Maybank Islamic | Maybank

Maybank Global Access RM55 Cash Reward Campaign ("Campaign")

Terms & Conditions

1. This Campaign is organised by Malayan Banking Berhad (Registration No: 196001000142) and Maybank Islamic Berhad (Registration No: 200701029411) (hereinafter collectively referred to as **"Maybank")** and shall be subjected to the terms and conditions herein. By participating in this Campaign, the Eligible Customers (as defined in Clause 2.1 herein) hereby expressly agree to be bound by these terms & conditions and any decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding. This Campaign commences from **31st December 2025** to **10th February 2026** [both dates inclusive] **("Campaign Period")**.

2. <u>Eligibility</u>

2.1 Subject to the Terms and Conditions, this Campaign is open to all existing customers of Maybank who are not current holders of a **Maybank Global Access Account-i (Global Access Account-i) (GAA-i) ("GAA-i Account")** during the campaign period.

2.2 To be eligible for this Campaign, the Eligible Customer(s) must:

a) Be a Malaysian aged 18 years and above

b) Not have an existing GAA-i Account

c) Have not breached any agreement with Maybank.

d) Not a permanent or contract employee, representative and agent of Maybank or its subsidiaries or its related companies (as defined in Section 7 of the Companies Act 2016) and their immediate family members (i.e. spouse, children, parents, brothers, sisters).

Note: Maybank and Maybank Islamic is a member of PIDM. GAA-i Account is protected by PIDM up to RM250,000 for each depositor.

3. <u>Campaign Mechanics and Conditions</u>

3.1 To be in the running to win the Campaign Rewards (as laid out in Clause 4), the Eligible Customer(s) must open a new Global Access Account-i via the MAE application and make an initial deposit of RM555.

3.2 There will be 6 Campaign Weeks during the Campaign Period. Each week, the first two hundred and fifty (250) customers who fulfil the criteria above will be eligible for the Campaign Rewards.

3.3 The six (6) Campaign Weeks during the Campaign Period are as per table below:

Week	Campaign Weeks	Number of Weekly Winners
1	31st December 2025 – 6th January 2026	250
2	7th – 13th January 2026	250
3	14th – 20th January 2026	250
4	21st - 27th January 2026	250
5	28th January – 3rd February 2026	250
6	4th – 10th February 2026	250

4. Campaign Rewards

4.1 The Campaign Rewards are displayed as below:

Reward Type	Total Campaign Cash Reward	Total Number of Winners
RM55 banked into winner's active Global Access Account-i	MYR82,500	1,500

4.2 The distribution of the Campaign Rewards are stipulated as below:

a) 250 winners are selected weekly on a first-come-first-serve basis. The Campaign Rewards will then be distributed within 45 working days from the end of the Campaign Period, i.e. 17th April 2026.

b) The winner's participating account must be active for the fulfilment of the reward.

c) Any Cash Reward will be forfeited after three unsuccessful crediting attempts.

d) Upon distribution, Maybank shall no longer be responsible for the use of the Campaign Rewards.

e) Maybank will notify the Winners via push notification on the MAE app by 30th April 2026 once the Cash Reward has been distributed. Cash Reward will be banked into the winner's active Global Access Account-i.

f) Maybank reserves the right to substitute the Campaign Rewards (value of which is equivalent or more) for any reason Maybank reasonably deems fit, within twenty-one (21) calendar days' prior notice.

g) The Campaign Rewards are neither transferable nor exchangeable and are subject to the Terms and Conditions.

h) It shall be the winners' responsibility to ensure that the contact details provided and maintained in the Maybank's record are current and updated. Prizes will be forfeited if the winners are uncontactable.

4.3 The winners may be required to attend a reward presentation ceremony and / or other publicity programs, as and when required, and the winners consent to any disclosure of the same in any manner as determined by Maybank. Failure to attend the reward presentation ceremony and / or other publicity programs may constitute a forfeiture of the Campaign Reward.

4.4 An Eligible Customer who closes his or her Global Access Account-i before the winner selection and fulfilment of the Campaign Reward shall not be entitled to receive any Campaign Reward.

4.5 Maybank's decision on all matters relating to the Campaign shall be final, conclusive and binding. No further correspondence, appeals, protests or attempts to dispute the same shall be entertained in any event.

4.6 Picture(s) of the Campaign Rewards shown in any advertisement, promotion and other publicity materials relating to or in connection with the Campaign is / are solely for illustration purposes only and may not depict the actual colour, model or specification of the Rewards.

4.7 All Eligible Customers shall be personally liable for all taxes, rates, government fees or any other charges that may be levied against them, under the applicable laws, if any.

4.8 If there is any dispute related to prize distribution or non-receipt of the Campaign Reward, winners are required to contact Maybank Customer Service at 1300 88 6688, within three (3) months after the notification of winner i.e. push notifications will be sent to customer's MAE app by 30th April 2026 . No request for any inquiry shall be entertained thereafter i.e after 31st July 2026.

5 General Terms and Conditions

5.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.

5.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted on Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.

5.3 By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.

5.4 By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.

In addition and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

a) the purposes of the Campaign; and
b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet.

Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well as responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

*Note: "PDPA" refers to Personal Data Protection Act (2010).

5.5 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any negligence or omission by Maybank.

5.6 Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.

5.7 Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.

5.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.