

Top Up Mix and Match Campaign (“Campaign”) for Private Banking Account-i (“PBA-i”) Terms & Conditions

1.0 The Campaign Period

- 1.1 The Terms and Conditions shall govern the Top Up Campaign for PBA-i (“**Campaign**”) commencing from 1st September 2022 to 31st January 2023 or upon reaching the Campaign set target, as determined by Maybank Islamic Berhad (Registration No: 200701029411(787435-M)) (“**Bank**”), whichever is earlier (“**Campaign Period**”).
- 1.2 By participating in this Campaign, the Eligible Customers (as defined in Clause 2.1 below) hereby expressly agree to be bound by these Terms & Conditions and any decisions made by the Bank in respect of the Campaign shall be final and binding.

2.0 Eligibility

- 2.1 The Campaign is open to customers (“**Account Holders**”) who hold new or existing PBA-i (“**Account**”) (who may consist of individuals or joint account holders hereinafter referred to as “**Eligible Customers**”).

Note: Maybank Islamic Berhad is a member of Perbadanan Insurans Deposit Malaysia (“PIDM”). PBA-i is not protected by PIDM.

- 2.2 Maybank Group employees are not eligible to participate in the Campaign.

3.0 Mechanics/Features of the Campaign

3.1 Campaign Prerequisite

- a) Customer must have an existing or new PBA-i
- b) The Incremental Average Daily Balance (“**ADB**”) must be a minimum of RM20,000 up to a maximum of RM100,000 in the PBA-i for each respective month; and
- c) Must have a minimum Month End Balance of RM20,000 for each respective month.

3.2 Campaign Rewards

- a) Eligible Customers who have fulfilled the Campaign Prerequisite in Item 3.1 and meet the respective requirements of one or more of the following the Bank products/services (each “**Qualifying Product/Service**”) shall be entitled to the Campaign Rewards:

NO	QUALIFYING PRODUCTS/SERVICES	REQUIREMENTS	REMARKS
1	INVEST & GROW	<ul style="list-style-type: none"> • Minimum Incremental ADB of RM20,000 up to a maximum of RM100,000 for the month. • Refer to point 3.4. 	Core and Compulsory criteria
2	INWARD FUND TRANSFER	<ul style="list-style-type: none"> • Cumulative Selected Inward Fund Transfer of 	Optional Service

NO	QUALIFYING PRODUCTS/SERVICES	REQUIREMENTS	REMARKS
		RM20,000 and above for the month. • Refer to point 3.5.	
3	IKHWAN CREDIT CARD SPEND	• Cumulative Selected Credit Card Spend of RM12,000 and above for the month. • Refer to point 3.6.	Optional Product
4	FIXED PLACEMENT (only 2 withdrawals allowed per month)	• Customers who have a minimum Month End Balance of RM250,000. • Maximum of 2 'Withdrawals' allowed per month only. • Refer to point 3.7.	Optional Service
5	NEW ACCOUNT OPENING WITH ON-BOARDING OF PREMIER SERVICE	• Customers who open a new Private Banking Account-i. • Must be on-boarded to 'Premier' service • Refer to point 3.8.	Additional Reward
6	DEBIT CARD SPEND	• Cumulative Debit Card Spend of RM 500 and above for the month. • Refer to point 3.9.	Optional Product

b) Incremental ADB in PBA-i refers to the difference in the ADB during the Campaign Period as compared to the ADB in the Account for the month of August 2022 ("Baseline").

c) "Baseline" shall be defined as below:

NO	ACCOUNT TYPE	BASELINE (RM)
1	New Account	Baseline shall be RM0
2	Existing Account	Baseline shall be ADB for the month of August 2022

d) ADB is calculated based on calendar month. It is calculated based on the total sum of end day balance and divided by number of days in the month. ADB shall be defined as below:

NO	CUSTOMER TYPE	DETAILS
1	New Customer	For PBA-i opened during the Campaign Period, the ADB for the respective month in which PBA-i was opened is determined by computing the sum of every day-end balance from the day opened to the last day of calendar month divided by the same total number of days.
2	Existing Customer	For PBA-i opened before the Campaign Period, the ADB in the Account for the respective month is determined by computing the sum of every day-end balance in PBA-i in that month divided by the number of days in that month.

