



Maybank myimpact Cards Spend & Win Campaign 2026

Terms & Conditions

Maybank myimpact Cards Spend & Win Campaign 2026 (“Campaign”) is offered by Malayan Banking Berhad (Co. No 196001000142) (“MBB”) and Maybank Islamic Berhad (Co. No. 200701029411) (“MIB”) (collectively referred to as “Maybank”). By participating in this Campaign, Eligible Customer(s) (as defined in Clause 2 below) hereby expressly agree to be bound by the Terms and Conditions and any decisions made by Maybank in respect of this Campaign shall be final, conclusive and binding.

1. Campaign Duration

The Campaign shall run from 1 May 2026 to 31 December 2026 both dates inclusive (“Campaign Period”).

2. Eligibility

- a. Subject to these Terms and Conditions, the Campaign is open to all Principal Cardmembers of Maybank myimpact Visa Signature Credit Card and Maybank Islamic myimpact Mastercard Platinum Credit Card-i (which shall collectively be referred to as “Maybank myimpact Cards”) (“Cardmember(s)”) who had successfully registered for this Campaign via short messages service (“SMS”) (“Eligible Customer(s)”).
- b. The following persons are NOT eligible to participate in the Campaign:
 - i. Cardmember(s) whose Maybank myimpact Cards account(s) status is delinquent, suspended, cancelled or in breach of any Terms and Conditions of Maybank Card Agreement during the Campaign Period;
 - ii. Cardmember(s) who are in default of any facility granted by Maybank at any time;
 - iii. Permanent and/or contract employees of the Cards Marketing Department of Maybank Malaysia and Regional Cards Marketing Department of Maybank; or
 - iv. Any person who has committed or suspected of committing any misconduct, fraudulent or wrongful acts in relation to their account(s), any facility, and/or any services granted by Maybank.
- c. “Cardmember(s)” who fulfill the above mentioned criteria are hereinafter referred to as “Eligible Cardmember(s)”.

3. SMS Registration

- a. To participate in this Campaign, Principle Cardmember(s) are required to register once via SMS using any of the registered telecommunication companies (“Telco”) number within the Campaign Period (“Registration”) as follows:
SMS: MYIMPACT to 66628 (e.g. MYIMPACT)



- b. Cardmember(s) must register their participation in the Campaign using the mobile phone number that was registered with Maybank. Multiple registrations using the same phone number are not accepted. In the event the information that been provided by the Cardmember(s) does not match with Maybank's records, Maybank reserves the right to reject the Registration.
- c. Cardmember(s) shall be responsible to pay the standard SMS charges levied by their respective Telco service providers for each Registration sent to the designated number "66628" for the purposes of the Campaign.
- d. Cardmember(s) are responsible to ensure that the details in the Registration sent to "66628" are complete, accurate and within the Campaign Period; failing which, the Registration is/will be deemed invalid or unsuccessful.
- e. Cancellation and/or any changes made after the Registration which has been successfully sent to "66628" will not be entertained.
- f. Proof of SMS sent to "66628" by Cardmember(s) shall not be deemed as successful Registration unless the Cardmember(s) receives a confirmation SMS from "66628" and such confirmation SMS will be sent to the same mobile phone number used for the Registration, subject to the SMS traffic at the respective Telco's network. The confirmation SMS is automatically generated to confirm receipt of a successful Registration and shall not be deemed as notification that the Cardmember(s) is confirmed as the Winner.
- g. Maybank reserves the right to disqualify any Registration sent to "66628" due to reason(s) including, but not limited to duplicate registrations, invalid NRIC/Passport Number, incorrect SMS format, unsuccessful or delayed transmission of SMS during the Campaign Period and Maybank shall not, in any way, be liable and/or responsible for such disqualification.
- h. Maybank is not responsible and does not have any control whatsoever on the SMS traffic, possible network failures and/or interruptions on the part of the respective Telco or Maybank's SMS service provider or for any other reason(s) whatsoever during the process of the Registration sent to "66628" or SMS confirmation sent from "66628" to Cardmember(s) which may result in the delay of the Registration during the Campaign Period.
- i. SMS service is provided and supported by the service provider appointed by Maybank.



