

**Maybank Shopee Visa Platinum Credit Card– Register, Spend and Win 1-Year Shopee Free Shipping Vouchers**

The Maybank Shopee Visa Platinum Credit Card – Register, Spend and Win 1-Year Shopee Free Shipping (“**Campaign**”) is organised by Malayan Banking Berhad (196001000142) (“Maybank”). By participating in this Campaign, Eligible Customers (as defined below) hereby expressly agree to be bound by these Terms & Conditions.

**Campaign Period**

1. The Campaign commences on **18 March 2022** at 00:00:00 AM and ends on **31 May 2022**, at 23:59:59 PM both dates inclusive (“Campaign Period”), both dates inclusive (“Campaign Period”).

**Eligibility**

2. Subject to these Terms and Conditions, the Campaign is open to all existing Principal Cardmembers (as defined below) of Maybank Shopee Visa Platinum Credit Card (“Shopee Credit Card”) issued by Malayan Banking Berhad (196001000142) who had successfully registered for the Campaign via short messages service (“**SMS**”) (“**Eligible Customers**”).
3. The following individuals are **NOT** eligible to participate in this Campaign:
  - a. permanent and/or contract employees of Maybank Cards Department (including those of its subsidiaries and related companies); and/or
  - b. any person who has committed or suspected of carrying/committing any misconduct, fraudulent or wrongful acts in relation to their account(s), any facility, and/or any services granted by Maybank.
  - c. Supplementary Shopee Credit Card Cardmembers (“**Supplementary Cardmembers**”) are not eligible to receive prizes for this Campaign. However, for each Principal Cardmembers who is an Eligible Customer, Qualifying Spend made by Supplementary Cardmembers will be consolidated under the Principal Cardmember’s Card account for the purpose of accumulating the total spend.

**SMS Registration**

4. In order to be eligible for the Campaign, all principal Shopee Credit Card Cardmembers (“**Principal Cardmembers**”) are required to register once via SMS using any of the registered telecommunication companies (“Telco”) number within the Campaign Period (“**Registration**”) as follows:

SMS: SHOPEE<space>last 6-digit NRIC /Passport number to 66628 (E.g. Shopee 495105)

5. Eligible Cardmembers must register their participation for the Campaign using the mobile phone number that was registered with Maybank. Multiple registrations using the same phone number is not accepted. In the event the information that been provided by the Eligible Cardmember does not match with Maybank’s records, Maybank reserves the right to reject the registration.

6. Principal Cardmembers shall be responsible to pay the standard SMS charges levied by their respective Telco service providers for each Registration sent to the designated number “66628” for the purposes of the Campaign.
7. Principal Cardmembers are solely responsible to ensure that the details in the Registration sent to “66628” are complete, accurate and within the Campaign Period; failing which, the Registration is/will be deemed invalid or unsuccessful.
8. Cancellation and/or any changes made after the Registration which has been successfully sent to “66628” will not be entertained.
9. Proof of SMS sent to “66628” by Principal Cardmembers shall not be deemed as successful Registration unless the Principal Cardmembers receives a confirmation SMS from “66628” and such confirmation SMS will be sent to the same mobile phone number used for the Registration, subject to the SMS traffic at the respective Telco’s network. The confirmation SMS is automatically generated to confirm receipt of a successful Registration and shall not be deemed as notification that the Principal Cardmembers had been confirmed as the Winner (as defined below).
10. Maybank reserves the right to disqualify any Registration sent to “66628” due to reason(s) including, but not limited to duplicate registrations, invalid NRIC/Passport Number, incorrect SMS format, unsuccessful or delayed transmission of SMS during the Campaign Period and Maybank shall not, in any way, be liable and/or responsible for such disqualification.
11. Maybank is not responsible and does not have any control whatsoever on the SMS traffic, possible network failures and/or interruptions on the part of the respective Telco or Maybank’s SMS service provider or for any other reason(s) whatsoever during the process of the Registration sent to “66628” or SMS confirmation sent from “66628” to Principal Cardmembers which may result in the delay of the Registration during the Campaign Period.
12. SMS service is provided and supported by the service provider appointed by Maybank.

**Campaign Mechanics: Register, Spend and Win Up To 1-Year Shopee Free Delivery Vouchers**

13. Eligible Customers must spend using their Maybank Shopee Visa platinum Credit Card on any retail spend and become a top five (5) spender every day during campaign period to win the Daily Top Spender Prizes.
14. Eligible Customers also can win the Grand Prize being the top twenty (20) spenders throughout the campaign period to win the Grand Prize Prizes.

