

Trade & Win: New Clients Rewards Campaign 2025
Terms & Conditions

Trade & Win: New Clients Rewards Campaign 2025 ("**Campaign**") is a campaign organised by Maybank Investment Bank Berhad (Registration No.: 1973010012412) ("**Maybank IB**" or the "**Bank**") and shall be subject to the terms and conditions set out herein.

By participating in this Campaign, the Eligible Customers (as defined in Clause 2.1 below) hereby expressly agree to be bound by these terms and conditions below ("**Terms and Conditions**") and any decision made by the Bank with respect to the Campaign shall be final and binding.

1. Campaign Period

The Campaign commences from 15 May 2025 until 15 November 2025 (both dates inclusive, "**Campaign Period**").

2. Eligibility

- 2.1. This Campaign is open to individual retail customers who open new Futures accounts with Maybank IB and perform trading either BMD Futures Product and/or CME Futures product within the Campaign Period (referred to as "**Eligible Customers**").
- 2.2. Eligible Customers who perform any trade during the Campaign Period will be eligible for voucher-based incentives, tied to brokerage tiers and minimum commission setup requirement.
- 2.3. For the avoidance of doubt, the following categories of customers shall **NOT** be eligible to participate in this Campaign:
 - a. corporate and institutional clients of the Bank;
 - b. customers who are permanent or contract employees, remisiers, representatives or agents of the Bank or its subsidiaries or its related companies (as defined in Section 7 of the Companies Act 2016) and their immediate family members (i.e. spouse, children, parents, brothers, sisters);
 - c. customers whose account(s) with the Bank was or is suspended or terminated prior to or during the Campaign Period; and/or
 - d. customers who breached or breaches any agreement with the Bank prior to or during the Campaign Period.
- 2.4. The Bank shall at all times have the sole discretion to determine the eligibility of the Eligible Customers for this Campaign.

- 2.5. Eligible Customers are required to have a valid email address registered with Maybank IB during their account opening ("**Email**").

3. Campaign Mechanics

- 3.1. All Eligible Customers shall automatically qualify for this Campaign and no prior registration is required.
- 3.2. Each Eligible Customer is entitled to voucher-based incentives, tied to their brokerage tiers as follows:

Tier	Accumulated Brokerage Contributed (MYR)	Reward
Tier 1	Above RM250	Voucher worth RM25
Tier 2	Above RM500	Voucher worth RM50
Tier 3	Above RM1,000	Voucher worth RM100

In addition, Eligible Customers are required to meet the minimum commission setup as below:

- (a) **Bursa Malaysia Derivatives ("BMD")** – Minimum of RM 10 brokerage and above in commission per contract.
- (b) **Standard & Mini CME Contracts** - Minimum of USD 8 and above in commission per contract.
- (c) **Micro CME Contracts** → Minimum of USD 4 and above in commission per contract.
- 3.3. Rewards for each recipient(s) will be distributed on monthly basis after each campaign month based on brokerage volume
i.e. Rewards for Month 1 will be distributed as Month 1 has ended, which will be after 15 June 2025.
- 3.4. Rewards are available on the first-come first-served basis while stocks last or until the end of the Campaign Period, whichever comes first.
- 3.5. The recipients for the Rewards will be notified via Email within 60 days after the end of each campaign month together with the details on the delivery of the Rewards.

4. General Terms and Conditions

- 4.1. The Campaign and Rewards are subject to the following terms and conditions:
- i. All Rewards are delivered and/or accepted entirely at the risk of the recipient of the Rewards ("**Recipient**"). The Bank, its affiliates and their respective officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by the Bank for

the purposes of the Campaign) (collectively, "**Representatives**") accept no responsibility or liability in respect of any cost, expense, loss and/or damage whatsoever or howsoever incurred or suffered by the Recipient in connection with or arising out of or caused by the delivery and/or acceptance of the Rewards (including but not limited to where the Eligible Customer(s)'s Email is invalid).

