

FY2022 M2E PAYROLL AND M2UBIZ BULK PAYMENT ACQUISITION CAMPAIGN
TERMS AND CONDITIONS

The Campaign Description

1. This Terms & Conditions (“Terms and Conditions”) shall govern the “FY2022 M2E Payroll and M2UBiz Bulk Payment Acquisition Campaign” (“Campaign”) which is organised by Maybank Islamic Berhad (Registration No. 200701029411)(“Maybank Islamic”).
2. By participating this Campaign, the Eligible Customers (as defined in Clause 4 below) hereby expressly agree to be bound by these Terms & Conditions and any decision made by Maybank Islamic in respect of the Campaign shall be final and binding.

The Campaign Period

3. This Campaign commences from 1 March 2022 until 31 August 2022 (both dates inclusive) (“Campaign Period”).

Campaign Eligibility

4. This Campaign is open to -
 - i) New Maybank Islamic Payroll Customers (Malaysians and non-Malaysians) of Maybank2E Regional Cash Management System (M2E) RCMS and Maybank2u Biz (M2uBiz) under the Small Medium Enterprise (“SME”) and Business Banking (“BB”) segments comprising of sole-proprietorships, partnerships, private limited companies, societies and professional bodies; and

(Hereinafter referred to as “Eligible Customers”).
5. Maybank Islamic Payroll Customers are customers who utilize either one of the following systems/accounts - Maybank2E Regional Cash Management System (M2E) RCMS or Maybank2uBiz (M2UBiz) Bulk Payment.
6. It is compulsory for Eligible Customers to subscribe and utilize the Maybank Payroll system (item (i) below) and perform the following (item (ii) below) throughout the Campaign Period:
 - i) Subscribe: Employers download and fill up the Maybank Payroll application form at https://www.maybank2u.com.my/iwov-resources/pdf/business/Maybank2uBiz/M2UBIZ_MAS-AppForm-edit.pdf for Maybank2uBiz Bulk Payment and for Maybank2E Regional Cash Management System (M2E) RCMS email to m2ehelpdesk-my@maybank.com.my for processing.

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ii) Perform Salary Transaction:

- a) Employer who logs-into M2e and/or M2uBiz Bulk Payment and performs the monthly salary transaction every month upon sign up for 3 months consecutively during the entire Campaign Period shall be deemed as an active payroll.

Note: Active Payroll defined as Payroll activation in FY2022 includes payroll signed up from FY2020, 2021 and FY2022. Any payroll sign up prior to FY2020 and activated in FY2022 will not be recognized.

Note:

- i. Eligible Customers who fulfil the conditions in clauses 4(i) and 4(ii) above will automatically participate in this Campaign.
- ii. Eligible Customers will not be entitled to win the monthly prizes if he or she fails to perform the salary transaction continuously for 3 months upon signing up.

7. Participating Products (hereinafter referred to as “Participating Account”)

- i) SME First Account-i¹
- ii) SME First Investment Account-i²
- iii) Premier Mudarabah Account-i for SME/BB²
- iv) Basic Current Account-i for SME¹
- v) Current Account-i¹

¹Protected by PIDM up to RM250,000 for each depositor. ²Not Protected by PIDM
Maybank Islamic Berhad are members of PIDM.

8. Prizes, Rewards & Eligibility and Mechanics

DESCRIPTION	ELIGIBILITY AND MECHANICS																
Monthly Reward	a) The Eligible Customer must ensure an active payroll every month (see clause 4(ii) above) and maintain an Average Daily Balance (ADB) monthly growth of RM30,000 throughout the first 3 months upon signing up.																
	b) The Eligible Customer also needs to maintain a Month End Balance (MEB) of RM30,000 throughout the first 3 months upon signing up.																
	<table border="1"> <thead> <tr> <th>Month</th> <th>Reward Category</th> <th>No. of Winners</th> <th>Prizes</th> </tr> </thead> <tbody> <tr> <td>March</td> <td>Reward Monthly Prizes</td> <td>60 winners</td> <td>RM250 each</td> </tr> <tr> <td>April</td> <td>Reward Monthly Prizes</td> <td>60 winners</td> <td>RM250 each</td> </tr> <tr> <td>May</td> <td>Reward Monthly Prizes</td> <td>60 winners</td> <td>RM250 each</td> </tr> </tbody> </table>	Month	Reward Category	No. of Winners	Prizes	March	Reward Monthly Prizes	60 winners	RM250 each	April	Reward Monthly Prizes	60 winners	RM250 each	May	Reward Monthly Prizes	60 winners	RM250 each
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	June	Reward Monthly Prizes	60 winners	RM250 each
	July	Reward Monthly Prizes	60 winners	RM250 each
	Aug	Reward Monthly Prizes	60 winners	RM250 each