3.3 Bonus Profit

- a) For the purpose of this Campaign, the ¹Bonus Profit is only applicable for the Eligible Customer who met the “Invest & Grow” requirement and the respective requirement of one or more of the participating products/services as illustrated below in Item 3.3 (c).

Note: ¹The Bonus Profit may be revised accordingly to reflect the changes of the Overnight Policy Rate (“OPR”) set by Bank Negara Malaysia.

- b) Bonus Profit is according to Incremental ADB & each product/service requirements.
- c) Invest & Grow and a maximum of 2 qualifying products / services.
- i. Invest & Grow criteria
- Bonus Profit of 0.70% p.a. up to 1.65% p.a.

ADB Balance Band (RM)	Bonus Profit (%) p.a.
RM20,000 to RM50,000	0.70%
Up to RM100,000	1.65%

- ii. Invest & Grow + 1 Qualifying Product/Service
- Bonus Profit of 0.90% p.a. up to 1.85% p.a.

ADB Balance Band (RM)	Bonus Profit (%) p.a.
RM20,000 to RM50,000	0.90%
Up to RM100,000	1.85%

- iii. Invest & Grow + 2 Qualifying Products/Services
- Bonus Profit of 1.40% p.a. up to 2.35% p.a.

ADB Balance Band (RM)	Bonus Profit (%) p.a.
RM20,000 to RM50,000	1.40%
Up to RM100,000	2.35%

- d) For New Account Opening of PBA-i with Premier Tagging, the Eligible Customer will be given the “Invest & Grow + 2 Qualifying Products/Services” Bonus Profit

of 1.40% p.a. up to 2.35% p.a., per table above in point 3.3(c)(iii) for the respective account's opening month. Bonus Profit is subject to ADB Growth.

e) Bonus Profit Calculation Formula shall be termed as below:

${}^2\text{Incremental ADB} \times \text{Bonus Profit Rate} \times \text{No. of Participating Days} / {}^3\text{No of Days in a Year}$

Note:

²Incremental ADB is capped at RM100,000

³Leap year = 366 years, Non-leap years = 365 days

f) Bonus Profit will be credited to the Account within thirty (30) business days of the following month or on such other date as determined by the Bank. In the event that PBA-i is closed before the Bonus Profit is credited, no Bonus Profit shall be paid to the Eligible Customer.

3.4 Invest & Grow (Core and Compulsory criteria)

- a) To be eligible for “Invest & Grow”, the Eligible Customer must meet the following requirements:
- i. Minimum Incremental ADB of RM20,000 up to a maximum of RM100,000 for the respective month; and
 - ii. Minimum Month End Balance of RM20,000 for each respective month.

3.5 Inward Fund Transfer (Optional Service)

- a) To be eligible for the “Inward Fund Transfer”, the Eligible Customer must meet the following requirements:
- i. Cumulative Inward Fund Transfer of RM20,000 and above for the month. For this Campaign, Inward Fund Transfer to the PBA-i shall be termed as Inward Telegraphic Transfer (“TT”), Inward Interbank GIRO (“IBG”), Inward Real Time Electronic Transfer of Funds and Securities (“RENTAS”) and Inward Instant Interbank Fund Transfer (“IBFT”); and
 - ii. Must be paired with “Invest & Grow”, Core and Compulsory criteria.

3.6 Ikhwan Credit Card Spend (Optional Product)

- a) To be eligible for the “Ikhwan Credit Card Spend”, the Eligible Customer must meet the following requirements:
- i. The credit cards participating in this Campaign and the credit card spend are as per the product table below issued in Malaysia (“**Participating Credit Card**”). The Participating Credit Card are subject to change with twenty-one (21) calendar days prior notice;

PARTICIPATING CREDIT CARD	CREDIT CARD SPEND (RM)
<ul style="list-style-type: none"> • Maybank Islamic World Mastercard Ikhwan • Maybank Islamic Ikhwan Visa Infinite 	<ul style="list-style-type: none"> • Cumulative credit card spend of RM12,000 and above on retail transactions per calendar month. • Applicable only to retail transactions with posting date within the calendar month using the credit card where the account holder is the principal holder.

