

Maybank Shopee Visa Platinum Credit Card – Enjoy RM19 Off at Shopee App

The Maybank Shopee Visa Platinum Credit Card – Enjoy RM19 Off at Shopee App (“**Campaign**”) is organised by Malayan Banking Berhad (196001000142) (“Maybank”). By participating in this Campaign, Eligible Customers (as defined below) hereby expressly agree to be bound by these Terms & Conditions.

Campaign Period

1. The Campaign commences on **1 October 2022 and ends on 31 December 2022**, both dates inclusive (“Campaign Period”).

Eligibility

2. Subject to these Terms and Conditions, the Campaign is open to new and first time Shopee users who are principal cardmembers of Maybank Shopee Visa Platinum Credit Card, who are residents of Malaysia and has attained the age of 21 years at the time of making an application for the Credit Card as a principal cardmember during the Campaign Period (“Eligible Customer”).

3. The following individuals are **NOT** eligible to participate in this Campaign:

- a. permanent and/or contract employees of Maybank Cards Department (including those of its subsidiaries and related companies); and/or
- b. any person who has committed or suspected of carrying/committing any misconduct, fraudulent or wrongful acts in relation to their account(s), any facility, and/or any services granted by Maybank.
- c. Supplementary Maybank Shopee Visa Platinum Credit Cards Cardmembers (“**Supplementary Cardmembers**”).

Campaign Mechanics: Enjoy RM19 Off at Shopee App

13. Eligible Customers must spend a minimum of RM20 in a single transaction and checkout using their Maybank Shopee Visa Platinum Credit Cards on the Shopee Application (‘Shopee App’).

14. Eligible Customers must key in the valid promo code “NEWMSCC” upon checking out for the transaction to be eligible for this Campaign.

15. Campaign is valid for the first 3,000 Maybank Shopee Credit Cardmembers who have successfully entered the valid promo code on a first-come, first-served basis during the Campaign Period.

15. Campaign is only applicable for new and first time Shopee App users.

Example:

Tina, who is an existing Maybank Shopee Visa Platinum Credit Cardmember has just signed up for a Shopee account and never perform any purchases in any Shopee Platforms beforehand. Hence, she could enjoy the RM19 Off upon purchasing her first purchase via Shopee App with her Maybank Shopee Visa Platinum Credit Card when she entered the Campaign promo code.

16. Promotion is valid for Shopee Mall and Preferred Sellers only and not applicable on tickets & vouchers, top-ups, automotive merchandise and S-Mart Milo.

17. Shopee reserves the right to alter, cancel, terminate or suspend the promotion at any part thereof or any part of the application terms & conditions from time to time, with at least minimum twenty-

one (21) days prior notice. For enquiries or assistance, please contact Shopee Customer Service at +603-2777 9222.

General Terms and Conditions

18. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.

19. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days ("day" shall have the same meaning as calendar day), prior notice thereof, the notice of which shall be posted through the Maybank2u website at www.maybank2u.com.my or through any other channel determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.

20. By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.

21. By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Statement") and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers.

In addition and without prejudice to the terms in the Maybank's Privacy Statement and the Personal Data Protection Act 2010 (PDPA) Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

a) the purposes of the Campaign; and

b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

22. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.

23. Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to act of God, war, riot, lockout, industrial action, fire,

flood, drought, storm, epidemic and pandemic or any events beyond the reasonable control of Maybank.

24. Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.

25. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.