

(Read this Product Disclosure Sheet before you decide to take out the Islamic Property Financing facility. Be sure to also read the general terms and conditions in the Letter of Offer.)

PRODUCT: Home Financing Purchase Date: 19-06-23

### 1. What is this product about?

- The product is an Islamic property financing facility ("Facility") offered to either completed or under construction property. This facility is secured against
  residential or commercial properties. Nonetheless, additional security such as term deposits, guarantors, etc. may be requested by us depending on the credit
  assessment.
- The facility may be for the following purposes:
  - o Financing purchase of residential or commercial properties in Malaysia;
  - Financing purchase and renovation of completed landed residential properties in Malaysia;
  - Refinancing of an existing mortgage financing from another financial institution (e.g. redemption sum/balance outstanding plus top up facility) in Malavsia:
  - Remortgage of a property free from encumbrances/debt in Malaysia;
  - Additional Financing or top up facility for existing Maybank Islamic Berhad's mortgage financing customers who seek extra facility for working capital, investment, education, renovation, etc.
  - o Redraw or top up facility for existing mortgage financing customers seeking additional facility for home decoration under MyDeco, working capital, investment, education, renovation, etc:
- Normally, the maximum facility amount granted is less than the value of the property charged to us. In the case of financing new purchases, you need to pay the
  difference between the facility amount and the purchase price (or the open market value (OMV), whichever is lower) before the financing amount is released
  e.g.

Property Purchase Price : RM200, 000

Facility Amount : RM180, 000 (90% of the property/purchase price)
Amount to be Paid : RM20, 000 (10% of the property/purchase price)

Additional facility is available for capitalization of related expenses e.g. Mortgage Reducing Term Takaful (MRTT) contribution, legal fees and stamp duty pertaining to the financing documentation, etc, subject to credit assessment and terms and conditions.

- The profit rate charged may be fixed, floating or combination of fixed and floating, single or multiple profit rates. Floating rate is based on the Standardised Base Rate (SBR) plus profit spread e.g. SBR +1.45% and the effective rate will vary in accordance to the periodical changes in the SBR.
- For Islamic financing scheme which is based on Sale-based contract, the profit rate used for computation of the Bank's Sale Price is determined upfront i.e. SBR + 7.65% or 10.00% whichever is higher during the offer and acceptance of financing. This Sale Price Rate or known as Ceiling Profit Rate (CPR) provides the customers with maximum capping for the total amount of financing payment regardless of periodical changes in the SBR.
- The payment for a term financing facility is in the form of monthly instalment (calculated based on the prevailing effective profit rate, facility tenure and balance outstanding). For term financing pegged to SBR, the instalment amount will be charged using the effective profit rates, in accordance to the SBR movement, but will not exceed the Sale Price (if applicable). Any difference between the Ceiling Profit Rate (Sale Price Rate) and effective rate (actual cost charged to the customer) will be rebated or discounted upon settlement.
- For term financing pegged to SBR, installment amount will be reviewed on quarterly basis has been discontinued. The review of installment amount will be in tandem with the change in the Overnight Policy Rate (OPR) or SBR.
- The instalment amount will commence upon full disbursement\* of financing tabled below:-

Date of Full Disbursement of Financing	Date of Commencement of Instalment Amount	E.g.: Date of Full Disbursement of Financing	E.g.: Date of Commencement of Instalment Amount	
1st - 10th of Month	1st of following month	3rd April 2017	1st May 2017	
11th of Month Onwards	1st of next following month	15th April 2017	1st June 2017	

<sup>\*</sup> For residential properties under construction, a financing will be considered as fully disbursed and the instalment amount to commence once the progressive claim reaches 97.5% of the Sales and Purchase Agreement (SPA) price.

