



MAE x RM100 eMADANI Tebus, Belanja & Menang Lucky Draw Promotional Campaign Terms & Conditions

MAE x RM100 eMADANI Tebus, Belanja & Menang Lucky Draw Promotional Campaign (“**Campaign**”) is organised by Malayan Banking Berhad (Registration No.: 196001000142) & Maybank Islamic Berhad (Co. No. 200701029411) (collectively known as “**Maybank**”) and shall be subject to the Terms and Conditions herein. By participating in this Campaign, Eligible Customers (as defined in Clause 1 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of the Campaign shall be final and binding.

1.0 **Eligibility & Platform**

- a) This Campaign is open to Maybank individual customers with a valid Maybank2u login who is a user of Maybank Anytime Everywhere app (“**MAE**”) and have successfully signed up and redeemed their RM100 eMADANI by 20 February 2024 via the MAE app with the following eligibility criteria:
 - i. Citizens of Malaysia;
 - ii. Attained the age of twenty-one (21) years at calendar year 2023;
 - iii. A recipient of Sumbangan Tunai Rahmah or has an annual income of RM100,000 or less as per the records of Lembaga Hasil Dalam Negeri at 31 May 2023; and
 - iv. Is not a successful recipient of eBELIARahmah
 - v. Proof of identity using a valid Malaysian NRIC, based on the records of Jabatan Pendaftaran Negara.
- b) This Campaign is accessible through the MAE to perform any of the eligible transactions (as stated in the column marked ‘Type of Eligible Transactions’ of the table in Clause 2.0 (d) (“**Eligible Transactions**”) through MAE (version 0.9.14 and above).
 - i. Customers may check the app version of MAE via Apple App Store, Huawei App Gallery and/or Google Play Store.
 - ii. Customers must ensure that their Secure2u is enabled and activated on the device used for MAE as per Clause 1(a), where applicable.
- c) All individual customers who have fulfilled the above criteria and have carried out successful Eligible Transaction(s) will hereinafter be referred to as “**Eligible Customers**”, subject to Clause 3(t).

2.0 **Campaign Mechanics and Conditions**

- a) This Campaign will commence on 4th December 2023, at 00:00:00 AM (MYT) and ends on 29th February 2024, at 11:59:59PM (MYT) [both dates inclusive] (“**Campaign Period**”).
- b) Eligible Customers are required to perform any of the Eligible Transactions via the MAE to earn an entry or entries (“**Entries**”) to stand a chance to win the Prizes (as defined in **Clause 3(b)**).
- c) The Entries earned from performing Eligible Transactions are tagged to each Eligible Customer’s individual RM100 eMADANI. The Entries earned are not transferrable.

d) Eligible Customers can earn Entries as per the Eligible Transactions listed below:

Eligible Transactions	Entitled Entries to Win
Successfully sign up for the RM100 eMADANI via the MAE app by 20 February 2024	Earn 10 entries
Scan & Pay a min. of RM10 at participating merchants nationwide	Earn 2 entries per transaction
Scan & Pay a min. of RM10 at DuitNow QR merchants of participating banks and e-wallets	Earn 2 entries per transaction

e) Only Scan & Pay payments made via the MAE app with a source of funds from RM100 eMADANI during the Campaign Period will be eligible for this Campaign.

Examples:

Scenario	Eligible entries upon Eligible Transaction
a) Successful sign up and redemption of RM100 eMADANI via the MAE app	10 entries
b) Scan & Pay a total transactional value of RM10 between 1 December 2023 to 29 February 2024, funded from a RM100 eMADANI via the MAE app	2 entries
c) Scan & Pay of a total transactional value of RM8 between 1 December 2023 to 29 February 2024, funded from a Maybank savings account, Maybank Current Account, Savings Account or MAE wallet	No Entries as the transaction involve a payment made via a Maybank Current Account, Savings Account or MAE wallet and did not meet the minimum spend. Hence, does not satisfy the requirements of an 'Eligible Transaction' as per Clause 2(f).

f) The Scan & Pay transaction can be made from the MAE via the "PAY" or the "SHOW QR CODE" function to the participating merchants funded from RM100 eMADANI.

3.0 Prizes

- Maybank reserves the right to substitute the Prizes ("**Prizes**") with any other item(s) of similar market value at its reasonable discretion with twenty-one (21) calendar days' prior notice to the winners which will be communicated on Maybank2u website and/or other platforms or manner deemed appropriate by Maybank.
- Eligible Customers that have performed Eligible Transactions will be selected as winner as below ("**Winners**") and win Prizes as below:

No.	Prize	Total number of Winners for the entire Campaign Period
Grand Prizes		
1	Proton S70 1.5T Premium	1 unique Winner

2	Proton Exora 1.6T Premium CVT	1 unique Winner
3	Proton Saga 1.3L Premium S AT	1 unique Winner
4	Honda 2023 RS-X V2	3 unique Winners
Runner Up Prizes		
5	Sony X80L Series 65inch 4k Ultra HD High Dynamic Range Google Smart TV - KD-65X80L-MY1	3 unique Winners
6	Samsung Galaxy Z Fold 5	3 unique Winners
7	MSI Katana GF66 Gaming Laptop	3 unique Winners
8	Gold 10g	3 unique Winners
9	Sony Playstation 5	3 unique Winners
Cash Prizes		
10	Cash Prize of RM5000	5 unique Winners
11	Cash Prize of RM2000	50 unique Winners
12	Cash Prize of RM500	250 unique Winners

