves the right, at its discretion, to determine and vary the composition of the Voucher Pack, including the participating brands, voucher denominations, and mix of vouchers. The Voucher Pack composition may differ from month to month without prior notice.
- h) Each e-voucher is subject to the respective terms and conditions of the participating merchant/brand, including but not limited to redemption mechanics, usage restrictions, and validity period. Such terms and conditions shall be provided to the Eligible Customers upon issuance or redemption of the Voucher Pack.
- i) All vouchers are valid for use until the date specified on the respective vouchers. If vouchers are still unused after the validity date stated on the vouchers' terms & conditions, Maybank will not be responsible for the extension of the validity nor replacement of the vouchers and will not refund or reimburse any monies for the unused portion should the winner not fully utilise the said vouchers.
- j) Maybank shall not be responsible for any disputes relating to the use, redemption, or validity of the e-vouchers, which shall be governed by the respective participating brands. In the event of a dispute relating to the vouchers, Eligible Customer shall deal directly with the companies below:

Company Name	Company Registration No.
MEASAT Broadcast Network Systems Sdn. Bhd (Sooka)	199201008561 (240064-A)

Jom Bayar & MAEnang Campaign 2026 Terms and Conditions

QSR Brands (M) Holdings Bhd (Pizza Hut)	201101011105 (939235-W)
Loob Holding Sdn Bhd (Tealive)	201001021759 (905529-P)
Shopee Mobile Malaysia Sdn. Bhd.	201501009497 (1134832-W)
Zuspresso (M) Sdn Bhd (ZUS COFFEE)	201901031000 (1340330-X)
Watson's Personal Care Stores Sdn. Bhd	199401004213 (289892-V)
Chevron Malaysia Limited (Caltex)	195902000060 (0992309-U)

4. Voucher Pack Fulfilment

- a) Maybank reserves the right to substitute the Voucher Pack with any other item(s) of similar market value at its reasonable discretion with twenty-one (21) calendar days' prior notice which will be communicated on Maybank2u website and/or other platforms deemed appropriate by Maybank.
- b) Eligible Customers that have performed the Eligible Transactions will be shortlisted as **"Winners"**. Voucher Pack will be fulfilled as per below schedule.

Table 3: Fulfilment Schedule

Prize	Prize Fulfilment
Voucher Pack	Campaign Month (June): Before 31 July 2026 Campaign Month (July): Before 31 August 2026 Campaign Month (August): Before 30 September 2026 Campaign Month (September): Before 31 October 2026 Campaign Month (October): Before 30 November 2026 Campaign Month (November): Before 31 December 2026 Campaign Month (December): Before 31 January 2027

- c) In the event that the selected Winner fails to comply with any Terms and Conditions of this Campaign, Maybank reserves the right to forfeit the said Winner's entitlement to the Voucher Pack.
- d) The Winners will be informed via push notification from the MAE app and the Voucher Pack will be fulfilled via e-voucher codes emailed directly to the Winners' valid and active email address registered with Maybank, Only Eligible Customers with a valid email address registered with Maybank shall be eligible for the winner selection of the Voucher Pack.

Jom Bayar & MAEnang Campaign 2026 Terms and Conditions

- e) Eligible Customers shall be responsible to ensure that their contact details such as email address, contact details and correspondence address provided are current and updated with Maybank. Failure to do so may lead to disqualification from the Campaign, and Maybank shall bear no responsibility or liability for any loss, including loss of opportunity and consequential loss, arising from the Eligible Customers' failure to update their contact details in Maybank's records.
- f) Maybank reserves the right to request for further documentation or proof of identification, age, and place of residence of the Winners.
- g) Maybank will not ask for any banking details such as credit card/debit card number and bank Transaction Authorization Code (TAC), account password, PIN or one-time password (OTP) from the Winners to claim the Prize or for what so ever reasons.
- h) The selected Winners acknowledge and agree that Maybank reserves the rights to disqualify their participation in this Campaign; and/or clawback Voucher Pack if:
 - i) The selected Winner is found or suspected of tampering with the Campaign Mechanics or the operations of the Campaign; or
 - ii) the selected Winner is found or suspected of undertaking fraudulent activities or other activities that are inconsistent with the intention of the CampaignNotwithstanding the above, Maybank reserves the right to reject any participation or Winners at its discretion
- i) Maybank will NOT provide any replacement or substitute for the Voucher Pack if the Winner rejects the Voucher Pack and /or sent and /or request for alternative option(s).
- j) Voucher Pack awarded to Winner are non-transferrable and non-exchangeable for cash or other kinds, whether in part or in full.

6. General Terms and Conditions

- a) Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- b) Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted on Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.

Jom Bayar & MAEnang Campaign 2026 Terms and Conditions

- c) By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- d) By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.
- e) In addition and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:
 - i) the purposes of the Campaign; and
 - ii) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well as responses and related photographs. In this regard, Eligible Customers agree to cooperate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

*Note: "PDPA" refers to Personal Data Protection Act (2010).

- f) Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any negligence or omission by Maybank.
- g) Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.

Jom Bayar & MAEnang Campaign 2026 Terms and Conditions

- h) Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.

- i) These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.