



Maybank and Troopers, Sign Up for Troopers Campaign

Terms & Conditions

Maybank and Troopers, Sign Up for Troopers Campaign (“**Campaign**”) is organized by Malayan Banking Berhad (Registration No.: 196001000142) (“**Maybank**”) and Troopers Innovation Sdn. Bhd. (Company No. 201701026208/1240374-W) (“**Troopers**”) and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, Eligible Customers (as defined in Clause 2.0 below) hereby expressly agree to be bound by these terms and conditions of this Campaign as stated herein (“**Terms and Conditions**”) and any decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding.

1.0 Campaign Period

This Campaign commences on 31st July 2024 at 12.00:00 AM (MYT) and will end on 31st October 2024 at 11:59:59 PM (MYT) both dates inclusive, or until the redemption of promotion has reached its limit (as stipulated in the table in Clause 3.0 (d) below), whichever is the earlier (“**Campaign Period**”).

2.0 Eligibility and Platform

- a) This Campaign is open to new and existing individual Maybank account holders or all individuals who have a MAE by Maybank2u App (also referred as “MAE App”) (“**Eligible Customers**”).
- b) Eligible Customers must sign up for a Troopers account using the specific promo code “MBB10” under this Campaign, apply for a job, get shortlisted for a job, accept the job and complete at least one (1) job during the Campaign Period, and receive the RM10.00 cash reward (“**Cash Reward**”) into their Troopers App account.
- c) Individuals who sign up for Troopers but are not Eligible Customers will not benefit from this Campaign nor earn any Cash Reward.
- d) This Campaign is open to Eligible Customers who have attained the age of eighteen (18) years and above with valid identification document(s) and are successfully shortlisted for a job that suits their age requirements.

3.0 Campaign Mechanics, Conditions and Distribution of rewards

- a) To be entitled for this Campaign, Eligible Customers would need to fulfill the following criteria within the Campaign Period:
 - i. Sign-up for a Troopers account using the promo code (“**MBB10**”) received via Maybank communication channel (push notification on MAE app or Electronic Direct Mailer (eDM)).
 - ii. Eligible Customers must complete at least 1 job after signing up for a Troopers account within the Campaign Period to receive the Cash Reward.
- b) The Cash Reward can be redeemed only once per Eligible Customer.
- c) The Campaign is only limited to the first 1,000 redemptions during the Campaign Period.
- d) The Cash Reward will be credited to the Eligible Customers’ inside their Troopers App’s Total Earnings balance within 7 working days after a successful completion of their first job within the Campaign Period.
- e) If the Eligible Customers fail to complete their first job before the end of the Campaign Period, or commit an act of fraud, they will not be entitled to the Cash Reward.
- f) Eligible Customers who complete their first job under a special category may receive booster rewards at Troopers’ discretion.

4.0 Selection of Eligible Customers for the Campaign

- a) Maybank reserves the right to request for any documentation or written proof of identification, age, and place of residence of the Eligible Customers for verification purposes to ensure compliance with these Terms & Conditions.
- b) Maybank reserves the right to receive the Eligible Customers' details such as their full name, MyKad number, age and bank account number, date of job application, date of job completion with Troopers in order to validate the Eligible Customer's compliance with these Terms & Conditions.

5.0 General Terms & Conditions

- a) Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- b) Any Party may withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- c) By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- d) By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data to be collected, processed, and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.
- e) In addition, and without prejudice to the terms in Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/ her personal data or information being collected, processed, and used by Maybank for:
 - i. the purposes of the Campaign; and
 - ii. marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interview material as responses and related photographs. In this regard, Eligible Customers agree to cooperate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

*Note: "PDPA" refers to the Personal Data Protection Act (2010).

- f) Neither Party nor its officers, servants, employees, representatives and/or agents (including without limitation, any third-party service providers engaged by Maybank or Troopers, whichever is applicable for the purposes of this Campaign) shall be liable to Eligible Customers in this Campaign for any direct, or indirect, special or consequential loss or damage (including but not

limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank or Troopers, whichever is applicable.

- g) Neither Party shall be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank or Troopers, whichever applicable.
- h) Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- i) These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.