

## Grab up to 100% Cashback on your first Google Pay™ transaction

### TERMS AND CONDITIONS

The 100% Cashback on your first Google Pay™ transaction with Maybank Cards (“Campaign”) is organized by Malayan Banking Berhad (Registration. No. 196001000142) with Maybank Islamic Berhad participating (Registration. No. 200701029411) (collectively “Maybank”) throughout the Terms and Conditions herein. By participating in this Campaign, Eligible Cardmembers (as referred in Clause 2.5 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank shall be final and binding.

#### 1 Campaign Period

The Campaign commences from **8 May 2024 at 12:00 AM MYT and expires on 8 July 2024 at 11.59 PM**, both dates inclusive, unless notified otherwise (“Campaign Period”).

#### 2 Eligibility

2.1 The Campaign is open to all new and existing Principal Cardmembers of Maybank and/or Maybank Islamic Visa or Mastercard Card (including Maybank Debit Card(s) and/or Maybank Prepaid Card(s)) (which shall collectively be referred to as “**Maybank Cards**”) issued by Maybank (“**Cardmembers**”) according to Clause 3 of this Terms & Conditions.

2.2 For avoidance of doubt, permanent and contractual employees of Maybank (other than from Cards Marketing Department of Maybank and Regional Cards Marketing Department of Maybank) and/or vendors, suppliers, advertising and promotion agencies for the Campaign are eligible to participate in the Campaign and stand a chance to win the Prize.

2.3 For avoidance of doubt:

- a) “**New**” Principal Cardmembers refer to:
  - Those who have never become a Principal Maybank/Maybank Islamic Visa or Mastercard Cardmember; or
  - Principal Cardmembers whose Maybank/Maybank Islamic Visa or Mastercard Card has been cancelled for more than six (6) weeks prior to the commencement of the Campaign.

2.4 The following persons are **NOT eligible** to participate in the Campaign:

- a) Cardmembers whose Maybank Card account(s) status is delinquent, suspended, cancelled or in breach of any Terms and Conditions of Maybank Card Agreement during the Campaign Period;
- b) Cardmembers who are in default of any facility granted by Maybank at any time;
- c) Cardholders of Maybank Commercial/ Corporate Cards;
- d) Permanent and/or contract employees of the Cards Marketing Department of Maybank Malaysia and Regional Cards Marketing Department of Maybank.

2.5 “Cardmembers” who fulfill the abovementioned criteria are hereinafter referred to as “**Eligible Cardmembers**”.

#### 3 Campaign Mechanics and Conditions

The details of Campaign mechanics as follows:

3.1 Cashback will be awarded on a first come, first served basis, and capped at RM10 per Eligible Cardmember with the maximum payout of RM100,000 during the Campaign Period.

3.2 Payment must be made using Google Pay with a Maybank Visa or Mastercard Card.

#### **4 Fulfillment of Cashback**

- 4.1 The sequence of cashback reward to the Eligible Cardmembers is in accordance to the merchant settlement time (in Malaysia time) of the qualified transactions recorded in Maybank system.
- 4.2 Maybank shall not be held responsible or liable for any delay in the posting of the qualified transactions to the Eligible Cardmembers' card account(s) and/or error or omission in the posting of the qualified transactions due to any reasons whatsoever and howsoever arising including but not limited to the delay on the part of the merchant unless the same is due to the gross negligence and/or default of Maybank.
- 4.3 The cashback will be credited into the card account of the Eligible Cardmembers within 4 weeks after the end of Campaign Period.
- 4.4 At the time of the receipt of the cashback, the Eligible Cardmembers' card account(s) MUST NOT be delinquent, and/or be invalid or cancelled, otherwise the eligible Cardmembers will be disqualified from receiving the cashback.

#### **5 Additional Terms**

- 5.1 Offer is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers, unless otherwise stated.
- 5.2 Offer is subject to the individual merchant's Terms and Conditions & products exclusions may apply subject to merchant's sole discretion. Maybank is not an agent of the merchant and makes no representation as to the quality of goods and/or services provided. Any dispute about the goods and/or services is to be resolved directly with the merchant.
- 5.3 By participating in the Campaign, Eligible Cardmembers/ Winners:
  - (a) agree to be bound by the Terms and Conditions;
  - (b) agree that all records of transactions captured by Maybank's system within the Campaign Period based on the local date and time shall be accurate, conclusive and final;
  - (c) agree that Maybank's decision on all matters relating to the Campaign shall be final and binding on all Eligible Cardmembers/ Winners. No further appeal or further correspondence will be entertained; and
  - (d) agree that any reversal of qualified spend shall be excluded from the Campaign.

#### **6 General Terms & Conditions**

- 6.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 6.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Cardmembers to be informed of or otherwise seek out any such notice validly posted.
- 6.3 By participating in this Campaign, Eligible Cardmembers agree to access the Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.

6.4 By participating in this Campaign, Eligible Cardmembers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on [www.maybank2u.com.my](http://www.maybank2u.com.my) (“Maybank’s Privacy Statement”) and the PDPA Form for Individual Customers.

In addition, and without prejudice to the terms in the Maybank’s Privacy Statement and the PDPA Form for Individual Customers, Eligible Cardmembers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Cardmembers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

\*Note: “PDPA” refers to Personal Data Protection Act (2010).

6.5 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Cardmembers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.

6.6 Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.

6.7 Maybank may disqualify/reject any Eligible Cardmembers who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.

6.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank’s Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website [www.maybank2u.com.my](http://www.maybank2u.com.my).