

Dah Link Ke? (“**Campaign**”) is organized by Malayan Banking Berhad (Co. No. 196001000142) (“**Maybank**”) and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, the Eligible Customers (as defined in Clause 1.0 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding. This campaign is in conjunction with participating partner, Lembaga Tabung Haji (Company No. ACT 5351995) (hereinafter referred to as “**Tabung Haji**”).

1.0 Eligibility

- a) This Campaign is open to all individuals who have an active Maybank2u (M2U) registered account identified by National Registration Identity Card (NRIC) number who perform the eligible transactions (as stated in the column marked “**Eligible Transactions**”) of the table in Clause 2.0 (“**Eligible Transactions**”).
- b) This Campaign is accessible through the Maybank2u website and the Maybank2u app (“**Eligible Platforms**”).
- c) All individual customers who have fulfilled the above criteria upon successful transaction(s) will hereinafter be referred to as “**Eligible Customers**”. Eligible Customers would be automatically eligible to participate in this Campaign.
- d) This Campaign is open to individuals who are eighteen (18) years of age and above with valid identification document. For individuals below the age of eighteen (18) years (“**Minor**”), they must obtain the consent of their parents and/or legal guardian in order to participate in this Campaign. The use of the MAE app and MAE account is an acknowledgement to Maybank that the minor has obtained the prior consent of his or her parents and/or legal guardian. These Terms and Conditions will be applicable to their parents and/or legal guardian in substitution of the applicability of this Terms and Conditions on the Minor.
- e) This Campaign is open for the first time and existing customers who linked their Tabung Haji account with Maybank2u and invest a minimum value of RM10 (during Campaign Period).

2.0 Campaign Mechanics & Duration

- a) This Campaign will commence on 6 June 2022, at 00:00:00 AM and ends on 31 August 2022, at 23:59:59 PM (both dates inclusive) (“**Campaign Period**”).
- b) Eligible Customers are required to perform the Eligible Transactions via the Maybank2u website, as stated in the table below to stand a chance to win the Prizes as set out in Clause 3.0.

Eligible Transactions	Prizes	Number of Winners
Link AND invest to/from their Tabung Haji via Maybank account i.e. Current, Savings and MAE e-wallet account via Maybank2u, with a minimum investment value of RM10 on the same day	Grand Prize: RM10,000.00	3x winners throughout campaign period
	Consolation Prize: RM1,000.00	30x winners throughout campaign period (10x winners monthly)

- c) Winners will be selected based on the randomizer programme and Prizes will be credited into the Eligible Customer's transacted account.
- d) Winners would be selected following the date of the Eligible Transactions made during the Campaign Period and will be announced within sixty (60) days after the Campaign Period ends on 31 August 2022 as per Clause 2 (a)
- e) Maybank will not be held liable for any loss of data and/or prize throughout the Campaign Period. The Eligible Customers are allowed to continue participating in the Campaign with the same Maybank2u login details. All winning Prizes from participation in the Campaign would only be linked to the same Maybank2u login details. Any previous entries prior campaign Period which were forfeited, and all other previously stored and/or obtained Campaign data shall not be recoverable or usable.
- f) Maybank reserves the right to substitute any and all of the above listed Prizes with any other item(s) of similar market value at its reasonable discretion with twenty-one (21) calendar days' prior notice to the Winners. In the event that the Winners fail to comply with any Terms and Conditions of this Campaign, Maybank reserves the right to forfeit the Prizes.

3.0 Prizes Fulfilment

- a) Prizes:
 - i. cannot be transferred to other customers i.e. other than transacted Maybank CASA and Maybank Credit Card accounts;
 - ii. limited to **one (1)** Prize per Eligible Customer throughout the Campaign Period regardless of how many times the Eligible Customer performs the ("Eligible Transaction").
- b) Fulfilment:
 - i. All Winners' names and their phone number (last 4 digits) will be published on Maybank's official Facebook page and the Campaign's promotional page on www.maybank2u.com.my and/or any other method of communication that Maybank may deem appropriate.
 - ii. Maybank will credit Prizes into the Winners' Maybank accounts after the Campaign has ended.

- c) Maybank reserves the right to request for documentation or proof of identification, age, and place of residence of any of the Winners and Maybank reserves the right to contact the Winners with regards to any relatable Campaigns which might take place in the future.
- d) Maybank will not ask for any banking details such as credit card/debit card number and bank Transaction Authorization Code (TAC), account password, PIN or one-time password (OTP) for the Winners to claim the Prizes or for any reason. The Winners acknowledge and agree that Maybank reserves the rights to disqualify participation in this Campaign or clawback any Prizes from the Winners if:
 - a. The Winner is found or suspected of tampering with the Campaign Mechanics or the operation of the Campaign;
 - b. The Winner is found or suspected of undertaking fraudulent activities or other activities that are harmful to the Campaign; or
 - c. The Winner is in breach of its obligations or any Terms and Conditions of this Campaign. Notwithstanding the above, Maybank reserves the right to reject any participation or the Winners at its reasonable discretion without assigning any reasons.

4.0 General Terms and Conditions

- a) Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- b) Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days (“day” shall have the same meaning as calendar day), prior notice thereof, the notice of which shall be posted through the Maybank2u website at www.maybank2u.com.my or through any other channel determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- c) By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- d) By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my (“Maybank’s Privacy Statement”) and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers.

In addition and without prejudice to the terms in the Maybank’s Privacy Statement and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers, Eligible Customers

agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- i. the purposes of the Campaign; and
 - ii. marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.
- e) Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.
 - f) Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events beyond the reasonable control of Maybank.
 - g) Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
 - h) These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Group Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.