4. Campaign Mechanics: Spend & Win iPhone and e-Commerce Voucher Campaign

- a. Upon successful Registration, Eligible Cardmember(s) shall earn entries for the randomizer selection as per clause 4(g) as follows:
 - i. Every RM100 posted retail spend = 1 entry; and/or
 - ii. Newly approved Eligible Cardmember(s) within the respective month = 10X additional entries.
- b. A total of 100 winners per month (“Monthly Winners”) shall be selected via Maybank’s randomizer system for the Monthly Prizes category, as referred to in paragraph (f) below.
- c. To qualify for the Monthly Grand Prize, Eligible Cardmember(s) must achieve a minimum monthly retail spend of RM3,000 within the relevant month.
- d. An Eligible Cardmember(s) may only win one (1) Monthly Grand Prize throughout the Campaign Period. For the avoidance of doubt, an Eligible Cardmember(s) who has won the Monthly Grand Prize in a particular month shall not be eligible to win any consolation prize for the same month, but may still be eligible to win consolation prizes in other months, subject to the Campaign Terms and Conditions.
- e. The number of entries allocated for each Eligible Cardmember(s) shall be calculated based on retail transactions successfully posted in Maybank’s system during the Campaign Period (Malaysian Time).
- f. The Monthly Prizes are as follows:

Month	Grand Prize	Consolation Prize
May 2026	1X iPhone 17 512GB	99X RM20 Shopee e-voucher
Jun 2026	1X iPhone 17 512GB	99X RM20 Shopee e-voucher
Jul 2026	1X iPhone 17 512GB	99X RM20 Shopee e-voucher
Aug 2026	1X iPhone 17 512GB	99X RM20 Shopee e-voucher
Sep 2026	1X iPhone 17 512GB	99X RM20 Grab e-voucher
Oct 2026	1X iPhone 17 512GB	99X RM20 Grab e-voucher
Nov 2026	1X iPhone 17 512GB	99X RM20 Grab e-voucher
Dec 2026	1X iPhone 17 512GB	99X RM20 Grab e-voucher

Note: The iPhone prize stated in this Campaign refers to the latest available iPhone model at the time of fulfilment. In the event a new iPhone model is released prior to fulfilment, the Prize shall be substituted with the latest iPhone model available in the market at the time of fulfilment, subject to availability and the official product launch timeline.



g. Selection of Winners

- i. Based on the entries earned, Eligible Cardmember(s) Cardmembers shall be shortlisted by Maybank's randomizer programme as the Winners for the respective Prizes ("Winner(s)").
- ii. Although supplementary Cardmembers are not eligible to participate and receive the Prize under this Campaign, the qualifying spend made by supplementary Cardmembers will be consolidated with the qualifying spend made by the principal Cardmembers for the purpose of accumulating the total spend and entries.
- iii. Tracking of the retail spend is based on transaction dates (Malaysian Time) and the time in which the transactions are successfully posted in Maybank' system throughout the Campaign Period.
- iv. The Grand Prize Winners will be contacted by Maybank or its appointed representatives (via the mobile number that was registered with Maybank) at any time during office hours.
- v. In the event Maybank or its appointed representative is unable to contact the Grand Prize Winners via the mobile number that was registered with Maybank after three (3) attempts and/or the shortlisted Winner does not wish to receive the Prize upon being contacted by Maybank or its appointed representatives, the shortlisted Winner will be deemed to be disqualified from the Campaign.
- vi. The Winners of Prizes are not allowed to transfer or sell his/her right to the Prize to any other person.

h. Winner Contact

- i. The Grand Prize Winners will be contacted by Maybank or its appointed representatives via the mobile number registered with Maybank.
- ii. In the event Maybank is unable to contact the Winners after three (3) attempts, or if the Winners decline the Prize, the Winners shall be deemed disqualified.

5. Campaign Mechanics: Contribute Carbon Offset & Win

- a. Eligible Cardmember(s) can contribute to the Carbon Offset Initiative via the "Carbon offset" icon on the dashboard from MAE app or Maybank2U website. The contribution must be a minimum of RM10 using Maybank myimpact Cards, and a complimentary TGV movie e-ticket ("Carbon Offset Prize") will be given to the first ten (10) successful transactions on monthly basis, on a first come, first served basis.
- b. Each Eligible Cardmember(s) will receive maximum one (1) Carbon Offset Prizes throughout the Campaign Period regardless of the number of successful transaction(s) performed.



