

## Frequently Asked Questions (FAQ)

### CNY MAE-Ilionaire Campaign

**1. How does the campaign work?**

Customers can perform eligible transactions on the MAE app to earn entries and stand a chance to win RM10,000,000. Complete the Tap, Track, Win daily check-in and transaction trackers to win additional cashback of up to RM68.

**2. When does the campaign start and end?**

The campaign starts on 13 January 2025 – 28 February 2025

**3. What are the eligible transactions for the campaign?**

Please refer to the Terms & Conditions for the full list of eligible transactions and actions.

**4. Is there a limit for my chances at winning?**

There is no limit to the total number of chances. However, there is a limit to the eligibility for selected transactions. Kindly refer to the list of eligible transactions and actions listed in the Terms & Conditions.

**5. How will the winner be selected each month?**

The winner will be selected at random using Maybank's randomizer system.

**6. Who can participate in this campaign?**

All Maybank customers aged 18 years and older are eligible to participate.

**7. Is there a minimum transaction amount to qualify?**

Please refer to the Terms & Conditions for details on all eligible transactions and the minimum transaction amount needed to qualify.

**8. Is there a minimum number of eligible transactions needed to be in the draw for winning the prize?**

Customers will need to perform a minimum of 5 eligible transactions to qualify for a chance to win RM1,000,000.