

Terms and Conditions  
Account Portability Campaign FY2022/23

### The Campaign Period

1. The Terms & Conditions (“Terms and Conditions”) shall govern the “**ISLAMIC CASA Account Portability CAMPAIGN**” (“**Campaign**”) commencing from **15<sup>th</sup> August 2022** to **31<sup>st</sup> Jan 2023** (both dates inclusive) or upon reaching the Campaign set target (as determined by Maybank Islamic Berhad (“**the Bank**”), whichever is earlier (“**Campaign Period**”).

1<sup>st</sup> Phase: 15<sup>th</sup> August 2022 until 31<sup>st</sup> Oct 2022

2<sup>nd</sup> Phase: 1<sup>st</sup> November until 31<sup>st</sup> Jan 2023

2. By participating in this Campaign, the **Eligible Participants** (as defined in Clause 3 below) hereby expressly agree to be bound by these Terms & Conditions and any decision made by the **Bank** in respect of the **Campaign** shall be final and binding.

### Eligibility

3. The **Campaign** is open to new and existing Current Account and Savings Account holders, who may consist of individuals, joint account holders and Small Medium Enterprise/Business Banking (SME/BB) business account holders (hereinafter referred to as “**Eligible Participant**”) of the following Conventional accounts: -

Conventional Accounts	Islamic Accounts	
	Islamic Current & Savings Account*	Mudarabah Investment Account**
Golden Savers Savings Account	N/A	Golden Savvy Account-i
Maybank2u Savers Account	Maybank2u Savers-i	N/A
Kawanku Savings Account	Savings Account-i	N/A
Yippe Account	Yippie-i Account	N/A
Basic Savings Account	Basic Savings Account-i	N/A
imteen Account	imteen-i Account	N/A
Premier 1 Account	N/A	Premier Mudarabah Account-i
Private Banking Account	N/A	Private Banking Account-i
Maybank2u Premier Account	N/A	Premier Mudarabah
Basic Current Account	Basic Current Account-i	N/A
Personal Current Account	Current Account-i	Premier Mudarabah Account-i
SME First Account	SME First Account-i	SME First Investment
Corporate Current Account	Current Account-i	Premier Mudarabah Account-i for Corporate/SME/BB

\*Protected by PIDM up to RM250,000 for each depositor.

\*\*Not protected by PIDM.

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## Qualifying Criteria & Campaign Mechanics

### For Individuals Customer

#### Campaign Prize Draw

4. In order to be eligible for the Campaign prize draw, **Eligible Participants** would need to fulfil the following criteria: -
- Eligible Participants** who switch to Maybank Islamic Account (“Participating Account”) from Maybank Conventional Account via Account Portability at maybank2u website.
  - Maintain a minimum **Month End Balance (“MEB”)** at RM5,000 as at 31<sup>st</sup> Jan 2023.
  - For every RM5,000 **MEB** maintained in the Participating Accounts, the **Eligible Participants** will earn five (5) qualifying entries into Campaign prize draw.

MONTH	CRITERIA	PRIZES
31 <sup>st</sup> October 2022	Met the above criteria	50x SHOPPEE Voucher RM500
31 <sup>st</sup> January 2023	Met the above criteria	50x SHOPPEE Voucher RM500

#### Campaign Guaranteed Gift

5. In order to be eligible for the Campaign Guaranteed Gift, **Eligible Participants** would need to fulfil the following criteria: -
- Eligible Participants** who switch to Maybank Islamic Account from Maybank Conventional Account via Account Portability at Maybank2u website.
  - Maintain a minimum **Month End Balance (“MEB”)** at RM10,000 as at end of every month.

#### Phase 1

MONTH	CRITERIA	PRIZES
August 2022	1 <sup>st</sup> 150 who switch via online	500x RM50 Cash
September 2022	1 <sup>st</sup> 150 who switch via online	
October 2022	1 <sup>st</sup> 200 who switch via online	

#### Phase 2

MONTH	CRITERIA	PRIZES
November 2022	1 <sup>st</sup> 150 who switch via online	500x RM50 Cash
December 2022	1 <sup>st</sup> 150 who switch via online	
January 2023	1 <sup>st</sup> 200 who switch via online	

6. Account Portability is a switching of existing Conventional Current/Savings Account into Islamic Current/Savings account online via maybank2u website.

