Maybank Motorcycle Insurance Social Giveaway Contest Terms & Conditions

Maybank Motorcycle Insurance Social Giveaway Contest ("**Contest**") is organised by Malayan Banking Berhad (Registration No.: 196001000142) ("**Maybank**") and shall be subject to the terms and conditions set out herein ("**Terms and Conditions**"). By participating in this Contest, the Eligible Participants (as defined in Clause 1.0) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of this Contest shall be final and binding.

1.0 Eligibility

a) This Contest is open to individuals who fulfil the "**Entry Requirements"** set out in Clause 2.0 through Maybank's official Facebook page (@Maybank)(**"Eligible Platform"**).

b) This Contest is open to individuals who are eighteen (18) years of age and above with valid identification documents. For individuals below the age of eighteen (18) years ("**Minor**"), they must obtain the consent from their parent(s) and/or legal guardian in order to participate in this Contest. The submission of an entry by a Minor shall constitute an acknowledgement and representation to Maybank that the Minor has obtained prior consent from his or her parent(s) and/or legal guardian to participate in this Contest. These Terms and Conditions shall apply to and be binding upon the Minor's parent(s) and/or legal guardian in respect of the Minor's participation in this Contest.

c) All individual participants who fulfil the eligibility criteria and submit a valid entry in accordance with these Terms and Conditions shall be referred to as **"Eligible Participants"**.

2.0 Contest Mechanics and Conditions

a) This Contest will commence on **5 October 2026, at 12:00:00 AM (MYT) and end on 11 October 2026, at 11:59:59PM (MYT)**, both dates inclusive (**"Contest Period")**.

b) Eligible Participants are required to complete the Entry Requirements set out below. Entries that satisfy all requirements under this Clause 2.0 shall constitute "**Eligible Submissions**".

c) There will be a Contest post on the Maybank Official Facebook Page relating to this Contest. To participate in this Contest, the Eligible Participants must complete the following Entry Requirements:

   i. Like the post;
   ii. Comment on the post with the correct answer to both questions and include the hashtag **#ItsGottaBeMAE** ; and
   iii. Tag two (2) friends.

d) Eligible Participants may submit multiple entries by tagging different friends in separate comments on the same Contest post.

e) There will be a total of nine (9) Winners for this Contest (nine (9) Eligible Participants from Facebook). The Winners will be selected from among the Eligible Submissions through a random selection process conducted using Maybank's randomizer programme.

f) Eligible Participants must ensure that their Facebook direct messaging settings are enabled and accessible so that Maybank may contact them for verification and prize fulfilment purposes (where applicable).

g) By participating in this Contest, Eligible Participants consent to Maybank announcing the Winners' names by replying to the Winner's comments on the Contest post via the Eligible Platform within twenty-eight (28) days after the end of the Contest Period.

3.0 Contest Prize ("Prize") Fulfilment

a) Winners will receive the Prize within sixty (60) business days after the Winners' announcement. The Prizes details are as follows:-

Each of the nine (9) Winners will receive **one (1)** Petrol Voucher worth **RM50.**

b) Maybank will select and notify nine (9) Winners. The Winners will be notified by way of a reply to their comments on the Contest post via the Eligible Platform. The Winners must then send a direct message to the Maybank Facebook Page for verification prior to the fulfilment of the Prize.

c) In the event that Maybank is unable to reach the Winner within seven (7) business days after Maybank winner announcement including but not limited to situations where there is no response to Maybank's direct message or no confirmation of the verification details, the shortlisted Winner shall be automatically disqualified, and Maybank reserves the right to forfeit the Prize and select alternative Winner.

d) Maybank's decision is final, conclusive and binding, and no correspondence or appeals will be entertained after the Winners' announcement.

e) The Prize is provided on an "as is" basis and is not transferable, assignable or exchangeable for cash, credit or any other item, whether in whole or in part. Maybank may exchange or substitute the Prize with another prize of equivalent or similar value with twenty-one (21) calendar days prior notice.

4.0 Prize Fulfilment

a) Winners will receive their Prize from Maybank team upon successful verification. The Prize will be delivered to the Winners by Maybank.

b) The distribution of the Prize is final and may not be amended or modified without the consent of Maybank.

c) Maybank will not provide any replacement or substitute Prize if a Winner rejects the Prize and/or request for alternative option(s).

d) In the event that a Winner passes away after being notified as a Winner, the heir(s), legal representative(s), and/or administrator(s) of the deceased Winner may claim the Prize within fourteen (14) days from the date of notification. Failing which, Maybank shall have the sole discretion to deal with the Prize, including re-drawing and/or selecting another Winner, as Maybank deems appropriate.

e) Maybank reserves the right to request any documentation or written proof of identification, age, and place of residence from the Eligible Participants for verification purposes and to ensure compliance with these Terms and Conditions.

f) Maybank will not request for any banking details, including credit/debit card numbers, Transaction Authorisation Code (TAC), account passwords, PINs or one-time passwords (OTP), from Winners for the purpose of claiming the Prize.

g) If a Winner fails to accept the Prize within sixty (60) business days from the date of the Winners' announcement or fails to comply with any of these Terms and Conditions, Maybank reserves the right to forfeit the Prize and either select an alternative Winner, or determine that no replacement Winner will be selected.

5.0 General Terms and Conditions

5.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.

5.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Contest earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted on Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Participants to be informed of or otherwise seek out any such notice validly posted.

5.3 By participating in this Contest, Eligible Participants agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.

5.4 By participating in this Contest, Eligible Participants agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("**Maybank's Privacy Statement**") and the PDPA Form for Individual Participants.

In addition, and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Participants, Eligible Participants agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

a) the purposes of the Contest; and
b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well as responses and related photographs. In this regard, Eligible Participants agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Contest.

*Note: "PDPA" refers to Personal Data Protection Act (2010).

5.5 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Contest) shall not be liable to Eligible Participants in this Contest for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Contest unless caused by any negligence or omission by Maybank.

5.6 Maybank shall not be liable for any default of its obligation under this Contest due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.

5.7 Maybank may disqualify/reject any Eligible Participants who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Contest and/or its process or the operations of this Contest which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Contest.

5.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Contest, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Participants may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.