

## Spend for chance to win 'TRIO Terhebat Vol 1.' Live in Kuala Lumpur!

### TERMS AND CONDITIONS

The **Spend for chance to win 'TRIO Terhebat Vol 1.' Live in Kuala Lumpur!** ("Campaign") is organized by Malayan Banking Berhad (Registration. No. 196001000142), ("Maybank") throughout the Terms and Conditions herein. By participating in this Campaign, Eligible Cardmembers (as referred in 2.1 below) hereby expressly agree to be bound by these Terms and Conditions and the decisions made by Maybank shall be final and binding.

#### 1. CAMPAIGN PERIOD

The Campaign which consist of Spend for chance to win **'TRIO Terhebat Vol 1.' Live in Kuala Lumpur!** ("Campaign") will commence from **28 March 2024 at 12:00 AM MYT until 18 April 2024 at 11.59 PM** unless notified otherwise ("Campaign Period").

#### 2. ELIGIBILITY

- 2.1. This Campaign is open to all Principal Cardmembers of Maybank Mastercard Debit Card meeting the eligibility criteria as set out herein.
- 2.2. For avoidance of doubt, permanent and contractual employees of Maybank (other than from Cards Marketing Department of Maybank and Regional Cards Marketing Department of Maybank) and/or vendors, suppliers, advertising and promotion agencies for the Campaign are eligible to participate in the Campaign and stand a chance to win the Prize.
- 2.3. The following persons are **NOT eligible** to participate in the Campaign:
  - a) Cardmembers whose Maybank Card account(s) status is suspended, cancelled or in breach of any Terms and Conditions of Maybank Card Agreement during the Campaign Period;
  - b) Cardmembers who are in default of any facility granted by Maybank at any time;
  - c) Cardholders of Maybank Commercial/ Corporate Cards;
  - d) Cardholders of Maybank Prepaid Cards; Credit and
  - e) Permanent and/or contract employees of the Cards Marketing Department of Maybank Malaysia and Regional Cards Marketing Department of Maybank.
- 2.4. "Cardmembers" who fulfill the above criteria are hereinafter referred to as "Eligible cardmembers"

#### 3. CAMPAIGN MECHANICS & CONDITIONS

##### 3.1 QUALIFYING PERIOD

The campaign period for this Campaign is stated below ("Campaign Period"): -

Start Date (inclusive)	End Date (inclusive)
28 <sup>th</sup> March 2024	18 <sup>th</sup> April 2024

### 3.2 QUALIFYING ENTRIES

Entries	Qualifying Entries
1 entry	For every RM100 spent

### 4. PRIZES

The prize to be won under this Campaign (“Prize”) is set out below: -

Prize	Spend Duration	Prize details	Total Winners
Prize	28 March 2024 – 18 April 2024	A pair of tickets to ‘TRIO Terhebat Vol.1’ <b>Live in Kuala Lumpur</b>  Concert Dates: 4 May 2024 Times: 8.30PM Venue: Plenary Hall, Kuala Lumpur Convention Centre	20
<b>Total Allocation</b>			<b>20</b>

### 5. SELECTION OF WINNER

Based on the Qualifying Entries earned, Eligible Cardmembers stand a chance to win the Prizes, after being shortlisted by Maybank’s randomizer program (‘Winner’).

#### 5.1 Prize

- (a) Selection will be carried out after the end of the Campaign Period.
- (b) In accordance to the selection sequence of Maybank’s randomizer programme, 20 winners shortlisted Eligible Cardmembers shall be deemed as the final Winners (subject to clause 7.1 below).

### 6 FULFILLMENT OF PRIZES

6.1 At the time of awarding the Prize, all Maybank Card account(s) of the Eligible Cardmember must not be delinquent, and/or invalid or cancelled. Otherwise, such Eligible Cardmember shall be disqualified from receiving the Prize.

6.2 The confirmation letter/email will be sent to the Winners’ billing address or email address recorded in Maybank’s system within 1 week before the concert date.

6.3 Announcement of the Winners (e.g. name and partially masked NRIC) shall also be made on Maybank2u’s website at [www.maybank2u.com.my](http://www.maybank2u.com.my) and/or Maybank social media within one (1) week before the concert date.

6.4 The fulfilment of the prize will be done within one week before the concert date.

- 6.5 Maybank shall determine the methods of the Prize giving, including but not limited to, a prize giving ceremony, or any other methods which Maybank may deem reasonable.
- 6.6 Maybank reserves the right at its discretion to allow or disallow transfer of prizes to another person/party subject to conditions imposed by Maybank (if any).
- 6.7 All cost, fees and/or expenses incurred or to be incurred by the Prize Winners in relation to the Campaign and/or the claiming of the Prize, which shall include but not limited to the cost for transportations, accommodation, meals, personal costs and/or any other costs, are the sole responsibility of the Prize Winners.
- 6.8 If there is any dispute or non-receipt of the Prize, Winners are required to contact Maybank Customer Service at 1300 88 6688 latest by **1 May 2024** to request for an inquiry. No request for any inquiry shall be entertained after **1 May 2024**.

## **7 GENERAL TERMS & CONDITION**

- 7.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 7.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Cardmembers to be informed of or otherwise seek out any such notice validly posted.
- 7.3 By participating in this Campaign, Eligible Cardmembers agree to access the Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- 7.4 By participating in this Campaign, Eligible Cardmembers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on [www.maybank2u.com.my](http://www.maybank2u.com.my) ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.

In addition, and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Cardmembers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related

photographs. In this regard, Eligible Cardmembers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

\*Note: "PDPA" refers to Personal Data Protection Act (2010).

7.5 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Cardmembers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.

7.6 Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.

7.7 Maybank may disqualify/reject any Eligible Cardmembers who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.

7.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website [www.maybank2u.com.my](http://www.maybank2u.com.my).