

## Waiver of Oversea ATM withdrawal Fees for Saudi Riyal (SAR) Campaign FY2026

### Terms & Conditions

#### 1. Campaign Period

1.1 These Terms and Conditions shall govern the **“Waiver of Oversea ATM withdrawal Fees for Saudi Riyal Campaign FY2026”** (**“Campaign”**) organized by Maybank Islamic Berhad (Registration No.: 200701029411) (**“the Bank”**). The Campaign shall commence on **1 May 2026, 12.01 am (Malaysia Time) until 31 December 2026, 11.59pm (Malaysia Time)** (both dates inclusive) or upon reaching the Campaign target set by the Bank, whichever is earlier, on a first-come, first-served basis (**“Campaign Period”**). In the event that the Campaign ends earlier, notification will be made via [www.maybank2u.com.my](http://www.maybank2u.com.my) at least one day before the designated closing date.

#### 2. Eligibility

2.1 This Campaign is open to all Maybank Global Access Mastercard World Debit card members of the Bank during the Campaign Period.

2.2 Card holders make an overseas ATM withdrawal in Saudi Riyal (SAR) currency only during the campaign period.

2.3 Customers who fulfilled all conditions under Clause 2 shall hereinafter referred to as **“Eligible Customers”**.

*Note: Malayan Banking Berhad and Maybank Islamic Berhad is a member of Perbadanan Insurans Deposit Malaysia (“PIDM”). Global Access Account-i is protected by PIDM up to RM250,000 for each depositor.*

#### 3. Mechanics/Rewards of the Campaign

3.1 The mechanics & reward of the campaigns are as follows:

Mechanics	<ul style="list-style-type: none"> <li>• Applicable to Maybank Global Access MasterCard World Debit Cardmembers.</li> <li>• The campaign is valid for International ATM withdrawals for Saudi Riyal (SAR) only.</li> <li>• The offer is limited to the first five withdrawals made during the campaign period.</li> <li>• A charge of RM12 will apply for each overseas ATM withdrawal, but</li> </ul>
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	<p>cardmembers will be reimbursed the full RM12 in the following month.</p> <ul style="list-style-type: none"> <li>Reimbursement is subject to availability and on a first-come, first-served basis.</li> </ul>																								
Rewards	<ul style="list-style-type: none"> <li>Reimburse RM12 overseas ATM withdrawal in SAR currency to Maybank Global Access Account-i</li> <li>Limit 5 reimburse / cashback per customer throughout the campaign period.</li> </ul> <p>Example:</p> <table border="1" data-bbox="669 655 1442 1100"> <thead> <tr> <th>Scenario</th> <th>No of ATM Withdrawal</th> <th>Withdrawal Date</th> <th>Eligible for Reimbursement</th> </tr> </thead> <tbody> <tr> <td>A</td> <td>First 5 transaction or less</td> <td>1 May- 31 December 2026</td> <td>Yes</td> </tr> <tr> <td>B</td> <td>Subsequent 6 transaction onwards</td> <td>1 May- 31 December 2026</td> <td>No</td> </tr> <tr> <td>C</td> <td>Any number</td> <td>After 31 December 2026</td> <td>NO</td> </tr> </tbody> </table> <ul style="list-style-type: none"> <li>The reimbursement will be done in the following month into customer's Maybank Global Access Account-i.</li> <li>In the event account closed prior to the reimbursement date, no reimbursement shall be made.</li> <li>Example:</li> </ul> <table border="1" data-bbox="610 1377 1416 1612"> <thead> <tr> <th>Currency</th> <th>Date of ATM Withdrawal</th> <th>Reimburse Withdrawal charge (RM)</th> <th>Reimbursement Date</th> </tr> </thead> <tbody> <tr> <td>Saudi Riyal</td> <td>1 May 2026</td> <td>RM12</td> <td>By end of June 2026</td> </tr> </tbody> </table>	Scenario	No of ATM Withdrawal	Withdrawal Date	Eligible for Reimbursement	A	First 5 transaction or less	1 May- 31 December 2026	Yes	B	Subsequent 6 transaction onwards	1 May- 31 December 2026	No	C	Any number	After 31 December 2026	NO	Currency	Date of ATM Withdrawal	Reimburse Withdrawal charge (RM)	Reimbursement Date	Saudi Riyal	1 May 2026	RM12	By end of June 2026
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#### 4. General Terms and Conditions

- 4.1 The Bank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by the Bank.
- 4.2 The Bank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days (“day” shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) or through any other channel determined appropriate by the Bank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- 4.3 By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) on a regular basis to view the terms and conditions herein and seek clarification from the Bank should any of the Terms & Conditions be not fully understood.
- 4.4 By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by the Bank in accordance with the Maybank Privacy Statement, which may be viewed on [www.maybank2u.com.my](http://www.maybank2u.com.my) (“Maybank Privacy Statement”) and the PDPA Form for Individual Customers.

In addition, and without prejudice to the terms in the Maybank Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by the Bank for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted by the Bank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries,

interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of the Bank in relation to the Campaign.

\*Note: "PDPA" refers to Personal Data Protection Act (2010).

- 4.5 The Bank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by the Bank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by the Bank.
- 4.6 The Bank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of the Bank.
- 4.7 The Bank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 4.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Bank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively, for feedback and/or complaints, Eligible Customers may choose to e-mail the bank via the feedback form at Maybank2u website [www.maybank2u.com.my](http://www.maybank2u.com.my)