

## ENGLISH

### Terms and Conditions for 'Win a Trip to London To Watch The Ultimate Football Showdown Campaign'

1. These Terms & Conditions shall govern the **'Win a Trip to London To Watch The Ultimate Football Showdown Campaign'** ("Campaign") that is organised by "Maybank Ageas Holdings Berhad "Company").
2. By participating in this Campaign, the Participants:
  - (a) agree to be bound by the Terms and Conditions;
  - (b) agree that all submissions captured by Etiqa's system within the Campaign Period based on the local date and time shall be accurate and conclusive;
  - (c) agree that Etiqa's decision on all matters relating to the Campaign shall be final and binding on all Participants. No further appeal or further correspondence will be entertained;
  - (d) consent for Etiqa to disclose their particulars to the third-party service provider(s)/ authorised supplier(s) including vendors, suppliers, advertising and promotion agencies engaged by Etiqa for the purpose of contacting them during and after the Campaign;
  - (e) authorise Etiqa to publish their names, photos taken or other information provided by him/her for current and future advertising and publicity purposes in any advertising or publicity material relating to the Campaign without any compensation;
  - (f) shall not be entitled to claim for and waive any rights to any compensation against Etiqa nor any of its officers, servants, employees, representatives and/or agents (including without limitation, any third-party service providers engaged by Etiqa for the purposes of the Campaign) for any and all loss and damage suffered or incurred by his/her participation in the Campaign whether as a direct or indirect result of the act of amendments, termination or suspension of the Campaign.
  - (g) shall not dispute nor make any oral or written complaints, public announcements or statements on the same whether during or after the Campaign Period.
3. This Campaign will commence on 17 February 2025 at 00:00 AM MYT until 31 May 2025 at 11:59 PM MYT ("Campaign Period"). Entries received outside of the Campaign Period will be disqualified and be deemed ineligible for consideration of Prizes.
4. Eligibility:

#### Eligibility

Customers ("Eligible Customers") will be entitled to collect contest entries and stand a chance to win a prize if they perform the activities stated in Section 6 ("Entry Allocations") herein within the Campaign Period and fulfils the criteria below:

- Register to participate in the Campaign via the Campaign Registration Form located in the Etiqa+ app.
- Customer has an in force Etiqa Malaysia plan at the time of the prize draw.
- Eligible customer must be a Malaysian, reside in Malaysia and is 18 years or older.
- All Eligible Customers will automatically be entered in the draw to win a prize.
- Eligible Customers without valid contact details such as **"Address"**, **"Email Address"** and **"Contact Number"** shall be automatically excluded from the entitlement of the prize.

- Members of the organising team and the jury panel, including their immediate family members, are not eligible to participate in this contest.

## 5. The Prizes:

### Prizes

#### **Grand Prize x 5 – A 4-Day, 3-Night Trip to London To Watch The Ultimate Football Showdown**

- Enjoy an unforgettable trip to London, including an exclusive VIP experience to watch the Community Shield live at Wembley Stadium on Saturday, August 9, 2025.
- Economy class return flights for one (1) passenger from Kuala Lumpur, Malaysia, to London, United Kingdom. The winner is responsible for their own transportation to and from Kuala Lumpur International Airport (KLIA).
- Travel dates will be determined by Etiqa at the time of booking.
- Three (3) nights' stay in a single-occupancy room at a 4-star hotel in London, selected by Etiqa and is subject to availability.
- One (1) ticket to witness the Community Shield live on "Game Day" at Wembley Stadium.
- All transportation, including airport transfers, ground transport, and sightseeing activities limited to itinerary planned by Etiqa, will be covered by Etiqa.
- The Grand Prize is non-transferable, non-refundable, and cannot be exchanged for cash. If the winner is unable or unwilling to accept the prize, an alternate winner will be selected.
- The Grand Prize winner must possess or be able to obtain a valid passport and any necessary visas before flight bookings are made.
- The Winner must not have any convictions or court orders preventing them from legally entering the United Kingdom.
- By accepting the Grand Prize, the winner grants Etiqa the right to use their name, photos, videos, voice, and likeness for promotional and marketing purposes, without any claim for royalties or compensation.

#### **Consolation Prize x 50 - Match Day Cheering Kit**

- The Consolation Prize consist of a Gift Pack which includes:
  - 1 x Duffle Bag
  - 1 x Baseball Cap
  - 1 x Cooling Towel
  - 1 x Etiqa branded football jersey
- Each Consolation Prize Gift Pack will be posted/couriered to the address provided in the campaign registration application, provided that address is in Malaysia.
- The Consolation Prize is non-refundable, non-exchangeable and non-redeemable for cash.

- By the end of the Campaign Period, there will be a total of five (5) Grand Prize Winners & fifty (50) Consolation Prize Winners.