Pending full disbursement of financing and/or commencement of the instalment amount (e.g. in the case of financing purchase of properties under construction
from developers where the financing amount is released progressively against the progressive claims issued by developers, or in the case of sub-sale where
the financing is partially released in order to redeem property title from the current mortgagee), any monthly profit charged on month end must be serviced by
month end and be paid in full before the commencement of the instalment amount.

The following is an illustration of how the profit is charged:-

a) Financing Amount : RM500,000

b) Financing Amount Disbursed : 20% of total financing amount/partial financing disbursement (i.e. RM100,000).

c) Profit Rate : SBR+1.45% (2.50%+1.45% =3.95%).
d) Monthly Progressive Profit : RM100,000 X 3.95% X 31/365 days = RM335

e) Assumption : a) SBR = 2.50%, b) number of days in months (31/30/29/28)

All Government initiated schemes e.g Skim Rumah Pertamaku (SRP) are not entitled for Advance Payment Redraw .



### What is the Shariah contract applicable?

#### Commodity Murabahah (cost plus profit).

The Shariah contract applied for CMHF-i is Murabahah (cost plus profit) via Commodity Murabahah/Tawarruq arrangement. The underlying asset for the sale transaction between you and us will be a specific tradable Shariah compliant commodity. The method of financing is as follows:-

- In accordance to our financing procedure we acquires/purchase a specific Shariah compliant commodity ("Commodity") from a third party (Commodity Trader 1) upon your request equivalent to the Facility Amount
- We will then sells the said Commodity to the you at the Bank's Sale Price which comprised of the facility amount plus profit margin ("Bank's Sale Price") to be paid on deferred payment basis within the agreed tenure ("Facility Tenure").
- You appoint us as your agent to perform the commodity sale transaction to a third party for cash. For Commodity Murabahah trading purpose, we will at all times act as your agent to undertake the required Commodity Murabahah transactions related to the facility.
- We act as your agent to sells the Commodity to a third party (Commodity Trader 2) at a price equivalent to the Facility Amount or limit.
- Proceeds of sale of the Commodity will be disbursed to you, developers, vendors or your stakeholders subject to the term and conditions of the facility.

## 3. What do I get from this product?

A. Principal Financing Amount	900,000.00
B. Capitalised Related Expenses	
MRTT Contribution	100,000.00
Wasiat Fee	-
<ul> <li>Others</li> </ul>	-
C. Total Financing Amount (A + B)	1,000,000.00
D. Property Value/OMV	1,500,000.00
E. Margin of Advance (C ÷ D)	66.67%
F. Financing Tenure (years)	35

G. Sale Price Rate / Ceiling Profit Rate (% p.a)	10.40	
H. Sale Price (RM)	3,999,728.46	
I. Profit Rate*		
* Indicative rate, subject to	1.45%	
customer's credit rating		
and credit assessment		
J. Current SBR	3.00%	
K. Effective Profit Rate (I + J)	4.45%	

#### 4. What are my obligations?

- A. Servicing the monthly progressive profit pending full financing disbursement.
- B. Servicing the monthly instalment amount (due 1st of each month) upon full financing disbursement or expiry of grace period.
- Servicing profit portion only up to 5 years, and thereafter servicing the monthly instalment (completed properties and properties under construction).

- · We may with notice of at least twenty one (21) days prior to the date of implementation, vary the payment/instalment amount and/or the number of payment/instalment based on periodic review for a timely financing settlement provided that the total payment /instalment collected will not exceed the Bank's Sale
- The instalment may be revised within 90 days from date of adjustment of the base rates. You may contact our Branch if you wish to discuss further on your payment schedule/amount at the Bank's discretion. Please note that retaining the existing or lowering the instalment amount may result in:-
  - Higher financing instalment in the subsequent instalment revision
  - Higher overall financing charges
  - Classification of account under rescheduling and restructuring (R&R)
  - MRTT cover may not be sufficient with the extension financing tenure
- · Your monthly instalment and total payment amount will vary if the SBR changes but will not exceed the Sale Price (for Commodity Murabahah only).

