



**Maybank**  
Islamic



**Maybank**

### **Terms & Conditions: Maybank 2025 "10% Cash back Fuel Savings Days" Campaign**

**Maybank 2025 "10% Cash back Fuel Savings Days" ("Campaign")** is organized by Malayan Banking Berhad (Registration. No. 196001000142) and Maybank Islamic Berhad (Registration. No. 200701029411) (collectively referred to as "**Maybank**") and shall be governed by these terms and conditions ("**Terms and Conditions**").

By participating in this Campaign, **Eligible Cardmember(s)** (as defined under Clause 2) hereby expressly agree to be bound by these Terms and Conditions and any decision made by Maybank in respect of this Campaign shall be final, conclusive and binding.

#### **1. Campaign Period**

This Campaign commences on **12 November 2025**, at 00:00:00 AM MYT and ends on **17 December 2025**, at 23:59:59 PM MYT, both dates inclusive, unless notified otherwise ("**Campaign Period**").

#### **2. Eligibility**

- 2.1 This Campaign is open to all new and existing Principal Cardmembers of the following cards issued by Maybank:
  - i. All Maybank Debit Card
  - ii. All Maybank Credit Card
  - iii. All Maybank Charge Card
- 2.2 Permanent and contractual employees of Maybank (other than from the Cards Marketing Department of Maybank Malaysia and Regional Cards Marketing Department of Maybank) and/or vendors, suppliers, advertising and promotion agencies for this Campaign are also eligible to participate in this Campaign.
- 2.3 The following persons are **NOT eligible** to participate in the Campaign:
  - i. Cardmembers whose Maybank Card account(s) status is delinquent, suspended, cancelled or in breach of any Terms and Conditions of Maybank Card Agreement during the Campaign Period;
  - ii. Cardmembers who are in default of any facility granted by Maybank at any time;
  - iii. Maybank Commercial/Corporate Cardmembers;
  - iv. Maybank Prepaid Cardmembers; and
  - v. Permanent and/or contract employees of the Cards Marketing Department of Maybank Malaysia and Regional Cards Marketing Department of Maybank.
- 2.4 Principal Cardmembers who have fulfilled the above-mentioned criteria shall hereinafter be referred to as "**Eligible Cardmember(s)**".



### 3. Campaign Mechanics

- 3.1 Get 10% cash back on any fuel transaction with no minimum spend. Valid for fuel transactions on Wednesday. The maximum cash back is capped at RM10 per transaction on a first-come first-served basis.
- 3.2 The total allocation of cash back for this Campaign is RM6, 000,000.00 and the daily cap (Wednesday only) is RM1, 000,000.00. Once the daily cap has been fully utilised, no further cash back will be awarded for that Wednesday.
- 3.3 Cash back will be calculated based on the total amount successfully charged to the Eligible Cardmember's payment card.
- 3.4 This campaign is applicable for Malaysians only.

### 4. Qualifying Criteria

- 4.1 Qualifying requirements to earn cash back are as follow:

| Start Date (inclusive) | End Date (inclusive) | Qualified Spend                                                                                                                                                                                                                                                                                                                                                                                  |
|------------------------|----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 12 November 2025       | 17 December 2025     | <p>Get 10% cash back on any fuel transaction with no minimum spend. Valid for fuel transactions on Wednesday. This campaign is applicable for Malaysians only. Maximum cash back is capped at RM10 per transaction on a first-come first-served basis.</p> <p><i>*Cash back will be calculated based on the total amount successfully charged to the Eligible Cardmember's payment card.</i></p> |

### 5. Cash back Fulfilment

- 5.1 Tracking of the Qualifying Spend is based on transaction dates (Malaysian time) and the time in which the transactions are successfully posted in Maybank's system throughout the Campaign Period. At the time of awarding the cash back, the selected Maybank Card/-I (s) of the Eligible Cardmembers must not be delinquent, and/or invalid or cancelled. Otherwise, such Eligible Cardmembers shall be disqualified from receiving the cash back.
- 5.2 Cash back fulfilment will be carried out on every three weeks' basis from the Campaign's start date. Eligible Cardmember(s) will be notified either via phone call or email or via SMS to the



phone number that was registered with Maybank or will be posted on the Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my).

*Example:*

*This campaign starts on 12 November 2025, the fulfilment will be done within 3 weeks from transaction date of the fuel transaction. If the transaction date on 12 November 2025, the fulfilment is expected to be completed latest by 2 December 2025.*

## **6 Other Terms**

- 6.1 By participating in the Campaign, Eligible Cardmember(s):
- i. agree to be bound by the Terms and Conditions;
  - ii. agree that all records of transactions captured by Maybank's system within the Campaign Period based on the local date and time shall be accurate, conclusive and final;
  - iii. agree that Maybank's decision on all matters relating to the Campaign shall be final and binding on all Eligible Cardmembers. No further appeal or further correspondence will be entertained;
  - iv. agree that any reversal of Qualifying Spend shall be excluded from the Campaign; and
  - v. consent for Maybank to disclose their particulars to third party service provider(s)/ authorized supplier(s) including vendors, suppliers, advertising and promotion agencies engaged by Maybank for contact purposes during and after the Campaign Period.
- 6.2 Maybank reserves the right to disqualify any Eligible Cardmember from participating in this Campaign and/or from receiving the cash back due to the following:
- i. Where the minimum payment or any amount due and payable under any of the Eligible Cardmember's payment card are not settled on or before its due date; and/or
  - ii. If the Eligible Cardmember's payment card/-i (s) is cancelled, closed or terminated by any reason whatsoever, either voluntarily or involuntarily, on or before the fulfilment of the cash back; and/or
  - iii. If the Eligible Cardmember has committed or is suspected of committing any misconduct, fraudulent or wrongful acts.

## **7 General Terms & Conditions**

- 7.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 7.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the Terms and Conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days ("**day**" shall have the same meaning as calendar day) prior notice thereof, the notice of which



shall be posted on Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Cardmembers to be informed of or otherwise seek out any such notice validly posted.

- 7.3 By participating in this Campaign, Eligible Cardmembers agree to access Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) on a regular basis to view the Terms and Conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- 7.4 By participating in this Campaign, Eligible Cardmembers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank's Privacy Statement, which may be viewed on [www.maybank2u.com.my](http://www.maybank2u.com.my) ("**Maybank's Privacy Statement**") and the PDPA Form for Individual Customers.
- 7.5 In addition, and without prejudice to the terms in Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Cardmembers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:
- i. the purposes of the Campaign; and
  - ii. marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well as responses and related photographs. In this regard, Eligible Cardmembers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

\*Note: "PDPA" refers to Personal Data Protection Act (2010).

- 7.6 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Cardmembers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any negligence or omission by Maybank.
- 7.7 Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- 7.8 Maybank may disqualify/reject any Eligible Cardmembers who do not comply with the Terms and Conditions stated herein and/or are found or suspected to be tampering with



the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.

- 7.9 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively, for feedback and/or complaints, Eligible Cardmembers may choose to e-mail Maybank via the feedback form at Maybank2u website [www.maybank2u.com.my](http://www.maybank2u.com.my)