- ii. Must be paired with “Invest & Grow”, Core and Compulsory criteria;
- iii. The Eligible Customer must have a valid and active Participating Credit Card and continue to be enrolled in the Campaign at month end for the Bonus Profit computation. Any cancelled Participating Credit Card before the Bonus Profit computation shall not be considered;
- iv. For the purpose of this Campaign, “retail transactions” refer to the purchase of any good or services (local and overseas) with the use of the Participating Credit Card and may, at the Bank’s discretion, include any Maybank Islamic Credit Card transactions as may be determined by the Bank except for transactions that include but are not limited to:
 - Balance transfer;
 - Auto debit and recurring payments;
 - Payment of utilities, direct marketing, takaful contribution/ insurance premium, government related payment or payments via Maybank2u.com;
 - Cash advance / Cash withdrawal, quasi cash, non-Shariah compliant Merchant Category Codes including casino transactions, payment to charity(ies), Goods & Services Tax and any other form of service / miscellaneous fees; and
 - Cash Treats-i and EzyCash-i
- v. The equivalent amount in Malaysian Ringgit (“MYR”) will be used if the spending is in a foreign currency. The Bank has the discretion to apply the relevant exchange rates to derive the MYR equivalent;
- vi. For retail transactions made under any of the Bank’s instalment plans Ezy pay-i and Ezy pay Plus-i (as determined by the Bank), only the monthly instalment amount will be considered when determining the minimum spend amount and not the full transaction amount charged under the plan;
- vii. Transactions using any other non-participating Maybank Credit Card will not be eligible for any Bonus Profit under the Campaign; and
- viii. The Bank will use the date which the transaction is posted to the Eligible Customer’s credit card to calculate the minimum spend amount. The Bank reserves the right to reject or exclude any transaction.

3.7 Fixed Placement (Optional Service)

- a) To be eligible for the “Fixed Placement”, the Eligible Customer must meet the following requirements:
 - i. Must be paired with “Invest & Grow”, Core and Compulsory criteria;
 - ii. Must have a minimum Month End Balance of RM250,000 in PBA-i for each respective month; and
 - iii. Customers are only allowed a maximum of 2 ‘Withdrawals’ per month from PBA-i
- b) ‘Withdrawals’ are defined as the following transactions:
 - i. Cash Withdrawal via ATM;
 - ii. Cash Withdrawal via Over The Counter at branches; and
 - iii. Outward Telegraphic transfers to Other Banks Account i.e IBG, RENTAS

3.8 New Account Opening With On-boarding of Premier Service (Additional Reward)

- a) To be eligible for the “New Account Opening With On-Boarding of Premier Service”, the Eligible Customer must meet the following requirements:
 - i. Only for Eligible Customers who open a new Account;
 - ii. The Eligible Customer must be on-boarded to ‘Premier’ service;
 - iii. Must be paired with “Invest & Grow”, Core and Compulsory criteria; and
 - iv. This is only available for the respective month of the new account opening.
- b) The following are the requirements for customers to be eligible for ‘Premier Service’:
 - i. Any combination or single product of funds and investments between RM250,000 to RM3,000,000; **OR**
 - ii. Any combination or single product of financing, funds and investments between RM1,000,000 to RM4,000,000.

3.9 Debit Card Spend

- a) To be eligible for the “Debit Card Spend”, the Eligible Customer must meet the following requirements:
 - i. Eligible card members must have Maybank VISA / Mastercard Debit Card;
 - ii. Eligible card members must have cumulative debit card spend of RM500 and above for the respective calendar month;
 - iii. Must be paired with “Invest & Grow”, Core and Compulsory criteria;
 - iv. Eligible Debit transactions shall include domestic, overseas, online and/or in-store retail spending charged to debit card during the campaign period; and
 - v. Eligible card member’s primary account name for the debit card spend must be the same as the participating Private Banking Account-i (PBA-i).

4.0 Other Conditions

- 4.1 The “Invest & Grow” criteria, incremental ADB and number of fulfilled requirements of one or more of the participating products/services shall determine the total accumulated Bonus Profit enjoyable by Eligible Customers; i.e. as per the following illustrations:

INVEST & GROW

DATE	PARTICULARS	BONUS PROFIT														
<p>Scenario 1: Customer A is a new customer who opened a Private Banking Account-i (PBA-i) as at 1 October 2022. Customer A only met the criteria and requirements for “Invest & Grow”.</p>																
1 Oct 2022	<ul style="list-style-type: none"> Customer A makes a placement of RM100,000 into PBA-i. 	<ul style="list-style-type: none"> Customer met the “Invest & Grow” criteria <table border="1"> <thead> <tr> <th>QUALIFYING PRODUCTS / SERVICES</th> <th>MET REQUIREMENTS</th> </tr> </thead> <tbody> <tr> <td>Invest & Grow</td> <td>YES</td> </tr> <tr> <td>Inward Fund Transfer</td> <td>NO</td> </tr> <tr> <td>Ikhwan Credit Card Spend</td> <td>NO</td> </tr> <tr> <td>Fixed Placement</td> <td>NO</td> </tr> <tr> <td>New Account & Service Tag</td> <td>NO</td> </tr> <tr> <td>Debit Card Spend</td> <td>NO</td> </tr> </tbody> </table> <ul style="list-style-type: none"> Average daily balance (ADB) for Oct 2022 = [(19 days x RM100,000) + (11 days x RM150,000) + (1 day x RM170,000) ÷ 31 days] = RM120,000 Baseline = RM0 Incremental ADB = RM120,000 - RM0 = RM120,000 Maximum limit Incremental ADB is up RM100,000, Bonus Profit for Oct 2022 = RM100,000 x 1.65% p.a. x 31 ÷ 365 = RM140.13 	QUALIFYING PRODUCTS / SERVICES	MET REQUIREMENTS	Invest & Grow	YES	Inward Fund Transfer	NO	Ikhwan Credit Card Spend	NO	Fixed Placement	NO	New Account & Service Tag	NO	Debit Card Spend	NO
QUALIFYING PRODUCTS / SERVICES	MET REQUIREMENTS															
Invest & Grow	YES															
Inward Fund Transfer	NO															
Ikhwan Credit Card Spend	NO															
Fixed Placement	NO															
New Account & Service Tag	NO															
Debit Card Spend	NO															
20 Oct 2022	<ul style="list-style-type: none"> Customer A makes a placement of RM50,000 into PBA-i. 															
31 Oct 2022	<ul style="list-style-type: none"> Customer A makes a placement of RM20,000 into PBA-i. 															

INVEST & GROW + 1 QUALIFYING PRODUCT/SERVICE

<p>Scenario 2: Customer B is an existing customer. He/she has a RM50,000 ADB and month end outstanding balance in Private Banking Account-i (PBA-i) for the month of August 2022 and maintains the same in September 2022. In the month of November 2022, Customer B met the criteria and requirements for “Invest & Grow” and “Inward Fund Transfer”.</p>																
1 Nov 2022	<ul style="list-style-type: none"> Customer B makes a placement of RM200,000 into PBA-i. 	<ul style="list-style-type: none"> Customer met the “Invest & Grow + 1 Qualifying Product/Service” criteria <table border="1"> <thead> <tr> <th>QUALIFYING PRODUCTS / SERVICES</th> <th>MET REQUIREMENTS</th> </tr> </thead> <tbody> <tr> <td>Invest & Grow</td> <td>YES</td> </tr> <tr> <td>Inward Fund Transfer</td> <td>YES</td> </tr> <tr> <td>Ikhwan Credit Card Spend</td> <td>NO</td> </tr> <tr> <td>Fixed Placement</td> <td>NO</td> </tr> <tr> <td>New Account & Service Tag</td> <td>NO</td> </tr> <tr> <td>Debit Card Spend</td> <td>NO</td> </tr> </tbody> </table> <ul style="list-style-type: none"> Average daily balance (ADB) for Nov2022 	QUALIFYING PRODUCTS / SERVICES	MET REQUIREMENTS	Invest & Grow	YES	Inward Fund Transfer	YES	Ikhwan Credit Card Spend	NO	Fixed Placement	NO	New Account & Service Tag	NO	Debit Card Spend	NO
QUALIFYING PRODUCTS / SERVICES	MET REQUIREMENTS															
Invest & Grow	YES															
Inward Fund Transfer	YES															
Ikhwan Credit Card Spend	NO															
Fixed Placement	NO															
New Account & Service Tag	NO															
Debit Card Spend	NO															
20 Nov 2022	<ul style="list-style-type: none"> Customer B uses Interbank Giro Transfer (IBG) for a RM50,000 inward transfer to PBA-i. Current balance in PBA-i is RM300,000. 															

