

Spend and Win 50,000 KrisFlyer Miles - Terms and Conditions

The "Spend and Win 50,000 KrisFlyer Miles" Campaign ("Campaign") is organised by Malayan Banking Berhad (196001000142) and shall be subject to the terms and conditions set out herein.

1. Campaign Period

The promotion commences from 27 March 2026 at 12:00 AM MYT and expires on 14 April 2026 at 11:59 PM MYT, both dates inclusive ("**Campaign Period**").

2. Campaign Eligibility

2.1. This Campaign is applicable to Singapore Airlines KrisFlyer American Express® Credit Cards listed below:

- a. Singapore Airlines KrisFlyer American Express® Platinum Credit Card; and
- b. Singapore Airlines KrisFlyer American Express® Gold Credit Card;

2.2 The abovementioned cardmembers must have good credit standing as may be determined by Maybank at its discretion in order to be eligible to participate in this Campaign ("Eligible Cardmember"). Supplementary spend will be accumulated and consolidated to the Principal card spend. (Spend can be accumulated on all the eligible cards based on unique customer).

3. Campaign Mechanics

3.1. Eligible Cardmember is required to make a minimum cumulative spend of Ringgit Malaysia Ten Thousand (RM10,000.00) at the participating merchants (as defined below) within the Campaign Period in order to be eligible to win the Prize ("**Eligible Winner**").

3.2. This campaign offer is only applicable for purchases made through Singapore Airlines, Scoot, hotels & travel agencies ("**Participating Merchants**"). All transactions fall under either one of the Merchant Category Code (MCC: '7011, 3500

– 3799, 7012, 7911, 4511, 4722, 5962, 3000 – 3299), applicable for online transaction & retail transactions.

3.3. Non-Qualifying transactions shall refer to Balance Transfers, existing EzyPay Plans, Outstanding Balance(s), Cash Advance, Finance Charges, Late Payment charges, Annual Fees, Voided Transactions, Ezy pay Plus, Quasi cash and reversal.

3.4. Maybank reserves the right to cancel cardmembers participation for the campaign if any of the following occurs:

- a) Where payment has been due for thirty (30) days or more; and/or
- b) Where the account(s) is suspended to have been operated fraudulently; and/or
- c) Any account(s) has otherwise been closed by Maybank

4. Prize

4.1. Eligible Cardmember stand to win the following prize:

Prize	Prize Mechanic
50,000 KrisFlyer miles	1) Eligible Cardmember are required to make the spending as stated above to be eligible to win the Prize. 2) Bonus KrisFlyer miles will be awarded on a first-come, first-serve basis. 3) Capped at total 10,000,000 bonus KrisFlyer miles to be awarded for the entire campaign period (up to 200 winners) 4) Each Eligible Cardmember can only win one Prize (50,000 KrisFlyer miles).

4.2. The selected Eligible Cardmembers will be contacted by Maybank or its appointed representatives (at the latest telephone numbers furnished to Maybank as shown in Maybank’s record) at any time during office hours.

4.3. The Winners will be announced via www.maybank2u.com.my within sixteen (16) weeks after the Campaign Period.

- 4.4. KrisFlyer miles will be credited into the Winners account within sixteen (16) weeks after the Campaign Period.
 - 4.5. In the event Maybank or its appointed representative is unable to contact the selected Eligible Cardmember after three (3) attempts and/or the selected Eligible Cardmember does not wish to participate in the Campaign upon being contacted by Maybank or its appointed representatives, the selected Eligible Cardmember will be deemed to be disqualified from the Campaign.
 - 4.6. The Prize is not transferable and/or exchangeable for up-front cash or credit of any kind, whether in part or in full.
 - 4.7. All retail transactions recorded by Maybank are final and conclusive.
 - 4.8. By participating in this Campaign, the Eligible Cardmember hereby expressly agrees to be bound by the terms and conditions as stated herein, including decisions of Maybank which are final, binding and conclusive. No further correspondence appeal will be entertained.
 - 4.9. Maybank reserves the right to publish and display the names and addresses of the selected Eligible Cardmembers, photographs and audio and/or visual recording for any mass media or marketing materials for advertising and publicity purposes without compensation or notice to the Cardmember.
 - 4.10. All selected Eligible Cardmembers shall abide by the terms and conditions imposed by the party arranging for and/or providing the Prizes and the terms and conditions that are attached to the Prizes, if any.
 - 4.11. Maybank and/or its representatives, shall not be responsible nor liable in any manner whatsoever for any deficiency or inadequacy of services rendered by any third party or for any loss whatsoever of any nature in the course of availing the Prizes.
 - 4.12. Other Singapore Airlines and Scoot terms and conditions shall apply. The Terms & Conditions of Singapore Airlines and Scoot are subject to the revision of Singapore Airline and Scoot at any time without prior notice.
 - 4.13. KrisFlyer Terms and Conditions (https://www.singaporeair.com/en_UK/ppsclub_krisflyer/termsconditions-kf/) shall apply. The Terms & Conditions of KrisFlyer are subject to the revision of Singapore Airline at any time without prior notice.
5. General Terms and Conditions

- 5.1. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 5.2. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted on Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- 5.3. By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- 5.4. By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.

In addition and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well as responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

*Note: "PDPA" refers to Personal Data Protection Act (2010).

- 5.5. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by

Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any negligence or omission by Maybank.

- 5.6. Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- 5.7. Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 5.8. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.