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**For SME/BB Customer**

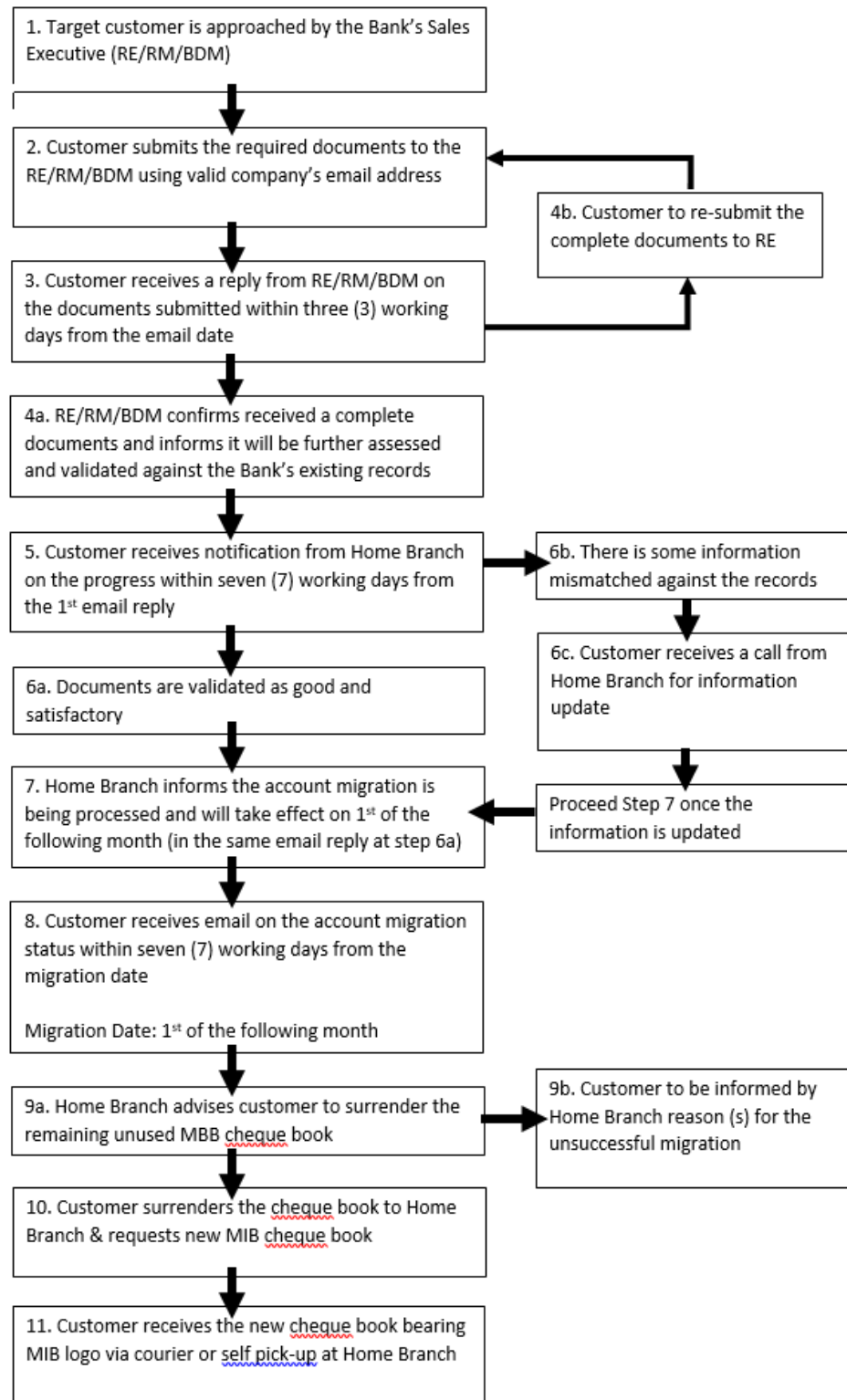
7. In order to be eligible for the Campaign prize draw, **Eligible Participants** would need to fulfil the following criteria: -
- a) **Eligible Participants** who switch to Bank Islamic Account from Maybank Conventional Account via Account Portability at Maybank2u website.
  - b) Maintain a minimum **Month End Balance (“MEB”)** as follows at the end of every month.

CATEGORY	CRITERIA	PRIZES
Small Medium Enterprise (SME)	Month end balance of RM50,000	40x winners win RM1,000 Cash
Business Banking (BB)	Month end balance of RM100,000	20x winners win RM1,000 Cash

- c) For every **MEB** as per criteria in the Participating Accounts, the **Eligible Participants** will earn five (5) qualifying entries into Campaign prize draw.

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8. Aside from via over-the-counter, SME/BB Customers may request to migrate via email following steps as below:



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9. The Month End Balance (“**MEB**”) is as follow:

**MEB = Balance Outstanding as at end of the specific month.**

10. In the event that accountholders have been rewarded for the **Bank’s** or Malayan Banking Berhad (“**Maybank**”) on other concurrent deposit/investment account campaign or Zest-i monthly Prize Draw during the **Campaign Period**, such accountholder will be excluded from the pool of **Eligible Participants** for this Campaign prize draw.
11. Campaign prize draw winners will be selected at the end of the **Campaign Period** via the Maybank Group’s randomizer programme from the pool of **Eligible Participants** (“Winners”)

