



Malaysia Airlines Buy 1, Get 1 Complimentary 1 Business Class Ticket Campaign – Terms and Conditions

1. Malaysia Airlines Buy 1, Get 1 Complimentary 1 Business Class Ticket Campaign (“Campaign”) is organised by Malayan Banking Berhad (196001000142), and Maybank Islamic Berhad (200701029411) (collectively known as “Maybank”), and Malaysia Airlines Berhad (Company Registration No: 1116944X / 201401040794), (referred to as “Malaysia Airlines”) and shall be subject to the terms and conditions set out herein. By participating in this Campaign, the Eligible Cardmembers (as defined hereinafter) hereby expressly agree to be bound by these terms and conditions set out herein and any decisions made by Maybank and Malaysia Airlines in respect of this Campaign shall be final, conclusive and binding.

2. Campaign Eligibility

2.1. This Campaign is applicable to all Maybank Credit Cards listed below:

- a. American Express Platinum Charge Card;
- b. Maybank 2 Cards Reserve American Express Card;
- c. All Maybank and Maybank Islamic Visa Infinite Cards; and
- d. All Maybank and Maybank Islamic World Elite Mastercard Cards.

(hereinafter collectively referred to as “Maybank Cards”)

2.2. This Campaign is open to all Cardmembers of the eligible Maybank Cards who have accumulated a **minimum spending of Ringgit Malaysia Sixty Thousand RM60,000.00** in the **six (6) months** prior to the date of flight ticket purchase (hereinafter referred to as “**Eligible Cardmember**”). Retail spend incurred by Supplementary Cardmembers will be consolidated to the Principal Cardmember’s account. Where the combined retail spend of the Principal and Supplementary Cardmembers’ meets or exceed the minimum spending requirement, both the Principal and each Supplementary Cardmember shall be eligible to redeem the Offer. Maybank reserves the right to verify the spending eligibility of the Principal and Supplementary Cardmembers prior to approving any redemption under this Campaign.



3. Booking and Reservation Information

- 3.1. The Offer (as defined hereinafter) is only applicable for purchases made through Corporate Information Travel Sdn Bhd (Registration No. 198501011674) (hereinafter referred to as "CIT"), via email at **mbb@cit.travel** or phone call at **+603-9212 0010** from 27 March 2026 – 30 April 2026, **Monday to Friday from 9:00am to 5:00pm** (excluding Public Holidays). For enquiries received outside of operating hours via email, CIT team will respond on the next working day.
- 3.2. Eligible Cardmember must submit their booking request and travel information to CIT. Upon receipt of booking request, CIT shall liaise with Maybank to verify the Cardmember's eligibility based on their most recent six (6) months' spending record.
- 3.3. Upon successful validation of eligibility, CIT shall notify the Eligible Cardmember and proceed to arrange and confirm the Cardmember's preferred flight.
- 3.4. Payment must be made with the eligible Maybank Cards issued by Malayan Banking Berhad (Registration. No. 196001000142) or Maybank Islamic Bank Berhad (Registration No. 200701029411).

4. Campaign Offer

- 4.1. Upon fulfilling the Campaign requirements, Eligible Cardmembers may be offered with one (1) complimentary ticket (hereinafter referred to as "**the Offer**"). However, the Offer is only applicable to base fare, excluding all taxes, fees, and surcharges. Eligible Cardmembers are require to pay for all other fees other than base fare. Should there be any multiple tickets, the lowest fare will be deducted as complimentary ticket.
- 4.2. The total campaign budget being capped at **Ringgit Malaysia Seven Million (RM 7,000,000.00)**.
- 4.3. Notwithstanding the number of Eligible Cards held by a Cardmember, each Eligible Principal and Supplementary Cardmember is entitled to redeem the Offer only once throughout the Campaign Period.



- 4.4. Maybank reserve the right to end the Campaign earlier if the Campaign budget has been fully utilised earlier than the Campaign end date. Maybank will update its official campaign website once the campaign funding has been fully redeemed.
- 4.5. Both the paid and complimentary ticket can be in 'Z', 'D' or 'C' booking classes, where the complimentary ticket will be issued at the lowest available fare at the time of booking. The complimentary ticket does not apply to Business Suites.
- 4.6. Fares are subject to availability and may change without prior notice.
- 4.7. The Offer is valid for booking from **27 March 2026 – 30 April 2026** and valid for travel period between **28 March 2026 – 31 December 2026**.
- 4.8. Eligible Cardmembers needs to be one of the passengers to enjoy the Offer.
- 4.9. The Eligible Cardmember and companion utilizing the complimentary ticket must book and travel together on the same flight.
- 4.10. The Offer is valid only with Malaysia Airlines with departure originating from Malaysia and on round-trip journeys only, and shall not be applicable for one-way ticket.
- 4.11. The Offer is not applicable to any other ongoing promotional fares, special discounts or Malaysia Airlines tactical promotional fare.
- 4.12. The Offer cannot be exchanged for cash or used in conjunction with other promotions/offers, loyalty/privilege cards or vouchers/coupons.
- 4.13. All tickets issued under the Offer are strictly non-refundable for customer initiated changes, including but not limited to cancellations, no-shows, or missed flights. Any compensation arising from airline-initiated changes shall be subject to the airline's terms and conditions.
- 4.14. Date change requests by the customer are allowed but subject to applicable fare differences, airline imposed fees and a CIT service fee of RM250 per ticket.
- 4.15. The Offer is further subject to respective terms and conditions imposed by Malaysia Airlines and CIT. For avoidance of doubt, Maybank is not liable or responsible for Malaysia Airlines and CIT terms and conditions. In the event of any dispute related to their terms and conditions, Eligible Cardmembers shall address the issue directly with Malaysia Airlines and/or CIT.



4.16. Maybank is not the supplier of the goods or services and make no representation as to the quality of the goods or services provided by the participating merchant. Maybank shall not be responsible for any defect or any other loss or damage that may be suffered in connection with the goods or services. Any dispute over goods or services shall be resolved directly between Eligible Cardmembers and the merchant.

5. Terms and conditions of the selected cards apply.