(Collectively defined as “Winners”).

Winner Category	Prizes	Total Units	Prize Value
<b>Grand Prize Top Spenders 1 - 30</b>	60X Shopee Free Shipping Vouchers (60 units x Shipping Voucher RM8) = RM480	30	RM14,400

5 Daily Top Spenders Every Day	Shopee Voucher of RM50	375	RM18,750
<b>Grand Total</b>		<b>405</b>	<b>RM33,150</b>

14. Shown below would be the breakdown of the Daily Top Spenders dates and number of daily winners:

Dates	Prize	No of Winners
18-Mar-22	RM50 Shopee Vouchers	5
19-Mar-22	RM50 Shopee Vouchers	5
20-Mar-22	RM50 Shopee Vouchers	5
21-Mar-22	RM50 Shopee Vouchers	5
22-Mar-22	RM50 Shopee Vouchers	5
23-Mar-22	RM50 Shopee Vouchers	5
24-Mar-22	RM50 Shopee Vouchers	5
25-Mar-22	RM50 Shopee Vouchers	5
26-Mar-22	RM50 Shopee Vouchers	5
27-Mar-22	RM50 Shopee Vouchers	5
28-Mar-22	RM50 Shopee Vouchers	5
29-Mar-22	RM50 Shopee Vouchers	5
30-Mar-22	RM50 Shopee Vouchers	5
31-Mar-22	RM50 Shopee Vouchers	5
1-Apr-22	RM50 Shopee Vouchers	5
2-Apr-22	RM50 Shopee Vouchers	5
3-Apr-22	RM50 Shopee Vouchers	5
4-Apr-22	RM50 Shopee Vouchers	5
5-Apr-22	RM50 Shopee Vouchers	5
6-Apr-22	RM50 Shopee Vouchers	5
7-Apr-22	RM50 Shopee Vouchers	5
8-Apr-22	RM50 Shopee Vouchers	5
9-Apr-22	RM50 Shopee Vouchers	5
10-Apr-22	RM50 Shopee Vouchers	5
11-Apr-22	RM50 Shopee Vouchers	5
12-Apr-22	RM50 Shopee Vouchers	5
13-Apr-22	RM50 Shopee Vouchers	5
14-Apr-22	RM50 Shopee Vouchers	5
15-Apr-22	RM50 Shopee Vouchers	5
16-Apr-22	RM50 Shopee Vouchers	5
17-Apr-22	RM50 Shopee Vouchers	5
18-Apr-22	RM50 Shopee Vouchers	5
19-Apr-22	RM50 Shopee Vouchers	5
20-Apr-22	RM50 Shopee Vouchers	5

21-Apr-22	RM50 Shopee Vouchers	5
22-Apr-22	RM50 Shopee Vouchers	5
23-Apr-22	RM50 Shopee Vouchers	5
24-Apr-22	RM50 Shopee Vouchers	5
25-Apr-22	RM50 Shopee Vouchers	5
26-Apr-22	RM50 Shopee Vouchers	5
27-Apr-22	RM50 Shopee Vouchers	5
28-Apr-22	RM50 Shopee Vouchers	5
29-Apr-22	RM50 Shopee Vouchers	5
30-Apr-22	RM50 Shopee Vouchers	5
1-May-22	RM50 Shopee Vouchers	5
2-May-22	RM50 Shopee Vouchers	5
3-May-22	RM50 Shopee Vouchers	5
4-May-22	RM50 Shopee Vouchers	5
5-May-22	RM50 Shopee Vouchers	5
6-May-22	RM50 Shopee Vouchers	5
7-May-22	RM50 Shopee Vouchers	5
8-May-22	RM50 Shopee Vouchers	5
9-May-22	RM50 Shopee Vouchers	5
10-May-22	RM50 Shopee Vouchers	5
11-May-22	RM50 Shopee Vouchers	5
12-May-22	RM50 Shopee Vouchers	5
13-May-22	RM50 Shopee Vouchers	5
14-May-22	RM50 Shopee Vouchers	5
15-May-22	RM50 Shopee Vouchers	5
16-May-22	RM50 Shopee Vouchers	5
17-May-22	RM50 Shopee Vouchers	5
18-May-22	RM50 Shopee Vouchers	5
19-May-22	RM50 Shopee Vouchers	5
20-May-22	RM50 Shopee Vouchers	5
21-May-22	RM50 Shopee Vouchers	5
22-May-22	RM50 Shopee Vouchers	5
23-May-22	RM50 Shopee Vouchers	5
24-May-22	RM50 Shopee Vouchers	5
25-May-22	RM50 Shopee Vouchers	5
26-May-22	RM50 Shopee Vouchers	5
27-May-22	RM50 Shopee Vouchers	5
28-May-22	RM50 Shopee Vouchers	5
29-May-22	RM50 Shopee Vouchers	5
30-May-22	RM50 Shopee Vouchers	5
31-May-22	RM50 Shopee Vouchers	5
Total		375

