

# Scan & Pay - Giiiler Kendurian - Enjoy RM10 Cashback with MAE campaign

## Terms & Conditions



Scan & Pay – Giiiler Kendurian - Enjoy RM10 Cashback with MAE campaign (“**Campaign**”) is organized by Malayan Banking Berhad (196001000142) (“**Maybank**”) and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, Eligible Customers (as defined in Clause 2 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding.

### 1.0 Campaign Period

This Campaign commences on 1 July 2023 at 12.00:00 AM (MYT) and will end on 31 July 2023 at 11:59:59 PM (MYT), both dates inclusive, or until the total Cashback limit as stipulated in the table in Clause 3.0(a) below] is exhausted, whichever is the earlier (“**Campaign Period**”), for the transactions listed in the Clause 3.0(b) below unless notified otherwise.

### 2.0 Eligibility and Platform

- a) This Campaign is open to all individuals who have an active Maybank Anytime Everywhere (“**MAE**”) App and are registered to utilize Scan & Pay (“**Scan & Pay**”), which is an electronic payment platform utilizing Quick Response (QR) codes included as a functionality of the MAE by Maybank2u (also known as the MAE app).
- b) The eligibility of users for Scan & Pay is governed by the Terms and Conditions of the respective product. Eligibility for usage of Scan & Pay is a primary prerequisite for eligibility in this Campaign.
- c) This Campaign is open to individuals who have attained the age of eighteen (18) years and above with valid identification document(s). For individuals below the age of eighteen (18) years (“**Minor**”), they must obtain consent from their parents and/or legal guardian in order to participate in this Campaign. The use of MAE is an acknowledgement to Maybank that the Minor has obtained the prior consent of his or her parents and/or legal guardian to participate in this Campaign. These Terms and Conditions will be applicable to and binding upon the parents and/or legal guardian of the Minor as to the same effect as if the parents and/or legal guardian of the Minor was a direct party and agreed to these Terms and Conditions.
- d) All individual customers who have fulfilled the above criteria will hereinafter be referred to as the “**Eligible Customers**”.
- e) The Campaign is applicable only for Scan & Pay transactions made via the MAE app Version 0.6.4 and above only (“**Campaign Platform**”).

### 3.0 Campaign Mechanics and Conditions

- a) During the Campaign Period, Maybank shall offer to all Eligible Customers a one (1) time cashback of RM10 subject to a minimum spend of RM150 per transaction (subject to availability, Total Cashback Capping and limit per user) (“**Cashback**”) for purchases at all participating durian merchants nationwide (collectively referred to as “**Merchants**”).

1	Cashback value	Cashback of RM10.00 per Eligible Transaction [as defined in Clause 3.0 (d) below]
2	Capping	The total Cashback is capped at RM 80,000 worth of cashback throughout the Campaign Period (hereafter referred to as “ <b>Total Cashback Capping</b> ”)

3	Minimum Qualifying Purchase	RM150.00 per Eligible Transaction
4	Cashback limit per user	One (1x) Cashback chance per user throughout the entire Campaign Period, <b>subject to the Total Cashback Capping.</b>
5	Payment Method	Scan & Pay from the MAE by Maybank2u only

- b) Based on the type of Eligible Transactions performed as set out in the table below, Eligible Customers will receive the Cashback via the Campaign as set out in Clause 4.0 below.

<b>Eligible Transaction</b>
<p>Eligible monetary transactions with a minimum qualifying purchase amount of RM150.00 per transaction at participating Merchants:</p> <ul style="list-style-type: none"> <li>i. Perform a Scan &amp; Pay transaction from the MAE by Maybank2u app. (“<b>Payment Method</b>”) <ul style="list-style-type: none"> <li>• The Eligible Customers may change their source of funds for Scan &amp; Pay from MAE by Maybank2u by selecting the ‘Change’ button upon payment.</li> </ul> </li> <li>ii. Only Scan &amp; Pay transactions performed via the MAE by Maybank2u Version 0.6.4 and above.</li> </ul>

