



Grab Maybank Bonanza (“**Campaign**”) is a joint campaign organised by Malayan Banking Berhad (Co. No.196001000142) and Maybank Islamic Berhad (Co. No. 200701029411) (collectively referred to as “**Maybank**”) and Grabcar Sdn. Bhd. (Co. No. 1089444V) and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, Eligible Customers (as defined in Clause 1.0 below) hereby expressly agree to be bound by these Terms & Conditions and the decisions made by Maybank in respect of the Campaign and shall be final, conclusive and binding.

### 1.0 Eligibility

- a) This Campaign is open to individuals who have an active Maybank2u (“**M2U**”) registered account and all Grab users with a valid Grab account, who fulfil the criteria below:
  - a. First time user who have never link their M2U to GrabPay Wallet before
  - b. Existing user who has previously linked their M2U to GrabPay Wallet but linking has expired(All individual customers who have fulfilled the above criteria will hereinafter be referred to as “**Eligible Customers**”).
- b) This Campaign is open to individuals who are **eighteen (18)** years of age and above with valid identification documents. For individuals below the age of **eighteen (18)** years (“**minor**”), they must obtain a written consent from their parents and/or legal guardian in order to participate in this Campaign, which then shall be provided to Maybank at any time at Maybank’s request. These Terms and Conditions will be equally applicable to their parents and/or legal guardian in substitution of the applicability of these Terms and Conditions on the minor.
- c) This Campaign is only valid for Grab Malaysia. The transaction needs to be done within Malaysia to a Grab Malaysia App. Any transaction made outside Grab Malaysia will not contribute towards or be considered for this Campaign.
- d) This Challenge is only applicable for Maybank2u account linking with GrabPay Wallet. It is NOT valid for Online Banking (FPX) transactions.

### 2.0 Campaign Mechanics & Duration

- a) This Campaign will commence on 15 April 2022, at 12:00:00AM and ends on 14 May 2022, at 23:59:59PM (both dates inclusive) (“**Campaign Period**”), or when the Prize are fully redeemed by the Eligible User, whichever earlier.
- b) This Campaign is only eligible for Grab users who are eligible for the Challenges below via Grab App (“**Campaign Platform**”) and receive GrabRewards Points (“**Prize**”).
- c) Eligible Customers must link their Maybank2u account to GrabPay Wallet AND enable auto top-up (“**Eligible Transaction**”).

Detail mechanics:

|           |  |
|-----------|--|
| Challenge | <ul style="list-style-type: none"><li>Milestone 1: First time link M2U to GrabPay Wallet AND Auto-top up RM100 &gt;&gt; 600 GrabRewards Points</li><li>Milestone 2: Auto Top up a total of RM500 &gt;&gt; 1,800 GrabRewards Points</li></ul> |
|-----------|--|

|                            |   |
|----------------------------|---|
|                            | Do note that top up amount of RM100 from milestone 1 does not contribute to the total pool of RM500 required in milestone 2.  |
| <b>Eligible users</b>      | First time and existing users who do not have an active linking of their Maybank2u to GrabPay Wallet <ul style="list-style-type: none"> <li>• First time - have never link their M2U to GrabPay before</li> <li>• Existing - have previously linked but linking has expired</li> </ul>  |
| <b>Capping</b>             | I. Milestone 1: 600 GrabRewards Points Rewards capped at 8,000 redemptions throughout Campaign Period.<br>II. Milestone 2: 1,800 GrabRewards Points Rewards capped at 3,500 redemptions throughout the Campaign Period.<br>Each winner will be able to win up to 2,400 GrabRewards Points if they fulfil all of the above criteria. |
| <b>Prize Applicability</b> | First come first serve basis for Eligible Customer throughout the entire Campaign Period.<br><br>Eligible Customer need to complete the first milestone to be eligible for the second milestone.  |
| <b>Payment Method</b>      | Only available on Grab App and via linked Maybank2u account.  |