15. Eligible Customers are only allowed to win up to three (3) Daily Top Spenders prizes during the Campaign Period.

Example:

*Afif spent a total RM8,500 with his Maybank Shopee Visa Platinum Credit Card during the Campaign Period and upon fulfilment, he was in the first 5 highest daily spenders during 11 April 2022, 27 April 2022, 8 May 2022 and 20 May 2022. At the same time, he is also identified as the 18<sup>th</sup> highest spender during the Campaign Period. Hence, he will win the following prizes: -*

- (i) Grand Prize : 60X Shopee Free Shipping Vouchers &*
- (ii) Daily Prize on 11 April 2022, 27 April 2022 and 8 May 2022 : RM150 Shopee Vouchers (3X RM50 Shopee Vouchers)*

15. Tracking of the spending and Winner selections are based on transaction dates (Malaysian Time) and the time in which the transactions are successfully posted in Maybank' system during the Campaign Period.

#### **Prize Fulfilment**

16. Prize fulfilment will be carried out within twelve (12) weeks from the Campaign's end date. Winners will be notified either in writing or SMS or any other method of communications which Maybank deems appropriate.

Example:

The Campaign ends on 31 July 2022, the fulfilment will be done 12 weeks from 31 July 2022. The fulfilment is expected to be completed by 23 October 2022 the latest.

17. A message via SMS will be sent to the Winner's mobile phone number which was provided to Maybank at the point of application to notify that he/she has won the Prize.
18. Picture(s) of the daily Grand Prize(s) shown in any advertisement, promotional, publicity and other materials relating to or in connection with this Campaign is/are solely for illustration purposes only and may not depict the actual colour, model or specifications of the Prize(s) and does not include any optional accessories.
19. For the avoidance of doubt, the Prizes are provided by Maybank's suppliers. The Eligible Customers, and/or Winners hereby acknowledge and agree that Maybank excludes all warranty and/or liability in connection with the awarded prizes and/or the Campaign. Participants shall assume full liability and responsibility in case of any liability, mishap, injury, loss, damage, claim or accident (including personal injury and/or death) resulting from their participation in the Campaign, redemption and/or usage of the prizes. Maybank shall not be held responsible for any loss, damage or injury (including death) in any manner whatsoever suffered by the Participants as a result of the participation in the Campaign and/or the use of the Prizes.

20. The daily Consolation Prize of RM50 Shopee Voucher will be shared in the format of an e-voucher and the e-voucher code will be sent via SMS to Winner's mobile number.
21. The RM480 worth of Shopee Shipping Voucher & RM50 Shopee Voucher will be valid for three (3) months from the issuing date and is only applicable for Shopee App checkouts only.
22. The RM480 worth of Shopee Shipping Voucher & the RM50 Shopee Voucher is applicable for one time redemption only, and valid for purchases from Preferred Sellers & Shopee Mall and the vouchers and are subject to the relevant terms and conditions applicable to using them.
23. The RM480 worth of Shopee Shipping Voucher & the RM50 Shopee Voucher is not applicable on items sold under tickets & vouchers, baby diapers & potties, baby milk & formula, top-ups, automotive merchandise and S-Mart Milo categories.
24. The Terms and Conditions relating to the use of the Shopee Vouchers are subject to change by SHOPEE MOBILE MALAYSIA SDN BHD. For the avoidance of doubt, Maybank is not liable or responsible for any of the terms, conditions or decisions made by Shopee. In the event of a dispute relating to the Shopee Vouchers, the Eligible Customer is to deal directly with Shopee Customer Service at +603 27779222.
25. Shopee Vouchers are valid for use until the date specified on the respective Shopee Vouchers. If Shopee Vouchers are still unused after the validity date stated on the Shopee Vouchers, Maybank will not be responsible for the extension of the validity nor replacement of the said Shopee Voucher(s) and will not refund or reimburse any monies for the unused portion should the Winner not fully utilise the said Shopee Voucher(s).
26. Maybank will NOT provide any replacement or substitute Shopee Vouchers if the winner rejects the Shopee Vouchers sent and /or request for alternative option(s).
27. Shopee Vouchers awarded to Winners are non-transferrable and non-exchangeable for cash or other kinds, whether in part or in full.
28. The Shopee Vouchers are subjected to other Shopee terms and conditions.
29. Maybank makes no representation as to the quality of goods and/or services provided by Shopee. Any dispute about the quality of the goods and/or services is to be resolved directly with Shopee and/or the merchants of the goods purchased with the said Shopee Voucher.
30. The Prize will be sent to the billing address of the Eligible Customer which was provided to Maybank at the point of application and a request to change Prizes is not allowed.

