

**Stand to win Amex Sky Suite tickets for the FORMULA 1 SINGAPORE AIRLINES SINGAPORE GRAND PRIX 2025 - Terms and Conditions**

The “Stand to win Amex Sky Suite tickets for the FORMULA 1 SINGAPORE AIRLINES SINGAPORE GRAND PRIX 2025” (“Campaign”) is organized by Malayan Banking Berhad (Registration. No. 196001000142) (“MBB”) (hereinafter referred to as “Maybank” throughout the Terms and Conditions herein). By participating in this Campaign, Eligible Cardmembers (as defined in Clause 2 below) hereby expressly agree to be bound by these Terms & Conditions and any decisions made by Maybank in respect of this Campaign shall be final and binding.

**1. CAMPAIGN PERIOD**

The Campaign commences from **1 June 2025 at 12:00 AM MYT** and expires on **31 July 2025 at 11:59 PM MYT**, both dates inclusive (“Campaign Period”).

**2. ELIGIBILITY**

- 2.1** The Campaign is opened to all new and existing Principal Cardmembers of The Platinum Card® (Card No: 376249xxxxxxx), American Express® Platinum Credit Card (Card No: 3791868xxxxxxx) or Singapore Airlines KrisFlyer American Express® Platinum Credit Card (Card No: 3791864xxxxxxx) issued by Maybank (“Cardmembers”).

The above mentioned eligible cards will be collectively referred to as “Maybank Card”.

- 2.2** For the avoidance of doubt, permanent and contractual employees of Maybank (other than from Cards Marketing Department of Maybank and Regional Cards Marketing Department of Maybank) and/or vendors, suppliers, advertising and promotion agencies for the Campaign are eligible to participate in the Campaign and stand a chance to win the Prize.

- 2.3** For the avoidance of doubt:

- a) “new” Principal Cardmembers refers to:
- Those who have never become a Principal Cardmember of any of the Maybank Cards; or
  - Principal Cardmembers whose Maybank Card(s) has been cancelled for more than six (6) months prior to the commencement of the Campaign.

- 2.4** The following persons are **NOT eligible** to participate in the Campaign:

- 2.4.1** Cardmembers whose Maybank Card account(s) status is delinquent, suspended, cancelled or in breach of any Terms and Conditions of Maybank Cards Agreement during the Campaign Period;
- 2.4.2** Cardmembers who are in default of any facility granted by Maybank at any time;
- 2.4.3** Cardmembers of Maybank Commercial/ Corporate Cards;
- 2.4.4** Cardmembers of Maybank Prepaid Cards; Credit and/or
- 2.4.5** Permanent and contract employees of the Cards Marketing Department of Maybank Malaysia and Regional Cards Marketing Department of Maybank.

- 2.5** Cardmembers who fulfill the above criteria will hereinafter be referred to as “Eligible Cardmembers”.

### 3. CAMPAIGN MECHANICS & CONDITIONS

**3.1** Registration for the Campaign is done on a one-time basis by using any of the registered telecommunication companies' ("Telco") services and must be made by the Principal Cardmember within the Campaign Period as below:

**3.1.1** For Malaysian and non-Malaysian Principal Cardmembers, SMS MBBF1 and send to 66628 (e.g., MBBF1).

#### 3.2 Qualifying Entries

Qualified Spend (as explained in Clause 3.2) requirements to earn entries ("**Qualifying Entries**") for the Prize:

Number of entries	Minimum spend during Campaign Period
1X entry	Every RM1,000 total for online and/or physical spend locally
2X entries	Every RM1,000 total for online and/or physical spend overseas Every RM1,000 total for spend on Singapore Airlines, Scoot flights or KrisShop.com

**3.3** Qualified Spend shall include retail and online purchases transacted locally and internationally, Auto PayBills, auto-reload for Maybank Touch n' Go Zing Card(s), 0% EzyPay/-i Instalment Plan ("**EzyPay/-i**") performed via Maybank Card(s) during the Campaign Period based on local transaction time and Qualifying Entries shall be allocated in accordance to Clause 3.2. For the avoidance of doubt, EzyPay/-i shall be treated as Qualified Spend based on the full transaction amount, and all overseas transactions in foreign currency shall be converted into Ringgit Malaysia (RM) based on Maybank's prevailing in-house exchange rate.

**3.4** Qualified Spend shall exclude monthly installment of EzyPay/-i, EzyPay/-i Plus, cash advance, balance transfer, fund transfer, outstanding balance, reversals, fees and charges imposed by Maybank.

**3.5** Split and/or repetitive retail transaction of five (5) times and above in a day from the same merchant(s) are disallowed and shall be disqualified.

**3.6** Computation of the total Qualified Spend will be based on Qualified Spend transacted with valid Maybank Card(s) issued under the same Eligible Cardmember throughout the Campaign Period.