- ii. The Bank and its Representatives shall not be held responsible or liable for any damaged or defective Rewards or any Rewards which are damaged or lost in the course of delivery to the Recipient.
 - iii. The Rewards are non-transferable or exchangeable for cash or credit of any kind, in whole or in part.
 - iv. The Recipients shall bear all costs, expense fees and/or charges incidental to or arising out of or in connection with the acceptance, redemption and/or utilization of the Rewards.
 - v. The Bank reserves the right to substitute the Rewards with any other item(s) of similar market value at its reasonable discretion with twenty-one (21) calendar days' prior notice to the Recipients via Email. In case of such substitution or replacement, these terms and conditions set out herein shall apply to such substituted or replacement products and/or services.
 - vi. In the event that the selected Recipient do not respond or the Bank is not able to contact the selected Recipient at the Email provided to the Bank for any reason whatsoever, the Bank may, at its discretion, make a second attempt to contact the selected Recipient. If the second attempt is also unsuccessful, the Bank shall exercise its discretion to disqualify such Recipient(s) from the Campaign.
 - vii. The Bank does not have any obligation to inform the Eligible Customers who are not selected as the recipients of the Rewards.
- 4.2. The Bank and its Representatives shall, to the fullest extent permitted by law, not be held responsible or liable for any direct, indirect or consequential losses, damages or costs ((including but not limited to, loss of income, profits or goodwill) incurred or suffered by any Eligible Customers in any manner whatsoever as a result of their

participation in the Campaign including but not limited to technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human errors in the administration and/or processing of the transaction for the Campaign performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, Maybank Trade or Maybank2e, Powerbroking2u or any of the Bank's authorized platforms.

- 4.3. The Bank and its Representatives shall, to the fullest extent permitted by law, not be liable for any default of its obligation under the Campaign due to any force majeure events which include but are not limited to acts of God, civil commotion, acts of war, riot, strike, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or government action or any events beyond the reasonable control of the Bank.
- 4.4. The Bank reserves the right, without assigning any reasons thereto, to withdraw, cancel, suspend, extend or terminate the Campaign earlier in whole or in part and reserves the right to vary, supplement, delete, amend and/or modify any of the terms and conditions contained herein or any part thereof ("**Amendment**"), from time to time by giving twenty one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel(s) determined appropriate by the Bank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- 4.5. For the avoidance of doubt, the withdrawal, cancellation, suspension, extension, termination or Amendment of the Campaign by the Bank shall not entitle the Eligible Customers or any other persons whatsoever to make any claim against, or request for compensation from the Bank for any losses or damages suffered or incurred as a direct or indirect result of the Amendment, withdrawal, cancellation, suspension, extension or termination of the Campaign.
- 4.6. By participating in the Campaign, each Eligible Customer agrees to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from the Bank should any of the terms and conditions be not fully understood.
- 4.7. By participating in the Campaign, each Eligible Customer expressly acknowledges and agrees to be bound by these terms and conditions set out herein including any Amendment and consents to allow his/her personal data and/or information to be

collected, processed and used by the Bank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("**Maybank's Privacy Statement**") and the PDPA Form for Individual Customers as may be revised, amended or supplemented from time to time.

In addition, and without prejudice to the terms in the Bank's Privacy Statement and the PDPA Form for Individual Customers, each Eligible Customer agrees and consents to his/her personal data and/or information being collected, processed and used by the Bank for the purposes of the Campaign.

- 4.8. The Bank's decision on all matters relating to the Campaign (including but not limited to the Rewards to be made to the Eligible Customers) shall be final, conclusive and binding. No correspondences, appeals or attempts to dispute the same would be entertained in any event.
- 4.9. The Bank may disqualify or reject any Eligible Customer who does not comply with these terms and conditions set out herein and/or are found or suspected of tampering with the Campaign and/or its process or the operations of the Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign and/or Maybank Group's social media platforms.
- 4.10. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- 4.11. Risk disclosure - Trading in futures is highly leveraged and carries a high degree of risk which might not be suitable for the general public. Investors should consider whether such trading is appropriate in light of their experience, objectives, financial resources and other relevant factors before commencement.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact your respective Futures dealer or alternatively, Eligible Customers may choose to e-mail Maybank IB Futures team at futures@maybank-ib.com.