c. The Carbon Offset Prizes are as follows

Month	Carbon Offset Prize
May 2026	10X RM20 TGV Movie e-Ticket
Jun 2026	10X RM20 TGV Movie e-Ticket
Jul 2026	10X RM20 TGV Movie e-Ticket
Aug 2026	10X RM20 TGV Movie e-Ticket
Sep 2026	10X RM20 TGV Movie e-Ticket
Oct 2026	10X RM20 TGV Movie e-Ticket
Nov 2026	10X RM20 TGV Movie e-Ticket
Dec 2026	10X RM20 TGV Movie e-Ticket

d. Additional Provisions:

- Carbon Offset Prize will be issued in digital format via SMS or email, subject to delivery method decided by Maybank.
- All tickets are subject to TGV Cinemas’ terms of use and validity period.
- Maybank shall not be responsible for any loss, expiry, non-redemption or failure of delivery of the e-ticket due to incorrect contact details provided by the Cardmember(s).

6. Rewards Fulfilment

- The Monthly Prizes and Carbon Offset Prizes (collectively the “(“Rewards”) shall be fulfilled within twelve (12) weeks from the last day of the Campaign, provided that the relevant qualifying transactions are successful, and have not been cancelled, reversed or rejected.
- All Rewards are given on an “as is” basis and are non-transferable and non-exchangeable for cash or other kinds, whether in part or in full. Maybank reserves the right to review or make changes to the Prizes, where applicable. Any visual(s) of the Rewards used in any advertisement, promotional, publicity and other materials relating to or in connection with the Campaign is/are only for illustration purposes and may not depict the actual appearance of the Rewards.
- Maybank’s liability with regard to the Grand Prize is only to pay the purchase price for the same to the appointed fulfilment vendor.
- All Prize models, colours (where applicable) and specifications are subject to availability. In the event the dealer is unable to supply the same Prize models as described herein to Maybank due to any reasons which include, but are not limited to manufacturer’s recall or damage, force majeure, lost or stolen during storage and/or delivery, Maybank reserves the right to substitute the Prizes with another item of like or similar value with prior notice of at least twenty one (21) calendar days on Maybank2u website at <https://www.maybank2u.com.my/> or any other methods as it deems fit. However, Maybank bears no responsibility to replace the Prizes when it is damaged or stolen after delivery to the Winner.
- The inclusion of the Prizes model in this Campaign cannot be construed as any endorsement or recommendation of the Prizes brand and model by Maybank. For any dispute in relation to quality or warranty of the Prizes or any terms and



- conditions in respect thereof, the Winner shall deal with the dealer directly without any recourse to Maybank. Maybank shall not be held liable for any breach of quality or warranty of the Prizes or any terms and conditions in respect thereof and shall not entertain any complaints whatsoever in relation with the Prizes.
- f. Rewards, specifically e-vouchers under the Monthly Prizes and e-tickets under the Carbon Offset Prizes, will be delivered digitally via Short Message Service (SMS) or email to the Eligible Cardmember's/Winner's registered mobile number or email address maintained with Maybank.
 - g. Maybank reserves the right to disqualify any Eligible Cardmember from participating in the Campaign and/or from receiving the Rewards Monthly Prizes and Carbon Offset Prizes, due to the following:
 - i. if the Eligible Cardmember's Maybank myimpact Credit Card account is cancelled, closed, or terminated by any reason whatsoever, either voluntarily or involuntarily on or before the fulfilment of the complimentary rewards; and/or
 - ii. If the transaction is cancelled, unsuccessful by any reason whatsoever, either voluntarily or involuntarily on or before the fulfilment of the complimentary rewards; and/or
 - iii. If the Eligible Cardmember has committed or is suspected of committing any misconduct, fraudulent or wrongful acts.
 - h. The use of Rewards is subject to the respective terms and conditions imposed by dealer or merchant.
 - i. Maybank reserves the right to disqualify any spend that is fraudulent, disputed, reversed, or deemed non-retail in nature.
 - j. In the event of any dispute or non-receipt of the Prizes, Winners are required to contact Maybank Customer Service at 1300 88 6688 no later than 31 March 2027 to request an inquiry. No request for any inquiry shall be entertained after that.

7. General Terms and Conditions

- a. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- b. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted on Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Cardmember(s) to be informed of or otherwise seek out any such notice validly posted.



