

Welcome Offer 2024 Campaign
Terms & Conditions

The "Welcome Offer 2024 Campaign" ("**Campaign**") is organized by Maybank Investment Bank Berhad (Registration No.: 197301002412) ("**Maybank IB**") and shall be subject to the terms and conditions set out herein.

For the purpose of these terms and conditions set out herein, "**Maybank**" collectively mean Maybank IB, Malayan Banking Berhad (Registration No.: 196001000142), Maybank Islamic Berhad (Registration No.: 200701029411) and their respective affiliates.

1. Campaign Period

The Campaign commences from 1 January 2024 until 30 June 2024 (both dates inclusive, "**Campaign Period**").

2. Eligibility

2.1. The Campaign is open to all new individual retail customers of Maybank who received the Campaign email from Maybank IB ("**Campaign Email**") and opens a Share Trading Cash Account with Maybank IB via Maybank2u (M2u) during the Campaign Period; (collectively referred to as the "**Eligible Participant(s)**").

2.2. To qualify for the Campaign, Eligible Participants are required to trade/transact within the date in which they received the Campaign Email until their respective last qualifying date ("**Eligibility Period**") as stipulated in the table below:

Date of Receipt of Campaign Email	Last Qualifying Date
1 January – 15 February 2024	31 March 2024
16 February – 15 March 2024	30 April 2024
16 March – 15 April 2024	31 May 2024
16 April – 15 May 2024	30 June 2024
16 May – 15 June 2024	31 July 2024

2.3. The Campaign is **ONLY** applicable to Eligible Participants who trade / transact via cash for stocks that are listed on Bursa Malaysia or structured warrant issued by Maybank IB during the Campaign Period.

2.4. For the avoidance of doubt, the following categories of customers shall **NOT** be eligible to participate in this Campaign:

- (a) customers who have successfully opened a Share Trading Cash Account with Maybank before the start of the Campaign Period;
- (b) corporate and institutional clients of Maybank;

- (c) customers who are permanent and contract employees, representatives and agents of Maybank (or its subsidiaries or its related companies) (as defined in Section 7 of the Companies Act 2016) and their immediate family members (i.e. spouse, children, parents, brothers, sisters);
 - (d) customers **without** a valid Email (hereinafter defined);
 - (e) customer who has an account with Maybank for the following purposes/transactions: Employee Share Option Scheme financing, Employee Share Option Scheme, Initial Public Offering financing and Initial Public Offering;
 - (f) customers whose account(s) with Maybank was or is suspended or terminated prior to or during the Campaign Period; and/or
 - (g) customers who breached or breaches any agreement with Maybank prior to or during the Campaign Period.
- 2.5. Maybank shall at all times have the sole discretion to determine the eligibility of the Eligible Participants for this Campaign.

3. Campaign Mechanics – Equities (“Offer A”)

- 3.1. All Eligible Participants who meet the eligibility requirements in Clause 2 above shall automatically qualify for Offer A without prior registration.
- 3.2. Offer A is only applicable for online trades performed on Maybank2u Online Share Trading and the Maybank Trade App.
- 3.3. To qualify for Offer A, Eligible Participants are required to:
 - a. Transact a minimum of two (2) trades within their relevant Eligibility Period; and
 - b. Maintain a valid email address registered with Maybank during the opening of their Share Trading Cash Account via M2u (“**Email**”).
- 3.4. Eligible Participants who qualified for Offer A (“**Qualified Participant(s) (A)**”) shall be rewarded with RM15 worth of e-commerce vouchers (“**Offer A Reward**”).
- 3.5. Each Qualified Participant (A) is only entitled to one (1) Offer A Reward throughout the Campaign Period, but Offer A can be stacked with other ongoing promotions by Maybank IB, subject to Maybank IB’s respective terms & conditions set out therein.
- 3.6. The total Offer A Reward amount allocated for Offer A throughout the Campaign Period is RM60,000, with a monthly cap of RM10,000, awarded on a first-come, first served basis and subject to availability. Maybank does not have any obligation to inform Qualified Participant(s) (A) should Offer A Reward reached its allocated limit.

