

Scan & Pay Earn Up to RM100 Cashback Every Day Campaign
Terms & Conditions



Scan & Pay Earn Up to RM100 Cashback Every Day Campaign (“**Campaign**”) is organized by Malayan Banking Berhad (196001000142) (“**Maybank**”) and shall be subjected to the Terms and Conditions herein. By participating in this Campaign, Eligible Customers (as defined in Clause 1 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding.

1. Eligibility

- 1.1. This Campaign is open to all individuals (“**Eligible Customers**”) who have an active Maybank2u (M2U) registered account (current or savings account) or Maybank Anytime Everywhere (“**MAE**”) customers and are registered to utilize Scan & Pay (Scan & Pay), which is an electronic payments platform utilizing Quick Response (QR) codes.
- 1.2. This Campaign is accessible through below (“**Campaign Platforms**”) to perform Scan & Pay transactions
 - a) the MAE by Maybank2u app Version 0.8.2 and above downloaded from Google Play Store and Apple App Store,
 - b) and Maybank2u MY App Version 8.6 and above, downloaded from Google Play Store, Apple App Store and Huawei App Gallery.
- 1.3. For clarity, the Campaign will not be available on any of the MAE by Maybank2u app version downloaded from Huawei App Gallery.
- 1.4. The eligibility of users for Scan & Pay is governed by the Terms and Conditions of the respective product. Eligibility for the usage of Scan & Pay is a primary prerequisite for the eligibility in this Campaign.

2. Campaign Mechanics and Conditions

- 2.1. This Campaign will commence on 05 April 2022 at 12.00:00 AM and will end on 31 May 2022 at 11:59:59 PM, both dates inclusive (“**Campaign Period**”), for the transactions listed in the table in Clause 2.2.
- 2.2. During the Campaign Period, Maybank shall offer to all Eligible Customers up to one (1) random cashback per transaction per day (“**Cashback**”) for the entire Campaign Period) with a minimum spend of RM30.00 (subject to availability), off purchases at all MAE and DuitNow QR merchants (including other banks and e-wallets) nationwide at their designated premises/outlet(s) as listed in the list of participating merchants (“**Merchants**”).

1	Cashback value	Randomized between RM0.10 to RM100.00
2	Capping	The total Cashback is capped at RM 2,000,000.00 worth of cashback throughout the Campaign Period
3	Minimum Qualifying Purchase	RM30.00 per transaction
4	Cashback limit per user	One (1) random cashback daily per user throughout the entire Campaign Period, subject to the Cashback limit stipulated in Clause 2.2.
5	Payment Method	Scan & Pay from the versions of Maybank2u MY App and the MAE by Maybank2u that are stated as Campaign Platforms in Clause 1.2.

- 2.3. Based on the type of Eligible Transactions performed as defined in the table below, the Eligible Customers will receive the Cashback via the Campaign as set out in Clause 3.0.

Eligible Transaction
<p>Eligible monetary transactions with a minimum qualifying purchase amount of RM30.00 per transaction at participating merchants:</p> <ul style="list-style-type: none"> i. Perform a Scan & Pay transaction from Maybank current account, savings account or MAE account from the Maybank2u MY App or MAE by Maybank2u (“Payment Method”) <ul style="list-style-type: none"> • The Eligible Customers may change their debiting account for Scan & Pay from the Maybank2u MY App by selecting the side menu: Me > QRPay > Default Account > Select Savings/Current Account. • The Eligible Customers may change their debiting account for Scan & Pay from MAE by Maybank2u by selecting the ‘Change’ button upon payment. ii. Only Scan & Pay transactions performed via the Campaign Platforms stated in Clause 1.2, shall be eligible for this Campaign.