- c. By participating in this Campaign, Eligible Cardmember(s) agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- d. By participating in this Campaign, Eligible Cardmember(s) agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my (“Maybank’s Privacy Statement”) and the PDPA Form for Individual Customers.
- e. In addition and without prejudice to the terms in the Maybank’s Privacy Statement and the PDPA Form for Individual Customers, Eligible Cardmember(s) agree and consent to his/her personal data or information being collected, processed and used by Maybank for:
 - i. The purposes of the Campaign; and
 - ii. Marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well as responses and related photographs. In this regard, Eligible Cardmember(s) agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

*Note: “PDPA” refers to Personal Data Protection Act (2010).

- f. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Cardmember(s) in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any negligence or omission by Maybank.
- g. Maybank shall not be liable for any default of its obligation under this Campaign due to any *force majeure* events which include but not limited to acts of God, civil



commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.

- h. Maybank may disqualify/reject any Eligible Cardmember(s) who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- i. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Cardmember(s) may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.

END



Kempen Maybank Myimpact Cards Spend & Win 2026 Terma & Syarat

Kempen Maybank myimpact Cards Spend & Win 2026 (“Kempen”) ditawarkan oleh Malayan Banking Berhad (No. Syarikat 196001000142) (“MBB”) dan Maybank Islamic Berhad (No. Syarikat 200701029411) (“MIB”) (secara kolektif dirujuk sebagai “Maybank”). Dengan menyertai Kempen ini, Pelanggan Yang Layak (seperti yang ditakrifkan dalam Klausa 2 di bawah) secara nyata bersetuju untuk terikat dengan Terma dan Syarat ini dan sebarang keputusan yang dibuat oleh Maybank berkaitan Kempen ini adalah muktamad, konklusif dan mengikat.

1. Tempoh Kempen

Kempen ini akan berlangsung dari 1 Mei 2026 hingga 31 Disember 2026, termasuk kedua-dua tarikh tersebut (“Tempoh Kempen”).

2. Kelayakan

- a. Tertakluk kepada Terma dan Syarat ini, Kempen ini terbuka kepada semua Ahli Kad Utama Maybank myimpact Visa Signature Credit Card dan Maybank Islamic myimpact Mastercard Platinum Credit Card-i (secara kolektif dirujuk sebagai “Kad Maybank myimpact”) yang dikeluarkan oleh Maybank (“Ahli Kad”) yang telah berjaya mendaftar untuk Kempen ini melalui khidmat pesanan ringkas (“SMS”) (“Pelanggan Yang Layak”).
- b. Individu yang berikut TIDAK layak untuk menyertai Kempen:
 - i. Ahli Kad yang akaun Kad Maybank mereka berstatus tertunggak, digantung, dibatalkan atau melanggar mana-mana Terma dan Syarat Perjanjian Kad Maybank sepanjang Tempoh Kempen;
 - ii. Ahli Kad yang gagal memenuhi kewajipan bagi mana-mana kemudahan yang diberikan oleh Maybank pada bila-bila masa;
 - iii. Pekerja tetap dan/atau kontrak Jabatan Pemasaran Kad Maybank Malaysia dan Jabatan Pemasaran Kad Serantau Maybank; atau
 - iv. Mana-mana individu yang telah melakukan atau disyaki melakukan salah laku, penipuan atau tindakan tidak wajar berkaitan akaun, kemudahan dan/atau perkhidmatan yang diberikan oleh Maybank.
- c. “Ahli Kad” yang memenuhi kriteria yang dinyatakan di atas selepas ini dirujuk sebagai “Ahli Kad yang Layak”.

3. Pendaftaran SMS

- a. Untuk menyertai Kempen ini, Ahli Kad utama Maybank myimpact perlu mendaftar sekali sahaja melalui SMS menggunakan nombor daripada syarikat telekomunikasi berdaftar (“Telco”) dalam Tempoh Kempen seperti berikut:



SMS: MYIMPACT ke 66628

(Contoh: MYIMPACT)