Effective Profit Rate	Current Rate	Current Rate + 1%	Current Rate + 2%	
Monthly Instalment Amount (RM) 1	4,702	5,338	6,008	
Total Profit Payable <sup>2</sup>	1,018,803	1,295,749	1,586,974	
Total Payment <sup>3</sup>	2,018,803	2,295,749	2,586,974	
Effective Profit Rate⁴	4.45%	5.45%	6.45%	

## Note: The above calculated based on assumption:-

Financing disbursement for a financing of 90% MOF for instance will be disbursed as follows:

### 2 Years Construction Period

Release	Percentage	
Month	Released	
0	10%	
4	15%	
8	10%	
12	10%	
16	10%	
20	15%	
24	20%	
Total	90%	

3 Years Construction Period			
Release	Percentage		
Month	Released		
0	10%		
6	15%		
12	10%		
18	10%		
24	10%		
30	15%		
36	20%		
Total	90%		

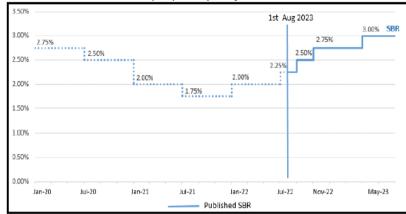
- b) All of the above are estimation which are calculated based on Effective Profit Rate, NOT the Ceiling Profit Rate
- c) Average Instalment Amount if Multiple Profit Rate Financing
- d) <sup>2</sup>Including monthly progressive profit (during progressive release, reflected in BICC period) and POC (Profit on cost)
- Including the monthly instalment (upon full release) and monthly progressive profit payment (during progressive release, reflected in BICC period)
- <sup>4</sup>Computed based on immediate full financing release and instalment commencement, progressive release does not accounted for.
- g) The instalment amount and the total amount payable may vary accordingly with the changes in SBR



### 5. What is Standardised Base Rate?

The SBR is a common reference rate for all commercial banks with effect from 1st August 2022 in the pricing of new retail financing pegged to Islamic Base Rates, refinancing of existing retail financing, and the renewal of revolving retail financing from 1st August 2022. The SBR is pegged to the Overnight Policy Rate (OPR) (ie SBR = OPR) and all existing Base Financing Rate (BFR) and Islamic Base Rate (IBR) in turn are pegged to the SBR. In other words, SBR, IBR and BFR will be adjusted in tandem with the changes in the OPR as determined by the Monetary Policy Committee (MPC) of Bank Negara Malaysia.

### 6. Historical Standardised Base Rate (SBR) for the past 3 years



Note: The dotted line shows the historical series of the OPR, which is the benchmark rate of the SBR

### 7. What are the fees and charges I have to pay?

Stamp Duties	As per the Stamp Duty Act 1949 (Revised 1989)			
	<u>Documents</u>	<u>Amount</u>		
	<ul> <li>Letter of Offer</li> </ul>	: RM10.00 each		
	<ul> <li>Principal Document*</li> </ul>	: RM5.00 for every RM1,000		
	<ul> <li>Security Document</li> </ul>	: RM10.00 each		
Legal & Disbursement Fees	Include solicitors fees for financing documentation, registration of charge, land search, bankruptcy search, taxes and any other charges charged by solicitors.			
<ul> <li>Processing Fee on new financing application</li> </ul>	RM50 to RM200 depending on financing amount applied for. This charge is one-time fee only.			
<ul> <li>Processing Fee on Redraw Advance Payments</li> </ul>	RM25 will be charged and debited into the financing acount for every successful application to redraw advance payments from the financing account.			
Letter for EPF Withdrawal	RM 10 per request			
Redemption Letter	RM50 for first request and RM100 for each subsequent request.			
Transaction/Brokerage Fee	Waived (Applicable only for Commodity Murabahah products only)			
Note: Processing for	ee and Stamp Duty are waived fo	r BNM Funded Affordable Scheme and BNM First Home Home Scheme.		

