

SPECIAL CAMPAIGN FOR ACCELERATED PAYMENT PACKAGE (APP), MURABAHAH VEHICLE TERM FINANCING-i (MVTF-i) & VARIABLE PROFIT RATE (VPR) Terms & Conditions for Customer

CAMPAIGN

- The Special campaign for Accelerated Payment Package (APP), Murabahah Vehicle Term Financing-i (MVTF-i) & Variable Profit Rate (VPR) ("Campaign") is organized by Maybank Islamic Berhad (Registration No. 200701029411) (referred to as "Bank") which shall run from 1st July 2025 until 30th September 2025 (both dates inclusive) ("Campaign Period").
- 2. The Campaign shall be governed by the Terms & Conditions stated herein. By participating in this Campaign, the Eligible Participants (as defined in Clause 1 under "Eligibility" below) hereby expressly agree to be bound by these Terms and Conditions and that any decisions made by Bank in respect of the Campaign shall be final and binding.

Eligibility

- 1. This Campaign is open to existing and new Bank customers of good standing, have attained at least the age of eighteen (18) years old at the time of participation (for individual customers) and who are not in default or in breach of any of their contracts and/or agreements with Bank, as determined by the Bank. ("Eligible Participant(s)").
- 2. Submission, approval and disbursement of the financing application for the Eligible Participants shall be made during the Campaign Period in order to be eligible to win the Prizes (as defined in Clause 3 under "Campaign Mechanics").
- This Campaign is only applicable for the financing of new vehicles (reconditioned and used cars not included) from the authorised dealers of Perodua, Proton, Honda, Toyota, Mazda, Mitsubishi and Chery (excluding Omoda E5) brands.
- 4. For avoidance of doubt, the employees of Malayan Banking Berhad, including its subsidiary and related companies as defined under Companies Act 2016 ("Maybank Group"), employees of advertising and promotions agencies **ARE NOT ELIGIBLE** to participate in this Campaign.

Campaign Mechanics

- 1. Promotion is applicable to Islamic Vehicle Financing with APP, MVTF-i and VPR only.
- Applicable for the purchase of new vehicles from the authorised dealers of Perodua, Proton, Honda, Toyota,
 Mazda, Mitsubishi and Chery (exclude Omoda E5) only.
- 3. The first 100 customers each month who sign up for the Islamic Vehicle Financing with the Bank during the Campaign Period will receive a complimentary 1–year Basic Personal Accident (PA) coverage.

Selection of Winners

1. The selection of winners will be on a monthly basis based on first come first serve basis ("Winner(s)").



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- 2. The Winner(s) will be contacted by the Bank or its appointed representatives (via the mobile number that was registered with Maybank and it is customer responsibility to update the contact numbers) at any time during office hours.
- 3. In the event the Bank or its appointed representative is unable to contact the Winner via the mobile number that was registered with Maybank (during the submission of the financing application made during the Campaign Period) after three (3) attempts and / or the shortlisted Eligible Participant does not wish to receive the Prize upon being contacted by the Bank or its appointed representatives and/or the Winners do not wish to participate in all advertising and publicity activities of Maybank in relation to the Campaign, the shortlisted Eligible Participant will be deemed to be disqualified.
- 4. The Bank reserves the right to select additional Winner(s) to substitute any Winner who may be ineligible or disqualified for any reason whatsoever without assigning any reasons thereto throughout and/or after the Campaign Period.
- 5. Bank's decision on all matters relating to the Campaign shall be final, conclusive and binding. No further correspondence, appeals, protests or attempts to dispute the same would be entertained in any event.
- 6. In the event that the Winner(s) fail to comply with any of the Terms and Conditions of this Campaign, Bank reserves the right to forfeit the Prize(s).

General Terms and Conditions

- 1. The Bank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by the Bank.
- 2. The Bank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Participants to be informed of or otherwise seek out any such notice validly posted.
- 3. By participating in this Campaign, Eligible Participants agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Bank should any of the Terms & Conditions be not fully understood.
- 4. By participating in this Campaign, Eligible Participants agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Bank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.



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In addition, and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Participants agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a. the purposes of the Campaign; and
- b. marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Participants agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

*Note: "PDPA" refers to Personal Data Protection Act (2010).

- 5. The Bank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Participants in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by the Bank.
- 6. The Bank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of the Bank.
- 7. The Bank may disqualify/reject any Eligible Participant who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 8. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively, for feedback and/or complaints, Eligible Participants may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.