- b. Ahli Kad mesti menggunakan nombor telefon bimbit yang didaftarkan dengan Maybank untuk pendaftaran. Pendaftaran berganda menggunakan nombor yang sama tidak dibenarkan. Sekiranya maklumat yang diberikan tidak sepadan dengan rekod Maybank, Maybank berhak menolak pendaftaran tersebut.
- c. Ahli Kad bertanggungjawab membayar caj SMS standard yang dikenakan oleh Telco masing-masing bagi setiap SMS yang dihantar ke nombor 66628.
- d. Ahli Kad bertanggungjawab memastikan maklumat dalam SMS yang dihantar adalah lengkap, tepat dan dihantar dalam Tempoh Kempen. Jika tidak, pendaftaran dianggap tidak sah atau tidak berjaya.
- e. Sebarang pembatalan atau perubahan selepas SMS pendaftaran berjaya dihantar tidak akan dilayan.
- f. Bukti penghantaran SMS ke 66628 tidak dianggap sebagai pendaftaran berjaya melainkan Ahli Kad menerima SMS pengesahan daripada 66628. SMS pengesahan tersebut akan dihantar ke nombor telefon mudah alih yang sama yang digunakan untuk pendaftaran, tertakluk kepada kesesakan trafik SMS pada rangkaian telco masing-masing. SMS pengesahan ini dijana secara automatik bagi mengesahkan penerimaan pendaftaran yang berjaya dan tidak boleh dianggap sebagai notifikasi bahawa Ahli Kad telah disahkan sebagai Pemenang.
- g. Maybank berhak membatalkan mana-mana pendaftaran kerana sebab termasuk tetapi tidak terhad kepada:
 - pendaftaran berganda;
 - nombor IC/Pasport tidak sah;
 - format SMS tidak betul;
 - SMS gagal atau lewat dihantar;dan Maybank tidak bertanggungjawab atas pembatalan tersebut.
- h. Maybank tidak bertanggungjawab dan tidak mempunyai apa-apa kawalan terhadap kesesakan trafik SMS, kemungkinan kegagalan rangkaian dan/atau gangguan di pihak Telco masing-masing atau penyedia perkhidmatan SMS Maybank atau atas apa-apa sebab sekalipun semasa proses pendaftaran yang dihantar ke "66628" atau SMS pengesahan yang dihantar daripada "66628" kepada Ahli Kad, yang boleh menyebabkan kelewatan pendaftaran sepanjang Tempoh



Kempen.

- i. Perkhidmatan SMS disediakan oleh penyedia perkhidmatan yang dilantik oleh Maybank.

4. Mekanisme Kempen: Belanja & Menang iPhone Dan E-Voucher E-Dagang

- a. Selepas pendaftaran berjaya, Ahli Kad Layak akan memperoleh penyertaan seperti berikut:
 - i. Setiap RM100 perbelanjaan runcit yang diposkan = 1 penyertaan; dan/atau
 - ii. Ahli Kad Layak baharu yang diluluskan dalam bulan tersebut = 10X penyertaan tambahan
- b. Sebanyak 100 pemenang setiap bulan akan dipilih melalui sistem pemilihan secara rawak Maybank.
- c. Untuk layak memenangi Hadiah Utama Bulanan, Ahli Kad Layak mesti mencapai minimum RM3,000 perbelanjaan runcit bulanan.
- d. Setiap Ahli Kad Layak hanya boleh memenangi satu (1) Hadiah Utama Bulanan sepanjang Tempoh Kempen. Untuk mengelakkan keraguan, Ahli Kad Layak yang telah memenangi Hadiah Utama Bulanan pada mana-mana bulan tertentu tidak layak untuk memenangi Hadiah Sagu Hati bagi bulan yang sama, namun masih layak untuk memenangi Hadiah Sagu Hati bagi bulan-bulan lain, tertakluk kepada Terma dan Syarat Kempen.
- e. Bilangan penyertaan Kempen bagi setiap Ahli Kad Yang Layak hendaklah dikira berdasarkan transaksi runcit yang telah diposkan di system Maybank semasa Tempoh Kempen (Waktu Malaysia)

f. Hadiah Bulanan

Bulan	Hadiah Utama	Hadiah Saguhati
Mei 2026	1X iPhone 17 512GB	99X RM20 e-voucher Shopee
Jun 2026	1X iPhone 17 512GB	99X RM20 e-voucher Shopee
Jul 2026	1X iPhone 17 512GB	99X RM20 e-voucher Shopee
Ogos 2026	1X iPhone 17 512GB	99X RM20 e-voucher Shopee
Sep 2026	1X iPhone 17 512GB	99X RM20 e-voucher Grab
Okt 2026	1X iPhone 17 512GB	99X RM20 e-voucher Grab
Nov 2026	1X iPhone 17 512GB	99X RM20 e-voucher Grab
Dis 2026	1X iPhone 17 512GB	99X RM20 e-voucher Grab



