

## Maybank Cross-Border QR Payment x Mr Tiger 2026 Campaign Terms & Conditions



Maybank Cross-Border QR Payment x Mr Tiger 2026 (“**Campaign**”) is organised by Malayan Banking Berhad (Registration No.: 196001000142) and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, Eligible Customers (as defined in Clause 2 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of the Campaign shall be final and binding.

### 1.0 Campaign Period

This Campaign will commence on 8th June 2026, at 12:00:00 AM (MYT) and ends on 30th June 2026, at 11:59:59 PM (MYT), both dates inclusive, and shall hereinafter be collectively referred to as the “Campaign Period”.

### 2.0 Eligibility

This Campaign is open to all individuals who fulfill the criteria set up below (“Eligible Customers”):

- (a) have an active MAE by Maybank2u (“MAE”) App;
- (b) are registered to utilise Scan & Pay (“Scan & Pay”), which is an electronic payment platform utilising Quick Response (QR) codes available within the MAE app. The use for Scan & Pay is governed by the Terms and Conditions of Scan & Pay (Formerly known as Maybank QRPAY)- For Buyers/Senders on [Maybank2u website](#) and is a primary prerequisite for eligibility in this Campaign (as set out in Clause 3.0)
- (c) attained the age of eighteen (18) years and above with valid identification document(s). For individuals below the age of eighteen (18) years (“Minor”), they must obtain consent from their parents and/or legal guardian to participate in this Campaign. The use of the MAE app is an acknowledgement to Maybank that the Minor has obtained the prior consent of his or her parents and/or legal guardian to participate in this Campaign. These Terms and Conditions will be applicable to and binding upon the parents and/or legal guardian of the Minor as to the same effect as if the parents and/or legal guardian of the Minor was a direct party and agreed to these Terms and Conditions.

### 3.0 Campaign Mechanics and Conditions

- (a) Eligible Customers who perform the Eligible Action within the Campaign Period will stand a chance to win the Prize.
- (b) “**Eligible Action**” shall mean performing three (3) Cross-Border QR Payments via Scan & Pay with a minimum spend of RM10 in Singapore, Indonesia, Thailand or Cambodia during the Campaign Period.

(c) Eligible Customers may utilise Scan & Pay at the following countries' local QR codes listed below:

Country	Local QR Code
Singapore	NETS QR
Indonesia	QRIS QR
Thailand	PROMPT PAY QR
Cambodia	KHQR

(d) The Campaign Mechanics and the Prize details are stipulated in Table 3.1 below.

**Table 3.1: The Campaign Mechanics and the Prize Details**

Prize	Quantity	Campaign Mechanics
Mr Tiger Figurine	Total of 100 Winners throughout the Campaign Period.  The Winners will be randomly selected with Maybank's randomizer program.	Eligible Customers will stand a chance to win the Prize when performing three (3) Cross-Border QR Payments via Scan & Pay with a minimum spend of RM10.

(e) Each Eligible Customer is entitled to one (1) Prize throughout the Campaign Period.

**Table 3.2: Examples/scenarios of eligibility for Prize winning**

Scenario	Eligible Chance(s) upon Eligible Transaction
A customer performed three (3) Cross-Border QR Payment via Scan & Pay transaction with min. spend of RM10 made between 8 June 2026 - 30 June 2026.	The customer who performs the Eligible Action will stand a chance to win the Prize during the Campaign Period.
A customer performed the Eligible Action on 1 <sup>st</sup> July 2026 (after the Campaign Period ends).	The customer is not eligible to win the Prize as the Eligible Action occurred after the Campaign Period.

#### 4.0 Prize Fulfilment

- (a) Maybank reserves the right to substitute the Prize with any other item(s) of similar market value at its reasonable discretion with twenty-one (21) calendar days' prior notice to the Winners which will be communicated on Push Notification via the MAE app.
- (b) Eligible Customers that have performed the Eligible Action shall be eligible for selection as Winner(s). A total of one hundred (100) Eligible Customers will be selected randomly with Maybank's randomizer program as Winners throughout the Campaign Period. The Prize will be fulfilled as per Table 4.1 below.

**Table 4.1: Prize Fulfilment Schedule**

Campaign Period	Prize Fulfilment Schedule
8 June 2026 - 30 June 2026	By 31 August 2026

- (c) In the event that the Winner fails to comply with any Terms and Conditions of this Campaign, Maybank reserves the right to forfeit the Prize of the said Winner.
- (d) The Winners will be informed via Bank's notification (e.g. phone call, email, MAE app, or other means deemed appropriate by the Bank).
- (e) Maybank reserves the right to request for further documentation or proof of identification, age and place of residence of any of the Winners.
- (f) Maybank will not ask for any banking details such as credit card/debit card number and bank Transaction Authorization Code (TAC), account password, PIN or one-time password (OTP) from the Winners to claim the Prize or for any reasons.
- (g) The Winners acknowledge and agree that Maybank reserves the rights to clawback any Prizes from the Winners if:
  - i. the Winner is found or suspected of tampering with the Campaign Mechanics or the operations of the Campaign; or
  - ii. the Winner is found or suspected of undertaking fraudulent activities or other activities that are inconsistent with the intention of the Campaign.
- (h) Eligible Customers shall be responsible to ensure that their contact details such as mobile number, email address and correspondence address provided are current and updated with the Maybank. Failure to do so may lead to disqualification from the Campaign for the Eligible Customers and Maybank shall not be responsible to the Eligible Customers for any loss (including loss of opportunity and consequential loss flowing there from) suffered in the event the Eligible Customers' contact details in the Bank's record are not updated.
- (i) Maybank will NOT provide any replacement or substitute for the Prize if the Winner rejects the Prize and /or sends and /or requests for alternative option(s).

## **5.0 General Terms & Conditions**

- (a) Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- (b) Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted on Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- (c) By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- (d) By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on [www.maybank2u.com.my](http://www.maybank2u.com.my) ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.

In addition and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- (i) the purposes of the Campaign; and
- (ii) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well as responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

\*Note: "PDPA" refers to Personal Data Protection Act (2010).

- (e) Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any negligence or omission by Maybank.
- (f) Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- (g) Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- (h) These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website [www.maybank2u.com.my](http://www.maybank2u.com.my).