

Spend and Win Visa Cash App Racing Bulls VIP Hospitality Experiences - Terms and Conditions

The **“Spend and Win a Visa Cash App Racing Bulls Hospitality Experiences”** (**“Campaign”**) is organized by Malayan Banking Berhad (Registration. No. 196001000142) (**“MBB”**) and Maybank Islamic Berhad (Registration No. 200701029411) (**“MIB”**), both collectively referred to as **“Maybank”** throughout the Terms and Conditions herein. By participating in this Campaign, Eligible Cardmembers (as defined in Clause 2 below) hereby expressly agree to be bound by these Terms & Conditions and any decisions made by Maybank in respect of this Campaign shall be final and binding.

Visa Cash App Racing Bulls (“the team”), Visa Inc., Visa U.S.A. Inc., Visa International Service Association, Visa Canada Corporation, Visa Worldwide Pte. Ltd., Visa Europe Ltd., Visa Europe Services Inc., Visa Do Brasil Empreendimentos LTDA, Visa International Servicios de Pago España, S.R.L.U. and those entities controlling, controlled by, or under common control with, any of the foregoing, and any successors, successors in interest, and/or permitted assigns thereto, and each of their respective client financial institutions and merchants, and each of the foregoing’s parents, subsidiaries, affiliates, representatives, agents, designees, and advertising and promotion agencies, and the employees, personnel, designees, and representatives of all of the foregoing (collectively, **“Visa”**), Block, Inc., MKTG, Inc. and any entities controlling, controlled by, or under common control with, each of the foregoing, and any successors, successors in interest, and/or permitted assigns thereto, and the foregoing’s parents, subsidiaries, affiliates, representatives, agents, designees, and the employees, personnel, designees, and representatives of the foregoing (each, a **“Visa Party”** and collectively, the **“Visa Parties”**) and any other Team and F1 commercial sponsors are not responsible for the administration of the promotion. The Team is not liable for anything arising out of this promotion including the fulfilment of any prizes. The prize must be accepted as awarded and is subject to all of the applicable terms and conditions prescribed to such prize, including passing necessary sanctions screening. By accepting the prize, the holder is deemed to have accepted all of the applicable terms and conditions prescribed to such prize, including any entry and COVID-19 requirements. The prize is not negotiable and the winners/recipients must not re-sell or transfer the prize in any way, unless otherwise approved. In the event of the prize being unavailable the promoter reserves the right to substitute it for one of equal or greater value. Any substitution will be within the entire discretion of the promoter. In the event the winner does not accept the substitution they will forfeit their right to the prize. So far as is permitted by law the Visa Parties and other Team sponsors, and their associated companies and agents exclude responsibility and all liabilities arising from: (i) any postponement, cancellation or material change of the promotion of the Singapore race; and (ii) any act or default by a winner or their guest resulting in the winner or their guest being unable to activate the prize and/ or any elements of it. By participating in this promotion, you understand and agree that you are not being granted any rights (including any advertising, marketing or sponsorship rights) in relation to the Team or Singapore race (or any associated races, teams or drivers) and shall not conduct any related marketing or advertising campaigns, promotions or other activities. In exchange for being allowed to participate in the promotion, each winner/recipient hereby releases and forever discharges and agrees to indemnify the Visa Parties from any and all claims, demands, rights, expenses, actions, and causes of action, of whatever kind (collectively, **“Claims”**), arising from or by reason of any personal injury, bodily injury, property damage, or the consequences thereof, whether foreseeable or not, resulting from or in any way connected with his or her participation in the promotion. The winner/recipient further covenants and agrees that for the consideration stated above, he or she will hold forever harmless and will not take legal action against any Visa Party for any claim for damages arising or growing out of his or her participation in the promotion whether caused by negligence or otherwise.

1. CAMPAIGN PERIOD

The Campaign commences from **15 April 2025 at 12:00 AM MYT** and expires on **15 July 2025 at 11:59 PM MYT**, both dates inclusive ("**Campaign Period**").

2. ELIGIBILITY

2.1 The Campaign is opened to all new and existing Principal Cardmembers of MBB/MIB Visa Infinite Card(s) and/or Visa Signature Card (not inclusive of Visa Signature Barcelona card) issued by Maybank ("**Cardmembers**").

The above mentioned eligible cards will be collectively referred as "**Maybank Card**".

2.2 For the avoidance of doubt, permanent and contractual employees of Maybank (other than from Cards Marketing Department of Maybank and Regional Cards Marketing Department of Maybank) and/or vendors, suppliers, advertising and promotion agencies for the Campaign are eligible to participate in the Campaign and stand a chance to win the Prize.

2.3 For the avoidance of doubt:

a) "**new**" Principal Cardmembers refers to:

- Those who have never become a Principal Cardmember of any of the Maybank Cards; or
- Principal Cardmembers whose Maybank Card(s) has been cancelled for more than six (6) weeks prior to the commencement of the Campaign.