# 8. What if I fail to fulfil my obligations?

Should you fail to fulfil your obligation, the Bank is entitled to:

Late Payment Charges	a) Overdue Instalment or Scheduled Payment :
	1% p.a. on the instalment amount in arrears from the date of the first drawdown of the Facility until its Maturity Date; or
	b) Upon Maturity Date of the Facility or upon judgment, whichever is earlier:
	Prevailing daily overnight Islamic Interbank Money Market (IIIMM) rate on the outstanding balance due and payable
	Note: The Late Payment Charges charged shall not be further compounded
Default Rate	In the event you default for three (3) consecutive months in any due payment or your account is in excess of the limit for three (3) months under the Facility, we will be entitled to increase the profit margin Rate to Islamic Standardised Base Rate (SBR) +
	6.15% p.a. ("the Default Rate") to be charged on the amount outstanding, or such other profit rates as Bank Negara Malaysia may prescribe from time to time.
	We will give you written notice of at least twenty one (21) calendar days prior to making any changes to the Default Rate or such other rates.
	The Default Rate shall continue to apply unless you reduce your payment in arrears to less than three (3) months whereby the current effective profit rate will be reinstated.
	Provided always that such increase shall not cause the total payment amount to exceed the Bank's Sale Price.
Right to Set-Off	We have has the right to set-off any credit balance in your deposit account(s) maintained with us against any outstanding balance with 7 calendar days prior notice to you.
Right to Commence	Legal action will be taken if you fail to respond to reminder notices. Your property may be subjected to foreclosure and you will
Recovery or Legal Action	have to bear all costs. We have a right to commence recovery activities (including engaging third party debt collection
	agencies), foreclosure and bankruptcy proceedings
	Note: Legal action against you may affect your credit rating leading to credit being more difficult or expensive.
Right to Review and	We retain the right to review and terminate the facility granted to you if there is any indication the property is being used for
Terminate the Facility	non-Shariah compliant activities or upon occurrence of any other events of default as agreed in terms and conditions of the facility.
Recovery Costs	You are liable to pay all fees and expenses including our legal fees if any monies are required to be recovered by any process
	of law or by our solicitors.

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#### IMPORTANT NOTE:

WE HAVE THE RIGHT TO PROCEED WITH LEGAL ACTION AND FORECLOSURE OF YOUR HOME FINANCED BY US SHOULD YOU FAIL TO PAY YOUR MONTHLY INSTALLMENT PROMPTLY

### 9. Do I need to go through any financial education module?

- a) The financial education module is mandatory for financing applications under the BNM Funded Affordable Home Scheme and BNM First Home Scheme.
- You must log in to https: //learn.akpk.org.my to complete a short and easy online financial education offered by AKPK to be completed via RumahKu portal, prior to submitting the financing application.
- Upon completion of the module, you are to print out the certificate of completion which is one of the mandatory document to be submitted together with the other standard documents for processing of your financing application.

#### 10. What if I fully settle the financing before its maturity?

- No Early Settlement Fee will be charged.
- You will need to pay the outstanding balance, current monthly profit and any amount due and payable to us.
- Moratorium Period: For housing schemes such as BNM Funded Affordable Scheme and BNM First Home Scheme, there is a 5 year moratorium period on the sale of property.
- For Islamic Property Financing under Commodity Murabahah contract, we will grant rebate (Ibra') to you on, but not limited to, the following events:
- (i) You make early settlement or early redemption, including those arising from prepayments;
- (ii) In the event of early commencement of Monthly Instalment prior to the expiry of grace profit period (for under construction);
- (iii) In the event the Effective Profit Rate is lower than the Ceiling Profit Rate;
- (iv) In the event the actual disbursed amount is less than the Facility Amount; and
- (v) For avoidance of doubt, the rebates will not be construed in any manner whatsoever as cash rebate payable to you, but will be reflected as a reduction in the profit element of the instalments of the Facility. The rebate will only be deemed granted upon receipt of the settlement/redemption sum as determined by us based on the following formula:

Outstanding Bank's Sale Price	LECC		LESS	Other Amount Due to the Bank

For further illustration of Rebate for Variable Rate Financing on Sale Based Financing, please refer www.maybank2u.com.my website.

