

FPX Raya Lebih Ekstra Campaign 2024 - Terms and Conditions

FPX Raya Lebih Ekstra Campaign 2024 (“**Campaign**”) is organised by Malayan Banking Berhad (196001000142) and Maybank Islamic Berhad (200701029411) (collectively known as “**Maybank**”). The Campaign is subject to these Terms and Conditions. By participating in this Campaign, Eligible Customers (as defined in Clause 1(F) below) hereby expressly agree to be bound by these Terms and Conditions and all the decisions made by Maybank in respect of this Campaign shall be final and binding.

1. **Campaign Period**

This **Campaign** will be held from 11th March 2024 at 00:00:00 AM (MYT) until 11th May 2024 at 11:59:59PM (MYT) [both dates inclusive] (“**Campaign Period**”).

2. **Eligibility**

- A. This **Campaign** is open to individuals who make FPX transactions via Maybank2u by selecting Maybank2u Online Banking (FPX) as their payment method on any platforms that offer Maybank2u Online Banking as one of the payment options (“**Eligible Transactions**”).
- B. **Eligible Transactions** shall only include payments made using active individual accounts, not business accounts.
- C. This **Campaign** is open to individuals who are eighteen (18) years of age and above with valid identification documents. For individuals below the age of eighteen (18) years (“**Minor**”), they must obtain the consent of their parents and/or legal guardian in order to participate in this Campaign. The selection of FPX transaction via Maybank2u as the payment method at checkout is an acknowledgement to Maybank that the Minor has obtained the prior consent of his or her parents and/or legal guardian. These Terms and Conditions will be applicable to their parents and/or legal guardian in substitution of the applicability of this Terms and Conditions on the Minor.
- D. Enrolment is not required for the purpose of participation in this **Campaign**.
- E. Current employees of Maybank and its group of companies are **NOT** eligible to participate in this **Campaign**.
- F. All individual customers who have fulfilled the above criteria and have carried out successful **Eligible Transaction(s)** will hereinafter be referred to as “**Eligible Customers**”. **Eligible Customers** would be automatically eligible to participate in this **Campaign**.

3. **Campaign Mechanics**

- A. **The Campaign Period** will be divided into 9 weeks (“**Campaign Weeks**”):
 - i. Week 1: 11 March 2024 - 17 March 2024
 - ii. Week 2: 18 March 2024 - 24 March 2024
 - iii. Week 3: 25 March 2024 - 31 March 2024
 - iv. Week 4: 1 April 2024 - 7 April 2024
 - v. Week 5: 8 April 2024 - 14 April 2024
 - vi. Week 6: 15 April 2024 - 21 April 2024
 - vii. Week 7: 22 April 2024 - 28 April 2024
 - viii. Week 8: 29 April 2024 - 5 May 2024
 - ix. Week 9: 6 May 2024 - 11 May 2024
- B. **Eligible Customer(s)** must make an **Eligible Transaction** within the **Campaign Period** to be entitled to win **Prize(s)** in this **Campaign**. The **Prize(s)** will be as stipulated in Table 1 under Clause 3(E).

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- C. **Eligible Customer(s)** must own a valid and active account for respective merchants and make an **Eligible Transaction** within the **Campaign Period** to be entitled to claim and use Vouchers/Promo Codes in this **Campaign**, which will hereinafter be referred to as **“Promotions”**. The **Promotions** will be as stipulated in Table 2 under Clause 3(E).
- D. **Eligible Transactions** shall mean any successful FPX transaction via Maybank2u made within the **Campaign Period** as per the requirements outlined below in Table 1 and/or Table 2.

Table 1: Campaign Requirements - Prizes

No.	Eligible Transactions	Entries Earned	Qualifying Amount per Single Transaction	Prizes	Prizes Quantity
1	Customers who perform a FPX transaction via Maybank2u of any amount on any online platform/merchant.	One (1) entry per Eligible Transaction .	Any transaction amount	Stand a chance to win RM10,000.00 Duit Raya.	Ten (10) winners throughout the Campaign Period .

Table 2: Campaign Requirements - Promotions

Merchants	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	Week 9
Shopee	RM5 off min. spend RM15		RM5 off min. spend RM15		RM5 off min. spend RM15		RM5 off min. spend RM15		
	RM40 off min. spend RM250		RM40 off min. spend RM250		RM40 off min. spend RM250		RM40 off min. spend RM250		
Lazada		RM10 off min. spend RM50		RM10 off min. spend RM50		RM10 off min. spend RM50		RM10 off min. spend RM50	
TikTok Shop							25-27 April RM5 off min. spend RM15	3-5 May Get RM5 off min. spend RM15	
ZALORA		Every Friday between 18 March – 20 April RM50 ZALORA cashback min. spend RM300 <i>ZALORA cashback will be credited by ZALORA to eligible users' accounts by 27th May. Subjected to ZALORA's terms and conditions.</i>							
redBus	Enjoy 30% off (capped at RM5) with a minimum spend of RM15. Use promo code REDM2UFPX								

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- E. Any **Eligible Customer** is eligible to:
- i. Win one (1) Prize throughout the **Campaign Period**, regardless of the number of eligible transactions **and**
 - ii. Claim and use a maximum of twenty (20) Promotions throughout the **Campaign Period**. Promotions are redeemable on a first-come, first-served basis and subject to the merchants' terms and conditions. Each **Eligible Customer** may enjoy a maximum of 8 Shopee voucher promotions, 4 Lazada voucher promotions, 6 TTS Direct Discount promotions (one per day during each voucher drop), 1 ZALORA cashback promotion, and 1 redBus promo code promotion throughout the campaign period. Thus, in total, participants can enjoy up to 20 promotions across Shopee, Lazada, TTS, ZALORA, and redBus during the campaign period.

