

Terms and Conditions – Spend and Win UNIQLO Gift Cards

1. The “Spend and Win UNIQLO Gift Cards” (“Campaign”) commences from 12:00am on 1 May 2021 until 11:59pm on 31 May 2021 (both dates inclusive) (“Campaign Period”).
2. The Campaign is organized by Malayan Banking Berhad (Registration No. 196001000142 (3813-K)) and Maybank Islamic Berhad (Registration No. 200701029411 (787435-M)) collectively referred to as “Maybank”.
3. UNIQLO (MALAYSIA) SDN BHD and its parent company, affiliates and subsidiaries are not responsible for the promotion, administration or execution of this Campaign (as defined under these Terms and Conditions).

4. Eligibility

- 4.1 All new and existing principal cardmembers (both Malaysians and non-Malaysians who are residing in Malaysia) (“Principal Cardmember(s)”) of Maybank / Maybank Islamic Visa/ Mastercard®/ American Express® Credit/ Charge Card(s) (“Maybank Cards”), who have successfully registered for the Campaign via Short Messages Service (“SMS”) are eligible to participate in the Campaign.
- 4.2 The following persons are NOT eligible to participate in this Campaign:
 - a) Principal Cardmembers whose Maybank Card account(s) are delinquent, suspended, cancelled, or in breach of any terms and conditions herein and/or the Cardmember Agreement during the Campaign Period;
 - b) Principal Cardmembers of Maybank Cards who are in default of any facility granted by Maybank at any time; or
 - c) Principal Cardmembers of Maybank/ Maybank Islamic Commercial/Corporate/Debit/Prepaid Cards.
- 4.3 Permanent and contract employees of the Maybank Cards’ Marketing Department, partners, representatives or agents (including vendors, suppliers, and advertising and promotion agencies for this Campaign) and their respective immediate family members (e.g. spouse, children, parents, siblings) are not eligible to participate in this Campaign.

5. SMS Registration & Entry Criteria

- 5.1 The Principal Cardmembers are required to register their participations via SMS using the mobile phone number registered with a registered and recognized telecommunication service providers (“Telco”) within Malaysia during the Campaign Period as the following format:

- 5.2 Format of the SMS:

For Malaysian Principal Cardmembers:

Type **UNQ** <space> **12-digit NRIC Number** and send to **66628**
(E.g. *UNQ 900000668888*)

OR

For non-Malaysian Principal Cardmembers:

Type **UNQ** <space> **Full Passport Number** and send to **66628**
(E.g. *UNQ B12345*).

- 5.3 Upon successful registration via SMS, the Principal Cardmembers will receive a confirmation via SMS.
- 5.4 A Principal Cardmember with multiple Maybank Cards is only required to register once during the Campaign Period.
- 5.5 The Principal Cardmembers must pay the standard SMS charges levied by their respective Telco for each registration SMS sent to the designated number “66628” during the Campaign.
- 5.6 The Principal Cardmembers are solely responsible to ensure that the details in the registration SMS sent to 66628 are complete, accurate, and within the Campaign Period, failing which, the registration SMS will not be processed and will be deemed as invalid or unsuccessful.
- 5.7 The proof of SMS sent to 66628 by the Principal Cardmembers will not be deemed as a successful SMS registration unless the Principal Cardmember receives a confirmation SMS from 66628 and such confirmation SMS will be sent to the same mobile phone number used for registration, subject to the SMS traffic at the respective Telco’s network. The confirmation SMS is automatically generated to confirm receipt of a successful registration and will not be deemed as notification that the Principal Cardmember has been confirmed as the Winner (as defined below).
- 5.8 Any subsequent cancellation and/or change of the SMS registration details will not be accepted after the SMS registration has been sent to 66628.
- 5.9 Maybank may disqualify any SMS registration sent to 66628 due to reason(s) including, but not limited to, duplicate registration, invalid NRIC/Passport Number, incorrect SMS format, unsuccessful or delayed transmission of SMS during the Campaign Period and Maybank will not be liable for such disqualification.
- 5.10 Maybank will not be held responsible for any SMS traffic, network failure and/ or interruptions on the part of the respective Telco or Maybank’s SMS service provider or for any other reason(s) which is not within the control of Maybank during the process of SMS registration sent to 66628 or SMS confirmation sent from 66628 to the Principal Cardmembers’ mobile phone number which may result in the delay of the SMS registration during the Campaign Period.
- 5.11 In order to earn the qualifying entries, upon successful SMS registration, the Principal Cardmembers are required **to save their Maybank Card credentials in UNIQLO mobile application (“UNIQLO App”) or UNIQLO online store as the preferred payment option, and subsequently spend a minimum of RM200 (“Qualified Spend”) in a single checkout with the Maybank Card** that is saved as the preferred payment option during the Campaign Period for qualifying entry(ies) as illustrated in the following table:

Maybank Cards	Qualified Spending	Qualifying Entries
Maybank/Maybank Islamic American Express® Credit/Charge Card	Spend a minimum of RM200 in a single checkout in UNIQLO App/Online Store	2x Entries
Maybank/Maybank Islamic Visa/Mastercard® Credit Card	Spend a minimum of RM200 in a single checkout in UNIQLO App/Online Store	1x Entry

5.12 For the avoidance of doubt, the Principal Cardmembers are allowed to perform multiple Qualified Spend in order to earn multiple qualifying entries.

