



## Lazada May Promo x Maybank2u Terms and Conditions

Lazada May Promo (“**Campaign**”) is organised by Malayan Banking Berhad (Co. No.196001000142) and Maybank Islamic Berhad (Co. No. 200701029411) (collectively referred to as “**Maybank**”) and Ecart Services Malaysia Sdn. Bhd. (Company No. 983365-K) (hereinafter referred to as “**Lazada**”) and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, Eligible Customers (as defined in Clause 1.0 below) hereby expressly agree to be bound by these Terms & Conditions and the decisions made by Maybank in respect of the Campaign and shall be final, conclusive and binding.

### 1.0 Eligibility

- a) This Campaign is open to all individual customers who have an active Maybank2u (“**M2U**”) registered account and all Lazada users with a valid Lazada account. (All individual customers who have fulfilled the above criteria will hereinafter be referred to as “**Eligible Customers**”).
- b) This Campaign is open to individual customers who are **eighteen (18)** years of age and above with valid identification documents. For individuals below the age of **eighteen (18)** years (“**minor**”), they must obtain consent from their parents and/or legal guardian in order to participate in this Campaign, which then shall be provided to Maybank at any time at Maybank’s request. These Terms and Conditions will be equally applicable to their parents and/or legal guardian in substitution of the applicability of these Terms and Conditions on the minor.
- c) This Campaign is open for the first time and existing users who linked their Maybank accounts with Lazada Wallet and top-up a minimum value of RM50 (within the same day).
- d) This Campaign is only valid for Lazada Malaysia. Any transaction made outside Lazada Malaysia will not contribute towards or be considered for this Campaign.

### 2.0 Campaign Mechanics & Duration

- a) This Campaign will commence on 20 May 2022, at 00:00:00 AM and ends on 6 June 2022, at 23:59:59 PM (both dates inclusive) or when the Promo is fully awarded, whichever earlier (“**Campaign Period**”).
- b) Eligible Customers will enjoy a promotion of RM8 cashback (“**Promo**”) on the Lazada App (“**Campaign Platform**”).
- c) This Campaign is only eligible for customers/users who link-up AND top-up their Lazada Wallet with Maybank account i.e. Current, Savings and MAE e-wallet account via Maybank2u, with a minimum top-up value of RM50 on the same

day. (Top-up via FPX (**one (1)**-time top up) is not included) (“**Eligible Transaction**”).

- d) This Promo will be credited to the Eligible Customer’s Lazada Wallet as follows:
- I. Between 20 May - 6 June 2022
  - II. During the Campaign Period, Maybank and Lazada shall offer to all Eligible Customers this Promo with a minimum top-up of RM50.00 per transaction (while Promo last)

<b>1.</b>	<b>Promo</b>	RM8 Cashback
<b>2.</b>	<b>Eligible Users</b>	First time and existing users who linked their Maybank accounts with Lazada Wallet and top-up a minimum value of RM50.00 on the same day
<b>3.</b>	<b>Minimum Qualifying Criteria</b>	Link-up and top-up their Lazada Wallet with their Maybank accounts i.e. Current, Savings and MAE account via Maybank2u, (not including Maybank Cards and FPX Online Banking channel) with a minimum top-up value of RM50.00
<b>4.</b>	<b>Capping</b>	On a first come first serve basis for 6,553 Eligible Users (for the entire Campaign Period, capped at 364 users per day)
<b>5.</b>	<b>Promotion Applicability</b>	Limited to <b>one (1)</b> Promotion, RM8 (eight ringgit) per Eligible Customer throughout the entire Campaign Period
<b>6.</b>	<b>Payment Method</b>	Only available on the Lazada App and via linked Maybank2u account

### 3.0 Reward, Validity and Lazada terms and condition

a) Promotion:

- I. Only for the first 6,553 customers daily within the Campaign Period;
- II. will be awarded into Lazada Wallet upon linking up and topping up, or by 23:59:59 PM on 6 June 2022;
- III. Successful link-up and top-up with a minimum value of RM50 on the same day must be completed between 20 May - 6 June 2022 to be Eligible for the Promotion;
- IV. RM8 Cashback cannot be withdrawn from their Lazada Wallet;
- V. RM8 Cashback that remain unused for **sixty (60)** days from the date it was credited to Eligible Customers will automatically expire;
- VI. limited to **one (1)** Promotion, RM8 (eight ringgit) per Eligible Customer throughout the entire Campaign Period-

- b) Lazada reserves the right to alter, cancel, terminate or suspend any part of the Lazada application terms & conditions from time to time, with 21 calendar days prior notice to the customer. Maybank shall not be held liable for any decision

made by Lazada to alter, cancel, terminate or suspend in any way.

- a) For enquiries or assistance on voucher redemption, please contact Lazada Customer Service at +603-8601-1888.
- b) Subject to any other terms and conditions on the Lazada platform, including, without limitation, the Lazada Wallet Account User Terms and Conditions.
- c) Lazada's decision regarding all matters and disputes relating to the Campaigns shall be final and binding and no correspondence will be entertained.

**Example Scenarios:**

Scenario(s)	Eligibility for Promotion	Promotion redemptions
Link-up and top-up RM50 on Lazada Wallet via Maybank2u account on the same day on 20 May 2022.	RM8 Cashback	Eligible. Link-up during Campaign Period and top-up meets the minimum qualifying transaction.
Link-up and top-up RM50 on Lazada Wallet with linked Maybank2u account on 23:50PM on the same day on 5 June 2022.	RM8 cashback	Eligible. Link-up during Campaign Period and top-up meets the minimum qualifying transaction.
Link-up and top-up RM20 on Lazada Wallet via Maybank2u account on the same day on 20 May 2022.	-	Not Eligible. Top-up does not meet the minimum qualifying transaction.
Top-up RM50 on Lazada Wallet with linked Maybank2u on the same day on 7 June 2022.	-	Not Eligible. Transaction was not done during the Campaign Period.

## 5 **General Terms and Conditions**

- 5.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 5.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days (“day” shall have the same meaning as calendar day), prior notice thereof, the notice of which shall be posted through the Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) or through any other channel determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
- 5.3 By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- 5.4 By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on [www.maybank2u.com.my](http://www.maybank2u.com.my) (“Maybank’s Privacy Statement”) and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers.

In addition and without prejudice to the terms in the Maybank’s Privacy Statement and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
  - b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.
- 5.5 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank

for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.

5.6 Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events beyond the reasonable control of Maybank.

5.7 Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.

5.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Group Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website [www.maybank2u.com.my](http://www.maybank2u.com.my).