

**Maybank and Samsung – MyDeco Campaign  
Terms & Conditions**

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Maybank and Samsung – MyDeco Campaign (“Campaign”) is organized by Malayan Banking Berhad (Registration No.: 196001000142) and Maybank Islamic Berhad (Registration No.: 200701029411) (known as “**Maybank**”) in collaboration with Samsung Malaysia Electronics Sdn. Bhd. (Registration No.: 200301026766 (629186-D)) (known as “**Samsung**”) (collectively referred as “**the Organiser**”) and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, Eligible Customers (as defined in Clause 2.0 below) hereby expressly agree to be bound by these Terms and Conditions and the General Terms & Conditions governing MyDeco Financing. Any decisions made by Maybank and Samsung in respect of this Campaign shall be final and binding.

**1.0 Campaign Period**

This Campaign will commence on 14 May 2025 and end on 14 May 2026 [both dates inclusive] (“Campaign Period”).

**2.0 Eligibility**

- a) This Campaign is open to the following individuals:
  - i. who are existing or new customer of Maybank that has an active home financing facility with Maybank; or
  - ii. who are concurrently applying for a home financing facility with Maybank as part of their MyDeco Financing application; and/or
  - iii. who has been approved for MyDeco Financing.
- b) This Campaign is open to individuals who are eighteen (18) years of age and above with valid identification documents.
- c) Permanent and/or contract employees of Maybank are NOT eligible to participate in this Campaign.
- d) All individual customers who have fulfilled the above criteria will hereinafter be referred to as “Eligible Customers”. Eligible Customers would be automatically eligible to participate in this Campaign.

**3.0 Campaign Mechanics & Conditions**

- a) This Campaign offers exclusive Samsung product packages and promotions exclusively for Eligible Customer.
- b) Eligible Customers must apply for the MyDeco Financing separately from the main home financing account. The financing is available under conventional or Islamic structures, subject to Maybank’s credit evaluation.
- c) The products offered by Samsung under this Campaign are determined solely by Samsung and its partners.
  - i. All products under this Campaign are sold and fulfilled solely by Samsung and its partners
  - ii. Eligible Customers are advised to refer to Samsung’s product warranty and after-sales service channels for all product-related matters.
- d) Maybank is not responsible or liable for:
  - i. The quality, delivery, condition, warranty, or any defects related to the Samsung products;
  - ii. Any delay, loss, or damages (including incidental or consequential losses) arising from product use or delivery;
  - iii. Any disputes between the customer and the product provider.
- e) In the event of any delay or non-payment related to the Samsung product or service, the matter shall be strictly between the Eligible Customer, Samsung, and/or Samsung’s appointed partners.
- f) Maybank is not involved in the commercial terms or arrangements between the Eligible Customers and Samsung or its partners.

#### **4.0 General Terms and Conditions**

- a) Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- b) Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted on Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- c) By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- d) By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on [www.maybank2u.com.my](http://www.maybank2u.com.my) ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.

In addition, and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- i. the purposes of the Campaign; and
- ii. marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well as responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

\*Note: "PDPA" refers to Personal Data Protection Act (2010).

- e) Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.
- f) Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- g) Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception

and/or cheating with regards to the Campaign.

- h) These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- i) For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website [www.maybank2u.com.my](http://www.maybank2u.com.my).