5.13 Qualifying entry earning scenario for Maybank/Maybank Islamic American Express® Cardmembers:

Transaction Date	Single Transaction Amount	Qualifying Entries
2 May 2021	RM 280	2x
15 May 2021	RM 188	N/A
31 May 2021	RM 420	2x
Total		4x

5.14 Qualifying entry earning scenario for Maybank/Maybank Islamic Visa/Mastercard® Cardmembers:

Transaction Date	Single Transaction Amount	Qualifying Entries
4 May 2021	RM 250	1x
10 May 2021	RM 135	N/A
22 May 2021	RM 460	1x
Total		2x

5.15 The Qualified Spend will only include online purchases transacted locally at UNIQLO App and/or UNIQLO online store using the Principal Cardmembers' Maybank Card(s) saved as the preferred payment method in UNIQLO App and UNIQLO online store during the Campaign Period based on local transaction time.

5.16 The Qualified Spend excludes any monthly installment of EzyPay, EzyPay Plus, cash advance, balance transfer, fund transfer, outstanding balance, reversals, fee and charges imposed by Maybank. For the avoidance of doubt, although the monthly instalment of EzyPay and/or EzyPay Plus may amount up to RM200 or more, it will still not be considered as a Qualified Spend.

5.17 The Qualified Spend by a supplementary cardmember(s) under the same Principal Cardmember's Maybank Card account(s) will be considered as the Principal Cardmember's Qualified Spend.

5.18 The computation of the Qualified Spend will be based on all valid Maybank Card(s) issued under the same Principal Cardmember throughout the Campaign Period per illustration below:

Example	Date of Successful SMS Registration	Computation of Total Qualified Spend
Eligible Cardmember A	1 May 2021	1 May 2021 – 31 May 2021
Eligible Cardmember B	26 May 2021	1 May 2021 – 31 May 2021
Eligible Cardmember C	31 May 2021	1 May 2021 – 31 May 2021

6. Prize

6.1 There are total of one hundred (100) Grand Prize(s) and eighty (80) consolation prize(s) to be won throughout the Campaign (collectively "Prize") which are as follows:

Category	Prize Descriptions	No. of Winners
Grand Prize	RM200 UNIQLO Gift Card	100 Winners
Consolation Prize	RM100 UNIQLO Gift Card	80 Winners

- 6.2 The Prize is not transferable or exchangeable for cash, credit or kind and shall be subject to such terms and conditions which Maybank may impose. Maybank may exchange or substitute the Prize with another prize of equivalent or similar value upon giving twenty one (21) calendar days prior notice via an announcement made on Maybank's website at www.maybank2u.com.my ("Maybank's Website")
- 6.3 The acceptance and use of the Prize will be subject to these terms and conditions and such other conditions that may be imposed by Maybank or the relevant merchants supplying the goods or services. The Prize will be accepted at the risk and cost of the Winner. The Winner will accept his/her Prize on an "as-is, where-is" basis. Maybank will not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the Prize. Notwithstanding anything herein, Maybank shall not at any time be responsible or held liable for any defect or malfunction in the Prize by any person, and/or for any loss, injury, damage or harm suffered or incurred by or in connection with the use of the Prize (or of any goods or services redeemed with the Prize).
- 6.4 One (1) Principal Cardmember can only win one (1) Prize throughout the entire Campaign Period regardless of the number of transactions performed, the choice of Card used and the Qualified Spend.

7. Selection of Prize Winners

- 7.1 One hundred and eighty (180) Principal Cardmembers will be shortlisted by Maybank's randomizer programme. As such, the Winners will be selected at random.
- 7.2 The Grand Prize(s) will be rewarded in accordance to the sequence from the 1st to 100th shortlisted Principal Cardmember(s).
- 7.3 The Consolation Prize(s) will be rewarded in accordance to the sequence from the 101st to 180th shortlisted Principal Cardmember(s) (Grand Prize and Consolation Prize winners are collectively referred to as "Winners").
- 7.4 At the point of shortlisting, the Principal Cardmembers of Maybank Card account(s) must not be delinquent, invalid and/or cancelled; otherwise the Principal Cardmembers will be disqualified.
- 7.5 The Winners will be notified either in writing or by phone that he or she has won a prize within ten (10) weeks after the end of the Campaign Period. Subsequently a confirmation letter will be sent to the Winners and announcement of the Winners will be made on Maybank's Website. It is the responsibility of the Winners to ensure that his or her billing address recorded in Maybank's system is updated.