Illustration:

<b>Scenario</b>		<b>Eligible Cashback upon Eligible Transaction</b>
a	Total purchase value of RM150, funded from Savings / Current / MAE account.	1x Cashback chance of RM10 will be credited automatically into the selected source of funds for Scan & Pay from the Eligible Customer’s MAE by Maybank2u account.
b	Total purchase value of RM149.00, funded from Savings / Current / MAE account.	No Cashback will be given as transaction does not meet the minimum qualifying purchase amount as stipulated in Clause 3.0 (a) (3).
c	Total purchase value of RM150.00, funded from a Maybank debit / credit card	No Cashback will be given as source of funds selected is Maybank debit / credit card and not as per Clause 3.0 (a) (5).
d	Total purchase value of RM150.00, funded from Savings / Current / MAE for the 2 <sup>nd</sup> time.	No Cashback will be given as customer has reached maximum cashback chance, as stipulated in Clause 3.0 (a) (4).
e	Total purchase value of RM150.00, funded from Maybank2u MY app	No Cashback will be given as only transactions made from the MAE by Maybank2u is eligible, as stipulated in Clause 3.0(a) (5).

- c) The Scan & Pay transaction can be made from the MAE by Maybank2u App via the “PAY” function or “SHOW QR CODE” function.
- d) For the avoidance of doubt, the opportunity to obtain the Cashback will only be valid during the Campaign Period and only for Scan & Pay transactions that are funded by Maybank current account, savings account, or MAE account, transacted via MAE by Maybank2u (version 0.6.4 and above only), and is not valid in conjunction with other promotions, discounts, or vouchers.
- e) The Eligible Customer will immediately be directed to the Cashback screen upon completion of the Eligible Transaction, irrespective of whether the Eligible Transaction is performed before or after the Eligible Customer’s login into the MAE by Maybank2u app.

#### **4.0 Cashback**

- a) The value of the Cashback to be won is RM10.00 per qualifying transaction, OR RM0.00 upon (i) complete utilization of Cashback chances; or (ii) upon reaching Total Cashback Capping of the campaign, as more particularly set out in Clause 3.0(a)(2).
- b) The Cashback will be credited into the Eligible Customer’s MAE account instantly from each Eligible Transaction.

#### **5.0 Selection of Eligible Customers for Cashback**

- a) Participation in the Campaign shall be construed as consent on the part of the Eligible Customers to all mechanics and other programs involved in this Campaign and an explicit acceptance of any and all Campaign results it may produce.
- b) The Eligible Customer will be notified of the Cashback won through the Campaign Platform and it shall be the responsibility of the Eligible Customer to check such notification.
- c) Maybank reserves the right to request for any documentation or written proof of identification, age, and place of residence of the Eligible Customers for verification purposes to ensure compliance with the Terms & Conditions.
- d) Maybank reserves the right to forfeit and withdraw the Cashback won in the event that the Eligible Customer does not comply with the Terms & Conditions herein.

#### **6.0 General Terms & Conditions**

- a) Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- b) Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days (“day” shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- c) By participating in this Campaign, Eligible Customers agree to access to Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- d) By participating in this Campaign, the Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed,

and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on [www.maybank2u.com.my](http://www.maybank2u.com.my) ("Maybank's Privacy Statement") and the Personal Data Protection Act 2010 (PDPA) Form for individual customers.

In addition, and without prejudice to the terms in the Maybank's Privacy Statement and the Personal Data Protection Act 2010 (PDPA) Form for individual customers, Eligible Customers agree and consent to his/ her personal data or information being collected, processed, and used by Maybank for:

- i) the purposes of the Campaign; and
  - ii) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.
- e) Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.
  - f) Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
  - g) Maybank may disqualify/reject any Eligible Customer who does not comply with the Terms and Conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
  - h) These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website [www.maybank2u.com.my](http://www.maybank2u.com.my).