31. In that respect, each and every Eligible Person/ Participant/Winner understands that the terms and conditions specified in the Prizes, where applicable, are beyond Maybank's control and are determined by the supplier. Any dispute(s) arising out of the terms and conditions applicable to such Prize(s). Maybank is not responsible for investigating or resolving any disputes between any Winner and the supplier and is not responsible for replacing or cancelling any redemption as a result of such dispute(s).
32. If there is non-receipt of the Prize, Winners are required to email Maybank Credit Card Centre at [mbbcardservices@maybank.com.my](mailto:mbbcardservices@maybank.com.my) by 30 October 2022 at the latest to request an inquiry. No request for any inquiry will be entertained after 30 October 2022. Maybank is not responsible for any other disputes(s) arising out of the terms and conditions applicable to such Prize(s). Maybank will not be responsible for investigating or resolving any disputes between any Winner and the supplier and is not responsible for replacing or cancelling any redemption as a result of such dispute(s).
33. Maybank reserves the right to disqualify an Eligible Customer from participating in the Campaign and/or from receiving the Shopee Vouchers and/or Prizes, due to the following:
  - a. where the minimum payment or any amounts due and payable under any of the Eligible Customer's Maybank Credit Card account(s) are not settled on or before its due date;
  - b. if the Eligible Customer's Maybank Shopee Visa Platinum Credit Card account is cancelled, closed, or terminated by any reason whatsoever, either voluntarily or involuntarily on or before the fulfilment of the Shopee Vouchers and/or Prizes;
  - c. if the Eligible Customer has committed or is suspected of committing any misconduct, fraudulent or wrongful acts.

#### **Retail Spend**

34. "Retail Spend" means the purchase of any goods or services (local or international) with the use of the Maybank Cards and may include, at Maybank's discretion, any card transaction (inclusive e-commerce transactions) as may be determined by Maybank except for the following transactions:
  - a. instalments paid under Maybank's Flexi Payment Plan, Easy Payment Plan transactions registered and commenced before the Campaign Period, Credit Shield Plus, Dial For Cash, Balance Transfer, Balance Transfer via Instalment Plan, eWallets and Cash Advance. Easy Payment Plan transaction is not categorised as "Retail Spend" transaction;
  - b. any disputed, cancelled, refunded, unauthorized or fraudulent purchase transactions;
  - c. payment of annual Maybank Credit Card membership fees;
  - d. interest/ Management Charge payments, late payment fees, charges for cash withdrawals, any taxes imposed by law and any other form of service/miscellaneous fees; and
  - e. transactions made by the Eligible Customer with any merchant associated with or controlled by them (whether as employee, employer, shareholder or director). i.e. transactions by Eligible Customer with any corporation or business entity in which he/she is an employee or employer or works with or has shares or interest in or is a director of.

## **General Terms & Conditions**

35. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
36. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days ("day" here shall refer to calendar day) prior notice thereof, the notice of which shall be posted through the Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) or through any other channel determined by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
37. By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at [www.maybank2u.com.my](http://www.maybank2u.com.my) on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
38. By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on [www.maybank2u.com.my](http://www.maybank2u.com.my) ("Maybank's Privacy Statement") and the PDPA Form for Individual Customers.
39. In addition and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:
  - a) the purposes of the Campaign; and
  - b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.
40. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.
41. Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to act of God, war, riot, lockout, industrial action,



fire, flood, drought, storm, epidemic and pandemic or any events beyond the reasonable control of Maybank.

42. Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
43. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website [www.maybank2u.com.my](http://www.maybank2u.com.my).