8. Prize Redemption and its Terms & Conditions

- 8.1 The Prize redemption details and terms & conditions will be elaborated in the confirmation letter.

- 8.2 The Prize is non-refundable, non-transferable, non-exchangeable for cash or other kinds, whether in part or in full.
- 8.3 In the event that the Prize (or part of it) should become unavailable (due to a force majeure event or any other reason(s) not within the control of Maybank), the Winners hereby agrees that Maybank may substitute the Prize with a prize which is of an equal value upon giving twenty one (21) days prior notice via an announcement made on Maybank's Website.

9. General

- 9.1 The SMS sent by the Principal Cardmembers to 66628 for registration purpose will be deemed as his or her consent to participate in the Campaign. By participating in the Campaign, the Principal Cardmembers:
- a) agree to be bound by these terms and conditions;
 - b) agree that all records of transactions captured by Maybank's system within the Campaign Period will be accurate and conclusive;
 - c) agree that Maybank's decision on all matters relating to the Campaign and the list of Winners will be final and binding on all the Participants. No further appeal or further correspondence will be entertained;
 - d) agree that any reversal of the qualified spend will be excluded;
 - e) authorize Maybank to publish the Winners' names, photos taken or other information provided by the Winners for current and future advertising and publicity purposes in any advertising or publicity material relating to the Campaign without any compensation;
 - f) agree to access the Maybank's Website to view the terms and conditions and are deemed to have agreed with any changes or variations to these terms and conditions and seek clarification from Maybank should any of these terms and conditions be not fully understood; and
 - g) will not be entitled to claim for any compensation against Maybank for any and all losses and/or damages directly or indirectly suffered or incurred by his/ her participation in the Campaign which are not caused by Maybank.

10. Maybank Privacy Notice

- 10.1 By participating in this Campaign, the Principal Cardmembers agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Notice, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Notice").
- 10.2 In addition and without prejudice to the terms in the Maybank's Privacy Notice, the Principal Cardmembers agree and consent to his/ her personal data or information being collected, processed and used by Maybank for:
- a) the purposes of the Campaign; and
 - b) marketing and promotional activities conducted by Maybank including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, the Principal Cardmembers agrees to co-operate and participate in all reasonable advertising and publicity activities of Maybank in relation to the Campaign.

11. Maybank may:

- 11.1 disqualify any non-eligible Principal Cardmembers from participating in the Campaign; including but not limited to the Principal Cardmembers with payment due for thirty (30) days or more, whose accounts are suspected to have been operated fraudulently and/ or closed by Maybank;
- 11.2 forfeit the Prize in the event that there is a reversal of the qualified retail spend or termination of the Maybank Card account(s) during the Campaign Period or non-compliance with these terms and conditions; and/or
- 11.3 withdraw/cancel, suspend, extend or terminate the Campaign earlier in whole or in part, and/or to vary, supplement, add, delete, modify or amend this terms and conditions, wholly or in part, by way of posting on Maybank's Website, or in any other method(s) which Maybank deems practical, by giving twenty one (21) calendar days prior notice to the Principal Cardmembers on such variation, supplemental, deletion, modification or amendment, as the case may be, to these terms and conditions. It will be the responsibility of eligible Principal Cardmembers to be informed of or otherwise seek out any such notice validly posted.
- 11.4 for the avoidance of doubt, the amendment, shortening, cancellation, suspension or termination of this Campaign by Maybank shall not entitle the Eligible Customers or any other persons to any claim or compensation against Maybank for any losses or damages suffered or incurred as a direct or indirect result of such amendment, shortening, cancellation, suspension or termination.

12. Maybank will not be liable and responsible for:

- 12.1 any failure or delay in transmission of the sales transactions by Visa International Incorporated, MasterCard Worldwide, American Express, merchant establishments or any party which may result in the Principal Cardmembers being omitted from the Campaign; or
 - 12.2 any default of its obligation under the Campaign due to any force majeure event which includes but is not limited to an act of God, war, riot, lockout, epidemic or pandemic, industrial action, fire, flood, drought, storm, pandemic or any event beyond the reasonable control of Maybank.
- 13.** These terms and conditions will be governed by and construed in accordance with the laws of Malaysia and the Principal Cardmembers agree to submit to the exclusive jurisdiction of the Courts of Malaysia.
- 14.** In addition to the terms stipulated above, the Principal Cardmembers agree that the general terms and conditions in the Cardmembers' Agreement must be read together with these terms and conditions as an entire agreement. These terms and conditions shall prevail over any provisions or representatives contained in any promotional materials (including without limitation printed posters or leaflets) advertising the Campaign.
- 15.** For information, enquiries, feedback and/or complaints related to the Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, the Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank's Website.