- Winners are determined using a randomiser tool based on the number of entries of the eligible participants.
- Each eligible customer is limited to win only one prize.
- The Grand Prize and Consolation Prize provided is not intended as a variation to the terms and conditions of the policy / certificate issued, which are subject to the Company's standard processing or underwriting rules. The Prize will only be delivered to the customers no later than 30 June 2025 after the Campaign Period, which is on 31 May 2025.
- Winners will be contacted using the information provided during their campaign registration.
- Prizes are non-transferable, non-refundable, and cannot be exchanged for cash.
- The Prize will only be delivered to each Winner once. Any failure to accept or receive the delivery will not be reimbursed and requests to collect the prize will not be entertained.
- The Organiser reserves the right to replace the Prizes with any item of equivalent value without prior notice. All prizes are not transferable, refundable, and/or exchangeable for cash, credit, or any other items and will be given on an "as is" basis.
- Any Winner who does not wish to accept a prize or are unwilling to confirm the acceptance of these Terms upon being drawn as a winner, is entitled to forfeit the prize and another Eligible Customer will be drawn.
- Winners are responsible for any and all taxes payable as a result of a Prize being awarded (if applicable).

#### 6. Entry Allocations:

##### Entry Allocations

| Activities               |                                                                                               | No. of Entries                                              |
|--------------------------|-----------------------------------------------------------------------------------------------|-------------------------------------------------------------|
| Sign-up, renew or add-on | <b>Tier 1:</b> RM5,000 and above (Total Annual Contribution / Premium Payment / Add-on Value) | 10 entries                                                  |
|                          | <b>Tier 2:</b> RM1,000 – RM4,999 (Total Annual Contribution / Premium Payment / Add-on Value) | 5 entries                                                   |
|                          | <b>Tier 3:</b> RM100 – RM999 (Total Annual Contribution / Premium Payment / Add-on Value)     | 2 entries                                                   |
| Other Activities         | Download & Register Etiqa+ App                                                                | 1 entry                                                     |
|                          | Activate Drive Less, Save More (DLSM)                                                         | 1 entry.<br><i>Per vehicle, per policy / certificate.</i>   |
|                          | Submit Drive Less, Save More (DLSM) odometer readings to earn cashback                        | 1 entry.<br><i>Capped at 3 submissions per unique user.</i> |
|                          | Make a payment with a Maybank credit card                                                     | 1 entry                                                     |

**Example Scenarios:**

| Scenarios of Customer A                                                                                                | Entries earned                               |
|------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|
| On 15 March 2025, <b>Customer A</b> signed up to Etiqa's Motor Protection Plan with a coverage value of RM800.         | Customer gets 2 entries.                     |
| On 16 March 2025, Customer A downloaded the Etiqa+ App.                                                                | Customer gets 1 entry.                       |
| On 30 March 2025, Customer A activated the Drive Less Save More (DLSM).                                                | Customer gets 1 entry.                       |
| On 2 April 2025, <b>Customer A</b> signed up to Etiqa's Travel Protection Plan, valued at RM200.                       | Customer gets 2 more entries.                |
| On 15 May 2025, Customer A signed up to Etiqa's Savings Plan, with an annual premium / contribution value of RM5,400 . | Customer gets 10 more entries.               |
| <b>Campaign ends on 31 May 2025.</b>                                                                                   | <b>Customer A has a total of 16 entries.</b> |

**Etiqa Privacy Notice**

7. By participating in the Campaign, Participants agree and consent to allow his/her personal data being collected, processed and used by Etiqa in accordance with Etiqa Privacy Notice, which may be viewed on [www.etiqa.com.my](http://www.etiqa.com.my) ("Etiqa's Privacy Notice").
8. In addition, and without prejudice to the terms in the Etiqa's Privacy Notice, subject to Participants' instruction in writing to Etiqa restricting disclosure (if any) for the purposes of marketing activities, Participants agree and consent to his/her personal data or information being collected, processed and used by Etiqa for:
  - (a) the purposes of the Campaign; and
  - (b) marketing and promotional activities conducted in such manner as Etiqa deems fit in any media including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet, without further express consent from the Participant Marketing and promotion activities include but are not limited to the use and/or publication of any details provided in and/or in connection to the entries, interview material as well as responses and related photographs. In this regard, each Participant agrees to co-operate and participate without further express consent and/or payment or consideration, in all reasonable advertising and publicity activities of Etiqa in relation to the Campaign.
9. Etiqa reserves the right to:
  - (a) disqualify any non-eligible Participant at its sole discretion from participating in the Campaign;
  - (b) withdraw/cancel, suspend, extend or terminate the Campaign earlier in whole or in part, and/or to vary, supplement, add, delete, modify or amend the terms and conditions herein, wholly or in part at its sole discretion, by way of posting on [www.etiqa.com.my](http://www.etiqa.com.my), or in other methods which Etiqa deems practical, by giving reasonable prior notice to the Participants on such addition, deletion or amendment of the Terms and Conditions or termination of the Campaign.

10. Etiqa and any of its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Etiqa for the purposes of the Campaign) shall not be liable and responsible for any direct, indirect, special or consequential loss, damage or injury in any manner whatsoever suffered or caused by Participants (including but not limited to, loss of income, profits or goodwill) arising from or in connection with the Campaign and/or use of the Prize(s); and any default of its obligation under the Campaign due to any force majeure event which include but not limited to acts of God, war, riot, lockout, industrial action, fire, flood, drought, storm, pandemic or any event beyond the reasonable control of Etiqa.
11. The Terms and Conditions shall be governed by and construed in accordance with the laws of Malaysia and the Participants agree to submit to the exclusive jurisdiction of the Courts of Malaysia.