Frequently Asked Question (FAQs)

Maybank/Maybank Islamic Balance Transfer 0% p.a for 12 months with 1% upfront fee.

Q1 What is the Balance Transfer?

Maybank/Maybank Islamic Credit Cardmember may apply to transfer outstanding balances from credit card account(s) with other bank held in their name (except for Credit Card issued by Maybank and/or Maybank Islamic) to any Maybank Credit Card account subject to the Terms and Conditions herein.

Q2 What is the interest/management fee?

The interest/management fee is at 0% p.a and for this campaign, Cardmember will be entitled for 1% up-front fee (normal up-front fee is 3%) on the approved amount.

Q3 How do the 1% upfront fee works?

Upon approval of the Balance Transfer application, one time upfront fee of 3% on the approved amount will be charge and the waiver of 2% upfront fee will be fulfilled within 45-60 working days

Q4 When is the promotion period for this campaign?

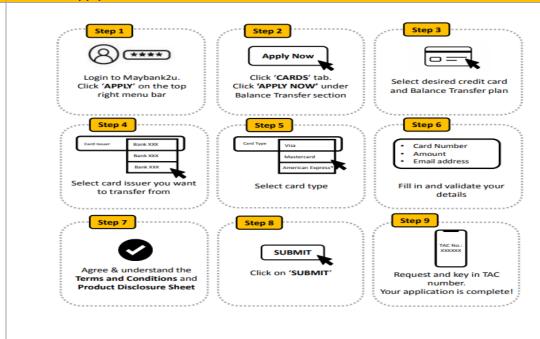
The Campaign shall run from 15 April 2022 to 15 October 2022, both dates inclusive by batches as per below:-

SMS/EDM/Push Notification received in	Offer validity till
April and May 2022	31/05/2022
June 2022	30/06/2022
July 2022	31/07/2022
August 2022	31/08/2022
September and October 2022	15/10/2022

Q5 Who is the target customers for this campaign?

Cardmembers who receive campaign invitation through SMS, EDM and/or Push Notification

Q6 How do I apply for this Balance Transfer via M2U?



Q7	What is the minimum and maximum amount for Maybank Balance Transfer application? The minimum amount of Balance Transfer 0% p.a for 12 months is RM1,000 and the maximum is RM50,000 per transaction.
Q8	Are there any TreatsPoints given under this promotion?
	TreatsPoints will not be given for Maybank Balance Transfer Plan.
Q9	Is there any early settlement fee charged if I perform early settlement within the payment period
	No early settlement fee will be charged. All outstanding monthly instalments together with the interest/management fee shall become immediately due and payable.
Q10	Can I apply for multiple Balance Transfer?
	Yes, provided there is available credit limit and within the offer validity to be entitled for the campaign offer.