- c) Eligible Customers are able to win only one prize throughout the entire Campaign Period.
- d) Winners will be randomly selected by a randomiser based on the Entries earned during the Campaign Period.
- e) Prizes are not transferable nor exchangeable and will only be issued to the Winners as verified by Maybank.
- f) The image of the Prizes (if any) in any brochure, marketing, or Campaign material is for illustration purposes only.
- g) If applicable, the Prizes do not include any accessories or items shown in any brochure, marketing, or Campaign material as they are for illustrative purposes only.
- h) All cost, fees and/or expenses incurred or to be incurred by the Winners in relation to the Campaign and/or claiming the Prizes, which shall include but not limited to the cost of the transportations, accommodation, meals, personal costs and/or other costs, are the sole responsibility of the Prize Winners.
- i) Grand Prize Winners are required on their own accord and expenses to register with the Road Transport Department (Jabatan Pengangkutan Jalan) before the Grand Prize giving ceremony in which the date and venue will be determined by Maybank at its own discretion.
- j) In the event that the authorized dealer is unable to supply the same model as described herein to Maybank due to reasons which include, but are not limited to manufacture(s) recall or damaged/lost/stolen during storage and delivery, Maybank reserves the right to substitute the Grand Prize with another model of like or similar value as its sole discretion, with twenty-one (21) calendar days prior notice by way of posting on the Maybank2u website and/or other platforms or manner deemed appropriate by Maybank.
- k) Maybank accepts no responsibility for any tax responsibilities that may arise from the Prizes or the use thereof. Any tax filing obligation or tax payment (if any) due to any tax authority as a result of receipt of the Prizes remains the sole responsibility of the Prize Winners. It is the responsibility of the Prize Winners to seek independent tax advice on the possible tax responsibilities to their financial situations.

- l) The Bank is not the supplier of the Prizes and makes no warranty or representation as to the quality, merchantability and/or the fitness for purpose of the Prizes provided and shall not be responsible for any defect or any other loss or damage that may be suffered in connection with the Prizes. Any dispute over the Prizes provided by the merchant should be resolved directly between Prize winners and the merchants.
- m) Winners will be selected after the Campaign Period and will be announced within ninety (90) days after the Campaign Period. Fulfilment of Prizes will be done on the stated dates below after Winners announcement is made.

Status	Dates
Winners announcement	On / Before 31 May 2024
Prize fulfilment	On / Before 31 July 2024

- n) In the event the Prize winner cannot be contacted, fails to provide delivery address and/or fails to collect the Prize within three (3) months from the date of the announcement of Winners, the Prize will be forfeited and Maybank is entitled to select a new Winner at Maybank's discretion.
- o) In the event that the Winner fails to comply with any Terms and Conditions of this Campaign, Maybank reserves the right to forfeit the Prize.
- p) All Winners' names and their IC number (last 4 digits) will be published on Maybank's official Facebook page and/or this Campaign's promotional page on www.maybank2u.com.my and/or any other method of communication that Maybank may deem appropriate.
- q) All Cash Prizes would be credited directly into the Winner's primary Maybank or MAE account within 90 days after this Campaign Period. Winners will be informed via push notification from the MAE app and e-mail to their registered e-mail address with Maybank.
- r) Maybank reserves the right to request for documentation or proof of identification, age, and place of residence of any of the Winners and Maybank reserves the right to contact the Winners with regards to any relatable campaigns which might take place in the future.
- s) All costs, fees and/or expenses incurred or to be incurred by the Grand Prizes Winners in relation to this Campaign and/or claim of the Grand Prize(s), which shall include but not limited to the cost of the transportation, accommodation, meals, personal costs and/or other costs, are the sole responsibility of the Grand Prize Winners.
- t) The Grand Prize is not redeemable or exchangeable for any other items or cash, whether in part or in full. Winners must accept the Prizes "as it is" and must acknowledge that Maybank shall not be held responsible for the value of the Prizes due to the variation of prices in the market during the Prizes redemption/collection by the Winners at the time stipulated by Maybank.
- u) In the event that the Winner dies after the notification of the Prize Winner, the heirs, legal representative, and/or administrator of the deceased may claim the Prize within twelve (12) months from the date of the notification, failing which, Maybank has the discretion to deal with the Prize including to re-draw and/or elect any other person as the Prize Winner whichever Maybank considers appropriate.
- v) Maybank will not ask for any banking details such as credit card/debit card number and bank Transaction Authorization Code (TAC), account password, PIN or one-time password (OTP) from the Winners to claim the Prize or for any reason.

- w) Maybank will NOT provide any replacement or substitute for the Prizes if the Winner rejects the Prizes and /or request for alternative option(s).
- x) Eligible Customers acknowledge and agree that Maybank reserves the right to disqualify participation of this Campaign or withdraw any Prizes from the Winners if:
 - i. The Eligible Customer is found or suspected of tampering with this Campaign mechanics or the operation of this Campaign; or
 - ii. The Eligible Customer is found or suspected of undertaking fraudulent activities or other activities harmful to this Campaign; or
 - iii. The Eligible Customer has been disqualified from previous campaigns organized by Maybank; or
 - iv. The Eligible Customer is in breach of its obligations or any terms and conditions of this Campaign.

Notwithstanding the above, Maybank reserves the right to reject any participation without assigning any reasons.

- y) Maybank's decision on all matters relating to the selection of Winners and Prizes shall be final, conclusive and binding on Eligible Customers, and no further correspondence and/or appeal to dispute the Maybank's decision shall be entertained.
- z) Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be eligible to win the Prizes stated in Table 3(b).

General Terms & Conditions

- a) Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- b) Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- c) By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- d) By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.

In addition, and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- i) the purposes of this Campaign; and
- ii) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to this Campaign.

*Note: "PDPA" refers to Personal Data Protection Act (2010).

- e) Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.
- f) Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank
- g) These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.