2.4 The following persons are **NOT eligible** to participate in the Campaign:

- 2.4.1** Cardmembers whose Maybank Card account(s) status is delinquent, suspended, cancelled or in breach of any Terms and Conditions of Maybank Cards Agreement during the Campaign Period;
- 2.4.2** Cardmembers who are in default of any facility granted by Maybank at any time;
- 2.4.3** Cardmembers of Maybank Commercial/ Corporate Cards;
- 2.4.4** Cardmembers of Maybank Prepaid Cards; Credit and/or
- 2.4.5** Permanent and contract employees of the Cards Marketing Department of Maybank Malaysia and Regional Cards Marketing Department of Maybank.

2.5 Cardmembers who fulfill the above criteria will hereinafter be referred to as "**Eligible Cardmembers**".

3. CAMPAIGN MECHANICS & CONDITIONS

3.1 Registration for the Campaign is done on a one-time basis by using any of the registered telecommunication companies' ("Telco") services and must be made by the Principal Cardmember within the Campaign Period as below:

3.1.1 For Malaysian and non-Malaysian Principal Cardmembers, SMS MBBSR and send to 66628 (e.g. MBBSR).

3.2 Qualifying Entries

Qualified Spend (as explained in Clause 3.2) requirements to earn entries (“**Qualifying Entries**”) for the Prize:

Number of entries	Minimum spend during Campaign Period
1x entry	Newly approved Maybank Visa Infinite and/or Visa Signature Credit Card
1x entry	Every RM50 total for online and/or physical spend locally
5x entries	Every RM50 total for online and/or physical spend overseas

3.3 Qualified Spend shall include retail and online purchases transacted locally and internationally, Auto PayBills, auto-reload for Maybank Touch n’ Go Zing Card(s), 0% EzyPay/-i Instalment Plan (“**EzyPay/-i**”) performed via Maybank Card(s) during the Campaign Period based on local transaction time and Qualifying Entries shall be allocated in accordance to Clause 3.2. For the avoidance of doubt, EzyPay/-i shall be treated as Qualified Spend based on the full transaction amount, and all overseas transactions in foreign currency shall be converted into Ringgit Malaysia (RM) based on Maybank’s prevailing in-house exchange rate.

3.4 Qualified Spend shall exclude monthly installment of EzyPay/-i, EzyPay/-i Plus, cash advance, balance transfer, fund transfer, outstanding balance, reversals, fees and charges imposed by Maybank.

3.5 Split and/or repetitive retail transaction of five (5) times and above in a day from the same merchant(s) are disallowed and shall be disqualified.

3.6 Computation of the total Qualified Spend will be based on Qualified Spend transacted with valid Maybank Card(s) issued under the same Eligible Cardmember throughout the Campaign Period.

3.7 Qualified Spend by a Supplementary Cardmember under an Eligible Principal Cardmember’s Maybank Cards account(s) will be included in the computation of the Eligible Principal Cardmember’s Qualifying Spending.

3.8 The minimum entry for each Eligible Cardmembers is one (1) entry and no maximum entry for this campaign.

4. PRIZES

4.1 The prize to be won under this Campaign ("Prize") is set as below: -

Spend Duration	Prize Category	Prize details	Total Winners
15 April 2025 – 15 July 2025	Grand Prize	Visa Cash App Racing Bulls exclusive experience VIP Hospitality Experience at the 2025 at the Singapore race (3-day)	1 Pair
	Premier Prize	A pair of final race experience (Race Day)	6 Pairs
	Special Prize	A pair of race day experience (Practice or Qualifying)	12 Pairs
	Consolation Prize	Tier 1: Visa Bottle, Visa Pen and Visa Notebook Set Tier 2: Visa Bluetooth speaker Tier 3: VCARB Branded Cap	300 units
Total Winners			319 units

4.2 Prize details as per below:

Hospitality Package	Visa Cash App Racing Bulls VIP Hospitality Experiences
Grand Prize	<ul style="list-style-type: none"> • 3-day VIP Hospitality Package for 2 • VCARB branded gift amenity • Track Experiences for 2 • Return Flight tickets (economy) • 3-night hotel accommodation on twin-sharing basis
Premier Prize	<ul style="list-style-type: none"> • 1-day VIP Hospitality Package for 2 (Race Day) • VCARB branded gift amenity • Track Experiences for 2 • Return Flight tickets (economy) • 1-night hotel accommodation on twin-sharing basis
Special Prize	<ul style="list-style-type: none"> • 1-day VIP Hospitality Package for 2 (Practice or Qualifying) • VCARB branded gift amenity • Track Experiences for 2 • Return Flight tickets (economy) • 1-night hotel accommodation on twin-sharing basis

4.3 Prize EXCLUDES the following (which list is not exhaustive) exhaustive:

- a) Transport outside of the scheduled program itinerary (Note: Flight inclusive for MBB Cardmembers);
- b) Any meal, event, and/or activity outside of the scheduled program itinerary;
- c) Hotel Incidentals;
- d) Passports and/or travel visas;
- e) Transportation to and from Kuala Lumpur International Airport (KLIA);
- f) Travel insurance;
- g) On-site translation services; and
- h) Any and all applicable taxes.