### 11. Do I need any insurance/takaful coverage?

Takaful/insurance covers are required to protect residential premises which is pledged to us as a collateral in case of loss or damage by fire and to provide financial protection on your financing due to death or total permanent disability.

### A. Takaful Coverage for Dwelling: Fire Takaful/ Houseowner/Houseowner Xtra Policy

- All assets/properties charged/assigned to us as security will be adequately covered by takaful policy against all risks including but not limited to loss a) or damage through fire, earthquake, lighting, riot, strike or, malicious damage in full value or replacement costs whichever is higher or as we may require. For completed properties, you may opt for a basic cover under the Fire Takaful policy or a more comprehensive cover under a Houseowner's policy or a most comprehensive cover under the Houseowner Xtra's policy under the Houseowner's policy at the point of application of your financing.
- b) Pursuant to the policy opted by you in (a) above, we will take up and maintain a Fire Takaful /Houseowner's/ Houseowner Xtra's policy (whichever applicable) on your behalf from Etiqa General Takaful Berhad or from our panel of Takaful companies or such other takaful companies of your choice approved by us with our interest as chargee and loss payee be endorsed

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- i. A standard Fire Takaful policy that will be taken up include but not limited to the following perils:
  - a) Fire
  - b) Lightning
  - c) Explosion
  - d) Impact Damage
  - e) and such other perils as we may require.
- A standard Houseowner's Takaful policy that will be taken up include but not limited to the following perils:
  - a) Fire, Lightning, Thunderbolt and Subterranean Fireb) Riot and Strike, Malicious Damage

  - c) Explosion,
  - d) Aircraft Damage
  - Impact Damage
  - Bursting or Overflowing of Domestic Water Tanks, Apparatus or Pipes
  - Theft by forcible entry or exit
  - h) Hurricane, Cyclone, Typhoon & Windstorm i) Earthquake & Volcanic Eruption

  - j) Flood
  - k) and such other perils as we may require.



- iii. A standard Houseowner Xtra's policy that will be taken up include but not limited to the following perils:
  - a) Fire, Lightning, Thunderbolt and Subterranean Fire
  - b) Riot and Strike, Malicious Damage
  - c) Explosion,
  - d) Aircraft Damage
  - e) Impact Damage
  - f) Bursting or Overflowing of Domestic Water Tanks, Apparatus or Pipes
  - g) Theft by forcible entry or exit
  - h) Hurricane, Cyclone, Typhoon & Windstorm
  - i) Earthquake & Volcanic Eruption
  - i) Flood
  - k) and such other perils as the Bank may require.

Additional benefits will also be provided at no additional contribution:

- a) Inconvenience Allowance
- b) Mortgage Financing Instalment Protection; and
- c) Damaged to Water Tank, Apparatus and Pipes.
- The sum to be covered will be as stated in the Letter Offer. (If not adequate, in case of a claim, the average condition of Takaful policy will apply).
- Any request to change your Takaful cover from Fire Takaful policy to Houseowner's policy or Houseowner's Xtra's policy or vice versa after the Letter c) of Offer has been accepted by you is to be made officially in writing to us.
- d) All Takaful policy will be taken up at your own costs and expenses and we reserves the right to pay the Takaful contribution for any policy on your behalf to the debit of your account.