- 3.7. Qualified Participant(s) (A) will be notified by Maybank via Email to claim the Offer A Reward within ninety (90) days from the end of their respective Eligibility Period.
- 3.8. In the event that the Qualified Participant(s) (A) of Offer A Reward does not respond within 10 working days from the date of Maybank's email or Maybank is not able to contact the Qualified Participant(s) (A) at the Email for any reason whatsoever, Maybank may, at its sole discretion, make a second attempt to contact the Qualified Participant(s) (A) via Email again. If the second attempt is also unsuccessful, Maybank may exercise its sole discretion to disqualify such Qualified Participant(s) (A) from Offer A. Thereafter, the next Qualified Participant(s) (A) will be selected by Maybank from the relevant category of Qualified Participant(s) (A).

4. Campaign Mechanics – Structured Warrants (“Offer B”)

- 4.1. All Eligible Participants who meet the eligibility requirements in Clause 2 above shall also automatically qualify for Offer B and no prior registration is required.
- 4.2. All Eligible Participants are advised to read the Base Prospectus dated 8 December 2023 published by Maybank IB and made available on Maybank Warrants website. Eligible Participant's attention is drawn to the sections below. These sections are to be read and understood by the Eligible Participants prior to trading/transacting in structured warrants:
 - a. Section 3.3 (Page 6 – 14)
 - b. Section 6 (Page 49 – 70)
- 4.3. Eligible Participants need to recognize the importance of understanding the risks associated with structured warrants. Eligible Participants should tailor their risk assessment according to their personal financial circumstances and risk levels and seek guidance from their financial and professional advisors when faced with complexity. The sections mentioned above provide the essential insights for making informed decisions prior to investing in structured warrant.
- 4.4. To qualify for Offer B, Eligible Participants are required to;
 - a. Accumulate a minimum **purchase transaction value of RM1,500** via cash on structured warrants issued by Maybank IB that are listed on Bursa Malaysia within their relevant Eligibility Period; and
 - b. Maintain a valid Email.
- 4.5. Eligible Participants who qualified for Offer B (“**Qualified Participant(s) (B)**”) shall be rewarded with RM15 worth of e-commerce vouchers (“**Offer B Reward**”)
- 4.6. Each Qualified Participant (B) is only entitled to one (1) Offer B Reward throughout the Campaign Period.
- 4.7. The total Offer B Reward amount allocated for Offer B throughout the Campaign Period is RM27,000, with a monthly cap of RM4,500, awarded on a first-come, first served basis and

subject to availability. Maybank does not have any obligation to inform Qualified Participant(s) (B) should the Offer B Reward reached its allocated limit.

- 4.8. Qualified Participant(s) (B) will be notified by Maybank via Email to claim the Offer B Reward within ninety (90) days from the end of their respective Eligibility Period.
- 4.9. In the event that the Qualified Participant(s) (B) of the Offer B Reward does not respond within 10 working days from the date of Maybank's email or Maybank is not able to contact the Qualified Participant(s) (B) at the Email for any reason whatsoever, Maybank may, at its sole discretion, make a second attempt to contact the Qualified Participant(s) (B) via Email again. If the second attempt is also unsuccessful, Maybank may exercise its sole discretion to disqualify such Qualified Participant(s) (B) from Offer B. Thereafter, the next Qualified Participant(s) (B) will be selected by Maybank from the relevant category of Qualified Participant(s) (B).

5. General Terms and Conditions

5.1 Offer A Reward and Offer B Reward (collectively referred to as "**Rewards**") are subject to the following terms and conditions:

- All Rewards are delivered and/or accepted entirely at the risk of the recipient of the Reward ("**Recipient**") Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) (collectively, "**Representatives**") accept no responsibility or liability in respect of any cost, expense, loss and/or damage whatsoever or howsoever incurred or suffered by the Recipient in connection with or arising out of or caused by the delivery and/or acceptance of the Rewards.
- Maybank and its Representatives shall not be held responsible or liable for any damaged or defective Rewards or any Rewards which are damaged or lost in the course of delivery to the Recipient.
- The Rewards are non-transferable or exchangeable for cash or credit of any kind, in whole or in part.
- The Recipients shall bear all costs, expenses, fees and/or charges incidental to or arising out of or in connection with the acceptance, redemption and/or utilization of the Rewards.
- Maybank reserves the right, at any time with prior notice, to replace or substitute any of the Rewards with any other products and/or services of similar value. In case of such substitution or replacement, these terms and conditions set out herein shall apply to such substituted or replacement products and/or services.