Nota: Hadiah iPhone yang dinyatakan dalam Kempen ini merujuk kepada model iPhone terkini yang tersedia pada masa penyerahan hadiah. Sekiranya model iPhone baharu dilancarkan sebelum penyerahan hadiah dibuat, hadiah tersebut akan digantikan dengan model iPhone terkini yang terdapat di pasaran pada masa penyerahan, tertakluk kepada ketersediaan dan garis masa pelancaran rasmi produk.

g. Pemilihan Pemenang

- i. Pemenang dipilih melalui sistem pemilihan secara rawak Maybank berdasarkan jumlah penyertaan yang diperolehi.
- ii. Walaupun Ahli Kad tambahan tidak layak menyertai Kempen, perbelanjaan mereka akan digabungkan dengan perbelanjaan Ahli Kad utama untuk tujuan pengiraan jumlah penyertaan.
- iii. Penjejakan perbelanjaan runcit adalah berdasarkan tarikh transaksi (Waktu Malaysia) dan masa transaksi diposkan dalam sistem Maybank sepanjang Tempoh Kempen.
- iv. Setiap Ahli Kad Utama hanya layak memenangi satu (1) hadiah sahaja.

h. Menghubungi Pemenang

- i. Pemenang Hadiah Utama akan dihubungi oleh Maybank atau wakil yang dilantik melalui nombor telefon yang didaftarkan dengan Maybank.
- ii. Sekiranya Maybank gagal menghubungi pemenang selepas tiga (3) percubaan, atau pemenang menolak hadiah tersebut, pemenang tersebut akan dianggap hilang kelayakan.

5. Mekanisme Kempen: Sumbangan Carbon Offset & Menang

a. Ahli Kad Layak boleh membuat sumbangan kepada Carbon Offset Iniatif melalui ikon "Carbon Offset" di:

- i. aplikasi MAE
- ii. laman web Maybank2u

Sumbangan minimum ialah RM10 menggunakan Kad Maybank myimpact.

b. 10 transaksi pertama yang berjaya dibuat setiap bulan akan menerima e-tiket filem TGV Deluxe Hall berdasarkan prinsip siapa cepat dia dapat.

c. Setiap Ahli Kad Layak hanya boleh menerima maksimum satu (1) e-voucher sepanjang Tempoh Kempen.



d. Hadiah Bulanan

Bulan	Hadiah
Mei 2026	10X e-Tiket Filem TGV RM20
Jun 2026	10X e-Tiket Filem TGV RM20
Jul 2026	10X e-Tiket Filem TGV RM20
Ogos 2026	10X e-Tiket Filem TGV RM20
Sep 2026	10X e-Tiket Filem TGV RM20
Okt 2026	10X e-Tiket Filem TGV RM20
Nov 2026	10X e-Tiket Filem TGV RM20
Dis 2026	10X e-Tiket Filem TGV RM20

e. Peruntukan Tambahan:

- i. Hadiah Carbon Offset akan dikeluarkan dalam format digital melalui SMS atau e-mel, tertakluk kepada kaedah penghantaran yang ditentukan oleh Maybank.
- ii. Semua tiket adalah tertakluk kepada terma penggunaan dan tempoh sah TGV Cinemas.
- iii. Maybank tidak bertanggungjawab terhadap sebarang kehilangan, tamat tempoh, kegagalan penebusan atau kegagalan penghantaran e-tiket akibat maklumat hubungan yang tidak tepat yang diberikan oleh Ahli Kad.

6. Pemenuhan Ganjaran

- a. Hadiah Bulanan dan Hadiah Carbon Offset (“Ganjaran”) akan dipenuhi dalam tempoh 12 minggu selepas Kempen berakhir, tertakluk kepada transaksi yang berjaya.
- b. Semua Ganjaran diberikan atas dasar “seadanya” dan tidak boleh dipindah milik serta tidak boleh ditukar kepada wang tunai atau bentuk lain, sama ada sebahagian atau sepenuhnya. Maybank berhak untuk menyemak atau membuat perubahan terhadap Ganjaran, jika berkenaan. Visual Ganjaran adalah untuk tujuan ilustrasi sahaja.
- c. Liabiliti Maybank berkenaan Hadiah Utama adalah hanya untuk membayar harga pembelian kepada vendor pemenuhan yang dilantik.
- d. Semua model, warna (jika berkenaan) dan spesifikasi Ganjaran tertakluk kepada ketersediaan. Sekiranya pihak peniaga tidak dapat membekalkan model Ganjaran yang sama disebabkan oleh apa-apa sebab termasuk tetapi tidak terhad kepada panggilan balik pengeluar, kerosakan, *force majeure*, kehilangan atau kecurian semasa penyimpanan dan/atau penghantaran, Maybank berhak menggantikan