### 3.0 Prize, Validity and Grab Terms & Conditions

#### Prize:

- a) limited for:
  - Milestone 1: 600 GrabRewards Points Rewards capped at 8,000 redemptions throughout Campaign Period.
  - Milestone 2: 1,800 GrabRewards Points Rewards capped at 3,500 redemptions throughout the Campaign Period.
- b) No extensions of reward validity will be entertained.
- c) Grab users who have completed the Challenge will be awarded the GrabRewards Points within **five (5)** working days.
- d) General Challenge rules:
  1. Each Challenge cannot be shared. Each Challenge is specially designed for every individual user and each user may receive different Challenges, limited to the user who has access to the Challenge in their app. Grab reserves the right to limit accessibility of participants to the Challenge in their app.
  2. Challenge is only valid from 15 April 2022 to 14 May 2022.
  3. Challenge is only valid in Malaysia. Any Grab transaction made outside Malaysia will not contribute towards or be considered for this Challenge.
  4. Users must trigger an auto top-up with a minimum of RM100 into their GrabPay Wallet with Maybank2u account linking to get the prizes. The prizes for each Auto Top-Up is limited as below:
    - 1st Auto Top-Up (RM100): 8,000 prizes
    - Total Auto Top-Up (RM500): 3,500 prizes
  5. This Challenge is applicable for top up via Maybank2u account linking with GrabPay Wallet.
  6. GrabRewards points earned from Challenges do not count towards tier upgrade, and no extensions of reward validity will be entertained.
  7. Grab users who have completed the Challenge will be awarded the GrabRewards Points within **five (5)** working days.
  8. Challenge will end at the end of the Challenge Period, or when the available prizes have been fully awarded, whichever earlier.

9. The Challenge's progress status can be viewed on the Grab app at any time during the Challenge period via the 'CHALLENGES' tile under Account.
10. This Challenge cannot be replayed once it is completed or when the Challenge Period has ended.
11. Find out more about this challenge at <https://www.grab.com/my/grabpay-blog/bank-card-promo/mbb-bonanza-9/>

#### Other terms and conditions

#### Example scenarios

| Scenario   | Eligibility for Promo    | Promo redemptions   |
|--|--------------------------|---|
| First time link-up and auto top-up GrabPay Wallet with a min. value of RM100 on the 16 April 2022  | 600 GrabRewards Points   | Eligible. Link-up during Campaign Period and top-up meets the minimum qualifying transaction.                   |
| 1) First time link up and auto top-up GrabPay Wallet with a min. value of RM100 on the 16 April 2022; AND<br>2) Auto top up a total of RM600 via linked M2U account by 14 May 2022 | 2,400 GrabRewards Points | Eligible. Link-up during Campaign Period and total top-up meets the minimum qualifying transaction.             |
| 3) First time link up and auto top-up GrabPay Wallet with a min. value of RM100 on the 16 April 2022; AND<br>1) Auto top-up a total of RM500 via linked M2U account by 20 May 2022 | 600 GrabRewards Points   | Eligible for prizes from Milestone 1 only. Total amount of Auto top up was not achieved during Campaign Period. |
| 1) Link up on 10 April 2022<br>2) Auto top-up GrabPay Wallet with a min. value of RM100 on the 16 April 2022   | -                        | Not eligible, as link-up was not done during campaign period  |

#### 4.0 Customer's Obligations

a) You agree that you are in compliance with Grab's terms of service applicable for the Grab service provided, as stipulated in the Grab app. Each reward is governed by its applicable terms of use. Please refer to the Terms and Conditions in each reward for such applicable terms.

b) Grab reserves the sole and absolute right to disqualify or reject any participant deemed ineligible for the campaign, be it under these terms and conditions or having engaged in conduct that Grab considers inappropriate or unacceptable.

c) Grab's decisions in any matter in relation to the Challenge shall be final and conclusive. Grab shall not be liable for any claims by you or third-party claims or losses of any nature, including but not limited to, loss of profits, expectation loss, punitive, indirect, special, incidental, or consequential damages or for other damages and any related claims of any nature, including direct, indirect, third-part, consequential or other damages resulting from or in connection with this Challenge.

d) In claiming the prize, Grab may request for such identification documents or further information to verify and check the identity of the prize winner, to prevent gaming and fraud.

e) All prizes must be claimed/redeemed within the stipulated deadline. Any prizes not claimed by the deadline may be forfeited (or disposed of, or donated, all at Grab's discretion), and no claims whatsoever for payment or compensation shall be entertained.

f) Unless otherwise provided, all prizes are non-transferable and non-exchangeable for cash/credit in kind.

g) These terms are governed by the laws of Malaysia and the non-exclusive jurisdiction of the Malaysia courts.

## 5.0 General Terms and Conditions

5.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.

5.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days ("day" here shall refer to calendar day) prior notice thereof, the notice of which shall be posted through the Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) or through any other channel determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.

5.3 By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.

5.4 By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on [www.maybank2u.com.my](http://www.maybank2u.com.my) ("Maybank's Privacy Statement"), Grab's Term of Service, which may be viewed on <https://www.grab.com/my/terms-policies/payment-rewards/> and the Personal Data Protection Act 2010 Form for Individual Customers.

In addition and without prejudice to the terms in the Maybank's Privacy Statement and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

a) the purposes of the Campaign; and

- b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

5.5 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.

5.6 Furthermore, Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm, epidemic, pandemic or any events beyond the reasonable control of Maybank.

5.7 Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.

5.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website [www.maybank2u.com.my](http://www.maybank2u.com.my).