- 5.2 Maybank and its Representatives shall not be held responsible or liable for any losses, damages or costs incurred or suffered by any Eligible Participants in any manner whatsoever as a result of their participation in this Campaign including but not limited to technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human errors in the administration and/or processing of the transaction for this Campaign performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, Maybank Trade or Maybank2e, Powerbroking2u provided the same is not caused by Maybank. Furthermore, to the fullest extent permitted by law, Maybank and its Representatives shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but are not limited to acts of God, war, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or government action or any events beyond the reasonable control of Maybank.
- 5.3 Maybank reserves the right, without assigning any reasons thereto, to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to vary, supplement, delete, amend and/or modify the terms and conditions contained herein or any part thereof ("**Amendment**"), from time to time by giving twenty one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel(s) determined appropriate by Maybank. It shall be the responsibility of the Eligible Participants to be informed of or otherwise seek out any such notice validly posted.
- 5.4 For the avoidance of doubt, the withdrawal, cancellation, suspension, extension, termination or Amendment of this Campaign by Maybank shall not entitle the Eligible Participants or any other persons whatsoever to make any claim against, or request for compensation from Maybank for any losses or damages suffered or incurred as a direct or indirect result of the Amendment, withdrawal, cancellation, suspension, extension or termination of this Campaign.
- 5.5 By participating in this Campaign, each Eligible Participant agrees to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the terms and conditions be not fully understood.
- 5.6 By participating in this Campaign, each Eligible Participant agrees to be bound by these terms and conditions set out herein including any amendment thereto and consents to allow his/her personal data and/or information to be collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("**Maybank's Privacy Statement**") and the PDPA Form for Individual Customers as may be revised, amended or supplemented from time to time.

In addition and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, each Eligible Participant agrees and consent to his/her personal data and/or information being collected, processed and used by Maybank for:

- (a) the purposes of the Campaign; and
- (b) Marketing and Promotional Activities (as defined below) conducted in such manner as Maybank deems fit, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet, without further

express consent from any Eligible Participant. "Marketing and Promotional Activities" include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Participants agree to co-operate and participate without further express consent and/or payment or consideration, in all advertising and publicity activities of Maybank in relation to the Campaign. Each Eligible Participant agrees that Maybank has the right to publish, broadcast, televise, distribute, use or otherwise reproduce his/her post(s) on social media in relation to the Campaign without having the need to obtain his/her prior consent. Notwithstanding the foregoing, each Eligible Participant hereby expressly permit Maybank to publish and/or use his/her photograph and/or image(s) for Marketing and Promotional Activities, if so required.

*Note: "PDPA" refers to Personal Data Protection Act (2010).

- 5.7 Maybank's decision on all matters relating to the Campaign (including but not limited to the Rewards to be made to the Qualified Participant(s) (A) or Qualified Participant(s) (B), as the case may be) shall be final, conclusive and binding. No correspondences, appeals or attempts to dispute the same would be entertained in any event.
- 5.8 Maybank and its Representatives shall not be liable to any Eligible Participant in this Campaign for any indirect, special or consequential losses, damages or costs (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign.
- 5.9 Maybank may at its sole discretion, disqualify or reject any Eligible Participant who does not comply with these terms and conditions set out herein and/or are found or suspected of tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign and/or Maybank Group's social media platforms.
- 5.10 These terms and conditions set out herein shall be governed by the laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- 5.11 For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank IB's Equities Helpdesk hotline at 1 300 22 3888 or the Maybank IB Warrants hotline at +603-2297 8626. Alternatively, for feedback and/or complaints, Eligible Participant may e-mail Maybank IB's Equities Helpdesk at equities.helpdesk@maybank-ib.com or Maybank IB's Warrant team at warrants@maybank-ib.com.