Table 3: Scenarios

Scenario	Eligibility
Customer made three (3) payments via FPX with Maybank2u Online Banking <ol style="list-style-type: none"> 1. One (1) online shopping payment 2. One (1) bill payment 3. One (1) tax payment 	Customer earns three (3) entries to stand a chance to win RM10,000.00 Duit Raya, i.e. one (1) entry earned per transaction.
Customer made three (3) payments to the same merchant but with different payment methods. <ol style="list-style-type: none"> 1. One (1) payment via FPX with Maybank2u Online Banking. 2. One (1) payment via Maybank credit card. 3. One (1) payment via FPX with other bank. 	Customer earns one (1) entry to stand a chance to win RM10,000.00 Duit Raya, i.e. entry is only earned on payment via FPX with Maybank2u Online Banking.
Customer made one (1) payment via FPX with Maybank2u Online Banking to any of the merchants listed in Table 2 during Campaign Week with Promotions.	Customer earns one (1) entry to stand a chance to win RM10,000.00 Duit Raya. Customer is also entitled to claim and use Promotions as listed in Table 2.

4. Winner Selection & Prizes Fulfilment

- A. Maybank reserves the right to substitute any and all of the above listed **Prizes** with any other item(s) of similar market value at its reasonable discretion with twenty-one (21) days prior notice to the winners.
- B. **Eligible Customers** that have performed **Eligible Transactions** will be selected as below:

Winners selection	Winners will be randomly selected by using a randomiser based on the entries earned during the Campaign Period (" Winner(s) ")
Winner quantity	A total of random 10 eligible Winners for the entire Campaign Period . Each winner is eligible for only one prize, regardless of the number of eligible transactions.

- C. **Winners** will be informed in writing via push notification from the MAE app and/or Electronic Direct Mail (EDM) or any other method of communications which Maybank deems appropriate. **Winners** must keep their contact details up to date, failing which a different **Winner** would automatically be selected without prior notice.
- D. Winners may be contacted by Maybank Group Customer Care for verification purposes. Maybank reserves the right to request for documentation or proof of identification, age, and place of residence of any of the

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Winners and Maybank reserves the right to contact the Winners with regards to any relatable campaign which might take place in the future. **Winners** must keep their contact details up to date, failing which a different **Winner** would automatically be selected without prior notice.

- E. The Winners' Savings Accounts that are used for performing the Eligible Transaction must not be dormant or closed at the point the Prize is being credited, failing which a different **Winner** would automatically be selected without prior notice.
- F. All **Winners'** names and their IC (last 4 digits) will be published on the Campaign's promotional page on <http://www.maybank2u.com.my> and/or any other method of communication that Maybank may deem appropriate for transparency purposes upon receiving the **Winners'** consent.
- G. Maybank will identify the **Winners** and credit the Prize(s) within ninety (90) days after the end of the **Campaign Period**.
- H. In the event that the **Winner** fails to comply with any of the Terms and Conditions of this Campaign, Maybank reserves the right to forfeit the Prize for that **Winner**.

5. Promotion Fulfilment

- A. Promotion are redeemable on a first come first serve basis for the respective merchants listed in Table 2 and are applicable only for purchases made with FPX via Maybank2u Online Banking as the payment method.
- B. Maybank reserves the right to substitute any and all of the above listed **Promotions** with any other item(s) of similar market value at its reasonable discretion with twenty-one (21) days prior notice to customers.
- C. Promotions are subjected to the terms and conditions imposed by each merchant. The terms and conditions relating to the use of the promotions are subject to change by the merchants. For avoidance of doubt, Maybank is not liable or responsible for any of the merchants' Terms and Conditions. In the event of a dispute relating to the promotions, the Eligible Customer is to deal directly with the merchants.
 - i. Promotions are valid for use until the date specified on the respective promotions. If promotions are still unused after the validity date stated on the promotions, Maybank will not be responsible for the extension of the validity nor replacement of the said promotions and will not refund or reimburse any monies for the unused portion should the Winner not fully utilise the said promotions.
 - ii. Maybank will NOT provide any replacement or substitute promotions if the customer rejects the promotions and /or request for alternative option(s).
 - iii. Promotions are non-transferrable and non-exchangeable for cash or other kinds, whether in part or in full.

1. General Terms & Conditions

- A. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- B. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be

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the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.

- C. By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- D. By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.

In addition, and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- i. the purposes of the Campaign; and
- ii. marketing and promotional activities conducted by Maybank for this Campaign, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

*Note: "PDPA" refers to Personal Data Protection Act (2010).

- E. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.
- F. Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- G. Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- H. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.