4.4 In the event there is a travel restriction such as closing of border, flight limitation imposed by either the Government of Malaysia and/or the Government of Singapore during the prize fulfilment period, Maybank has the right to replace the prize with similar value.

4.5 Singapore Grand Prix 2025 happening at Marina Bay, 3-5 October 2025.

5. SELECTION OF WINNER(S)

Based on the Qualifying Entries earned, Eligible Cardmembers stand a chance to win the Prizes, after being shortlisted by Maybank's randomizer program ('Winner').

5.1 Prize

- 5.1.1** Selection will be carried out after the end of the Campaign Period (after 29 August 2025).
- 5.1.2** Based on the Qualifying Entries earned, Eligible Cardmembers shall be shortlisted by Maybank's randomizer programme for the respective Prizes.
- 5.1.3** In accordance to the selection sequence of Maybank's randomizer programme, 319 winners shortlisted Eligible Cardmembers shall be deemed as the final Winners (subject to clause 6.1 below).

5.2 Each Eligible Cardmembers is entitled to win only one (1) Prize throughout the Campaign Period.

6. FULFILLMENT OF PRIZES

6.1 At the time of awarding the Prizes, all Maybank Card account(s) of the Eligible Cardmember must not be delinquent, and/or invalid or cancelled. Otherwise, such Eligible Cardmember shall be disqualified from receiving the Prizes.

6.2 The confirmation letter/email will be sent to the Winners' billing address or email address recorded in Maybank's system within six (6) to eight (8) weeks from the end of the Campaign Period.

- 6.3** Announcement of the Winners (e.g. Name and partially masked NRIC) shall also be made on Maybank2u's website at www.maybank2u.com.my within six (6) to eight (8) weeks from the end of the Campaign period.
- 6.4** The fulfilment of the prizes will be done within six (6) to eight (8) weeks from the end of the Campaign Period.
- 6.5** Prize is subject to availability & Maybank reserves the right to replace the Prize with similar value.
- 6.6** Maybank shall determine the methods of the Prize giving, including but not limited to, a prize giving ceremony, or any other methods which Maybank may deem reasonable.
- 6.7** The Prize Winner is required to attend the prize giving ceremony (if any/necessary) and in the event the Prize Winner is unable to attend the said ceremony, he/she will automatically be disqualified and no compensation or arrangement will be made after the prize giving ceremony.
- 6.8** The Prizes are not transferable and/or exchangeable for up-front cash or credit of any kind, whether in part or in full.
- 6.9** The organizer may reschedule, cancel and/or relocate the event under unforeseen circumstances and in accordance with prevailing government guidelines.
- 6.10** All cost, fees and/or expenses incurred or to be incurred by the Prize Winners in relation to the Campaign and/or the claiming of the Prize, which shall include but not limited to the cost for transportations, accommodation, meals, personal costs and/or any other costs, are the sole responsibility of the Prize Winners.
- 6.11** If there is any dispute or non-receipt of the Prize, Winners are required to contact Maybank Customer Service at 1300 88 6688 latest by **5 September 2025** to request for an inquiry. No request for any inquiry shall be entertained after **5 September 2025**.

7. ADDITIONAL TERMS

7.1 By participating in the Campaign, Eligible Cardmembers/Winners:

- a) agree to be bound by the Terms and Conditions contained in this document;
- b) agree that all records of transactions captured by Maybank's system within the Campaign Period based on the local date and time shall be accurate, conclusive and final;
- c) agree that Maybank's decision on all matters relating to the Campaign shall be final and binding on all Eligible Cardmembers/ Winners. No further appeal or further correspondence will be entertained;
- d) agree that any reversal of Qualified Spend shall be excluded from the Campaign; and
- e) consent for Maybank to disclose their particulars to third party service provider(s)/ authorized supplier(s) including vendors, suppliers, advertising and promotion agencies engaged by Maybank for contact purposes during and after the Campaign Period;

- f) authorize Maybank to publish their names, photos taken or other information provided by him/her for current & future advertising and publicity purposes in any advertising or publicity material relating to the Campaign without any compensation; and
- g) agree to access Maybank2u at www.maybank2u.com.my to view the Terms and Conditions and are deemed to have agreed to it and with any changes or any of the Terms and Conditions be not fully understood; shall not be entitled to claim for and waive rights to any compensation against Maybank nor any of its officers.

8. GENERAL TERMS & CONDITIONS

- 8.1** Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 8.2** Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days (“day” shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Cardmembers to be informed of or otherwise seek out any such notice validly posted.
- 8.3** By participating in this Campaign, Eligible Cardmembers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- 8.4** By participating in this Campaign, Eligible Cardmembers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my (“Maybank’s Privacy Statement”) and the PDPA Form for Individual Customers.

In addition, and without prejudice to the terms in the Maybank’s Privacy Statement and the PDPA Form for Individual Customers, Eligible Cardmembers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well as responses and related

photographs. In this regard, Eligible Cardmembers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

*Note: "PDPA" refers to Personal Data Protection Act (2010).

- 8.5** Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Cardmembers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.
- 8.6** Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- 8.7** Maybank may disqualify/reject any Eligible Cardmembers who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 8.8** These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.