Example:

Scenario	Eligible cashback upon Eligible Transaction
a	<p>Total purchase value of RM40.00, funded from a Maybank savings account or MAE account using Campaign Platforms stated in Clause 1.2.</p> <p>1x random cashback. The random cashback value will be credited automatically into the selected source of funds for Scan & Pay from the Eligible Customer’s Maybank2u MY app or MAE by Maybank2u.</p>

b	Total purchase value of RM25.00, funded from a Maybank savings account or MAE account using Campaign Platforms stated in Clause 1.2.	No Cashback will be given as transaction does not meet the minimum qualifying purchase amount as stipulated in Clause 2.2.
c	Total purchase value of RM65.00, funded from a Maybank savings account or MAE account using Campaign Platforms stated in Clause 1.2. Customer has already utilized their daily cashback chance.	No Cashback will be given as Eligible Customer has utilized the maximum cashback limit per day as stipulated in Clause 2.2.
d	Total purchase value of RM30.00, funded from a Maybank debit / credit card	No cashback will be given as source of funds selected is Maybank debit / credit card as per Clause 2.3.
e	Total purchase value of RM40.00, funded from a Maybank savings account or MAE account using Campaign Platforms stated in Clause 1.2., made after the Eligible Customer has received the random cashback once.	No Cashback will be given as customer has reached maximum cashback chance (1x) within that stipulated period of time, as stipulated in clause Clause 2.2.

- 2.4. The Campaign is only accessible via the Campaign Platforms stated in Clause 1.2.
- 2.5. The Scan & Pay transaction can be made from the Maybank2u MY App via the “SCAN” or “PAY” function, or from the MAE by Maybank2u via the “PAY” or the “SHOW QR CODE” function.
- 2.6. For the avoidance of doubt, the opportunity to obtain the Cashback will only be valid during the Campaign Period and only for Scan & Pay transactions that are funded by Maybank current account, savings account or MAE account, transacted via the Campaign Platforms stated in Clause 1.0 (b), and is not valid in conjunction with other promotions, discounts or vouchers.
- 2.7. Maybank may change the terms and conditions of the Cashback Period and qualification for Cashback with twenty-one (21) calendar days’ prior notice.
- 2.8. The Eligible Customer will immediately be directed to the Cashback screen upon completion of the Eligible Transaction irrespective of whether the

Eligible Transaction is performed before or after the Eligible Customer's login into the Maybank2u MY App or MAE by Maybank2u.

3. Cashback

- 3.1. The value of the cashback to be earned ranges from RM0.10 to RM100.00 per qualifying transaction and will be awarded randomly by Maybank's randomizer program, or RM0.00 upon complete utilization of Cashbacks as mentioned in Clause 2.2
- 3.2. The cashback will be credited into the Eligible Customer's default Scan & Pay current account, savings account or MAE account within seven (7) working days from each Eligible Transaction.
- 3.3. Maybank reserves the right to vary the amount of cashback to be awarded at any time.

4. Selection of Eligible Customers for Cashback

- 4.1. Participation in the Campaign shall be construed as consent on the part of the Eligible Customers to all mechanics and other programs involved in this Campaign and an explicit acceptance of any and all Campaign results it may produce.
- 4.2. The Eligible Customer will be notified of the cashback won through the Campaign Platform and it shall be the responsibility of the Eligible Customer to check the notification.
- 4.3. Maybank may request for any documentation or written proof of identification, age, and place of residence of winners for verification purposes to ensure compliance with the Terms & Conditions.
- 4.4. Maybank reserves the right to forfeit and withdraw the cashback won in the event that the Eligible Customer does not comply with the Terms & Conditions herein.

5. General Terms & Conditions

- 5.1. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 5.2. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days' ("day" here shall refer to calendar days) prior notice thereof, the notice of which shall be posted through the Maybank2u website at www.maybank2u.com.my or through any other channel determined by Maybank. It shall be the responsibility of the

Eligible Customers to be informed of or otherwise seek out any such notice validly posted.

- 5.3. By participating in this Campaign, Eligible Customers agree to access to Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- 5.4. By participating in this Campaign, the Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Group Personal Data Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank Group Personal Data Privacy Statement").

In addition and without prejudice to the terms in the Maybank Group Personal Data Privacy Statement, Eligible Customers agree and consent to his/ her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
 - b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.
- 5.5. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the gross negligence or omission by Maybank.
 - 5.6. Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any event beyond the reasonable control of Maybank.
 - 5.7. Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of

this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.

- 5.8. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Group Customer Care (MGCC) hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.