**3.7** Qualified Spend by a Supplementary Cardmember under an Eligible Principal Cardmember's Maybank Cards account(s) will be included in the computation of the Eligible Principal Cardmember's Qualifying Spending.

**3.8** Qualified Spend shall exclude transactions that Maybank may deem as non-retail transactions, such as those made by the cardholder with any merchant associated or

controlled by them (whether as an employee, employer, shareholder or director) e.g. transactions by cardholder with any corporation or business entity in which he/she is an employee or employer or works with or has shares or interest in or is a director of.

The minimum entry for each Eligible Cardmembers is one (1) entry and no maximum entry for this Campaign.

#### 4. PRIZES

4.1 The prize to be won under this Campaign ("Prize") is set as below: -

Spend Duration	Prize Category	Prize details	Total Winners
1 June 2025 – 31 July 2025	Grand Prize	A pair of Amex Sky Suite tickets for the FORMULA 1 SINGAPORE AIRLINES SINGAPORE GRAND PRIX 2025 and 84,000 KrisFlyer miles for return business class flights to Singapore by Singapore Airlines	3 Pairs
<b>Total Winners</b>			<b>3 Winners</b>

4.2 Prize details as per below:

Prize Category	Prize Details
Grand Prize	<ul style="list-style-type: none"> <li>One (1) pair of Amex Sky Suite tickets for the FORMULA 1 SINGAPORE AIRLINES SINGAPORE GRAND PRIX 2025</li> <li>84,000 KrisFlyer miles for return business class flights to Singapore by Singapore Airlines*</li> </ul> <p>*Winners who are not KrisFlyer members must successfully apply for a KrisFlyer membership in order for Singapore Airlines to credit the miles to their designated account for the air tickets redemption.</p>

4.3 Prize EXCLUDES the following (which list is not exhaustive)

- Transport outside of the scheduled program itinerary;
- Any meal, event, and/or activity outside of the scheduled program itinerary;
- Hotel Incidentals;
- Passports and/or travel visas;
- Transportation to and from Kuala Lumpur International Airport (KLIA);
- Travel insurance;
- Direct drop-offs;
- On-site translation services; and
- Any and all applicable taxes.

4.4 In the event there is a travel restriction such as closing of border, flight limitation imposed by either the Government of Malaysia and/or the Government of Singapore during the prize fulfilment period, Maybank has the right to replace the prize with similar value.

## **5. SELECTION OF WINNER(S)**

Based on the Qualifying Entries earned, Eligible Cardmembers stand a chance to win the Prize, after being shortlisted by Maybank's randomizer program ('Winner').

### **5.1 Prize**

- 5.1.1** Selection will be carried out after the end of the Campaign Period.
- 5.1.2** Based on the Qualifying Entries earned, Eligible Cardmembers shall be shortlisted by Maybank's randomizer programme for the respective Prizes.
- 5.1.3** In accordance to the selection of Maybank's randomizer programme, 3 winners shortlisted Eligible Cardmembers shall be deemed as the final Winners (subject to clause 6.1 below).

**5.2** Each Eligible Cardmembers is entitled to win only one (1) Prize throughout the Campaign Period.

## **6. FULFILLMENT OF PRIZES**

- 6.1** At the time of awarding the Prize, all Maybank Card account(s) of the Eligible Cardmember must not be delinquent, and/or invalid or cancelled. Otherwise, such Eligible Cardmember shall be disqualified from receiving the Prize.
- 6.2** The confirmation letter/email will be sent to the Winners' billing address or email address recorded in Maybank's system within eight (8) to nine (9) weeks from the end of the Campaign Period.
- 6.3** Announcement of the Winners (e.g. Name and partially masked NRIC) shall also be made on Maybank2u's website at [www.maybank2u.com.my](http://www.maybank2u.com.my) within eight (8) to nine (9) weeks from the end of the Campaign Period.
- 6.4** The fulfilment of the prizes will be done within eight (8) to nine (9) weeks from the end of the Campaign Period.
- 6.5** Prize is subject to availability & Maybank reserves the right to replace the Prize with similar value.
- 6.6** Maybank shall determine the methods of the Prize giving, including but not limited to, a prize giving ceremony, or any other methods which Maybank may deem reasonable.
- 6.7** The Prize Winner is required to attend the prize giving ceremony (if any/necessary) and in the event the Prize Winner is unable to attend the said ceremony, he/she will automatically be disqualified and no compensation or arrangement will be made after the prize giving ceremony.
- 6.8** The Prizes are not transferable and/or exchangeable for up-front cash or credit of any kind, whether in part or in full.
- 6.9** The organizer may reschedule, cancel and/or relocate the event under unforeseen circumstances and in accordance with prevailing government guidelines.

**6.10** All cost, fees and/or expenses incurred or to be incurred by the Prize Winners in relation to the Campaign and/or the claiming of the Prize, which shall include but not limited to the cost for transportations, accommodation, meals, personal costs and/or any other costs, are the sole responsibility of the Prize Winners.