INVEST & GROW + 1 QUALIFYING PRODUCT/SERVICE

22 Nov 2022	<ul style="list-style-type: none"> Customer B withdraws RM25,000 via IBG from PBA-i. 	<ul style="list-style-type: none"> = [(19 days x RM250,000) + (2 days x RM300,000) + (3 days x RM275,000) + (2 days x RM270,000) + (1 day x RM255,000) + (3 days x RM355,000) ÷ 30 days] = RM267,833.33 • Baseline = RM50,000 • Incremental ADB = RM267,833.33 - RM50,000 = RM217,833.33 • Maximum limit on Incremental ADB is up to RM100,000, Bonus Profit for Nov 2022 = RM100,000 x 1.85% p.a. x 30 ÷ 365 = RM152.05
25 Nov 2022	<ul style="list-style-type: none"> Customer B withdraws RM5,000 via ATM from PBA-i. 	
27 Nov 2022	<ul style="list-style-type: none"> Customer B withdraws RM15,000 via IBG from PBA-i. 	
28 Nov 2022	<ul style="list-style-type: none"> Customer B makes a placement of RM100,000 into PBA-i. 	

INVEST & GROW + 2 QUALIFYING PRODUCTS/SERVICES

DATE	PARTICULARS	BONUS PROFIT														
<p>Scenario 3: Customer C is an existing customer with a RM 150,000 ADB and month end outstanding balance in Private Banking Account-i (PBA-i) for the month of August 2022. Customer maintains the same ADB and outstanding balance for the month of September 2022. Customer C met the criteria and requirements for “Invest & Grow”, “Inward Fund Transfer”, “Ikhwan Credit Card Spend” and “Fixed Placement” in the month of October 2022.</p>																
1 Oct 2022	<ul style="list-style-type: none"> Customer C makes a placement of RM500,000 into PBA-i. 	<ul style="list-style-type: none"> Customer met the “Invest & Grow + 2 Qualifying Products/Services” criteria; maximum of 2 qualifying products/services <table border="1"> <thead> <tr> <th>QUALIFYING PRODUCTS / SERVICES</th> <th>MET REQUIREMENTS</th> </tr> </thead> <tbody> <tr> <td>Invest & Grow</td> <td>YES</td> </tr> <tr> <td>Inward Fund Transfer</td> <td>YES</td> </tr> <tr> <td>Ikhwan Credit Card Spend</td> <td>YES</td> </tr> <tr> <td>Fixed Placement</td> <td>YES</td> </tr> <tr> <td>New Account & Service Tag</td> <td>NO</td> </tr> <tr> <td>Debit Card Spend</td> <td>NO</td> </tr> </tbody> </table> <ul style="list-style-type: none"> Average daily balance (ADB) for Oct 2022 = [(7 days x RM650,000) + (20 days x RM660,000) + (1 day x RM675,000) + (3 days x RM670,000) ÷ 31 days] = RM659,193.55 	QUALIFYING PRODUCTS / SERVICES	MET REQUIREMENTS	Invest & Grow	YES	Inward Fund Transfer	YES	Ikhwan Credit Card Spend	YES	Fixed Placement	YES	New Account & Service Tag	NO	Debit Card Spend	NO
QUALIFYING PRODUCTS / SERVICES	MET REQUIREMENTS															
Invest & Grow	YES															
Inward Fund Transfer	YES															
Ikhwan Credit Card Spend	YES															
Fixed Placement	YES															
New Account & Service Tag	NO															
Debit Card Spend	NO															
8 Oct 2022	<ul style="list-style-type: none"> Customer C uses Interbank Giro Transfer (IBG) for a RM10,000 inward transfer to PBA-i. Current balance in PBA-i is RM660,000. 															
15 Oct 2022	<ul style="list-style-type: none"> Customer C spends RM8,000 on retail purchases using his/her Maybank Islamic Ikhwan Visa Infinite 															

INVEST & GROW + 2 QUALIFYING PRODUCTS/SERVICES

DATE	PARTICULARS	BONUS PROFIT
22 Oct 2022	<ul style="list-style-type: none"> Customer C spends RM5,000 on retail purchases online using his/her Maybank Islamic Ikhwan Visa Infinite 	<ul style="list-style-type: none"> Baseline = RM150,000 Incremental ADB = RM659,193.55 - RM150,000 = RM509,193.55 Maximum limit on Incremental ADB is up to RM100,000, Bonus Profit for Oct 2022 = $RM100,000 \times 2.35\% \text{ p.a.} \times 31 \div 365 = RM199.58$
28 Oct 2022	<ul style="list-style-type: none"> Customer C uses Interbank Giro Transfer (IBG) for a RM15,000 inward transfer to PBA-i. Current balance in PBA-i is RM675,000. 	
29 Oct 2022	<ul style="list-style-type: none"> Customer C makes a withdrawal of RM5,000 via ATM from PBA-i. 	

