

Terms & Conditions: The RuMa Hotel and Residences

- 1.0 Payment must be made with a Maybank Visa, Mastercard, American Express card.
- 1.1 Offers cannot be exchanged for cash or used in conjunction with any other promotions, offers, loyalty card or coupons.
- 1.2 Maybank makes no representation as to the quality, merchantability or the fitness for any purpose of the goods and/or service(s) provided by the respective party. Maybank shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered or incurred by or in connection with the promotion.

1.3 Rooms

1.3.1 Urban Escape in Kuala Lumpur include:

- Early check-in at 11am and late check-out at 6pm is subject to availability
- Daily breakfast for two (2) persons at ATAS
- F&B dining credit worth RM100 per night (non-accumulative)
- Complimentary daily evening cocktail and canapés from 5.30pm to 7.30pm at The LIBRARI
- Complimentary stocked minibar (replenishment applies to minimum two (2) night's stay and above)
- Complimentary dining (breakfast, lunch and dinner) for one (1) child below 12 years old per room
- Complimentary one (1) extra bed for one (1) child below 12 years old per room

1.3.2 Suite Temptation include:

- Early check-in at 11am and late check-out at 6pm is subject to availability
- Daily breakfast for 2 persons at ATAS, in-room or on the go
- F&B dining credit worth RM200 per night (non-accumulative)
- In-room Bath Butler Experience for two (2) persons
- Complimentary daily evening cocktail and canapés from 5.30pm to 7.30pm at The LIBRARI
- Enhanced minibar (replenishment applies to minimum two (2) night's stay and above)
- Complimentary dining (breakfast, lunch and dinner) for one (1) child below 12 years old per room
- Complimentary one (1) extra bed for one (1) child below 12 years old per room (applicable for Suite room type category)
- Complimentary 5pcs laundry and pressing service, non-accumulative (excludes dry cleaning and express service)

1.3.3 Terms & Conditions:

- Offer cannot be exchanged for cash and is not valid in conjunction with other ongoing offers, promotions, discounts, vouchers, or privileges card.
- For Urban Escape, booking can be made via <https://theruma.com/en/kuala-lumpur-luxury-hotel-offers-and-deals/urban-escape-in-kuala-lumpur/> with promo code: MBBRuMa (normal cards) / MBBPRuMa (premium cards)
- For Suite Temptation, booking can be made via <https://theruma.com/en/kuala-lumpur-luxury-hotel-offers-and-deals/suite-temptation/> with promo code: MBBRuMa (normal cards) / MBBPRuMa (premium cards)
- For Suite Temptation offer, offer is applicable for Suite room type only.
- Offer is subject to mandatory local government taxes and levy such as Sales and Service Tax of 8% and Tourism Tax of RM10 per room per night for non-Malaysians and foreign passport holders.
- Blackout date is applicable for room stay on 20-31 December 2024, 1-4 January, 28 January – 4 February, 1-5 May, 31 May – 2 June, 1-8 October, 24-27 December, 31 December 2025
- Prior room reservation is encouraged & subject to room availability, please call +603 2778 0888 or email reservations@theruma.com

1.4 Dining

1.4.1 15% discount on A La Carte menu, afternoon tea and set dinner at ATAS, exclude alcohol beverages and promotional item for Premium Card

1.4.2 10% discount on A La Carte menu, afternoon tea and set dinner at ATAS, exclude alcohol beverages and promotional item for Normal Card

1.4.3 Participating Outlets:

- ATAS
- SANTAI Pool Bar and Lounge
- SEVEN Lobby Bar
- The LIBRARI

1.4.4 Terms & Conditions:

- Offer is not valid in conjunction with other ongoing promotions, discounts, vouchers, set menus, privileges card, banquets or events.
- Offer is valid for dine-in only.
- Offer is not valid for the purchase of cigar, tobacco and alcoholic beverages.
- Offer is capped at maximum 10 diners in a single receipt. No splitting of bills is allowed.
- Prior reservation is encouraged and subject to availability, please call +603 2778 0888.
- Blackout dates are applicable when there are F&B events at the F&B Outlets

1.5 Spa

1.5.1 15% discount on A La Carte spa treatment, excludes retail items and promotional items for Maybank Premium Cards

1.5.2 10% discount on A La Carte spa treatment, excludes retail items and promotional items for All Maybank Cards

1.5.3 Terms & Conditions:

- Offer is not valid in conjunction with other ongoing promotions, discounts, vouchers, spa packages, merchandise item and privileges card.
- Prior appointment is required and subject to availability, please call +603 2778 0692 or email urspa@theruma.com.
- Blackout dates are applicable when there are other SPA events at UR SPA.