



Shopee 6.6 Promo x Maybank2u Terms and Conditions

Shopee 6.6 Promo (“**Campaign**”) is a joint campaign organised by Malayan Banking Berhad (Co. No.196001000142) (“**Maybank**”) and Shopee Mobile Malaysia Sdn. Bhd. (Company No. 1134832W) (hereinafter referred to as “**Shopee**”) and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, Eligible Customers (as defined in Clause 1.0 below) hereby expressly agree to be bound by these Terms & Conditions and the decisions made by Maybank in respect of the Campaign and shall be final, conclusive and binding.

1.0 Eligibility

- a) This Campaign is open to all individual customers who have an active Maybank2u (“**M2U**”) registered account and all Shopee users with a valid Shopee account.
- b) This Campaign is open to individual customers who are **eighteen (18)** years of age and above with valid identification documents. For individuals below the age of **eighteen (18)** years (“**minor**”), they must obtain consent from their parents and/or legal guardian in order to participate in this Campaign, which then shall be provided to Maybank at any time at Maybank’s request. These Terms and Conditions will be equally applicable to their parents and/or legal guardian in substitution of the applicability of these Terms and Conditions on the minor.
- c) This Campaign is open for the first time and existing users who top-up a minimum value of RM50 (within the same day) to their ShopeePay electronic wallet which is a digital payment method used to purchase products and services from Shopee through electronic transactions (hereinafter referred to as “**ShopeePay Wallet**”) with their linked Maybank2u accounts.
- d) This Campaign is only valid for Shopee Malaysia. Any transaction made outside Shopee Malaysia will not contribute towards or be considered for this Campaign.
- e) This Promo is eligible to all Maybank2u customers that Link-Up their ShopeePay Wallet with Maybank2u account i.e. current account, savings account, and top-up a minimum value of RM50.00 (“**Eligible Transaction**”) on the same day. Top-up via FPX/Online Banking **one (1) time top-up** is not eligible for this Campaign.

(All individual customers who have fulfilled the above criteria will hereinafter be referred to as “**Eligible Customers**”).

2.0 Campaign Mechanics & Duration

- a) This Campaign will commence on 20 May 2022, at 00:00:00 AM and ends on 30 June 2022, at 23:59:59 PM (both dates inclusive) or when the Promo is fully awarded, whichever earlier (“**Campaign Period**”).
- b) Eligible Customers will enjoy a promotion of 500 Shopee coins (“**Promo**”) on the Shopee App (“**Campaign Platform**”).
- c) This Campaign comprises of three (3) stages:
 - I. Link-up and top-up: 20 May 2022 - 6 June 2022
 - II. Promo crediting: 8 June 2022 - 9 June 2022
 - III. Promo redemption: 10 June 2022
- d) During the Campaign Period, Maybank and Shopee shall offer to all Eligible Customers this Promo with a minimum top-up of RM50.00 per transaction (while Promo last).
- e) Promo is subjected to availability based on a first-come-first-serve basis.

1.	Promo	Five hundred (500) Shopee Coins
2.	Eligible Users	First time and existing users who linked their Maybank2u account with ShopeePay Wallet and top-up a minimum value of RM50.00 on the same day.
3.	Minimum Qualifying Criteria	Link-up and top-up their ShopeePay Wallet with their Maybank accounts i.e. Current, Savings and MAE account via Maybank2u, (not including Maybank Cards and FPX Online Banking channel) with a minimum top-up value of RM50.00.
4.	Capping	On a first come first serve basis for 6,000 Eligible Users (for the entire Campaign Period, capped at 400 users per day).
5.	Promotion Applicability	Limited to one (1) Promotion, five hundred (500) Shopee coins per Eligible Customer throughout the entire Campaign Period.
6.	Payment Method	Only available on the Shopee App and via linked Maybank2u account.

3.0 Reward, Validity and Shopee terms and condition

a) Promotion:

- I. is valid for Eligible Customers who Link-Up ShopeePay Wallet with Maybank2u account and top-up a minimum value of RM50.00 via linked Maybank2u from 20 May 2022 - 6 June 2022;
- II. is only for total 6,000 customers within the Campaign Period, 400 customers daily;
- III. will be credited into your Shopee account on the 8 June 2022 - 9 June 2022
- IV. is valid from 20 May 2022 - 6 June 2022 only;
- V. is valid for all Shopee Malaysia users;
- VI. is valid across the Shopee platform;
- VII. is valid on Shopee Mall & Preferred Sellers via Shopee app checkouts only
- VIII. is applicable to the above payment methods;
- IX. is not applicable on Baby Formula, Food & Supplements, Diapers & Potties, Tickets & Vouchers, Mobile Reloads & Sim Cards, top-ups, S-Mart Milo, One or Not by Shopee Store products, MMA Foundation Store products and PETRONAS & Setel Fuel Cards, Gift Cards & E-Voucher;
- X. is not refundable, non-transferable, and is not redeemable for cash or kind;
- XI. is only entitled to one (1) Promo within the Campaign Period regardless of how many times they checkout.

b) Shopee reserves the right to alter, cancel, terminate or suspend any part of ShopeePay Wallet application Terms & Conditions from time to time, with twenty-one (21) calendar days’ prior notice. For enquiries or assistance, please contact Shopee Customer Service at +603-2777 9222. Maybank shall not be held liable for any decision made by Shopee to alter, cancel, terminate or suspend the Campaign in any way.

c) Subject to any other Terms and Conditions on the Shopee platform, including, without limitation, the ShopeePay Wallet Account User Terms and Conditions.

d) Shopee’s decision regarding all matters and disputes relating to the ShopeePay Wallet shall be final and binding and no correspondence will be entertained. Maybank shall not be held liable for any decision made by Shopee.

Example Scenarios:

Scenario(s)	Eligibility for Promotion	Promotion redemptions
Link-up and top-up RM50 on ShopeePay Wallet via Maybank2u account on the same day on 20 May 2022.	500 Shopee Coins	Eligible. Link-up during Campaign Period and top-up meets the minimum qualifying transaction.

Link-up and top-up RM50 on ShopeePay Wallet with linked Maybank2u account on 23:50PM on the same day on 6 June 2022.	500 Shopee Coins	Eligible. Link-up during Campaign Period and top-up meets the minimum qualifying transaction.
Link-up and top-up RM20 on ShopeePay Wallet via Maybank2u account on the same day on 4 June 2022.	-	Not Eligible. Top-up does not meet the minimum qualifying transaction.
Top-up RM50 on Shopee Wallet with linked Maybank2u on the same day on 7 June 2022.	-	Not Eligible. Transaction was not done during the Campaign Period.

4.0 General Terms and Conditions

- 4.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 4.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days (“day” shall have the same meaning as calendar day), prior notice thereof, the notice of which shall be posted through the Maybank2u website at www.maybank2u.com.my or through any other channel determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- 4.3 By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- 4.4 By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data

being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my (“Maybank’s Privacy Statement”) and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers.

In addition and without prejudice to the terms in the Maybank’s Privacy Statement and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

4.5 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.

4.6 Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events beyond the reasonable control of Maybank.

4.7 Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.

4.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Group Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.