#### B. Fire Takaful Policy: Non-Dwelling/Building in the Course of Construction (BICC)

- We requires this Non-Dwelling/Building in the Course of Construction (BICC) to be protected by a Fire Takaful policy.
- We will take up and maintain a Fire Takaful policy on your behalf from Etiqa General Takaful Berhad or from our panel of Takaful companies or such b) other takaful companies of your choice approved by us with our interest as chargee and loss payee be endorsed.
  - i. A Fire Takaful policy, including but not limited to the following perils will be taken up:
    - a) Fire
    - b) Lightning
    - c) Explosion
    - d) Impact Damage (not applicable for BICC)
    - e) and such other perils as we may require.
  - The sum to be covered will be as stated in the Letter Offer. (If not adequate, in case of a claim, the average condition of Takaful policy will apply).
    - a) Fire, Lightning, Thunderbolt and Subterranean Fire
    - b) Riot and Strike, Malicious Damage
    - c) Explosion,
    - d) Aircraft Damage
    - e) Impact Damage
    - Bursting or Overflowing of Domestic Water Tanks, Apparatus or Pipes

    - g) Theft by forcible entry or exit h) Hurricane, Cyclone, Typhoon & Windstorm
    - i) Earthquake & Volcanic Eruption
    - j) Flood
    - k) and such other perils as we may require.
- c) All Takaful policies will be taken up at your own costs and expenses and we reserves the right to pay the Takaful contribution for any policies on your behalf to the debit of your account.

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- d) A Fire Takaful is generally required for all Non-Dwelling property and/or Building in the Course of Construction. We may consider any request for a waiver of the Fire Takaful policy made by you on a case to case basis provided that you are able to submit a copy of the insurance policy/ takaful policy from the developer (Contractor's All Risk (CAR) policy) with the following conditions:
  - i. Maybank Islamic Berhad's name is included as one of the joint insured/beneficiary; and
  - ii. Insured/Takaful cover amount is equivalent to the contract value of the project.

#### C. Contribution Difference between Fire Takaful against Houseowner's Policy/Houseowner Xtra's Policy

Build Up (sq ft)	Rebuilding Cost (Build Up*Rebuilding Cost)	Fire Takaful (Contribution Account)	Houseowner's Policy/ Hourseowner Xtra's Policy (Contribution Amount)
1,000	80,000	60	87.2
1,200	96,000	60	104.6
1,500	120,000	60	130.8
2,000	160,000	60	174.4

#### **Assumption**

- 1) Property Type Single Storey Home in KL, Majority falls under 1,000, 1,200 & 1,500 sq ft
- 2) Rebuilding cost = RM80/sq ft
- 3) The rebuilding cost varies by property type and location.
- 4) The contribution varies by property type, rebuilding cost, size & location of the property, and a minimum premium of RM60.

#### D. Houseowner, Houseowner Xtra & Fire Takaful Policy Periodic Review

We will from time to time review the adequacy of the Fire Takaful/ Houseowner, Houseowner Xtra Policy coverage in ensuring that the property is sufficiently covered. The excess contribution, if any, will be advised accordingly in the yearly renewal notice.

### E. Mortgage Reducing Term Takaful/ Credit Level Term Takaful (CLTT)

- a) At our request, you may also be required to take up and maintain a Mortgage Reducing Term Takaful (MRTT) / Credit Level Term Takaful (CLTT) with Etiqa Family Takaful Berhad or with our panel of Takaful companies or other takaful companies of your choice approved by us on such terms and conditions as we may stipulate.
- b) The Mortgage Reducing Term Takaful / Credit Level Term Takaful (CLTT) policy will take effect upon completion of all legal documentation and security documents or from the date the Facility(s) is first disbursed (where applicable), provided always that the application has been approved and that the full Takaful contribution has been received by Etiqa Family Takaful Berhad or from our panel of Takaful companies during your lifetime and that prior to or as at the date of commencement of the Takaful coverage, there have been no change to your health condition.
- c) All policies will be taken up at your own costs and we expenses and we reserves the right to pay the Takaful contribution for any policies on your behalf to the debit of your account.
- d) Despite that emplacement of MRTT/CLTT is a condition precedent for disbursement of facility, pending acceptance by Etiqa Family Takaful Berhad or our panel of Takaful companies or any other takaful companies of your choice approved by us, of the application for MRTT/ CLTT coverage and issuance of the MRTT/CLTT policy, you hereby agree that we may proceed to disburse the facility subject to fulfilment of all other conditions precedent
- e) That pending acceptance by Etiqa Family Takaful Berhad or our panel of Takaful companies or other takaful companies of your choice approved by us of the application for MRTT/CLTT coverage and issuance of the MRTT/ CLTT policy, or where your application for the MRTT/CLTT is rejected for any reason, you hereby agree that instalment may commence upon 97.5%/full stage of property completion as stated in Third Schedule of the Sales & Purchase Agreement.
- f) Partial Waiver of Mortgage Reducing Term Takaful (MRTT) / Credit Level Term Takaful (CLTT)