**6.11** If there is any dispute or non-receipt of the Prize, Winners are required to contact Maybank Customer Service at 1300 88 6688 latest by **5 September 2025** to request for an inquiry. No request for any inquiry shall be entertained after **5 September 2025**.

## **7. ADDITIONAL TERMS**

**7.1** By participating in the Campaign, Eligible Cardmembers/Winners:

- a) agree to be bound by the Terms and Conditions contained in this document;
- b) agree that all records of transactions captured by Maybank's system within the Campaign Period based on the local date and time shall be accurate, conclusive and final;
- c) agree that Maybank's decision on all matters relating to the Campaign shall be final and binding on all Eligible Cardmembers/Winners. No further appeal or further correspondence will be entertained;
- d) agree that any reversal of Qualified Spend shall be excluded from the Campaign;
- e) consent for Maybank to disclose their particulars to third party service provider(s)/ authorized supplier(s) including vendors, suppliers, advertising and promotion agencies engaged by Maybank for contact purposes during and after the Campaign Period;
- f) authorize Maybank to publish their names, photos taken or other information provided by him/her for current & future advertising and publicity purposes in any advertising or publicity material relating to the Campaign without any compensation; and
- g) agree to access Maybank2u at [www.maybank2u.com.my](http://www.maybank2u.com.my) to view the Terms and Conditions and are deemed to have agreed to it and with any changes or any of the Terms and Conditions be not fully understood; shall not be entitled to claim for and waive rights to any compensation against Maybank nor any of its officers.

**7.2** Other terms:

- a) The ticket/s for the FORMULA 1 SINGAPORE AIRLINES SINGAPORE GRAND PRIX 2025 is not transferrable and cannot be resold. In the event it is sold or traded, the ticket will be revoked.
- b) Eligible Cardmembers/Winners shall not be entitled to any compensation and will have no claim against Formula One World Championship Limited (and its related companies) (together, "F1") and Singapore GP where the FORMULA 1 SINGAPORE AIRLINES SINGAPORE GRAND PRIX 2025 is delayed, postponed, rescheduled, or cancelled.
- c) Singapore GP terms and conditions apply. For more details, please see <https://singaporegp.sg/terms>. For more information on the FORMULA 1 SINGAPORE AIRLINES SINGAPORE GRAND PRIX 2025, please visit [www.singaporegp.sg](http://www.singaporegp.sg)

- d) All offers are subject to the respective merchant's terms and conditions. Any queries on such offers or its terms and conditions should be directed to the merchant.
- e) American Express acts solely as a payment provider and is not responsible or liable in the event that such services, activities or benefits are not provided or fulfilled by the merchant. American Express is not responsible for the endorsement of any service or product featured. Merchants are solely responsible for the fulfillment of services and benefits in connection with the offer and all relevant privileges.
- f) American Express and F1 shall not be responsible or liable in any way for any loss, injury or damage whatsoever caused by or arising from any failure or delay in the provision of or malfunction, defect or deficiency in any services and benefits of the offer.
- g) The merchants reserve the right to change their terms and conditions at any time without assigning any reasons or providing prior notice. The user acknowledges that any disputes in relation to the promotion are to be directed solely to the merchant providing such services, activities or benefits.
- h) American Express and F1 shall have no involvement in resolving or any liability in respect of any disputes related to the offer.
- i) All offers are subject to all applicable laws, regulations, and legal requirements in the relevant jurisdiction where they are made available. American Express and F1 reserve the right to require the merchant to modify, suspend, or terminate the offers if required to comply with legal or regulatory obligations.
- j) Each winner and the travel companion (if applicable) must sign forms confirming that American Express has the right to use their submission, name, photo, voice, likeness and biography for press, marketing, advertising, and promotional purposes related to the F1/Singapore GP Promotion, and that they release American Express from any liability in connection with the prize and F1 Promotion.

## **8. GENERAL TERMS & CONDITIONS**

**8.1** Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.

**8.2** Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted on Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Cardmembers to be informed of or otherwise seek out any such notice validly posted.

**8.3** By participating in this Campaign, Eligible Cardmembers agree to access the Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) on a regular basis to view the terms and conditions

herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.

- 8.4** By participating in this Campaign, Eligible Cardmembers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on [www.maybank2u.com.my](http://www.maybank2u.com.my) ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.

In addition, and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Cardmembers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well as responses and related photographs. In this regard, Eligible Cardmembers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

\*Note: "PDPA" refers to Personal Data Protection Act (2010).

- 8.5** Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Cardmembers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.

- 8.6** Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.

- 8.7** Maybank may disqualify/reject any Eligible Cardmembers who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.

- 8.8** These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website [www.maybank2u.com.my](http://www.maybank2u.com.my).