Ganjaran dengan item yang setara nilai dengan notis sekurang-kurangnya dua puluh satu (21) hari kalendar di laman web Maybank2u atau mana-mana kaedah lain yang difikirkan sesuai. Walau bagaimanapun, Maybank tidak bertanggungjawab untuk menggantikan Ganjaran selepas penghantaran jika ia rosak atau hilang.

- e. Penyertaan model Ganjaran dalam kempen ini tidak boleh dianggap sebagai pengesahan atau cadangan oleh Maybank terhadap jenama and jenis model Ganjaran. Sebarang pertikaian berkaitan kualiti atau waranti hendaklah diselesaikan terus dengan peniaga tanpa sebarang tanggungan kepada Maybank. Maybank tidak bertanggungjawab kepada sebarang pelanggaran berkenaan kualiti atau waranti Ganjaran dan apa-apa terma dan syarat yang berkenaan dan tidak akan melayan apa-apa aduan berkenaan Ganjaran.
 - f. Ganjaran, khususnya e-voucher untuk Hadiah Bulanan dan Hadiah Carbon Offset, akan dihantar secara digital kepada Ahli Kad Layak melalui khidmat pesanan ringkas (SMS) atau alamat e-mel yang didaftarkan dalam sistem Maybank.
 - g. Maybank berhak untuk membatalkan kelayakan Ahli Kad Layak daripada menyertai Kempen dan/atau menerima Ganjaran, sekiranya:
 - i. akaun Kad Maybank myimpact ditutup atau ditamatkan sebelum pemenuhan ganjaran ; dan/atau
 - ii. transaksi dibatalkan atau tidak Berjaya; dan/atau
 - iii. terdapat salah laku, penipuan atau tindakan yang disyaki
 - h. Penggunaan Ganjaran adalah tertakluk kepada terma dan syarat pedagang masing-masing.
 - i. Maybank berhak untuk membatalkan sebarang perbelanjaan yang bersifat penipuan, dipertikaikan, dibalikkan atau bukan transaksi runcit.
 - j. Sekiranya terdapat sebarang pertikaian atau ketidakterimaan Ganjaran, pemenang perlu menghubungi Khidmat Pelanggan Maybank di 1300 88 6688 selewat-lewatnya pada 31 Mac 2027. Tiada permohonan selepas tarikh tersebut akan dilayan.
7. Terma & Syarat Umum
- a. Maybank tidak akan bertanggungjawab atau dipertanggungjawabkan bagi apa jua kegagalan teknikal, intervensi, gangguan, dan/atau kesilapan elektronik atau manusia dalam pentadbiran dan/atau pemprosesan transaksi yang dilakukan melalui aplikasi MAE, Maybank2u Biz, Maybank2u, atau Maybank2e dengan syarat perkara tersebut tidak berpunca daripada Maybank.
 - b. Maybank berhak untuk menarik balik, membatalkan, menggantung, melanjutkan atau menamatkan Kempen ini lebih awal, secara keseluruhannya atau sebahagian daripadanya, dan berhak untuk mengubah mana-mana terma dan syarat yang terkandung dalam dokumen ini, dari semasa ke semasa dengan memberikan notis