  If you have requested for a partial waiver of Mortgage Reducing Term Takaful (MRTT) / Credit Level Term Takaful (CLTT) coverage from us or if, due to the inability on your part to satisfy the requirements imposed by Etiqa Family Takaful Berhad or our panel of takaful company or such other takaful company of your choice approved by us, resulting in MRTT/ CLTT coverage in respect of the Facility offered by us to you vide the Letter of Offer is not for the full financing amount and/or not for the full tenure of the financing, you confirm that you fully understand the consequential effects that the lesser and/or shorter period of MRTT/ CLTT coverage have and agree not to hold us responsible for such effect.
- g) Waiver of Mortgage Reducing Term Takaful (MRTT) / Credit Level Term Takaful (CLTT)

  If you have requested us for a waiver of Mortgage Reducing Term Takaful (MRTT) / Credit Level Term Takaful (CLTT) coverage in respect of the Facility offered by us to you vide the Letter of Offer, you confirm that you fully understand the consequential effects that such waiver and absence of the MRTT/ CLTT have and agree not to hold us responsible for such effect.

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- h) If due to the inability on your part to satisfy the requirements imposed by Etiqa Family Takaful Berhad or our panel of takaful company or such other takaful company of your choice approved by us for MRTT/CLTT coverage resulting in no MRTT/CLTT coverage in respect of the mortgage Facility offered by us to you vide the Letter of Offer, you confirm that you fully understand the consequential effects that such absence of the MRTT/CLTT have and agree not to hold us responsible for such effect.
- i) If the MRTT/CLTT policy is terminated prematurely before settlement of financing, we will be entitled to vary the terms of financing including but not limited to increasing the profit rate prescribed or the spread or quantum of the profit rate over and above our Islamic Base Rate subject at all times the increase shall not cause the total payment to exceed the Bank's Sale Price.
- j) The profit rate offered in the Letter of Offer is subject to mandatory take-up of MRTT. If MRTT is not taken up or rejected by Etiqa Family Takaful Berhad or our panel of takaful company, the standard profit rate will be applicable.

#### Note:

If the Takaful products are not been opted; you may take other insurance product comparable to the above Takaful products separately and we will NOT finance the cost of insurance products into your financing facility.

#### 12. Do I need to provide guarantor?

It depends on your credit assessment by us. You may be required to provide a guarantor upon our request.

#### 13. Can I engage a lawyer who is not listed as the Bank's panel lawyer for legal documentation purpose?

Not recommended because that legal firm may not be familiar with our documentation requirements and any difficulties in the preparation of documentation will cause delay in disbursement of financing.

#### 14. Will my information be disclosed to third party?

Please refer section 5 (Other Details) and section 8 (Declaration) of the financing application.

#### 15. What are the major risks?

If your financing is under Variable Rate Financing (VRF), the number of your monthly instalments and instalment amount may change or increase from the prescribed number of instalments in the Letter of Offer according to changes to the reference rate (e.g. movement of SBR). In circumstances where SBR continue to increase, the number of monthly instalments and the instalment amount may increase (\*Except for Commodity Murabahah Contract, the total amount to be collected shall not exceed the Sale Price amount).