**Campaign Prizes**

12. Throughout the whole **Campaign**, each Eligible Participant is only entitled to one (1) Campaign Prize Draw prize and one (1) Campaign Guaranteed Gift.
13. Distribution of Prizes
- a. Winners must have a valid mobile number and email address registered with the **Bank** to be contacted for fulfilment of the Prizes.
  - b. **Eligible Participants** who wish to receive winning notifications via their Maybank2u inbox and push notifications on the Maybank2u app, must be registered on Maybank2u and be an active user of the Maybank2u app.
  - c. The **Bank** reserves the right to substitute the Prizes (value of which to be decided by the **Bank**) for any reason the **Bank** reasonably deems fit. The **Bank** will notify the Winners through any mode of communication which the **Bank** deems appropriate.
  - d. The Prizes for the Campaign will be distributed within three (3) months after the selection of the Winners is completed.
  - e. It shall be the Winners’ responsibility to ensure that the mailing address and contact details provided and maintained in the **Bank’s** records are current and updated.
  - f. The Prize is given on an “as is” basis and are neither transferable nor exchangeable and are subject to the Terms and Conditions stated herein and any Prize left unclaimed for three (3) months after the notification of Winner is made will be forfeited.
  - g. Upon distribution, the **Bank** shall no longer be responsible for the use of the Prizes.
14. The Winners may be required to attend a Prize presentation ceremony and/or other publicity programs, as and when required, and the Winners consent to any disclosure of the same in any manner as determined by the **Bank**. Failure to attend the Prize presentation ceremony and/or other publicity programs may constitute a forfeiture of the Prize.

**Miscellaneous**

15. An Eligible Participant who closes his/her account(s) before the selection of winner is completed and notified shall not be entitled to receive any Prize under the **Campaign**.
16. Only active Participating Accounts shall be eligible to participate in the **Campaign**. Participating Accounts that are in dormant status shall not be considered.

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17. The **Bank's** decision on all matters relating to the **Campaign** shall be final, conclusive and binding. No further correspondence, appeals, protests or attempts to dispute the same shall be entertained in any event.
18. Picture(s) of the Prizes shown in any advertisement, promotion and other publicity materials relating to or in connection with the **Campaign** is/are solely for illustration purposes only and may not depict the actual colour, model or specification of the Prize.
19. Any dispute in relation to quality, merchantability and/or warranty of the Prizes (whichever applicable) must be settled directly by the Winner with the dealer/supplier without recourse to the **Bank**. The **Bank** is not responsible for any breach of quality or warranty of the Prizes or any terms and conditions thereof.
20. All **Eligible Participants** shall be personally liable for all taxes, rates, government fees or any other charges that may be levied against them, under the applicable laws, if any.
21. If there is any dispute (except dispute under clause 18 above) or non-receipt of the Prizes, winners are required to contact Maybank Customer Service at 1300 88 6688, within three (3) months after the notification of Winner is made. No request shall be entertained thereafter.

**General Terms and Conditions**

22. **Bank** shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by **Bank**.
23. **Bank** reserves the right to withdraw, cancel, suspend, extend or terminate this **Campaign** earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days ("day" shall have the same meaning as calendar day), prior notice thereof, the notice of which shall be posted through the Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) or through any other channel determined appropriate by The **Bank**. It shall be the responsibility of the **Eligible Participants** to be informed of or otherwise seek out any such notice validly posted.
24. By participating in this **Campaign**, **Eligible Participants** agree to access the Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) on a regular basis to view the terms and conditions herein and seek clarification from The **Bank** should any of the Terms & Conditions be not fully understood.
25. By participating in this **Campaign**, **Eligible Participants** agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by The **Bank** in accordance with the Maybank Privacy Statement, which may be viewed on [www.maybank2u.com.my](http://www.maybank2u.com.my) ("Maybank's Privacy Statement") and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers.

In addition and without prejudice to the terms in Maybank's Privacy Statement and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers, **Eligible Participants** agree and consent to his/her personal data or information being collected, processed and used by The **Bank** for:

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- i) the purposes of the **Campaign**; and
  - ii) marketing and promotional activities conducted by The **Bank**, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, **Eligible Participants** agree to co-operate and participate in all advertising and publicity activities of The **Bank** in relation to the **Campaign**.
26. The **Bank** and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by The **Bank** for the purposes of this **Campaign**) shall not be liable to **Eligible Participants** in this **Campaign** for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this **Campaign** unless caused by the any gross negligence or omission by The **Bank**.
27. The **Bank** shall not be liable for any default of its obligation under this **Campaign** due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of the **Bank**.
28. The **Bank** may disqualify/reject any Eligible Participant who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the **Campaign** and/or its process or the operations of this **Campaign** which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the **Campaign**.
29. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
30. In the event of any inconsistency between the English and Bahasa Malaysia versions of the Terms and Conditions, the English version will prevail.

For information, enquiries, feedback and/or complaints related to this **Campaign**, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, **Eligible Participants** may choose to e-mail The **Bank** via the feedback form at Maybank2u website [www.maybank2u.com.my](http://www.maybank2u.com.my).