Terms & Conditions

By Invitation Campaign for Targeted Inactive Debit Card members (Invitation by Maybank App Push Notification, SMS & e-Direct Mailer only)

The campaign "Maybank Debit Card Activation Campaign at Mydin 2022 - Get RM 8 Cashback when you transact a minimum of 3 times within qualifying period with Maybank Debit Card" ("Campaign") is organized by Malayan Banking Berhad (Registration. No. 196001000142) ("Maybank").

1. ELIGIBILITY

- 1.1. This Campaign which is targeted to Inactive Maybank Debit Card members ("Card members") is by invitation only. Card members will receive the exclusive invitation via Maybank2u App Push Notification, SMS or e-Direct Mailer which will be sent to their valid mobile number or email address stored by Maybank.
- 1.2. This Campaign is not applicable and not open to employees of Maybank Cards Marketing, its partners, advertising agencies, auditors including their immediate family members and any other persons involved in organizing, promoting and / or conducting this Campaign.
- 1.3. Card members whose account(s) with Maybank have been suspended, closed or those who are in breach of their Agreement with Maybank shall not be eligible to participate in the Campaign.

2. CAMPAIGN PERIOD

2.1. The Campaign period is from 1st January 2022 until 31st March 2022 both dates inclusive ("Campaign Period")

Start date (inclusive)	End Date (inclusive)	
1 st January 2022	31 st March 2022	

3. MECHANICS

3.1. Card members must transact a minimum of 3 times within the qualifying period with a minimum spend of RM 50 per transaction at any Mydin Outlet using Maybank Debit Card.

4. WINNERS & PRIZES

4.1. The number of winners and prize is illustrated in table below;

Qualifying Period	Total cashback allocation (RM)	Cashback (RM)	No. of customer
1 st January 2022- 31 st March 2022	200,000	8	25,000

5. SELECTION OF THE WINNER

5.1. The winner will be selected via Maybank's randomizer program.

6. PRIZE FULLFILMENT

- 6.1. The cashback amount will be credited into eligible Card member's account with Maybank within FOUR (4) to EIGHT (8) weeks after the end of the Campaign Period i.e. 31/3/2022 and upon fulfilment of all the terms and conditions listed.
- 6.2. Maybank reserves the right to substitute the Prizes with that of similar value at any time upon giving 21 calendar days' prior notification to the Card members.

7. GENERAL TERMS AND CONDITIONS

- 7.1. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 7.2. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel or channels determined by Maybank. It shall be the responsibility of the Card members to be informed of or otherwise seek out any such notice validly posted.
- 7.3. By participating in this Campaign, Card members agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- 7.4. By participating in this Campaign, Card members agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with Maybank Privacy Notice, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Notice").

In addition, and without prejudice to the terms in the Maybank's Privacy Notice, Card members agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

a) the purposes of the Campaign; and

b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Card members agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

- 7.5. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Card members in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by the any gross negligence or omission by Maybank.
- 7.6. Maybank shall not be responsible and / or liable for any losses suffered by Card members resulting directly or indirectly from the Card member's participation in this Campaign or otherwise. Furthermore, Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm or any events beyond the reasonable control of Maybank.
- 7.7. Maybank may disqualify/reject any Card members who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 7.8. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively, for feedback and/or complaints, Card members may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.