- sekurang-kurangnya minimum dua puluh satu (21) hari (“hari” hendaklah mempunyai maksud yang sama dengan hari kalendar) sebelum tarikh tersebut, dan notis berkenaan hendaklah disiarkan melalui laman web Maybank2u di www.maybank2u.com.my atau melalui apa-apa saluran lain yang didapati sesuai oleh Maybank. Ahli Kad yang Layak bertanggungjawab untuk mendapatkan maklumat tentang ataupun mencari apa-apa notis sedemikian yang disiarkan secara sah.
- c. Dengan menyertai Kempen ini, Ahli Kad yang Layak bersetuju untuk mengakses laman sesawang Maybank2u di www.maybank2u.com.my secara tetap bagi melihat terma dan syarat dalam dokumen ini dan mendapatkan penjelasan daripada Maybank jika terdapat mana-mana Terma & Syarat yang tidak difahami sepenuhnya.
 - d. Dengan menyertai Kempen ini, Ahli Kad yang Layak bersetuju untuk terikat dengan Terma dan Syarat dalam dokumen ini serta bersetuju dan memberi kebenaran supaya data peribadinya dikumpul, diproses dan digunakan oleh Maybank menurut Penyata Privasi Maybank yang boleh didapati di www.maybank2u.com.my (“Maybank Privacy Statement”) dan pada Borang PDPA untuk Pelanggan–Pelanggan Individu.
 - e. Sebagai tambahan kepada dan tanpa menjejaskan terma dalam Maybank Privacy Statement dan Borang PDPA untuk Pelanggan–Pelanggan Individu, Ahli Kad yang Layak bersetuju dan membenarkan data atau maklumat peribadinya dikumpul, diproses dan digunakan oleh Maybank untuk:
 - i. tujuan Kempen; dan
 - ii. aktiviti pemasaran dan promosi yang dijalankan oleh Maybank, termasuk tetapi tidak terhad kepada apa-apa bentuk pengiklanan atau media dan bahan publisiti seperti rakaman audio dan/atau visual yang diterbitkan melalui akhbar, rangkaian televisyen, stesen radio atau media dalam talian dan media digital serta dalam internet. Aktiviti pemasaran dan promosi termasuk dan tanpa had kepada penggunaan dan/atau penyiaran apa-apa butiran yang diberikan dalam dan/atau yang berhubung dengan penyertaan, bahan temu bual serta respons dan gambar yang berkaitan. Dalam hal ini, Ahli Kad yang Layak bersetuju untuk bekerjasama dan mengambil bahagian dalam semua aktiviti pengiklanan dan publisiti Maybank yang berkaitan dengan Kempen ini.
 - f. Maybank dan pegawai, kakitangan, pekerja, wakil dan/atau ejennya (termasuk dan tanpa had kepada mana-mana penyedia perkhidmatan pihak ketiga yang dilantik oleh Maybank untuk tujuan Kempen ini) tidak bertanggungjawab terhadap Ahli Kad yang Layak dalam Kempen ini bagi apa-apa kerugian atau kerosakan langsung, tidak langsung, khas atau berbangkit (termasuk tetapi tidak terhad kepada



- kehilangan pendapatan, keuntungan atau nama baik) yang timbul dari atau yang berhubung dengan Kempen ini kecuali disebabkan oleh apa-apa kecuaiian atau pengabaian oleh Maybank.
- g. Maybank tidak akan bertanggung bagi apa-apa kegagalan melaksanakan obligasinya di bawah Kempen ini yang disebabkan oleh apa-apa peristiwa force majeure yang termasuk tetapi tidak terhad kepada ketentuan Tuhan, bencana alam, kekacauan awam, tindakan perang, mogok, rusuhan, sekatan masuk, tindakan perindustrian, kebakaran, banjir, kemarau, ribut, epidemik dan pandemik atau apa-apa peristiwa dan keadaan walau apa pun sifatnya, yang di luar kawalan munasabah Maybank.
 - h. Maybank boleh membatalkan/menolak mana-mana Ahli Kad yang Layak yang tidak mematuhi terma dan syarat yang dinyatakan dalam dokumen ini dan/atau didapati atau disyaki cuba mengubah Kempen dan/atau prosesnya atau operasi Kempen ini yang termasuk aktiviti pemalsuan melibatkan apa-apa tindakan tipu helah dan/atau perdayaan dan/atau penipuan berhubung dengan Kempen ini.
 - i. Terma dan Syarat ini akan dikawal oleh Undang-undang Malaysia dan tertakluk kepada bidang kuasa eksklusif Mahkamah Malaysia.

Untuk maklumat, pertanyaan, maklum balas dan/atau aduan yang berkaitan dengan Kempen ini, sila hubungi talian hotline Penjagaan Pelanggan Maybank di 1 300 88 6688 atau + 603 7844 3696. Sebagai alternatif untuk maklum balas dan / atau aduan, Ahli Kad yang Layak boleh memilih untuk menghantar e-mel Maybank melalui borang maklum balas di laman web

Maybank2u www.maybank2u.com.my.

TAMAT