9. The winners will be notified through a phone call from the related Maybank/Maybank Islamic branch within ninety (90) calendar days after each complete cycle of reward frequency (period). It is the responsibility of the winners to update his or her mobile phone number registered with Maybank Islamic for this purpose. Maybank Islamic will not be held liable in the event that the winner cannot be contacted through his or her mobile phone number registered with the Bank after three (3) continuous attempts have been made.

10. All Prizes are not transferable or exchangeable for any kind and are subject to the Terms and Conditions stated herein.

11. The Cash Prizes will be credited into the winner’s account within three (3) months from the end of the Campaign Period. The winner will receive notification of the Cash Prizes, if any, through the respective cash statement that follow the date of crediting the Cash Prizes.

12. All winners will be announced by Maybank/Maybank Islamic via Maybank2u (www.maybank2u.com.my). Any Prizes which are not claimed within three (3) months from the date that the winner receives the phone call from Maybank shall be forfeited and no appeals by the winner will be entertained. It is the responsibility of the winners to regularly check the Maybank2u website.

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General Terms & Conditions

13. Maybank Islamic shall not be responsible or held liable in any manner whatsoever in respect of any technical failures of any kind whatsoever, intervention, interruptions and/or electronic or human error in the administration and/or processing of the transaction performed via Maybank2u (M2U), Maybank2uBiz (M2UBiz), Maybank2uBiz (M2UBiz) Bulk Payment, Maybank2u Biz (M2UBiz) Single Transfer, Maybank Auto Credit System (MAS) and Maybank2E Regional Cash Management System (M2E) RCMS, provided the same is not caused by Maybank Islamic nor the determination of the customers' eligibility for the Campaign.
14. Maybank Islamic reserves the right to withdraw, shorten, extend, cancel, suspend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least of twenty-one (21) calendar days' notice prior to the effective date of the implementation. Such notice may be published by Maybank Islamic via the Maybank2u website (www.maybank2u.com.my) and/or through any other mode of communication as determined by Maybank Islamic. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
15. For the avoidance of doubt, the amendment, shortening, cancellation, suspension or termination of this Campaign by Maybank Islamic shall not entitle the Eligible Customers or any other persons whatsoever to any claim or compensation against Maybank Islamic for any losses or damages suffered or incurred as a direct or indirect result of the such amendment, shortening, cancellation, suspension or termination.
16. Maybank Islamic and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank/Maybank Islamic for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank Islamic.
17. Maybank Islamic shall not be liable for any losses, damages or costs incurred or suffered by any Eligible Customer resulting directly or indirectly from the Eligible Customer's participation in this Campaign. Furthermore, Maybank Islamic shall not be liable for any default of its obligations under the Campaign due to any force majeure event which includes but not limited to act of God, war, riot, lockout, pandemic or epidemic, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of Maybank Islamic.

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18. The terms and conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.
19. Maybank Islamic is entitled to, at its discretion, disqualify/reject any Eligible Customer who does not comply with the Terms and Conditions and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
20. Any variation (of any of the Terms and Conditions) shall be binding on the Eligible Customers (through any notice displayed at the Maybank2u website.) By participating in this Campaign, the Eligible Customers agree and consent to allow his/her/its personal data being collected, processed and used by Maybank Islamic in accordance with Maybank Group Personal Data Privacy Statement, which may be viewed on www.maybank2u.com.my (“Maybank Group Personal Data Privacy Statement”). The Eligible Customers are welcome to seek clarification from Maybank Islamic should any of the Terms and Conditions be not fully understood.
21. In addition, and without prejudice to the terms in the Maybank Group Personal Data Privacy Statement, the Eligible Customers agree and consent to his/her/its personal data or information being collected, processed and used by Maybank Islamic for:
- i) the purposes of the Campaign; and
 - ii) any marketing and promotional activities conducted by Maybank Islamic including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, each Eligible Customer agrees to co-operate and participate in all reasonable advertising and publicity activities of Maybank Islamic in relation to the Campaign.
22. For further information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank’s Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, the Eligible Customers may choose to e-mail Maybank Islamic via the feedback form at Maybank2u website (www.maybank2u.com.my)