

Terms & Conditions

Maybank2u More Secure, More Discounts Promotional Campaign ("Campaign") is organized by Malayan Banking Berhad (Registration No.: 196001000142) and Maybank Islamic Berhad (Co. No. 200701029411) (collectively referred to as "Maybank") and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, Eligible Customers (as defined in Clause 2.0 below) hereby expressly agree to be bound by these terms and conditions of this Campaign as stated herein ("Terms and Conditions") and any decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding.

1.0 Campaign Period

This Campaign commences on 19 June 2023 at 12.00:00 AM (MYT) and will end on 31 December 2023 at 11:59:59 PM (MYT) both dates inclusive, or until the redemption of promotion has reached its limit (as stipulated in the table in Clause 3.0(d) below), whichever is the earlier ("Campaign Period"),.

2.0 Eligibility and Platform

- a) This Campaign is open to new and existing individual Principal Maybank/Maybank Islamic Card holders and all individuals who have an active Maybank2u MY App (also referred as "M2U MY App")and MAE by Maybank2u App (also referred as "MAE App") ("Eligible Customers").
- b) This Campaign is exclusive for the purchase of any one of the selected OPPO mobile devices ("Devices") listed under Table 1, clause 3.0 by Eligible Customers during the Campaign Period.
- c) Payment for the purchase of the Device must be made with any Maybank/Maybank Islamic Card including but not limited to Visa or American Express Credit Card or Debit Card ("Maybank Cards") or with Maybank Scan & Pay which is an electronic payment platform utilizing Quick Response (QR) codes, included as a functionality of the Maybank2u MY app and MAE by Maybank2u (collectively known as "Scan & Pay") with its own governing terms and conditions.
- d) This Campaign is open to Eligible Customers who have attained the age of eighteen (18) years and above with valid identification document(s). For Eligible Customers below the age of eighteen (18) years ("Minor"), they must obtain consent from their parents and/or legal guardian in order to participate in this Campaign. The use of MAE is an acknowledgement to Maybank that the Minor has obtained the prior consent of his or her parents and/or legal guardian to participate in this Campaign. This Terms and Conditions will be applicable to and binding upon the parents and/or legal guardian of the Minor as to the same effect as if the parents and/or legal guardian of the Minor was a direct party and agreed to this Terms and Conditions.

3.0 Campaign Mechanics, Conditions and Devices

- a) During the Campaign Period, Maybank shall offer to all Eligible Customers Exclusive Discounts on the Devices as per Table 1 below.
- b) The Exclusive Discount is available at participating OPPO, Harvey Norman and Senheng physical stores nationwide, subject to the availability of the Devices.

Table 1: Devices and Exclusive Discounts

	Devices	Exclusive Discounts (Not inclusive of RM30)
i.	OPPO A17k	RM 479
ii.	OPPO A17	RM 549
iii.	OPPO A57	RM 649

iv.	OPPO A77s 8 + 128 GB	RM 819
٧.	OPPO Reno8T5G	RM1571

- c) An additional RM30 will be offered on top of the Exclusive Discounts stated in the above Table 1, to the first 5,000 customers who purchase the Devices above.
- d) The additional discount of RM30 can be redeemed once (1x) only per Eligible Customer.
- e) The Scan & Pay transaction can be made from the Maybank2u MY app and MAE by Maybank2u App via the "PAY" option under the "Scan & Pay" function.
- f) For the avoidance of doubt, the Exclusive Discounts will only be valid for purchases made during the Campaign Period.
- g) Maybank is not the supplier of the Devices, and makes no representation to the quality of the Devices.

5.0 Selection of Eligible Customers for the Campaign

- a) Maybank reserves the right to request for any documentation or written proof of identification, age, and place of residence of the Eligible Customers for verification purposes to ensure compliance with this Terms & Conditions.
- b) Maybank reserves the right to forfeit and withdraw the Exclusive Discounts in the event that the Eligible Customer does not comply with this Terms & Conditions.

6.0 General Terms & Conditions

- a) Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- b) Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- c) By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- d) By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed, and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.

In addition, and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/ her personal data or information being collected, processed, and used by Maybank for:

- i) the purposes of the Campaign; and
- ii) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

*Note: "PDPA" refers to Personal Data Protection Act (2010).

- e) Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.
 - f) Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
 - g) Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
 - h) These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.