

Terms & Conditions: Maybank Product Application at Minggu Saham Amanah Malaysia (MSAM) 2024 Campaign

The “Maybank Product Application at MSAM 2024 Campaign” (“**Campaign**”) is organized by Malayan Banking Berhad and Maybank Islamic Berhad (collectively referred to as “**Maybank**”) and shall commence on **22 August 2024 until 25 August 2024** (both dates inclusive) unless notified otherwise (“**Campaign Period**”).

By participating in this Campaign, Eligible Customers (as defined below) hereby expressly agree to be bound by these Terms and Conditions and the decisions made by Maybank in respect of the Campaign shall be final and binding.

1. Eligibility

1.1 This Campaign is open to all new and existing Maybank customers who are Malaysians of at least 18 years of age that signs up for any product(s) at Maybank booth in MSAM 2024 event held in Setia Alam Convention Centre (hereinafter referred to as “**Eligible Customers**”).

1.2 For the avoidance of doubt, the classification of Eligible Customers to participate in this Campaign are as follows:

- a. Existing Maybank customers (“**Existing to Bank**” or “**ETB**”) refer to individuals who have successfully applied for Maybank product(s) before the Campaign Period.
- b. New Maybank customers (“**New to Bank**” or “**NTB**”) refer to individuals:
 - Not a Maybank customer before the Campaign Period; or
 - Customers who have not applied for any Maybank product(s) before the Campaign Period.

1.3 Maybank is a member of PIDM. Protection by PIDM is subject to insurability criteria. Please refer to the list of insured deposits displayed at www.maybank2u.com.my for further details.

1.4 The following persons are **NOT** eligible to participate in this Campaign:

- a. Permanent and/or contract employees of the Maybank Group and Maybank Islamic (including its subsidiaries and related companies);
- b. Sole-proprietorships, partnerships, charitable/non-profit organizations/ societies, corporate and commercial customers;
- c. Non-residents of Malaysia; or
- d. Suspected of committing any misconduct, fraud, or wrongful acts or is in default or in breach of the terms in relation to their account(s), any facility, and/or any services granted by Maybank.

2. Campaign Mechanics and Conditions

2.1 Eligible Customers must have successfully applied or signed up any Maybank product(s) via M2U web, MAE app or application form via manual submission during the Campaign Period and stand a chance to win the Prizes as set out in Clause 3.

2.2 Eligible Customer is required to fill up the Maybank redemption slip to redeem their gift during the Campaign Period.

2.3 Each redemption slip is entitled to one (1) draw, **except** during the daily flash hours between 2-3pm and 6-7pm, which are entitled to two (2) draws.

2.4 The lucky draw is conducted by having Eligible Customers hand draw their chance from the box which consist of the Prizes set out in Clause 3.

2.5 Lucky Draw - Grand Prize

- a. Eligible Customer who fulfills the criteria in clause 2.1 is only entitled to one (1) prize as set out in clause 3.
- b. Eligible Customers required to open MIGA-i account within 14 days of Campaign Period and provide the required details to Maybank.
- c. Shall Eligible Customers fail to provide required details to Maybank for fulfillment of prizes within 14 days of Campaign Period, unclaimed prize is considered forfeited.
- d. Prize will be disbursed to Eligible Customers within 60 days from the day of full details provided to Maybank.
- e. Eligible Customers shall not close the Maybank Islamic Gold Account-i (MIGA-i) throughout Campaign Period until prize has been disbursed to their account.
- f. Eligible Customers shall invest a minimum of RM10 in their MIGA-i account and not to withdraw it until prize has been disbursed to their account.

2.6 Lucky Draw - First Prize

- a. Eligible Customer who fulfills the criteria in clause 2.1 is only eligible to one (1) prize as set out in clause 3.
- b. Prize items are given out on random based on daily availability of prizes.

2.7 Lucky Draw - Consolation Prize

- a. Prize items are given out on random based on daily availability of prizes.

3. Prize

3.1 The prizes to be given away under the Campaign are as below:

ITEM		TOTAL QTY	QTY PER DAY	VALUE (RM)
Grand Prize	Gold in MIGA-i account worth RM1,888	4	1	7,552
First Prize	Household Electrical Appliances	8	2	3,900
Consolation Prize	Maybank branded merchandizes	1,800	N/A	24,000
TOTAL VALUE				35,452

3.2 The Prize items are given out on random basis based on daily availability of prizes, while stocks last.

3.3 The Prize given to the Eligible Customer are non-transferrable and nonexchangeable for cash or of any kind, whether in part or in full.

3.4 Maybank reserves the right to substitute the Prize with other prizes with equivalent value of

which to be decided by Maybank for any reason Maybank reasonably deems fit. Maybank will notify the Winners through any mode of communication which Maybank deems appropriate.

- 3.5 Maybank reserves the right to request for documentation or proof of identification, age, and place of residence of any of the Winners and Maybank reserves the right to contact the Winners with regards to any relatable campaign which might take place in the future.
- 3.6 Maybank's decision on all matters relating to this Campaign shall be final, conclusive and binding. No further correspondence, appeals, protests or attempts to dispute the same shall be entertained in any event.
- 3.7 All Eligible Customers shall be personally liable for all taxes, rates, government fees or any other charges that may be levied against them, under the applicable laws, if any.

4 General Terms and Conditions

- 4.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, Maybank2u, Maybank2u Biz or Maybank2e provided the same is not caused by Maybank.
- 4.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- 4.3 By participating in this Campaign, Eligible Customers agree to access the Maybank2u on a regular basis to view the terms and conditions herein and seek clarification from Maybank Islamic should any of the Terms & Conditions be not fully understood.
- 4.4 By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed [via](#) Maybank2u ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.

In addition, and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) The purposes of the Campaign; and
- b) Marketing and promotional activities by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

*Note: "PDPA" refers to Personal Data Protection Act (2010)

- 4.5 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.
- 4.6 Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- 4.7 Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 4.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedbacks and/or complaints related to this Campaign, please contact Maybank's Customer Care Hotline. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.