NEW ACCOUNT OPENING AND SERVICE TAG

DATE	PARTICULARS	BONUS PROFIT														
<p>Scenario 4: Customer D is a new customer who opened a Private Banking Account-i (PBA-i) on 3 October 2022. Customer D met the enrolment criteria and requirements for “Invest & Grow” and “New Account & Service Tag”. Only for the month of October 2022, Customer D will be awarded the “Invest & Grow + 2 Qualifying Product/Services” bonus profit based on the according ADB growth band. For the next following month(s), bonus profit will be subject to Customer D’s eligibility on the respective required criteria.</p>																
3 Oct 2022	<ul style="list-style-type: none"> Customer D opens a new PBA-i. Customer D makes a placement of RM200,000 into PBA-i. Customer D meets the requirements for the “Premier” service tag. 	<ul style="list-style-type: none"> Customer met the “New Account Opening and Service Tag” criteria <table border="1"> <thead> <tr> <th>QUALIFYING PRODUCTS / SERVICES</th> <th>MET REQUIREMENTS</th> </tr> </thead> <tbody> <tr> <td>Invest & Grow</td> <td>YES</td> </tr> <tr> <td>Inward Fund Transfer</td> <td>NO</td> </tr> <tr> <td>Ikhwan Credit Card Spend</td> <td>NO</td> </tr> <tr> <td>Fixed Placement</td> <td>NO</td> </tr> <tr> <td>New Account & Service Tag</td> <td>YES</td> </tr> <tr> <td>Debit Card Spend</td> <td>NO</td> </tr> </tbody> </table> <ul style="list-style-type: none"> Average daily balance (ADB) for Oct 2022 = $[(29 \text{ days} \times RM200,000) \div 29 \text{ days}] = RM200,000.00$ Baseline = RM0 Incremental ADB = RM200,000.00 - RM0 = RM200,000.00 Maximum limit on Incremental ADB is up to RM100,000, Bonus Profit for Oct 2022 = $RM100,000.00 \times 2.35\% \text{ p.a.} \times 29 \div 365 = RM186.71$ 	QUALIFYING PRODUCTS / SERVICES	MET REQUIREMENTS	Invest & Grow	YES	Inward Fund Transfer	NO	Ikhwan Credit Card Spend	NO	Fixed Placement	NO	New Account & Service Tag	YES	Debit Card Spend	NO
QUALIFYING PRODUCTS / SERVICES	MET REQUIREMENTS															
Invest & Grow	YES															
Inward Fund Transfer	NO															
Ikhwan Credit Card Spend	NO															
Fixed Placement	NO															
New Account & Service Tag	YES															
Debit Card Spend	NO															

- 4.2 Treatment of Eligible Customers with Multiple Accounts of the Same Product:
 - a) Bonus Profit will be paid to the Account with the highest monthly Incremental ADB.
 - b) If there is a tie in the monthly Incremental ADB amount amongst two (2) or more accounts held by a single Eligible Customer, Bonus Profit will be rewarded to the latest Account opened.
- 4.3 For conversion from Premier Mudharabah Account-i to Private Banking Account-i, the baseline is the existing baseline.
- 4.4 After the Campaign Period, there shall not be Bonus Profit awarded to the Account and Prevailing Profit rates shall apply.
- 4.5 Eligible Customers may be eligible for the Bonus Profit in one of the calendar months, but may not be eligible for Bonus Profit in the following month due to non-fulfilment of any of the eligibility criteria for Bonus Profit.

5.0 General Terms and Conditions

- 5.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 5.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days ("day" shall have the same meaning as calendar day), prior notice thereof, the notice of which shall be posted through the Maybank2u website at www.maybank2u.com.my or through any other channel determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- 5.3 By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- 5.4 By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Statement") and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers.

In addition and without prejudice to the terms in the Maybank's Privacy Statement and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
 - b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.
- 5.5 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.
- 5.6 Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events beyond the reasonable control of Maybank.
- 5.7 Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 5.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
- 5.9 In the event of any inconsistency between the English and Bahasa Malaysia versions of the Terms and Conditions, the English version will prevail.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.