If you have problem meeting your financing obligations, please call us early to discuss on the payment alternatives.

However, any reduction of the instalment amount resulting in delay in settlement shall be treated as rescheduling of the facility and reflected in your CCRIS record accordingly.

### 16. Can I opt for physical delivery of the commodity, instead? What about the cost involved?

You may opt for physical delivery of the commodity subject to our terms and conditions. All costs associated with your instruction for physical delivery of the commodity, will be borne by you.

### 17. What do I need to do if there are changes to my contact details?

It is important for you to inform us of any changes in your contact details to ensure that all correspondences reach you in a timely manner. To update your contact details, you may inform us in writing or reach us via one of the following channels: M2U or Home branch.

### 18. Where can I get assistance and redress?

• If you have difficulties in making payments, you should contact us earliest possible to discuss payment alternatives. You may contact us at:

### Maybank Islamic Berhad

ABC Branch
No 123 Jalan ABC 12345 Kuala Lumpur
03-987654321
testing@maybank.com

 Alternatively, you may seek the services of Agensi Kaunseling dan Pengurusan Kredit (AKPK), an agency established by Bank Negara Malaysia to provide free services on money management, credit counselling and debt/financing restructuring for individuals. You can contact AKPK at:

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Level 5 and 6 Menara Bumiputra Commerce Jalan Raja Laut 50350 Kuala Lumpur Tel: 03-26167766 Website: www.akpk.org.my

• If you wish to complaint on the products or services provided by us, you may contact us at:

Maybank Group Care Centre (MGCC)
Tel : 1-300-88-6688 (Local)
603-7844-3696 (Overseas)

Email: mgcc@maybank.com.my



• If your query or complaint is not satisfactorily resolved by us, you may contact Bank Negara Malaysia LINK or TELELINK at:

Block D, Bank Negara Malaysia Jalan Dato'Onn 50480 Kuala Lumpur Tel: 1-300-88-5465 Fax: 03-21741515

Email: bnmtelelink@bnm.gov.my

# 19. Where can I get further information?

Should you require additional information on Islamic property financing, please refer to the bankinginfo booklet on 'House Financing-i', available at all our branches and the 'www.bankinginfo.com.my' website. For further information on other home financing products, you may visit our Maybank or Maybank Islamic website at www.maybank2u.com.my

#### 20. Other Home financing packages available

- 1. Foreign Currency Offshore Property Financing-i (in GBP currency for purchase of London property)
- 2. My First Home Scheme-i
- 3. Skim Jaminan Kredit Perumahan-i

#### 21. Other Information

- 1. If the financing tenure extends into retirement, it is importance that applicant(s) of having a plan on how to service the payment after applicant's retirement age.
- 2. The information provided in this disclosure sheet is valid 2 weeks from the date as stated above.
- 3. The half year or yearly statement shall only be made available through Maybank2u. Be sure to register for Maybank2u.
- 4. You are reminded to read and understand all contractual terms before you accept and sign the contract.

#### 22. Disclaimer

The terms and conditions indicated in this Product Disclosure Sheet are tentative/indicative and not binding on us. The final terms and conditions are as stipulated the Letter of Offer and Facility Agreement after credit assessment and financing approval.

### IMPORTANT NOTE: YOUR HOUSE MAY BE FORECLOSED IF YOU DO NOT KEEP PAYING INSTALMENTS ON YOUR HOME FINANCING

The information provided in this disclosure sheet is valid from 19/06/2023 until next revision. You are reminded to read and understand all contractual terms before you accept and sign the contract

# Customer's acknowledgement

acknowledge that adequate explanation has been provided by the Bank's officer to me in respect of the salient terms of this document.

Customer 1:		Customer 2:	
Signature	:	Signature	:
Name	:	Name	:
C	:	IC	: